

South Central  
Human Resource Agency

2018-2019  
Annual Report



[www.schra.us](http://www.schra.us)

# Table of Contents

## 2018-2019

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EXECUTIVE SUMMARY 1-2

SCHRA PROFILE 3-4

REGULATORY BODIES 5-7

FISCAL SERVICES 8-12

COUNTY SUMMARIES 13-38

ORGANIZATIONAL CHART 39-40

PROGRAM SUMMARIES 41-51

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Assistance • Referrals

*Helping People  
Help Themselves*

SOUTH CENTRAL

**SCHRA**

HUMAN RESOURCE AGENCY

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# Executive Summary

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It is my pleasure to present to you our 2018-2019 Annual Report. The agency strives to catalyze personnel and resources to accomplish our mission to provide low income individuals and communities' access to educational, economic, nutritional and social services that promote and encourage self-reliance through our partnerships.

Our agency is grateful to offer Neighborhood Service Centers in all thirteen counties of South Central Tennessee. I am proud of our team who when faced with challenges rise to the occasion and accomplish many obstacles in stride.

We celebrated opening a new Neighborhood Service Center in Bedford County with buildout by our SCHRA facility crew. SCHRA obtained the Workforce Innovative & Opportunity Act contract which allowed us to become the One-Stop Operator for the America Jobs Centers in each of our 13 county service area. WIOA is designed to assist those unemployed or underemployed with job searches, resume creation, and tuition assistance with college and trade schools to obtain higher paying jobs.

Our agency has a new website design at [www.schra.us](http://www.schra.us). We continue to pursue innovative ways to reach our communities with modern, mobile friendly and easy to use options. New agency web videos featuring our services and programs have streamed several hundred thousand times accomplishing successful referrals to provide services to new customers. The agency welcomed a new community advocate position to provide program outreach across our service area.

Thanks to the hard work of our nutrition staff, the Nutrition Program achieved a profit this fiscal year after several years of deficit. We have served over 84,000 meals at our centers and delivered almost 62,000 meals to homes of the frail and elderly. Our Justice Services program continues to expand receiving grant funding for an additional case manager in Maury County. This will allow for a new recovery court in that county.

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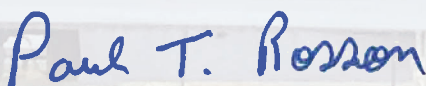
SCHRA Head Start/Early Head Start served a total of 968 children and pregnant women in our 55 classrooms. Our qualified staff met readiness goals and showed significant gains throughout the year. The program was successful in collaborating with 2,294 volunteers to improve and engage with our children and families. The agency received funding for construction for a new center in Bedford County and we are working on new locations for Coffee & Lawrence County as well.

In September, Senior Staff, our Board Chair, and I took part in a strategic planning meeting to commit to new goals and actions over the next 3 years. The agency will have a focus on a whole family programmatic delivery, the WIOA integration, and enhanced focus on distressed counties in our service area, with media outreach moving to the forefront to showcase our programs.

With our 450+ employees we are able to assist many people in reaching their goal of self-sufficiency. Our continued emphasis is a culture that demands high performance and higher outputs. Given this expectation, we have been able to increase staff salaries with step increases with continued benefit of offering 401K and State of Tennessee retirement plans.

We appreciate having an engaged and supportive Policy Council and Executive Committee that attends meetings, provide excellent oversight, and shares their visions to make South Central Tennessee the very best it can be!

Sincerely,



Paul T. Rosson  
Executive Director

# Profile

## WHO WE ARE

South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975; and as determined by the IRS, a 501 (c) 3 tax exempt organization. SCHRA is a Human Resource Agency and a Community Action Agency.

## WHAT IS OUR MISSION

Our mission is to provide low income individuals and communities access to educational, economic, nutritional, and social services that promote and encourage self-reliance through our partnerships with local, state, and federal resources.

