



# *An Unstoppable Year*

*South Central  
Human Resource Agency  
Annual Report  
2020-2021*

# One Team Working Together

*Helping People  
Help Themselves*



# Delivering HOPE

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## South Central Human Resource Agency

Resources • Assistance • Referrals

*Helping People  
Help Themselves*



SOUTH CENTRAL  
**SCHRA**  
HUMAN RESOURCE AGENCY

Open Monday - Friday 8:00am - 4:30pm • Ph: 931-433-7182 • [www.schra.us](http://www.schra.us)

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# ABOUT US

South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975; and as determined by the IRS, a 501 (c) 3 tax exempt organization.

SCHRA is a Human Resource Agency and a Community Action Agency.

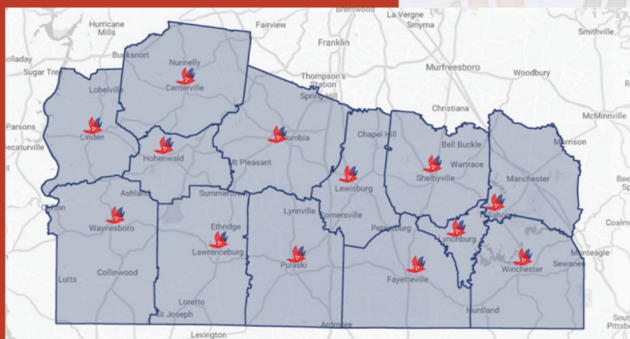
Serving 13 counties in South Central Tennessee

From our central office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our Neighborhood Service Centers located in each county.

SCHRA service area contains over 6,500 square miles of vastly rural county and supports a population of approximately 455,858 individuals, in the following counties: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne. Our Title V Program has expanded to four additional counties east of our area: Bledsoe, Grundy, Marion, and Sequatchie.

SCHRA has thirteen Neighborhood Service Centers and twenty-four Head Start and Early Head Start Centers across our area, totaling fifty-five classrooms.

## SERVICE AREA



The Nutrition Program has twenty congregated meal sites and two main kitchens – one in Fayetteville, Lincoln County and one in Hohenwald, Lewis County.

## OUR MISSION

Our mission is to provide low-income individuals and communities access to educational, economic, nutritional, and social services that promote and encourage self-reliance through our partnerships with local, state, and federal resources.

## OUR VISION

Our vision is to broaden its image, strengthen its internal and external collaborations in order to increase the community's awareness of its value and to deepen its impact.

# A Message from the EXECUTIVE DIRECTOR

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# HELPING PEOPLE CHANGING LIVES

The Agency has overcome many obstacles over this past year. The Covid-Virus has been a significant issue surrounding the services here at SCHRA. However, the Agency has worked tirelessly to provide contractual services and has stayed on mission. Agency personnel have shown great strength and commitment to continue to serve the clients here at SCHRA, and we have been UNSTOPPABLE!

On July 22, 2021, the Agency opened the new Bedford Early Head Start Center. An event honored Mayor Wallace Cartwright for donating the land on behalf of the City of Shelbyville. The Coffee Early Project is now complete and will soon serve children at this location. The center is named in memory of Mayor Lonnie Norman for donating the land to build the center. The current Head Start will be named in honor of Mayor Gary Cordell for the building donation by Coffee County. The Agency received approval to purchase a new Head Start location in Lawrence County and Wayne County. Renovations have started at the Lawrence County building with tremendous community support. Due diligence is underway for a modern, spacious environment for Wayne County Head Start children.

On August 2, 2021, the Marshall County Neighborhood Service Center and American Jobs Center re-opened at a new centralized location for the community. It is very welcoming and fits our expectations of being crisp, clean, and professional.

This year, the Agency underwent a required sunset audit by the state comptroller's office. SCHRA did very well and received another six years' extension from the state legislature. At the request of the audit, the agency underwent a major board restructuring. As a result, the board moved from sixty-seven members to twenty-seven governing members. We are thankful for the commitment of the past community board members and their many years of dedicated service. This smaller board format is streamlined and should lead to better attendance across the Agency's service area.

The Agency also conducted an extensive risk assessment that included a review of our IT network and IT operations. Significant changes are being made to implement recommendations made by these audits.

Agency staff saw increases in salaries due to the wage compensation study that was completed. After performance reviews staff moved to the mid-point level within budgetary limits and forecast. The SCHRA board supported our goal to be very aggressive to reward, retain, and recruit the best talent here at the Agency.

The Agency's financial health is solid with increases in net position and an increase in the fund balance. Most programs received additional funding with the Federal Covid Bills. We continue to explore all opportunities available to serve our clients better.

It is an honor to serve as your Executive Director.

Sincerely,

*Paul T. Rosson*

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SOUTH CENTRAL HUMAN RESOURCE AGENCY

# GOVERNING BOARD

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board administers Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

Overall Governing Board composition will consist of Twenty-Four (24) Voting Members.

The SCHRA Governing Board is composed of representatives from each of the thirteen counties that the Agency serves. Membership consists of thirteen (13) county mayor/executive within the HRA's district; three (3) city mayors representing the overall City Mayors within the SCHRA service area, a senate member, and a representative member who is selected by their peers whose districts are wholly or partially in the area served by the HRA, six (6) low-income representatives specific but not limited to: low-income and minority communities, mental health agencies, educational institutions, economic development/workforce agencies, veteran affairs, and members that complement current SCHRA human resource programming to ensure decision making and participation in development, planning, implementation, and evaluation of programs funded under this chapter as required under the Community Services Block Grant Act.

Additionally, serving on the Governing Board in a voting status is a Head Start Policy Council Representative, and in non-voting status are Governing Board Consultants including a Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Governing Board meets six times (bi-monthly) a year; with one annual meeting.

The members of this body play a critical role in overseeing programs, ratifying policies, and helping to plan the future of the Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

## BOARD OFFICERS



**Governing Board Chairman**  
County Executive  
T.R. Williams



**Governing Board Vice Chairman**  
County Executive  
Jim Mangubat



**Governing Board Secretary**  
Shelbyville Mayor  
Wallace Cartwright

# GOVERNING BOARD



BEDFORD COUNTY

County Mayor Chad Graham  
Mayor Wallace Cartwright

COFFEE COUNTY

County Mayor Gary Cordell

FRANKLIN COUNTY

County Mayor David Alexander

GILES COUNTY

County Executive Melissa Greene

HICKMAN COUNTY

County Mayor Mark Bentley  
Mr. Rick Humphrey

LAWRENCE COUNTY

County Executive T. R. Williams  
Mayor Blake Lay  
Mr. Bert Spearman

LEWIS COUNTY

County Mayor Jonah Keltner

LINCOLN COUNTY

County Mayor Bill Newman  
Dr. Bill Heath

MARSHALL COUNTY

County Mayor Mike Keny  
Mr. R.L. Williams

MAURY COUNTY

County Mayor Andy Ogles  
Ms. Norma Martinez

MOORE COUNTY

Metropolitan Co. Mayor Bonnie Lewis

PERRY COUNTY

County Mayor John Carroll  
Mayor Wess Ward

WAYNE COUNTY

County Executive Jim Mangubat

Mr. Xavier Hamler, Head Start/EHS PC Chairperson  
Judge John Damron, Legal Consultant  
Mr. Michael Crane, Financial Consultant  
Mrs. Karen Lock, Early Childhood Education Consultant

Legislative Representatives  
\*Representative Iris Rudder  
\*Senator Joey Hensley



The Agency Governing Board Meetings were held via Microsoft Teams under Governor Bill Lee's Executive Orders.

# SCHRA FINANCIAL SUMMARY

## COMBINED STATEMENT OF REVENUES AND EXPENDITURES FOR THE TWELVE MONTHS ENDED JUNE 30, 2021

	<u>REVENUES</u>	<u>EXPENDITURES</u>
Head Start	\$ 7,520,966	\$ 7,521,177
Head Start USDA	\$ 215,446	\$ 215,446
Head Start Training & Technical Assistance	\$ 88,896	\$ 88,908
Head Start TN COVID	\$ 10,210	\$ 10,210
Head Start/Early Head Start COVID	\$ 563,315	\$ 563,452
Early Head Start	\$ 1,797,441	\$ 1,797,441
Early Head Start USDA	\$ 10,199	\$ 10,199
EHS Training & Technical Assistance	\$ 14,175	\$ 14,183
Head Start Restricted	\$ 2,200	\$ 2,060
EHS Expansion	\$ 3,107,724	\$ 3,107,557
EHS Expansion - COVID	\$ 57,501	\$ 57,501
EHS Expansion Training & Technical Assistance	\$ 22,458	\$ 22,458
EHS Expansion USDA	\$ 46,862	\$ 46,862
Community Services Block Grant	\$ 1,047,888	\$ 1,047,888
Community Services Block Grant - restricted	\$ 8,953	\$ -
Community Services Block Grant - COVID	\$ 638,643	\$ 638,643
Protective Service Homemaker Program (SSBG)	\$ 197,209	\$ 197,414
Low Income Home Energy Assistance Program - THDA	\$ 4,490,238	\$ 4,490,238
Low Income Home Energy Assistance Supplement	\$ 1,107,284	\$ 1,107,284
Low Income Home Energy Assistance Cares Act	\$ 1,130,579	\$ 1,130,579
Weatherization Assistance Program	\$ 170,970	\$ 170,970
LIHEAP/Weatherization	\$ 202,711	\$ 202,711
State Appropriations	\$ 392,347	\$ 340,806
SCHRA Discretionary Account	\$ 109,367	\$ 49,937
SCHRA Special Project	\$ 2,056	\$ 1,579
Ensure	\$ 39,039	\$ 41,571
Nutrition Services for the Elderly	\$ 1,798,693	\$ 1,884,434
Food Service Program	\$ 1,363,529	\$ 1,263,446
Catering	\$ 67,630	\$ 60,964
Homemaker Services - SCTDD	\$ 277,863	\$ 323,359
Community Corrections Program	\$ 533,367	\$ 533,366
Recovery Courts	\$ 200,000	\$ 210,689
Recovery Court Fees	\$ 45,757	\$ 29,289
Felony Recovery Court Lincoln	\$ 38,912	\$ 38,912
MRT Training	\$ 1,080	\$ 1,119
DNA Services	\$ 1,259	\$ 1,259
Senior Community Services Project (Title V) - SSAI	\$ 686,667	\$ 686,667
Workforce Innovation and Opportunity Act (WIOA)	\$ 3,966,576	\$ 3,967,691
Retired Senior Volunteer Program (RSVP)	\$ 35,685	\$ 35,685
Foster Grandparents Program (FGP)	\$ 297,409	\$ 297,409
TN Emergency Food Assistance Program (EFAP)	\$ 94,903	\$ 94,903
Community Representative Payee Program	\$ 169,825	\$ 167,303
<b>TOTALS</b>	<b>\$ 32,573,832</b>	<b>\$ 32,473,569</b>
<b><u>EXCESS OF REVENUES OVER (UNDER) EXPENDITURES</u></b>		<b>\$ 100,263</b>



## Combined Balanced Sheet

### June 30, 2021

**ASSETS**

Cash	\$	652,698
Cash - Liquid Funds Account - Restricted		489,790
Local Gov't Investment Pool		182,005
Cash – Community Representative Payee Program		4,118,981
Inventory - Consumable Supplies		54,715
Prepayments		35,701
Receivable		2,655,922
*Inventory – Nutrition		49,218
**Inventory – Commodities		667,761
Current Assets	<b>\$</b>	<b><u>8,906,792</u></b>
Net Pension Asset	\$	1,995,505
Deferred Outflows related to Pensions		88,502
Land & Buildings		3,190,097
Leasehold Improvements		1,167,288
Vehicles & Other Equipment		3,192,384
Accumulated Depreciation		<u>(2,218,863)</u>
<b>TOTAL ASSETS</b>	<b>\$</b>	<b><u>16,321,705</u></b>

**LIABILITIES AND FUND EQUITY****LIABILITIES:**

Accounts Payable	\$	964,686
Withholding's & Benefits Payable		707,970
Accrued Audit Fee		36,000
Accrued Leave		512,649
Deferred Inflows related to Pension		88,896
Unearned Revenue		104,781
Due to Grantors		4,271,962
Due to Grantors – Commodities		<u>667,761</u>

**TOTAL LIABILITIES** **\$** **7,354,706**

**FUND EQUITY:**

Investment in Land & Buildings	\$	3,190,097
Investment in Leasehold Improvements		1,167,288
Investment in other Fixed Assets		3,192,384
Accumulated Depreciation		<u>(2,218,863)</u>
Fund Balance – Restricted	\$	743,894
Restricted for Pension Benefits		1,995,505
Fund Balance - Unrestricted		896,694

**TOTAL FUND EQUITY** **\$** **8,966,999**

**TOTAL LIABILITIES AND FUND EQUITY** **\$** **16,321,705**

\*This statement does not include in-kind contribution activities.