## A COMMUNITY ACTION AGENCY

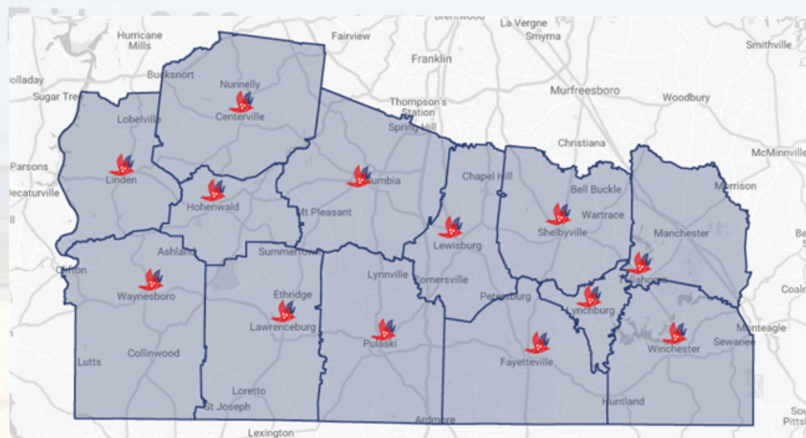
Community Action Agencies (CAA) were created out of the Economic Opportunity Act of 1964 to combat poverty. SCHRA has received designation as the Community Action Agency, under the Community Services Block Grant.

## A HUMAN RESOURCE AGENCY

The goal is to promote the development of human resources in South Central Tennessee through effective and efficient delivery of human services. (TCA 13-26-102)

## SERVICE AREA

From our central office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our Neighborhood Service Centers located in each county. SCHRA service area contains over 6,500 square miles of vastly rural county and supports a population of approximately 423,012 individuals, in the following counties: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne. Our Title V Program has expanded to four additional counties east of our area: Bledsoe, Grundy, Marion, and Sequatchie. SCHRA has thirteen Neighborhood Service Centers and twenty Head Start Centers across our area, and seven Early Head Start Centers located in Bedford, Coffee, Giles, Lawrence, Lincoln and Maury (2) counties. The Nutrition Program has twenty-one congregate meal sites and two main kitchens –one in Fayetteville, Lincoln County and one in Hohenwald, Lewis County.



# Overview of SCHRA

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board has delegated authority to the Executive Committee of the South Central Tennessee Development District (SCTDD) to act for it, and has authorized the Policy Council to administer Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

The SCHRA Governing Board is composed of representatives from each of the thirteen counties that the Agency serves. Membership consists of the county executive/mayor of each county, the mayor of each municipality, and thirteen human resource representatives appointed by the county mayor/executive, and one state senator and one state representative whose districts lie within the Development District.

Similarly, the Executive Committee of the SCTDD is comprised of thirteen county/metro executives, three minority representatives, one state senator, one state representative, and six city mayors; and, as authorized, acts for the Governing Board.

The membership of the Policy Council is comprised of one third elected public officials currently holding office, one third are persons chosen in accordance with democratic selection procedures to assure that they are representatives of the poor in the area they serve, and the remainder members are officials or members of business, industry, religious, welfare, education, and other major groups with interest in the community. This is known as a tripartite board to insure compliance with the Community Services Block Grant Act.

Additionally, serving on the Policy Council in a voting status, is a Head Start Policy Council Representative, and in a non-voting status a Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Policy Council meets six times (bi-monthly) a year; the Executive Committee of the SCTDD, acting for the SCHRA Governing Board, meets in concert with and ratifies Policy Council Actions including program budgets, proposals, and contracts approved by the Policy Council. The SCHRA Governing Board meets annually.

The members of these bodies play a critical role in overseeing programs, ratifying policies and helping to plan the future of our Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

**Helping Others**

# SCHRA Officers

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Co. Exec. T.R. Williams, Co. Mayor Bill Newman and Mr. Charles Sain

Helping People  
Help Themselves

SOUTH CENTRAL  
SCHRA  
HUMAN RESOURCE POLICY

## **Policy Council Officers:**

Chairman: County Mayor Bill Newman  
Vice Chairman: County Executive T.R. Williams  
Secretary: Mr. Charles Sain



Shelbyville Mayor  
Wallace Cartwright

## **Governing Board Officers:**

Chairman: County Mayor Bill Newman  
Vice Chairman: County Executive T.R. Williams  
Secretary: Shelbyville Mayor Wallace Cartwright

# Governing Board

---

## Bedford County

County Mayor Chad Graham  
Mayor Jenny Hurt-Bell Buckle  
Mayor Rachel P. Swift-Normandy  
Mayor Wallace Cartwright-Shelbyville  
Mayor Vickie Smith-Wartrace  
Mrs. Cathy Hayes

## Coffee County

County Mayor Gary Cordell  
Mayor Lonnie Norman-Manchester  
Mayor Lane Curlee-Tullahoma  
Mr. Charles Sain  
Dr. Steve Lynn

## Franklin County

County Mayor David Alexander  
Mayor Joyce Brown-Cowan  
Mayor Robin Smith-Decherd  
Mayor David Kelley-Estill Springs  
Mayor Dolton Steele-Huntland  
Mayor Terry Harrell-Winchester  
Mr. Gene Seaton