\*\*This statement for the twelve months ending June 30, 2021 is presented on the cash basis

**SOUTH CENTRAL HUMAN RESOURCE AGENCY  
FINANCIAL REPORT BY CONTRACT THRU JUNE 30, 2021**

<b>Program</b>	<b>Contract Yr End</b>	<b>Annual Budget</b>	<b>YTD Actual Expenditures</b>
Head Start	6/30/21	\$ 8,312,199	\$ 8,002,392
Head Start TN COVID	OPEN	\$ 94,500	\$ 10,210
Head Start/Early Head Start COVID	OPEN	\$ 563,315	\$ 563,452
Head Start T & TA	6/30/21	\$ 88,896	\$ 88,908
Head Start USDA	9/30/20	\$ 703,104	\$ 20,670
Head Start USDA	9/30/21	\$ 572,445	\$ 194,776
Early Head Start	6/30/21	\$ 1,959,458	\$ 1,879,677
Early Head Start T & TA	6/30/21	\$ 14,175	\$ 14,183
Early Head Start USDA	9/30/20	\$ 106,736	\$ 1,206
Early Head Start USDA	9/30/21	\$ 46,737	\$ 8,994
EHS Expansion	8/31/20	\$ 2,529,373	\$ 360,340
EHS Expansion	8/31/21	\$ 3,182,769	\$ 1,934,652
EHS Expansion - COVID	OPEN	\$ 112,487	\$ 57,501
EHS Expansion T & TA	8/31/20	\$ 55,000	\$ -
EHS Expansion T & TA	8/31/21	\$ 55,000	\$ 22,458
EHS Expansion USDA	9/30/20	\$ 133,233	\$ 4,426
EHS Expansion USDA	9/30/21	\$ 116,100	\$ 42,437
Community Services Block Grant	9/30/20	\$ 788,900	\$ 384,745
CSBG	9/30/22	\$ 1,325,235	\$ 663,143
CSBG - COVID	9/30/22	\$ 1,191,815	\$ 638,643
Low Income Home Energy Assistance Program	9/30/21	\$ 8,140,337	\$ 4,490,238
LIHEAP/Supplement	10/30/21	\$ 1,567,681	\$ 1,107,284
LIHEAP/CARES ACT	10/31/21	\$ 1,395,834	\$ 1,130,579
LIHEAP/WAP	6/30/22	\$ 341,916	\$ 113,860
Weatherization Assistance Program	6/30/21	\$ 910,127	\$ 170,970
Protective Service Homemaker Program	9/30/20	\$ 255,715	\$ 51,440
Pro. Service Homemaker Program	9/30/21	\$ 255,715	\$ 145,974
Nutrition Services for the Elderly - SCTDD	6/30/21	\$ 1,747,364	\$ 1,884,434
Community Corrections	6/30/21	\$ 533,366	\$ 533,366
Felony Recovery Court Lincoln	6/30/21	\$ 70,000	\$ 38,912
Recovery Court Lawrence County	6/30/21	\$ 130,000	\$ 139,969
Recover Court Lincoln County	6/30/21	\$ 70,000	\$ 70,720
Senior Community Service Project (Title V)	6/30/21	\$ 695,532	\$ 686,667
Workforce Innovation and Opportunity Act (WIOA)	6/30/21	\$3,965,000	\$3,967,691
Retired Senior Volunteer Program (RSVP)	6/30/21	\$ 61,106	\$ 35,685
Foster Grandparent Program (FGP)	6/30/21	\$ 354,500	\$ 297,409
TN Emergency Food Assistance Program (EFAP)	9/30/20	\$ 97,000	\$ 72,810
TN EFAP	9/30/21	\$ 104,000	\$ 22,094

This statement is prepared on the cash basis, it does not include payable or receivables at 6/30/21

# Financial Report by Contract Through June 30, 2021

## Performance Based Programs

<u>YTD Actual Program</u>	<u>Contract Year End</u>	<u>YTD Receipts (Cash Basis)</u>	<u>Expenditures (Cash Basis)</u>
Recovery Court Fees – Lawrence County	6/30/21	30,314	19,985
Recovery Court Fees – Lincoln County	6/30/21	11,703	9,077
MRT Training	6/30/21	1,080	1,119
Ensure Services Operation	6/30/21	39,039	41,571
Recovery Court Client – Lincoln County	6/30/21	1,105	226
Recovery Court Client – Lawrence County	6/30/21	2,635	-
Homemaker Services	6/30/21	277,863	323,359
SCHRA Food Service Operation	6/30/21	1,363,529	1,263,446
DNA Services	6/30/21	1,259	1,259
Catering	6/30/21	67,630	60,964
Community Representative Payee Program (Admin)	6/30/21	169,825	167,303

## Resources • Assistance • Referrals

### Administrative Cost Allocation by Center

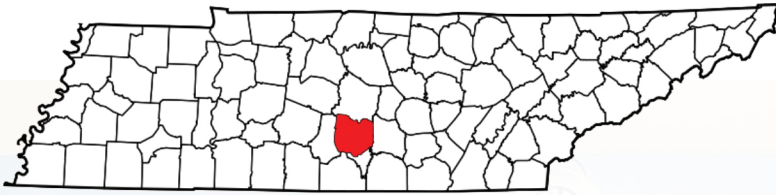
<u>Cost Center</u>	<u>Fiscal Year End</u>	<u>Annual Budget</u>	<u>YTD Actual Expenditures (CASH BASIS)</u>
Executive	6/30/21	868,533	849,307
Fiscal	6/30/21	679,482	658,701
Building	6/30/21	242,746	174,144
Technology	6/30/21	134,896	118,645

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Financial Reports submitted by:  
Amy Ezell  
Finance Director

This statement is prepared on the cash basis; it does not include payables or receivables at June 30, 2021.

# BEDFORD COUNTY



11,178

COMMUNITY SERVICES REFERRALS



16,165

NUTRITIOUS MEALS PROVIDED



35

CRPP CLIENTS



21

FGP/RSVP VOLUNTEERS



562

LIHEAP & CRISIS REFERRALS



6

HOMES WEATHERIZED



11

PROTECTIVE SERVICE REFERRALS



124

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
301 Colloredo Blvd., Suite B  
Shelbyville, TN 37160  
931.685.9962

**Nutrition Site Bedford Co. Senior Center**  
111 J.G. Helton Dr.  
Shelbyville, TN 37160  
931.684.0019

**Justice Services**  
200 Dover Street  
Shelbyville, TN 37610  
931.488.3063

**American Job Center**  
301 Colloredo Blvd., Suite A  
Shelbyville, TN 37160  
931.735.6891

POPULATION 50,237  
 LIVING IN POVERTY 14.3%  
 MEDIAN HOUSEHOLD INCOME \$50,415



**\$41,408**

FOOD  
 COMMODITIES  
 DISTRIBUTED

**WIOA**

**1,099**

WORKFORCE  
 SERVED



**11**

SCSEP/  
 TITLE V



**9**

JUSTICE  
 SERVICES



**1,239 HRS**

HOMEMAKER  
 SERVICES



The long-awaited new Wallace Cartwright Bedford EHS Center opens from property donated by the Shelbyville Mayor and City Council. Pictured are Executive Director Paul Rosson, Moore Co. Mayor Bonnie Lewis, Bedford Co. Mayor Chad Graham, SCHRA Gov. Board Secretary Mayor Cartwright, SCHRA Gov. Board Chairman Lawrence Co. Executive T.R. Williams, Representative Pat Marsh, and SCHRA Head Start/Early Head Start Director Laure Hopper.

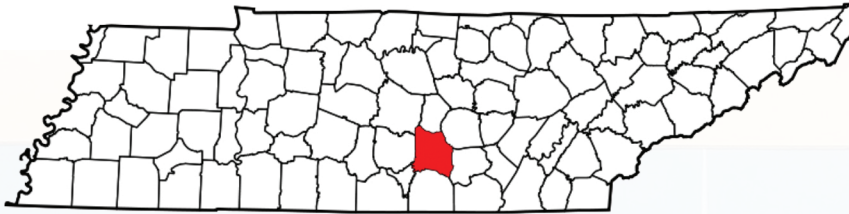
**Bedford Early Head Start**  
 515 Tillman Street  
 Shelbyville, TN 37610  
 931.685.0876

**Harris Head Start**  
 610 Elm Street  
 Shelbyville, TN 37610  
 931.773.0033

**Northside Head Start**  
 105 North Side Circle  
 Shelbyville, TN 37610  
 931.773.0141

**Wartrace Head Start**  
 112 Bridgeview Street  
 Wartrace, TN 37183  
 931.389.6406

# COFFEE COUNTY



**7,177**

COMMUNITY SERVICES REFERRALS



**35,703**

NUTRITIOUS MEALS PROVIDED



**35**

CRPP CLIENTS



**11**

FGP/RSVP VOLUNTEERS



**696**

LIHEAP & CRISIS REFERRALS



**7**

HOMES WEATHERIZED



**19**

PROTECTIVE SERVICE REFERRALS



**139**

HEAD START EARLY HEAD START CHILDREN

## Neighborhood Service Center

414 Wilson Ave., Suite 106  
Tullahoma, TN 37388  
931.461-0041

## Nutrition Site Senior Center

410 N. Collins St.  
Tullahoma, TN 37388  
931.455.2504

## Justice Services

414 Wilson Ave., Suite 106  
Tullahoma, TN 37388  
931.461-0323

## Manchester Nutrition Site

603 Woodbury Highway  
Manchester, TN 37355  
931.723-8270 or 931-723-8288

POPULATION 57,889  
LIVING IN POVERTY 14.0%  
MEDIAN HOUSEHOLD INCOME \$50,351



**\$47,426**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

**4,010**

WORKFORCE  
SERVED



**18**

SCSEP/TITLE V



**230 HRS**

HOMEMAKER  
SERVICES



**10**

JUSTICE  
SERVICES



Coming Soon Coffee County Early Head Start.

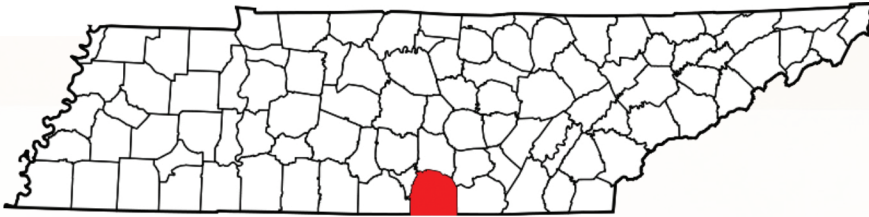
**Coffee Co. Early Head Start**  
134 McMinnville Hwy.  
Manchester, TN 37355  
931.607.4297

**Manchester Head Start**  
1200 Oakdale Street  
Manchester, TN 37355  
931.728-7756

**Tullahoma Head Start**  
215 Big Springs Ave.  
Tullahoma, TN 37388  
931.461.3081

**American Job Center**  
315 NW Atlantic, Suite 100  
Tullahoma, TN 37388  
931.454.1905

# FRANKLIN COUNTY



8,389

COMMUNITY SERVICES REFERRALS



13,451

NUTRITIOUS MEALS PROVIDED



28

CRPP CLIENTS



25

FGP/RSVP VOLUNTEERS



533

LIHEAP & CRISIS REFERRALS



2

HOMES WEATHERIZED



11

PROTECTIVE SERVICE REFERRALS



29

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
825 Dinah Shore Blvd.  
Winchester, TN 37398  
931.967.1438

**Nutrition Site Franklin Co. Senior Center**  
P.O. Box 58, Hospital Road  
Winchester, TN 37398  
931.967.7711

**Estill Sp. Community Center**  
East Brook Rd., Rte 1 Box 3  
Estill Springs, TN 37330  
931.649.2388

**American Job Center**  
825 Dinah Shore Blvd.  
Winchester, TN 37398  
931.313.5209



POPULATION 42,774  
LIVING IN POVERTY 14.4%  
MEDIAN HOUSEHOLD INCOME \$51,585



**\$44,271**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

**547**

WORKFORCE  
SERVED



**516 HRS**

HOMEMAKER  
SERVICES



**15**

SCSEP/TITLE V

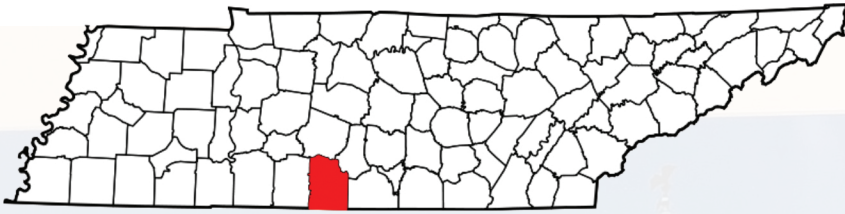


Representative Iris and Mr. Michael Rudder at the SCHRA Governing Board Annual Meeting.



**Winchester Head Start**  
677 Myers Rd.  
Winchester, TN 37398  
931.967.1543

# GILES COUNTY



**5,833**

COMMUNITY SERVICES REFERRALS



**14,867**

NUTRITIOUS MEALS PROVIDED



**31**

CRPP CLIENTS



**2**

FGP/RSVP VOLUNTEERS



**448**

LIHEAP & CRISIS REFERRALS



**3**

HOME WEATHERIZED



**12**

PROTECTIVE SERVICE REFERRALS



**99**

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
125 South Cedar Lane  
Pulaski, TN 38478  
931.363.5382

**Nutrition Site Giles Co. Senior Center**  
100 Senior Citizens Lane  
Pulaski, TN 38478  
931.363.6610

**Justice Services**  
125 South Cedar Street  
Pulaski, TN  
931.363.5382

**American Job Center**  
125 South Cedar Lane  
Pulaski, TN 38478  
931.363.9550

POPULATION 30,346  
LIVING IN POVERTY 14.8%  
MEDIAN HOUSEHOLD INCOME \$49,614



**\$31,284**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**  
**4,104**

WORKFORCE  
SERVED



**11**

SCSEP/  
TITLE V



**1,097 HRS**

HOMEMAKER  
SERVICES



**1**

JUSTICE  
SERVICES



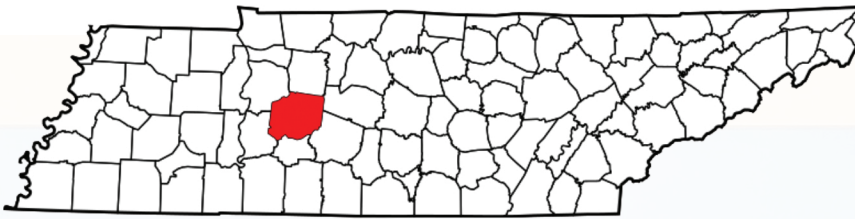
Giles County Executive Melissa and Mr. Jim Greene at the SCHRA Governing Board Annual Meeting.

**Giles Co. Early Head Start**  
111 Victoria Street  
Pulaski, TN 38478  
931.363.5535

**Victoria Head Start**  
121 Victoria Pl.  
Pulaski, TN 38478  
931.363.4128

**Bodenham Head Start**  
21142 Hwy. 64  
Pulaski, TN 38478  
931.363.0448

# HICKMAN COUNTY



**5,673**

COMMUNITY SERVICES REFERRALS



**11,008**

NUTRITIOUS MEALS PROVIDED



**10**

CRPP CLIENTS



**190 HRS**

HOMEMAKER SERVICES



**354**

LIHEAP & CRISIS REFERRALS



**5**

PROTECTIVE SERVICE REFERRALS



**1**

FGP/RSVP VOLUNTEERS



**14**

HEAD START EARLY HEAD START CHILDREN

## Neighborhood Service Center

101 College St.  
Centerville, TN 37033  
931.729.5921

## Nutrition Site Hickman Co. Senior Center

107 Armory Street  
Centerville, TN 37033  
931.729.2102

Hickman Head Start  
200 Bulldog Boulevard  
Centerville, TN 37033  
931.729.1737

American Job Center  
101 College St.  
Centerville, TN 37033  
931.716.1301

POPULATION 24,925  
LIVING IN POVERTY 18.7%  
MEDIAN HOUSEHOLD INCOME \$43,596



**\$43,942**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

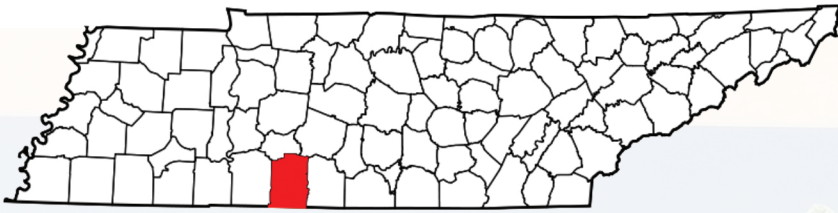
**115**

WORKFORCE  
SERVED



Governing Board Member/Veteran's First Director, Rick Humphrey and Governing Board Member/Hickman County Mayor Mark Bentley at the ribbon cutting of the new Veteran's Center in Hickman County.

# LAWRENCE COUNTY



**8,330**

COMMUNITY SERVICES REFERRALS



**39,609**

NUTRITIOUS MEALS PROVIDED



**50**

CRPP CLIENTS



**32**

JUSTICE SERVICES



**794**

LIHEAP & CRISIS REFERRALS



**4**

HOMES WEATHERIZED



**12**

PROTECTIVE SERVICE REFERRALS



**110**

HEAD START EARLY HEAD START CHILDREN

Neighborhood Service Center-931.762.7863  
& Justice Services-931.488.3063  
232 N. Military  
Lawrenceburg, TN 38464

Nutrition Site Senior Center  
220 Bicentennial Blvd.  
Lawrenceburg, TN 38464  
931.762.1578

Summertown Nutrition Site  
15 Saddle & Bridle Club Circle  
Summertown, TN 38483  
931.488.3063

Loretto Nutrition Site  
204 W. Commerce Street  
Loretto, TN 38464  
931.853.4336

POPULATION 44,159  
 LIVING IN POVERTY 17.0%  
 MEDIAN HOUSEHOLD INCOME \$43,614



\$56,726

FOOD  
 COMMODITIES  
 DISTRIBUTED

WIOA

8,141

WORKFORCE  
 SERVED



1,484 HRS

HOMEMAKER  
 SERVICES



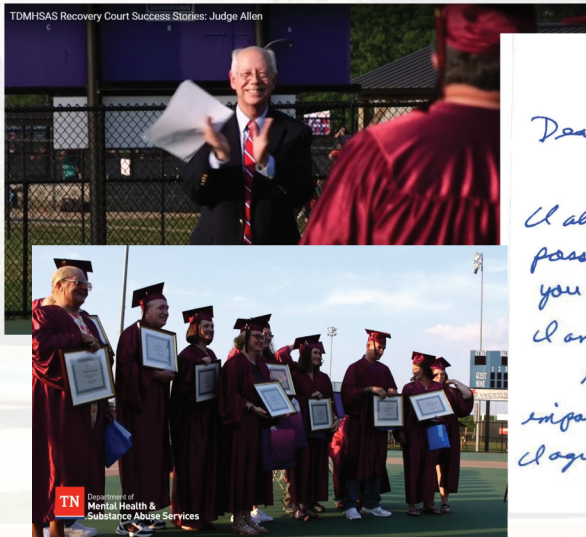
8

SCSEP/TITLE V



4

FGP/RSVP  
 VOLUNTEERS



JUDGE DAVID L. ALLEN

Dear Paul,  
 Thank you for the wonderful evening.  
 I also thank you for making our Recovery Court possible - We would not exist were it not for you. We could not continue to exist without you. I am eternally grateful.  
 Finally, I did not realize what a profound impact you have in southern middle Tennessee. I agree with your wife - you are unstoppable!  
 David

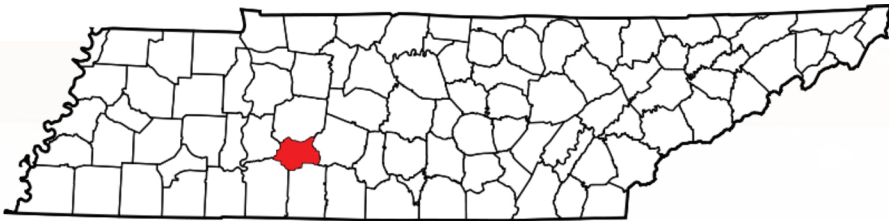
Lawrence Co Early Head Start  
 405 E. Taylor Street  
 Lawrenceburg, TN 38464  
 931.762.6039

Lawrence Co. Head Start  
 114 W. 2nd Street  
 Lawrenceburg, TN 38464  
 931.762.6039

South Lawrence Head Start  
 114 2nd Street  
 Iron City, TN 38463  
 931.845.4994

American Job Center  
 702 Mahr Avenue  
 Lawrenceburg, TN 38464  
 931.762.8705

# LEWIS COUNTY



**6,112**

COMMUNITY SERVICES REFERRALS



**15,358**

NUTRITIOUS MEALS PROVIDED



**7**

CRPP CLIENTS



**6**

SCSEP/TITLE V



**298**

LIHEAP & CRISIS REFERRALS



**840 HRS**

HOMEMAKER SERVICES



**5**

PROTECTIVE SERVICE REFERRALS



**30**

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
43 Smith St.  
Hohenwald, TN 38462  
931.796.4825

**Nutrition Site Lewis Co. Senior Center**  
347 E. Main Street  
Hohenwald, TN 38462  
931.796.5558

**American Job Center**  
25 Smith Ave.  
Hohenwald, TN 38462  
931.295.3225

**Lewis Co. Head Start**  
207 South Oak Street  
Hohenwald, TN 38462  
931.796.4898



POPULATION 12,582  
LIVING IN POVERTY 19.5%  
MEDIAN HOUSEHOLD INCOME \$37,277



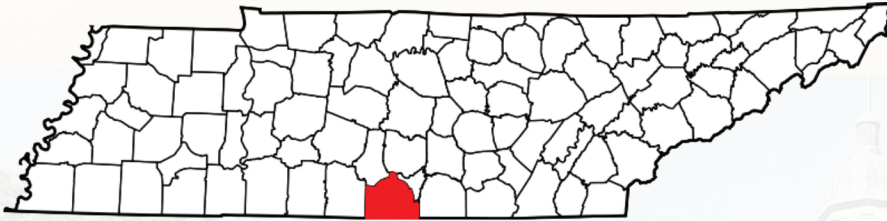
**\$64,095**  
FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**  
**792**  
WORKFORCE  
SERVED



SCHRA Governing Board Member/Lewis County Mayor Jonah Keltner and Community Advocate Patricia Keenan

# LINCOLN COUNTY



**4,903**

COMMUNITY SERVICES REFERRALS



**12,882**

NUTRITIOUS MEALS PROVIDED



**26**

CRPP CLIENTS



**43**

JUSTICE SERVICES



**604**

LIHEAP & CRISIS REFERRALS



**1**

HOMES WEATHERIZED



**7**

PROTECTIVE SERVICE REFERRALS



**77**

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182

**Nutrition Site Lincoln Co. Senior Center**  
908 West Washington St.  
Fayetteville, TN 37334  
931.433.7271

**Justice Services**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182

**American Job Center**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182 x1195

POPULATION 35,319  
LIVING IN POVERTY 14.7%  
MEDIAN HOUSEHOLD INCOME \$49,485



\$54,018

FOOD  
COMMODITIES  
DISTRIBUTED

WIOA

1,129

WORKFORCE  
SERVED



24

FGP/RSVP  
VOLUNTEERS



1,376 HRS

HOMEMAKER  
SERVICES



19

SCSEP/TITLE V



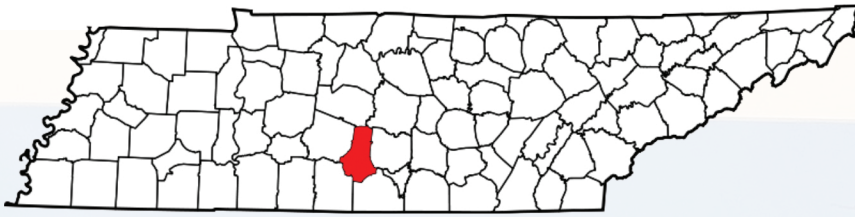
Lincoln County Recovery Court Graduate Celebration.

Lincoln Co. Early Head Start  
111 Shelbyville Hwy.  
Fayetteville, TN 37334  
931.297.5095

Amana Head Start  
506 Amana Ave.  
Fayetteville, TN 37334  
931.438.0397



# MARSHALL COUNTY



**10,175**

COMMUNITY SERVICES REFERRALS



**23,275**

NUTRITIOUS MEALS PROVIDED



**23**

CRPP CLIENTS



**1**

FGP/RSVP VOLUNTEERS



**229**

LIHEAP & CRISIS REFERRALS



**3**

HOMES WEATHERIZED



**4**

PROTECTIVE SERVICE REFERRALS



**31**

HEAD START EARLY HEAD START CHILDREN

## Neighborhood Service Center

1794 Mooresville Hwy.  
Lewisburg, TN 37091  
931.359.6393

## Nutrition Site Marshall Co.

230 College Street  
Lewisburg, TN 37091  
931.359.6452

## American Job Center

1794 Mooresville Hwy.  
Lewisburg, TN 37091  
931.359.6393

## Nutrition Site Chapel Hill

Lions Club Building  
Chapel Hill, TN 37034

POPULATION 34,318  
LIVING IN POVERTY 14.0%  
MEDIAN HOUSEHOLD INCOME \$53,197



**\$37,143**  
FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

**247**  
WORKFORCE  
SERVED



**10**  
SCSEP/TITLE V



**190 HRS**  
HOMEMAKER  
SERVICES



**8**

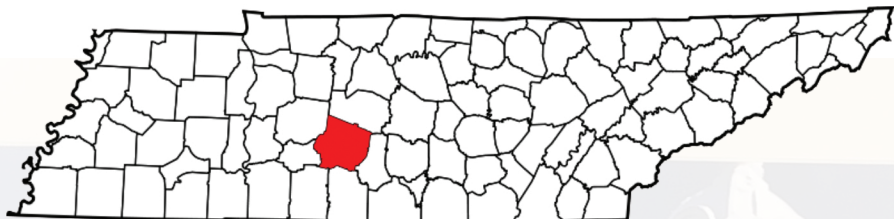
JUSTICE  
SERVICES

**Marshall Co. Head Start**  
808 2nd Ave. North  
Lewisburg, TN 37091  
**931.359.9691**



SCHRA Governing Board Members R.L. Williams, Lincoln Co. Mayor Bill Newman, Lewisburg Mayor Jim Bingham, Marshall Co. Mayor Mike Keny, Rep. Todd Warner, Executive Director Paul Rosson, and Deputy Director Sara Brown at the Grand Opening of the Marshall County Neighborhood Service Center, American Job Center, and South Central Area Transit Services.

# MAURY COUNTY



**8,331**

COMMUNITY SERVICES REFERRALS



**32,932**

NUTRITIOUS MEALS PROVIDED



**31**

CRPP CLIENTS



**46**

JUSTICE SERVICES



**649**

LIHEAP & CRISIS REFERRALS



**5**

HOMES WEATHERIZED



**26**

PROTECTIVE SERVICE REFERRALS



**180**

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
5021 Trotwood Ave. Suite 5A  
Columbia, TN 38401  
931.388.1173

**Nutrition Site Maury Co. Senior Center**  
1020 Maury Co. Pike, P.O. Box 993  
Columbia, TN 38401  
931.380.3950

**Justice Services**  
5021 Trotwood Ave.  
Columbia, TN 38401  
931.381.7472

**American Job Center**  
119 Nashville Hwy, Suite 106  
Columbia, TN 38401  
931.490.3800

POPULATION 100,974  
LIVING IN POVERTY 6.6%  
MEDIAN HOUSEHOLD INCOME \$66,781



**\$28,277**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

**6,285**

WORKFORCE  
SERVED



**19**

SCSEP/TITLE V



MAURY COUNTY  
Commodities Distribution.

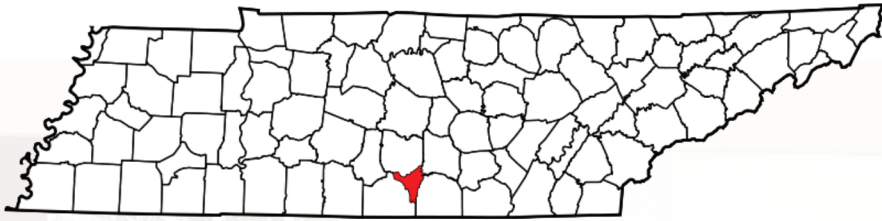
**Columbia Early Head Start**  
1807 Columbia Ave.  
Columbia, TN 38401  
931.685.0876

**Mt. Pleasant Early Head Start**  
1111 North Main Street  
Mt. Pleasant, TN 38474  
931.379.0158

**Northridge Head Start**  
1224 McBride Circle  
Columbia, TN 38401  
931.840.4735

**Columbia Head Start**  
209 Wayne Street  
Columbia, TN 38401  
931.381.8762

# MOORE COUNTY



**2,992**

COMMUNITY SERVICES REFERRALS



**5,598**

NUTRITIOUS MEALS PROVIDED



**3**

CRPP CLIENTS



**1**

SCSEP/TITLE V



**103**

LIHEAP & CRISIS REFERRALS



**6**

JUSTICE SERVICES



**\$25,364**

FOOD COMMODITIES DISTRIBUTED



**17**

HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**

241 Main Street, Suite 213  
Lynchburg, TN 37352  
931.759.7827

**Moore Co. Head Start**

75 High Street  
Lynchburg, TN 37352  
931.759.4239

**Nutrition Site Moore Co. Senior Center**

87 High Street  
Lynchburg, TN 37352  
931.759.7317

**American Job Center**

241 Main Street  
Lynchburg, TN 37352  
931.759.5154



POPULATION 6,461  
LIVING IN POVERTY 7.7%  
MEDIAN HOUSEHOLD INCOME \$57,708

WIOA

10

WORKFORCE  
SERVED



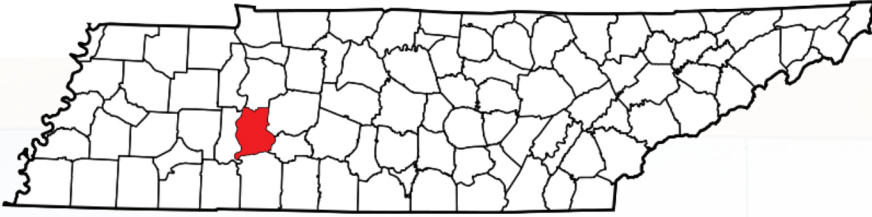
Moore County Neighbor Service Center and American Job Center Grand Opening.



1000  
1000  
MEAL PROGRAM

*Providing seniors so much more than food.*

# PERRY COUNTY



4,371

COMMUNITY SERVICES REFERRALS



20,042

NUTRITIOUS MEALS PROVIDED



4

CRPP CLIENTS



1

SCSEP/TITLE V VOLUNTEER WORKER



200

LIHEAP & CRISIS REFERRALS



202 HRS

HOMEMAKER SERVICES



1

PROTECTIVE SERVICE REFERRALS



14

HEAD START EARLY HEAD START CHILDREN

## Neighborhood Service Center

100 Poplar St.  
Linden, TN 37096  
931.589.2130

Perry Co. Head Start  
2469 Squirrel Hollow Rd.  
Linden, TN 37096  
931.589.6368

## Nutrition Site Perry Co. Senior Center

112 South Mill Street  
Linden, TN 37096  
931.589.5111

## Nutrition Site Lobelville Meal Site

46 West 6th Street  
Lobelville, TN 3709  
931.593.2814

POPULATION 8,366  
LIVING IN POVERTY 26.9%  
MEDIAN HOUSEHOLD INCOME \$41,034



**\$14,111**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**  
**347**

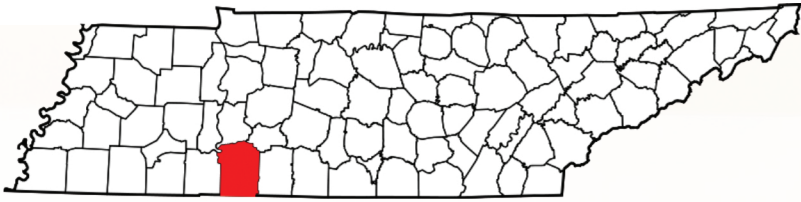
WORKFORCE  
SERVED



SCHRA Annual Meeting honoring our past Policy Council and Executive Committee Members.

American Job Center  
100 Poplar St.  
Linden, TN 37096  
931.589.0032

# WAYNE COUNTY



**5,459**

COMMUNITY SERVICES REFERRALS



**18,980**

NUTRITIOUS MEALS PROVIDED



**3**

CRPP CLIENTS



**8**

SCSEP/TITLE V



**414**

LIHEAP & CRISIS SERVICES



**405 HRS**

HOMEMAKER SERVICES



**11**

FGP/RSVP VOLUNTEERS



**16**

HEAD START EARLY HEAD START CHILDREN

## Neighborhood Service Center

525 B Highway 64E  
Waynesboro, TN 38485  
931.722.3717

## American Job Center

525 B Highway 64E  
Waynesboro, TN 38485  
931.722.2581

## Nutrition Site Senior Center

202 Fairlane Drive  
Waynesboro, TN 38485  
931.722.3161

## Nutrition Site Collinwood

901 1/2 Highway 13  
South Collinwood, TN 38450  
931.724.4214

POPULATION 16,232  
LIVING IN POVERTY 18.0%  
MEDIAN HOUSEHOLD INCOME \$41,427



**\$64,412**

FOOD  
COMMODITIES  
DISTRIBUTED

**WIOA**

**239**

WORKFORCE  
SERVED



**1**

HOMEMAKER  
SERVICES



**Wayne Co. Head Start**  
537 Lloyd Street  
Waynesboro, TN 38485  
**931.685.0876**

Wayne County Neighborhood Service Center and American Job Center Grand Opening.

# Head Start/Early Head Start



**Program Director:** Laure Hopper  
**Assistant Director:** Ju'Nequail Smith  
**Service Area:** Tennessee Counties: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, Wayne  
**Funded Enrollment:** 769  
**Clients/Participants Served:** 946

**Program Objective:** To provide comprehensive high quality services that education children, empower families and engage communities.

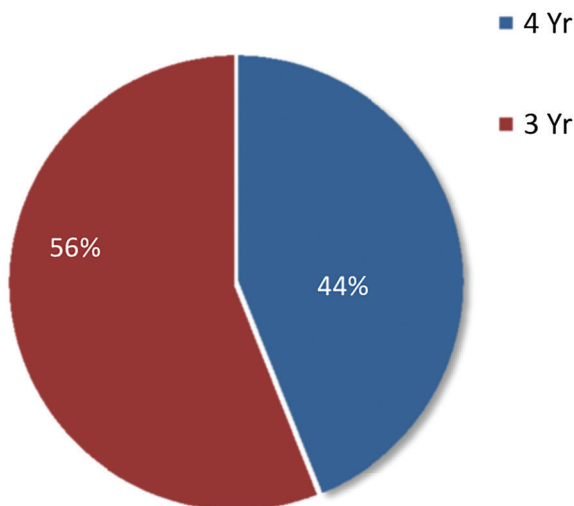
**Services Provided:**

SCHRA HS/EHS is located in Southern Middle Tennessee and we serve children and families in thirteen counties. Our funded enrollment for Head Start is 601 and 168 for Early Head Start. We have maintained 100% of our enrollment every month. We have 24 centers, totaling 55 classrooms. Our Head Start operates full day (8:00a.m.-2:30 p.m.) Monday thru Friday, August- May. Our Early Head Start operates full day (8:00 a.m.-2:00 p.m.) Monday thru Friday, August- May with home based services provided June-July. Our Bedford and Lawrenceburg EHS sites provide center services all year. Our centers are Tennessee State Childcare licensed, which implements the three-star rating system that uses the ECERS-R and ITERS-R to monitor learning environments and teaching practices.

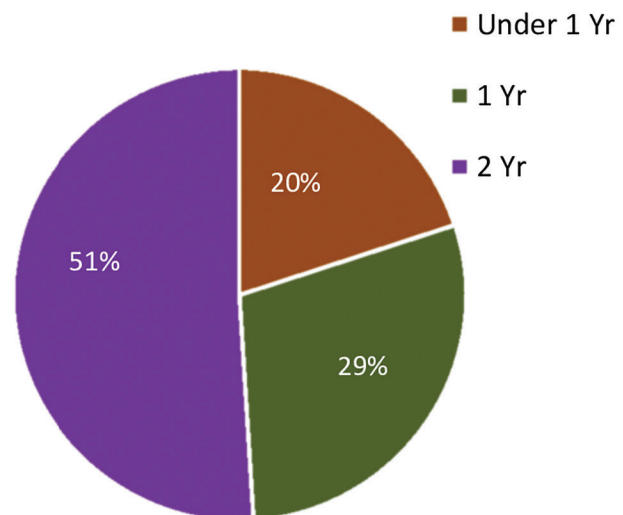


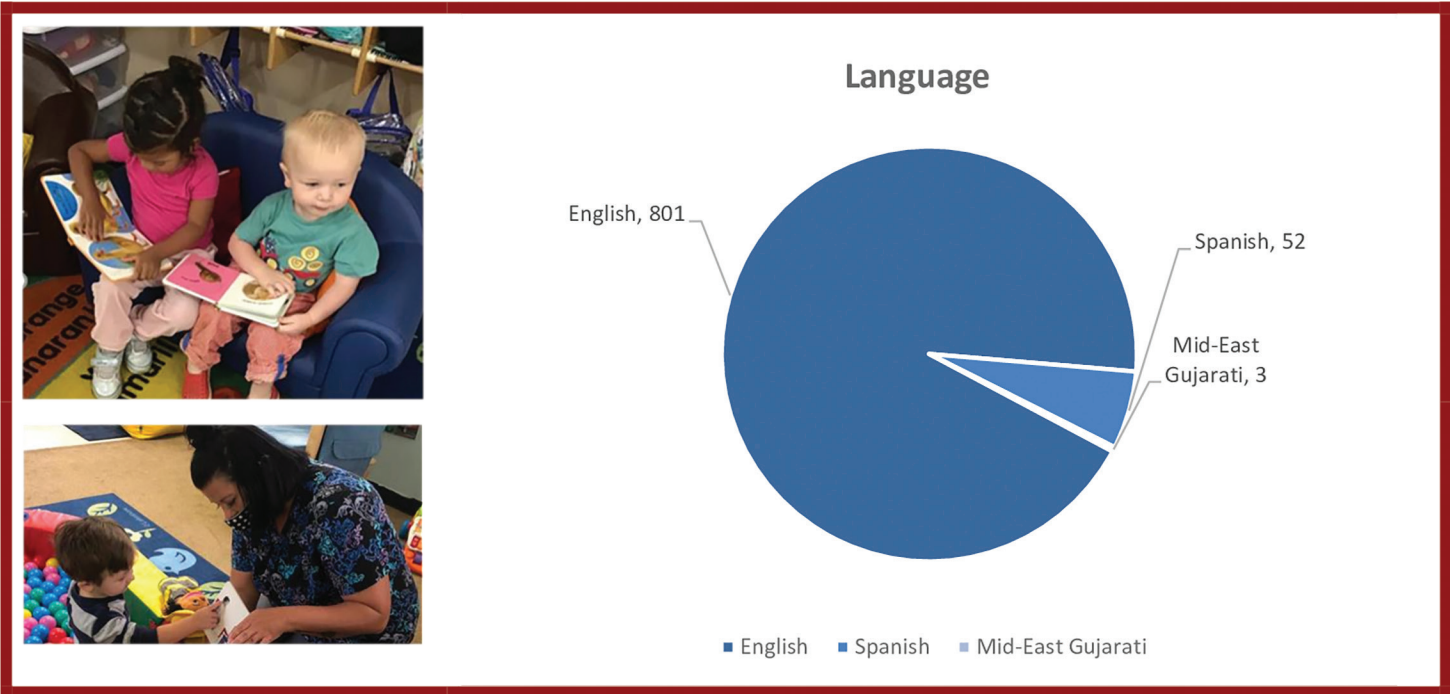
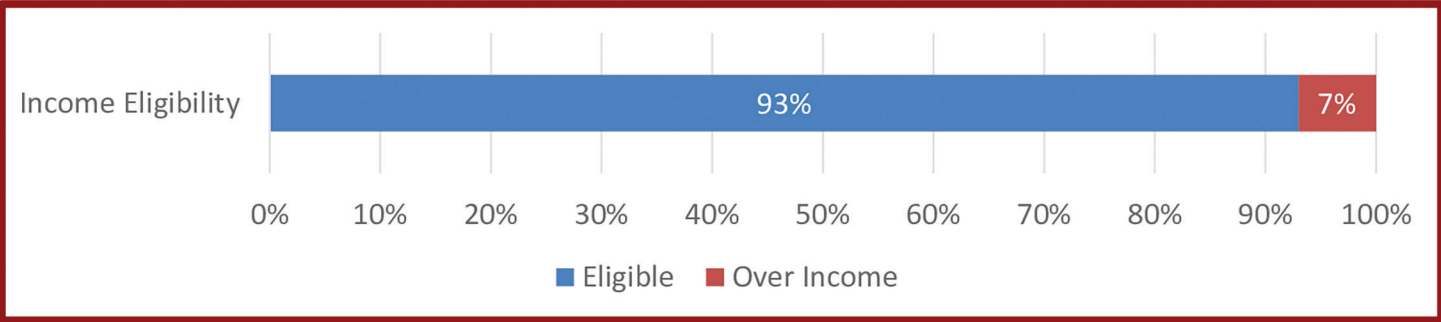
We strive to meet the high demand for early care in our areas. Though we received the Early Head Start Expansion funds, the Early Head Start program continues to be a great need in our area. Our EHS waiting lists range from 18 to 73 at each center, totaling 274 children and families in need for services.

**HS Ages**



**EHS Ages**





# Outcomes

## Health:

- ✓ 99% of children and 100% pregnant women had insurance
- ✓ 100% of children had an ongoing source of health care
- ✓ 85% of children received all immunizations possible
- ✓ 100% of pregnant women received prenatal health care services and 94% received information on the benefits of breastfeeding
- ✓ 96% of children had accessible dental care
- ✓ 38% of children were up to date on preventative dental care by the end of the program year

## Disabilities:

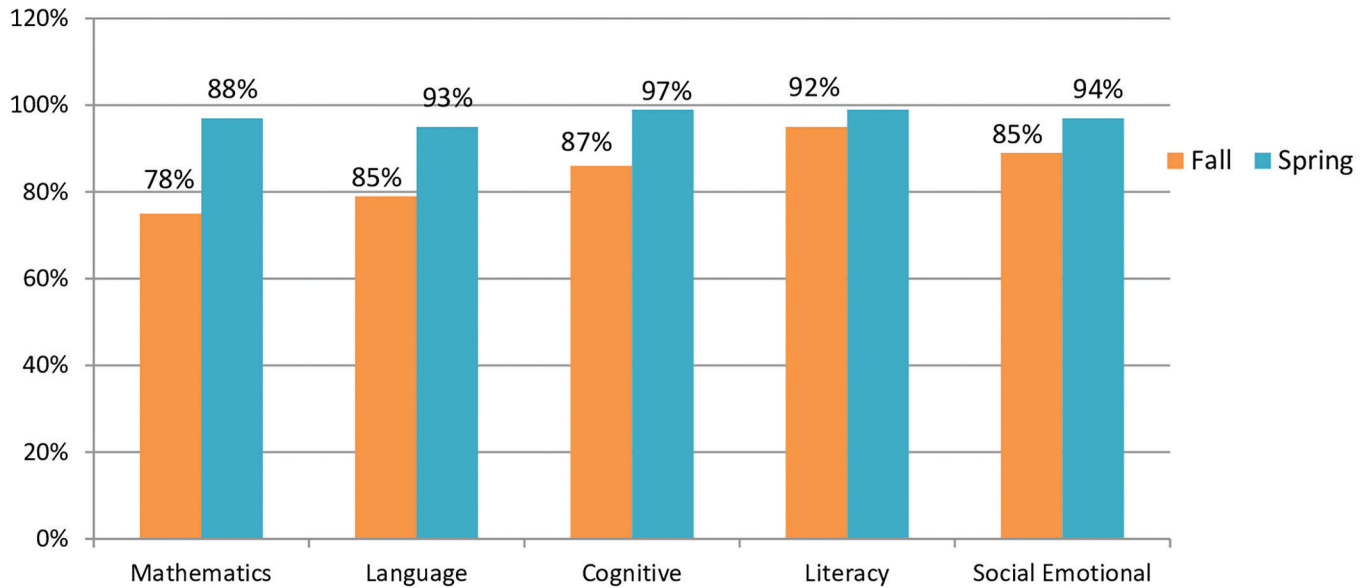
- ✓ 12% were children with IEP/IFSP
- ✓ 47% were diagnosed prior to enrollment
- ✓ 52% were identified and diagnosed during program year

## Mental Health:

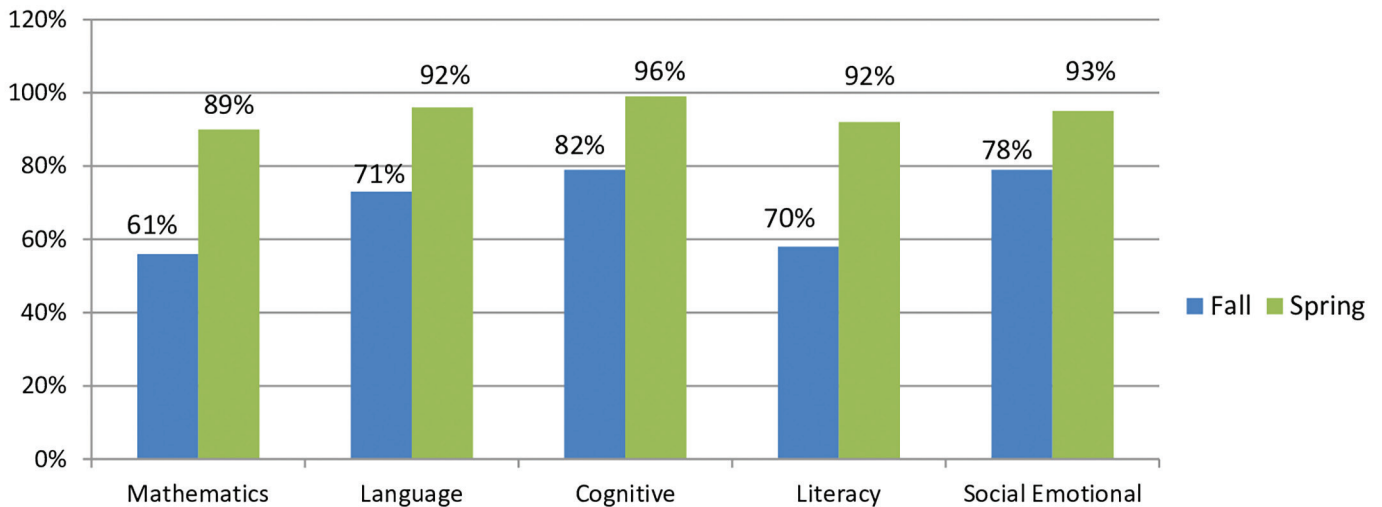
- ✓ Consultant met with staff regarding 25 children's behavior/mental health
- ✓ Consultant met with 21 families regarding their children's behavior/mental health
- ✓ 9 families were referred to outside services

# School Readiness Goal Progress

## Early Head Start



## Head Start





The following is data regarding children meeting widely held expectations for their age group by the Spring of 2021.



97% Demonstrating fine-motor strength and coordination



94% Regulates own emotions and behaviors



97% Demonstrating ability to establish and sustain positive relationships.



89% Using number concepts and operations.



96% Demonstrates positive approaches to learning.



90% Demonstrates writing skills.



94% Uses language to express thoughts and needs.

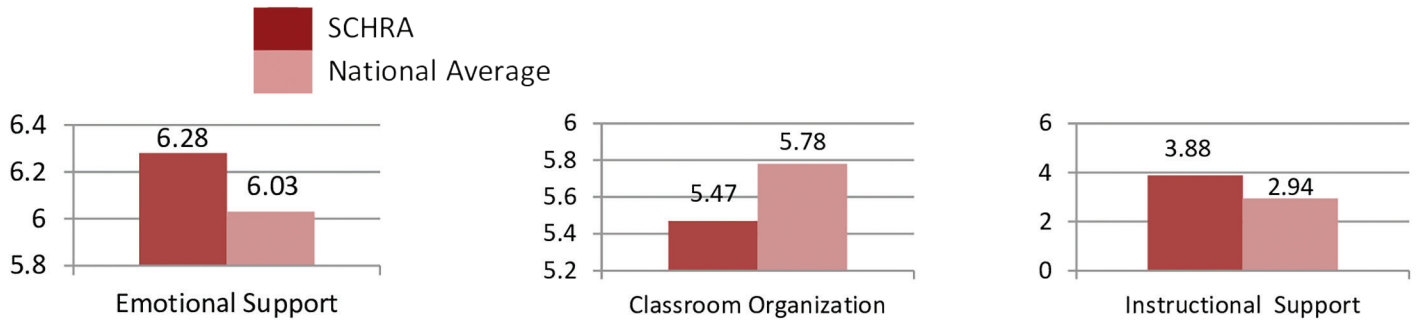


94% Comprehending and responding to books and other texts.

# CLASS

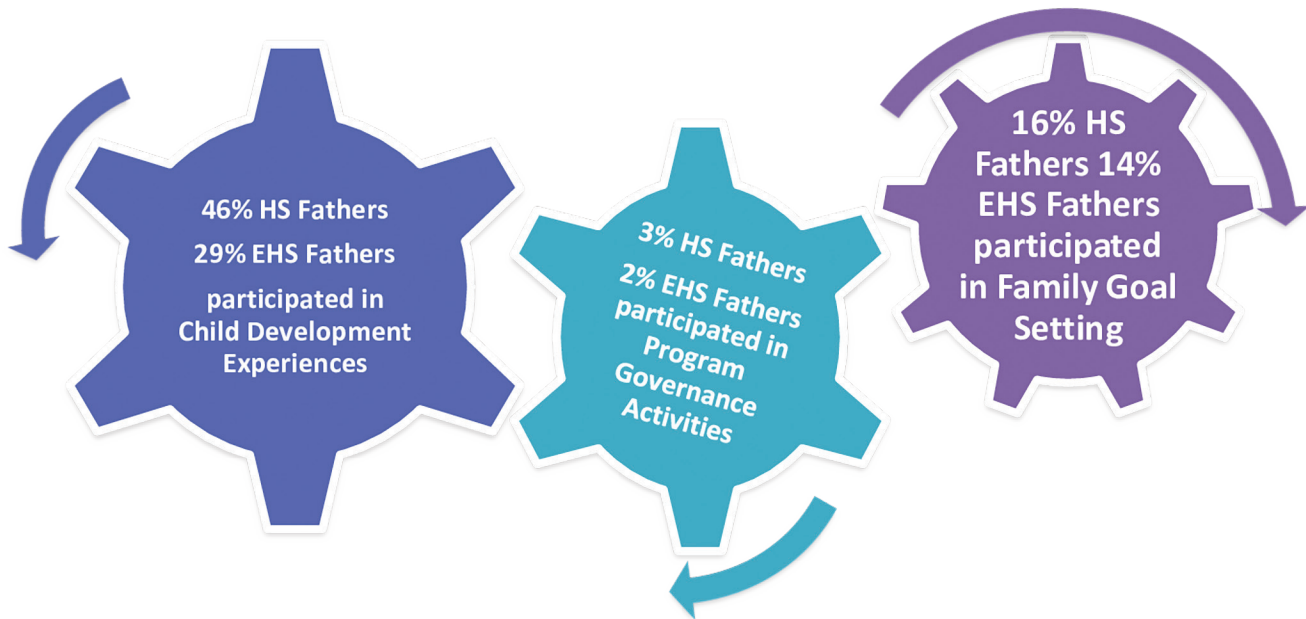
## Classroom Assessment Scoring System

A research-based method of measuring, evaluating, and improving Teacher-child interactions.



The program demonstrated an increase from the 2019-20 program year in all three domains. Classroom Organization continues to be an area of focus for improvement based on Spring Results. As indicated in the areas of Emotional and Instructional Support, the program is above the National Average.

## Father Engagement



*The principle goal of education in the schools should be creating men and women who are capable of doing new things, not simply repeating what other generations have done.*  
**Jean Piaget**

## 2020-2021 Budgets

	HS Proposed	HS Expenditures	EHS Proposed	EHS Expenditures	EHS Exp Proposed	EHS Exp Expenditures Through June 2021
Personnel	4,104,662	3,999,458	574,261	468,412	1,428,210	1,170,592
Fringe Benefits	1,633,253	1,468,916	177,466	171,373	585,416	409,694
Travel	128,882	67,374	12,359	2,895	33,081	8,710
Equipment	92,000	89,917	115,000	54,000	87,477	98,833
Supplies	520,841	881,787	235,633	332,574	1,186,800	812,565
Construction	553,018	0	694,000	694,021	291,031	214,328
Other Costs	1,193,352	1,008,010	140,939	88,632	206,396	149,743
Admin Costs	656,203	575,158	106,174	81,934	3,818,411	2,864,465
<b>Total:</b>	<b>8,882,211</b>	<b>8,090,620</b>	<b>2,055,832</b>	<b>1,893,841</b>	<b>1,428,210</b>	<b>1,170,592</b>

### 2020-2021 Head Start/Early Head Start Budget Reference

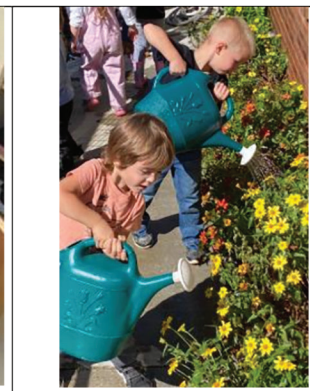
- Personnel- HS/EHS Personnel
- Fringe Benefits- FICA, Unemployment, Workman's Compensation, Retirement, Health Insurance
- Travel- Mileage, Lodging, Registration, Etc.
- Equipment- Vehicle Purchase
- Supplies- Office supplies, medical/dental supplies, classroom supplies, food service supplies, etc.
- Contractual- Reimbursement for Teacher Assistant's salaries with Pre-K contracts
- Construction- Major Renovation, fire alarm system, etc.
- Other- Rent, utilities, insurance, building maintenance, parent services, printing, staff development, field trips, etc.
- Admin- Indirect Costs

### Public/Private Funds Received July 2020-June 2021

Source	Amount
First Presbyterian Church	200
Jack Daniels	2,000
DHS Enhancement Grants	96,000.00
<b>Total:</b>	<b>93,200.00</b>

### Audit Information:

The 2019-20 Audit resulted in no deficiencies and compliance with the requirements for the Head Start /Early Head Start Program. The 2020-21 Audit results were not available at the time of this report.



# COVID19 Pandemic Data:

A major upset occurred during March of 2020 with the spread of COVID19. The COVID19 Pandemic continued to impact the program during the 2020-21 program year. The program created a COVID19 Services Plan to ensure that services continued to occur in a safe manner. As recommended by the CDC, the program limited the number of children enrolled in the classroom to a maximum of 10 in order to facilitate maximum physical distancing. A virtual option was offered to allow for an educational experience for as many children as possible.



The COVID19 Services Plan was created and implemented with ongoing changes to respond to situations as they occurred. In response to COVID19, the program has created a more in-depth and detailed Pandemic Plan in the event that another occurs. The plan includes procedures for conducting assessments and screenings in a virtual manner as well as how to conduct Family Meetings and Family Education. The 80 page COVID19 Services Plan addresses all components of the program to ensure that there is a plan of action to continue services. There is an administrative plan that details staff meetings, documentation and processes of communication. Center and Management staff excelled at meeting the

unexpected challenge of going virtual. Communication remained constant which was one of the keys to the success of the transition to a virtual format that had not been explored prior to the pandemic.

The program provided services four days per week for classroom sessions which allowed the Teachers time to conduct virtual visits with the children enrolled in the virtual option.

Education Staff conducted virtual visits with children once per week. Educational supplies and activities were sent home to families to facilitate the Virtual Visits and Lesson Plan activity. Family Services Staff and Site Managers sustained communication with families to maintain connections to resources as families encountered employment, health and food insecurity challenges.

All family visits were conducted virtually to ensure the health and safety of the children, families and staff. No volunteers were allowed in the center to minimize exposure. Centers increased their cleaning and disinfecting with the use of electrostatic sprayers twice per day. All staff wore face masks and family style dining was altered to ensure that potential spread was limited.

Through all the challenges of the year dealing with COVID19, the program still managed to meet our In-kind goals and provide quality services to our children and families.

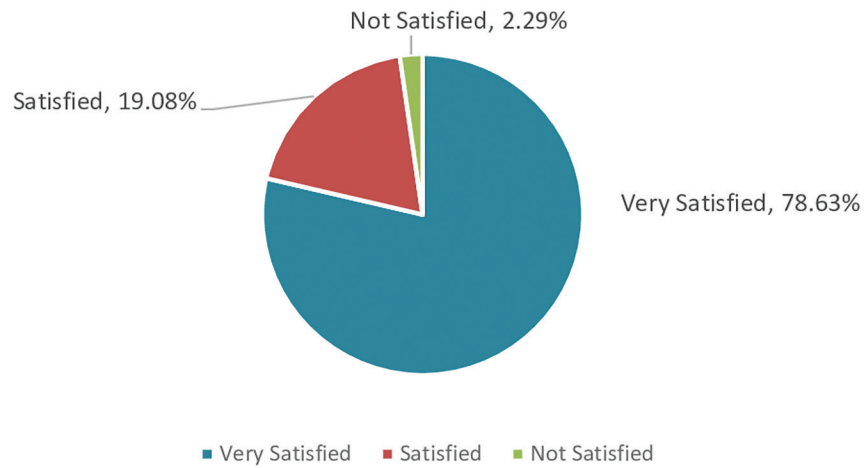
## Attendance:

We maintained full enrollment through the crisis and transitions between Classroom and Virtual Visits. Virtual Visits occurred at least once per week with families. The attendance rate was as follows:

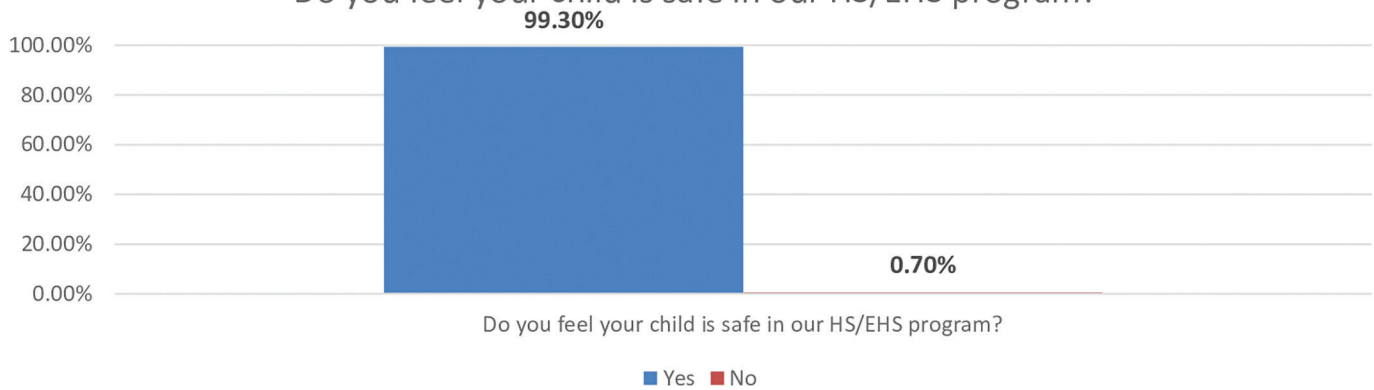
Head Start	Early Head Start
92.01%	93.72%

**Surveys** of enrolled families during the time of the pandemic led to decisions regarding the services provide by the program. 83.9% of families report using a smart phone to conduct virtual calls, while 14.7% report using a tablet or computer.

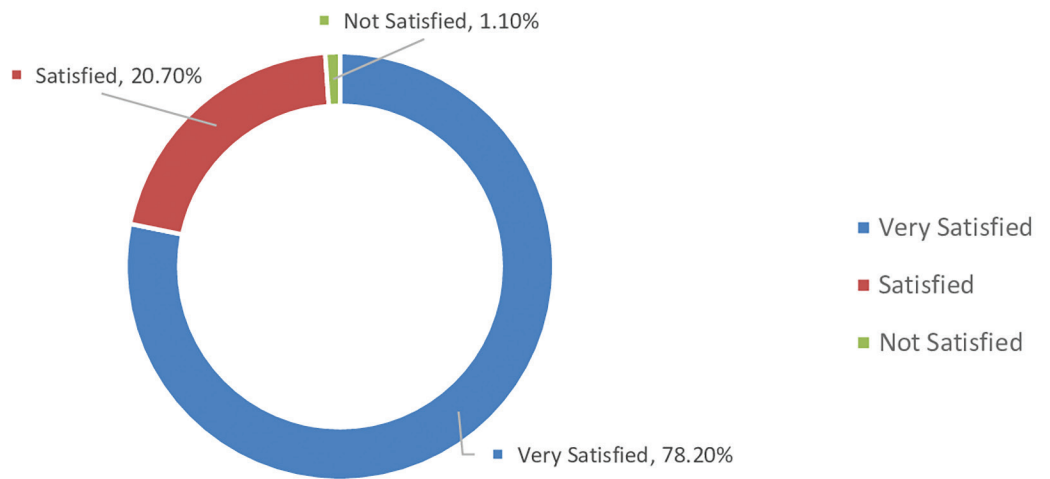
### Do you feel satisfied with how our HS/EHS program is promoting diversity?



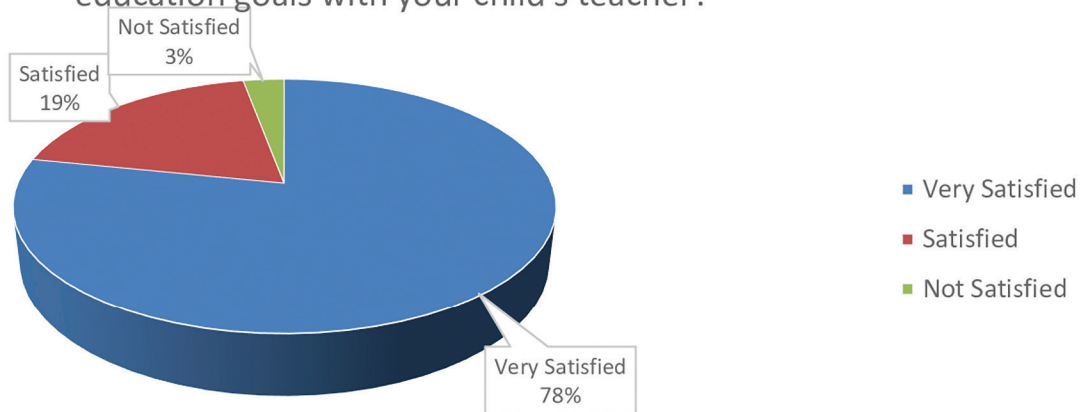
### Do you feel your child is safe in our HS/EHS program?



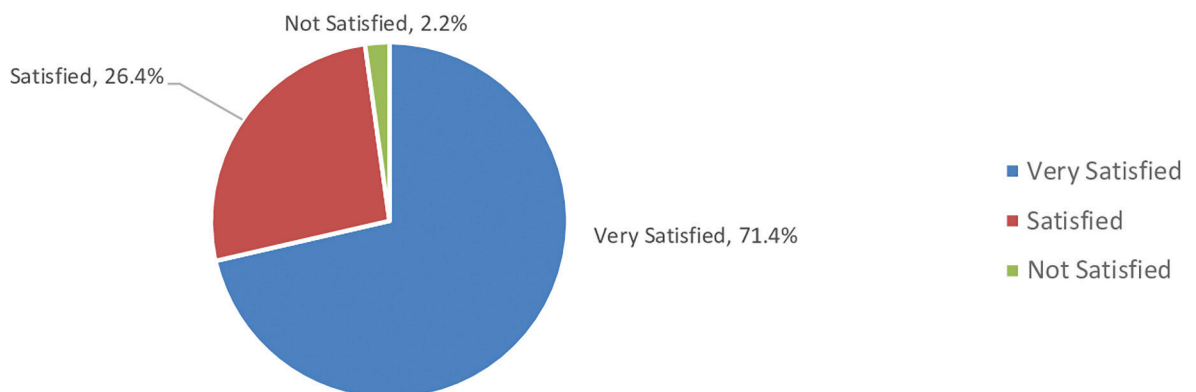
How satisfied are you with the communication between staff and parents/guardians?

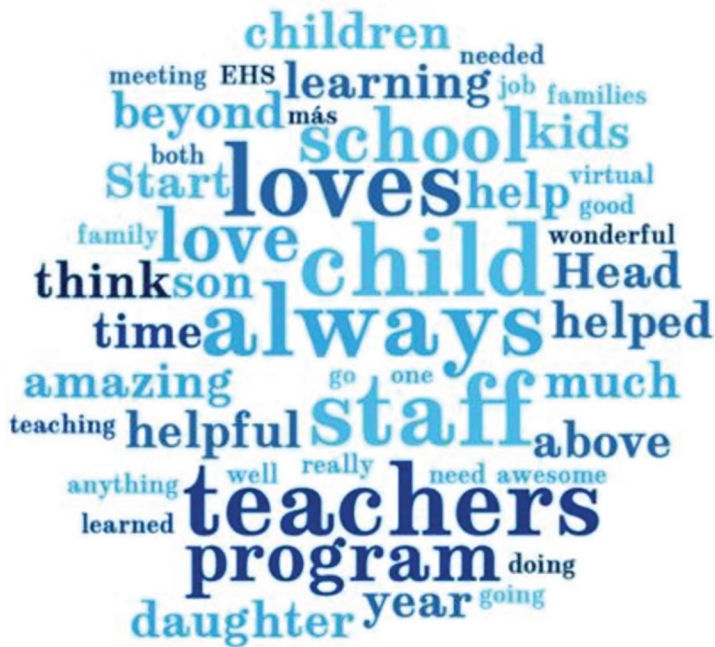


How satisfied are you with your participation in selecting your child's education goals with your child's teacher?



How satisfied were you regarding the receipt of information on resources and services in your community?





## Parent Comments from 2020-21:

*"Went above and beyond what was expected. No words can describe how grateful I am for this program. My child is making leaps from what he was when he started."*

*"You guys helped us make it through the 1st part of the pandemic! Without you we would have had no toilet paper or disinfectant."*

*"The communication, helpfulness, knowledge and care shown/given by all of Avah's teachers and the staff was amazing! Everything that was addressed, was answered and followed up on in a very compassionate way."*

*"I was nervous to send my babies to preschool being they were attached to my hip since birth, but the staff made me feel so comfortable & met every need for us!"*

*"I am overwhelmed with joy at how much my child has advanced through this program even through the pandemic!"*

*"When our family dynamic changed they were very helpful making sure I had what they we needed."*

*"Sends lots of info home that has helped."*

*"I like how they keep trying to reach you and schedule events based on your schedule."*

*"My grandson has learned extremely well in this program. He loves his teachers and he loves attending school. I think this program is very beneficial for families for financial reasons and highly professional leadership and teachers."*

*"The EHS has went above and beyond with ensuring my child is safe from covid, while getting the learning he needs."*

*"We did virtual the first 3/4 of the year, and transitioned to in class this spring. My son loves his teachers and loves school. The teachers are amazing! We experienced both virtual and in class, and were impressed with both."*

*"Head Start thinks of families always."*

*"They helped me become a better parent. They worked with me on my son's struggles as well as his strengths I was a part of his schooling which is so important to me."*

*"I have had 2 kids enrolled in both programs. And this program has been an outstanding program not only have they helped me with my kid that is enrolled but they have went above and beyond to make sure that all my kids are doing well and myself."*

*"All of Head Start is always there to help no matter what it is everyone in the whole program are amazing in every way possible always great moods and very positive willing to help at the drop of a hat."*

*"My daughter absolutely loves going to head start. She has learned so much and has opened up and bloomed. She used to be so shy and quiet and now she speaks up for herself and helps others."*

# COMMUNITY SERVICES



**Sara Brown, Deputy Executive Director**

## NUTRITION SERVICES FOR THE ELDERLY-Congregate Meals & Home Delivered Meals

A food program that offers a hot nutritious noon-time meal at congregate meal sites and ensures daily social contact for persons 60+. Home-delivered meals are provided to eligible homebound persons that are unable to attend congregate meal sites. The program is committed to ensuring the dignity of every person and underlining their importance through continued social contact and activities. Senior Centers have been closed in FY 21 due to COVID. During this time, drive-thru congregate meals have been available as well as some delivery for those who cannot drive. Sites reopened for on-site meals in July of 2021.

Counties Served: 13 Counties of the Region

Funding Sources: South Central TN Dev. District/TCAD and participant contributions

### Title III

Total Congregate Meals Served FY 20-21: 100,187 - drive-thru and delivery meals

Total Home Delivered Meals Served FY 20-21: 57,800

### OPTIONS (state funds)

Total Meals Served FY 20-21: 14,254

### National Family Caregiver Support Program (NFCSP)

Total Home Delivered Meals Served FY 20-21: 1,333

### Long Term Choices (Amerigroup, AmeriChoice, and BlueCare)

Total Home Delivered Meals Served FY 20-21: 22,786

Two new funding sources for meals have become available due to COVID-19 and the need for food during this time.

### Families First COVID-19 Relief Act (FFCRA)

Total Home Delivered Meals Served FY 20-21: 16,127

### CARES ACT

Total Home Delivered Meals Served FY 20-21: 44,556

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income households, primarily those who pay a high proportion of household (HH) income on home energy, in meeting their immediate energy needs. LIHEAP is a one-time assistance offered to help defray heating and cooling expenses, as long as funding is available. Assistance is provided to eligible households (income of less than 186% of federal poverty guidelines, March 2020 income guidelines changed to 186% due to the COVID Pandemic) through a payment made directly to the utility company.

Counties Served: 13 Counties of the Region

Funding Sources: TN Housing Dev. Agency

Budget: \$3,817,006.00

Households Served FY 20-21: 5,844

Individuals Served FY 20-21: 11,174

Total Regular HH Served FY 20-21: 4,345

Total Energy Payments FY 20-21: \$1,915,631.33

Total Crisis HH Served FY 20-21: 1,539

Total Crisis Payments FY 20-21: \$715,065.65



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## Sara Brown, Deputy Executive Director

### COMMUNITY SERVICES BLOCK GRANT PROGRAM (CSBG)

Provides a variety of services including emergency services for the elderly and disabled, self-sufficiency (SS) case management for low-income households, and health assistance. CSBG ensures access to programs and services in the community.

Counties Served: 13 Counties of the Region	Total Health Served FY 20-21:	42,058
Funding Sources: TN Dept. of Human Services	Total Housing Served FY 20-21:	2,125
Budget: \$891,652.15	Total Income Served FY 20-21:	4,227
Households Served FY 20-21: 4,530	Total Employment Served FY 20-21:	40
Individuals Served FY 20-21: 10,190	Total Social Services Served FY 20-21:	6,722
CARES ACT Program: Total Amount Spent: \$574, 512.12	Total Linkages Served FY 20-21:	33,751

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### SSBG/PROTECTIVE SERVICE HOMEMAKER PROGRAM

Homemaker provides supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in the home to prevent this from occurring.

Counties Served: 13 Counties of the Region	Total Clients Served FY 20-21: 114
Funding Sources: TN Dept. of Human Services	

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### WEATHERIZATION ASSISTANCE PROGRAM (WAP)

The program is designed to help reduce high energy bills by insulating attics and walls, air sealing, and inspection of heating and cooling units.

Counties Served: 13 Counties of the Region	Total Households Served FY 20-21: 31
Funding Sources: TN Housing Development Agency	Total 20-21: \$289,169

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### HOMEMAKER SERVICES- Title III-B, Options, Family Caregiver, Choices, Long-Term & Personal Care

To provide homemaker, respite, and/or personal care services to individuals 60 and over or who are disabled or incapacitated but wish to remain in their homes. These services may comprise of basic housekeeping tasks, assist with bathing and more as determined by the SCTDD/AAAD.

Counties Served: 13 Counties of the Region	Total Clients Served FY 20-21: 116
Funding Sources: South Central TN Dev. District, AmeriGroup, AmeriChoice, and Blue Care	Total Hours Served 20-21: 7,767.50

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# COMMUNITY SERVICES continued...

## Dee Dee Sneed, Program Director

### EMERGENCY FOOD ASSISTANCE PROGRAM-Commodities

Provide USDA donated food products to low-income households at distribution held quarterly in each of our thirteen counties.

Counties Served:	13 Counties of the Region	Total Households Served FY 20-21:	9,231
Funding Sources:	Department of Agriculture		
Total Volunteers:	300 with a total of 1,300 hours served	Total Amount Distributed FY 20-21:	\$586,586

## Teresa Swafford, Program Director

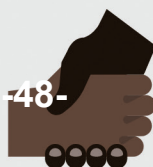
### COMMUNITY REPRESENTATIVE PAYEE PROGRAM

Offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters. Persons must receive Social Security, VA, or some type of disability benefit, and be certified by a physician to be incapable of money management.

Counties Served:	13 Counties of the Region+	Total TN Counties Served FY 20-21:	33
Funding Sources:	Client Fees-\$169,736.95	Total States Served FY 20-21:	7
Benefits Overseen:	\$5,660,390.04	Total Clients Served FY 20-21:	374

"The purpose of life is not to be happy. It is to be useful, to be honorable, to be compassionate, to have it make some difference that you have lived and lived well."

**-Ralph Waldo Emerson**



# EMPLOYMENT, TRAINING, & VOLUNTEERING

**Pamela Morris, Program Director**

## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

This program is designed to assist economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training, and assistance with placement in permanent employment situations. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

Counties Served: 12 Counties of the Region, Total Clients Served FY 20-21: 168  
4 additional counties (Bledsoe, Grundy, Marion, and Sequatchie)  
Funding Sources: Senior Service America, Inc.

**Jennifer Henry, Program Director**

## WORKFORCE INNOVATIVE AND OPPORTUNITY ACT

The WIOA Program is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy. The American Job Centers provide a full range of programs, seminars, and workshops, including work skills, interviewing techniques, and resume writing. Depending on circumstances, customers may be able to get some or all of the costs of training covered by funding from the Department of Labor.

Counties Served: 13 Counties of the Region  
Funding Source: South Central TN Dev. District  
Budget: \$3,965,000  
Total Clients Served: 27,065  
Funding Source: National Dislocated Worker Emergency Grant  
Budget: \$699,668.78  
Total employed FY 20-21: 48  
Funding Source: RESEA Cares Budget: \$384,800  
Total Clients received CDL training/travel: 75

**Kathie Larsen, Program Director**

## FOSTER GRANDPARENT PROGRAM (FGP)

Provides stipend volunteer opportunities for limited income persons age 55 and over to give support services to children with "special needs" in the community.

Counties Served: 13 Counties of the Region  
Funding Sources: Corp. for National & Community Service  
Total Volunteers FY 20-21: 33  
Total Children Served FY 20-21: 122

## RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

Provides opportunities for retired persons 55 and older to serve their communities in volunteering on a regular basis in a variety of settings.

Counties Served: 13 Counties of the Region  
Funding Sources: Corp. for National & Community Service  
Total Volunteers FY 20-21: 67  
Nutrition Sites Hours Served: 5,388 hrs

# COMMUNITY INTERVENTION

**Vicki Davenport, Program Director**

## JUSTICE SERVICES-COMMUNITY CORRECTIONS PROGRAM

Community Corrections is an alternative to incarceration for non-violent felony offenders designed to alleviate the overcrowding of prisons and jails and provide wrap-around interventions to reduce recidivism and increase public safety. Services include referral and linkage to ancillary and wraparound services as indicated, including substance use and mental health assessments and treatment.

Counties Served: Circuit Courts of the 14th Judicial District-Coffee County, the 17th Judicial District-Bedford, Lincoln, Moore, and Marshall Co. and the 22nd Judicial District-Giles, Lawrence, Maury and Wayne Co.

Total Clients Served FY 20-21:	445
Total Restitution Paid FY 20-21:	\$2,878.00
Total Court Costs/Fines Paid FY 20-21:	\$41,745.86
Wages Earned FY 20-21:	\$208,815.04
Child Support Paid FY 20-21:	\$ 5,204.14
Community Service Hours Worked FY 20-21:	2,843 hrs.
Supervision Fees Collected FY 20-21:	\$41,076.98

## LINCOLN COUNTY and 17th & 22nd Judicial District RECOVERY COURT

A program to enhance public safety and improve the overall quality of life in the community by addressing the need of non-violent offenders whose criminality is a result of substance use through the provision of intensive judicial oversight and holistic treatment that will increase offender accountability, reduce community costs, and return offenders to healthy, sober, and productive lives.

County Served: Lincoln Co.  
Bedford, Lincoln, Marshall & Moore Co.  
Lawrence and Maury Co.  
Funding Source: TN Dept. of Mental Health and Substance Abuse Services

Total Clients Served Lincoln Co. FY 20-21:	21
Total Clients Served Lawrence Co. FY 20-21:	16
Total Clients Served Maury Co. FY 20-21:	17

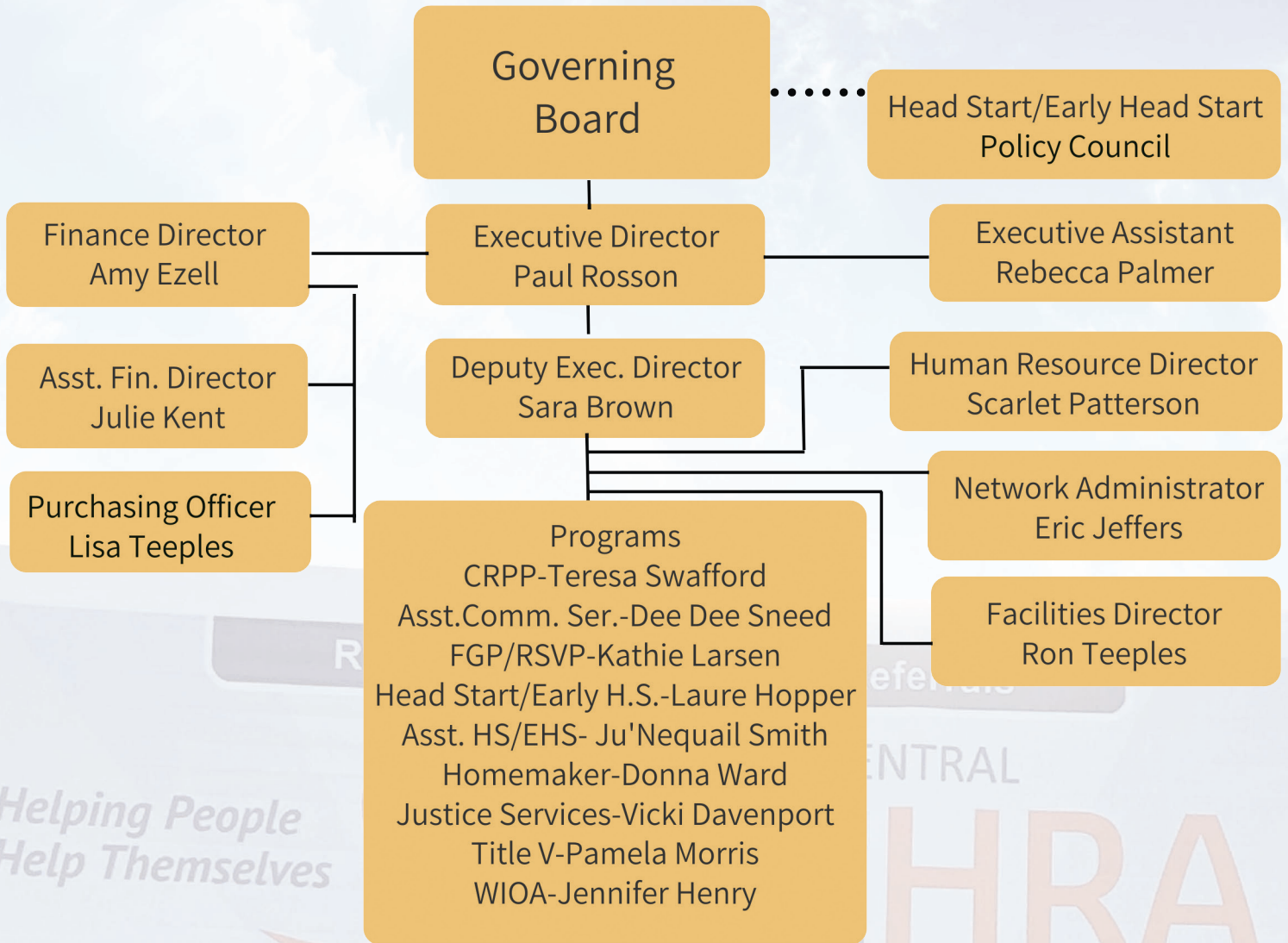
## ALCOHOL & DRUG SAFETY PROGRAM

The TN State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. A licensed DUI School is an early intervention program that provides screening, assessment, and education for individuals convicted of driving under the influence of alcohol and/or other drugs have their driver's license reinstated or are court-ordered to participate in a DUI school program.

Counties Served: Hickman, Lawrence, and Marshall Co.  
Funding Source: Local Performance Based

# SCHRA

## ORGANIZATIONAL CHART



Nutrition Services for the Elderly  
 Foster Grandparent Program  
 Retired Senior Volunteer Program  
 Low Income Home Energy Assistance  
 Community Services Block Grant  
 Representative Payee Program  
 SSBG/Protective Services Homemaker  
 Weatherization Assistance Program  
 Head Start  
 Early Head Start  
 Early Head Start Expansion  
 Food Service Program  
 Ensure  
 Pre-Release Case Manager

Home and Community-Based Services  
 Long Term Care Choices Program  
 Catering  
 Senior Community Service Employment  
 Homemaker Services for the Elderly  
 Private Pay Homemaker Services  
 Emergency Food Assistance Program  
 Community Corrections Program  
 Justice Services  
 Lincoln County Recovery Court.  
 17th and 22nd District Recovery Court  
 Alcohol/Drug Safety Educational Program  
 Workforce Investment Opportunities Act

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