## Giles County

County Mayor Melissa Greene  
Mayor Tim McConnell-Ardmore  
Mayor Jim Caldwell-Elkton  
Mayor Phillip Vandiver-Lynnville  
Mayor Tracy Wilbur-Minor Hill  
Mayor Pat Ford-Pulaski  
Mr. Robert Shelton  
Judge John Damron

## Hickman County

County Mayor Mark Bentley  
Mayor Gary Jacobs-Centerville  
Mr. Rick Humphrey

## Lawrence County

County Executive T.R. Williams  
Mayor Robin Cobb-Ethridge  
Mayor Blake Lay-Lawrenceburg  
Mayor Jesse Turner-Loretto  
Mayor Bubba Carter-St. Joseph  
Mr. William McNairy  
Mr. Bert Spearman  
Mr. Michael Crane

## Lewis County

County Mayor Jonah Keltner  
Mayor Danny McKnight-Hohenwald  
Mrs. Brenda Helentjaris

## Lincoln County

County Mayor Bill Newman  
Mayor Michael Whisenant-Fayetteville  
Mayor Logan Jolly-Petersburg  
Dr. Bill Heath  
Mr. Anthony Taylor

## Marshall County

County Mayor Mike Keny  
Mayor Jackie King-Chapel Hill  
Mayor Melissa Peters-Cornersville  
Mayor Jim Bingham-Lewisburg  
Mr. John Campbell  
Mr. Robert L. Williams

## Maury County

County Mayor Andy Ogles  
Mayor Chaz Molder  
Mayor Bill White-Mt. Pleasant  
Mayor Rick Graham-Spring Hill  
Mr. Gary Stovall

## Moore County

Metropolitan Executive Bonnie Lewis  
Mr. Chris Grizzard

## Perry County

County Mayor John Carroll  
Mayor Wess Ward-Linden  
Mayor Robby Moore-Lobelville  
Mrs. Joanne Lord

## Wayne County

County Mayor Jim Mangubat  
Mayor Randy Burns-Clifton  
Mayor Glenn Brown-Collinwood  
Mayor Jeff Howell-Waynesboro  
Ms. Brenda Mathis

## Legislative Representatives

Representative Rick Tillis  
Senator Joey Hensley



# Policy Council

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## **BEDFORD COUNTY**

County Mayor Chad Graham  
Mrs. Cathy Hayes

## **COFFEE COUNTY**

County Mayor Gary Cordell  
Mr. Charles Sain, Education Rep.  
Dr. Steve Lynn, Head Start/EHS Liaison

## **FRANKLIN COUNTY**

County Mayor David Alexander  
Mr. Gene Seaton

## **GILES COUNTY**

County Mayor Melissa Greene  
Mr. Robert Shelton  
Judge John Damron, Legal Rep.

## **HICKMAN COUNTY**

County Mayor Mark Bentley  
Mr. Rick Humphrey

## **LAWRENCE COUNTY**

County Executive T. R. Williams  
Mr. Bert Spearman  
Mr. Michael Crane, Financial Rep.

## **LEWIS COUNTY**

County Mayor Jonah Keltner  
Mrs. Brenda Helentjaris, HS/EHS PC

## **LINCOLN COUNTY**

County Mayor Bill Newman  
Dr. Bill Heath

## **MARSHALL COUNTY**

County Mayor Mike Keny  
Mr. John Campbell

## **MAURY COUNTY**

County Mayor Andy Ogles  
Mr. Gary Stovall

## **MOORE COUNTY**

Metropolitan Executive Bonnie Lewis  
Mr. Chris Grizzard

## **PERRY COUNTY**

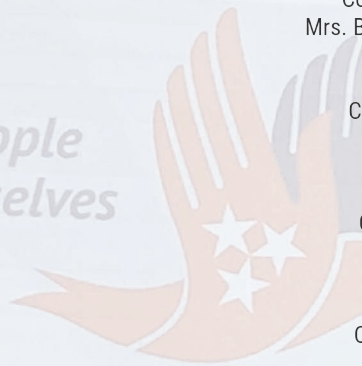
County Mayor John Carroll  
Mrs. Joanne Lord

## **WAYNE COUNTY**

County Mayor Jim Mangubat  
Ms. Brenda Mathis

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SOUTH CENTRAL  
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HUMAN RESOURCE AGENCY

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# SCHRA FINANCIAL SUMMARY

## COMBINED STATEMENT OF REVENUES AND EXPENDITURES FOR THE TWELVE MONTHS ENDED JUNE 30, 2019 page 1 of 2

### REVENUES

Head Start	\$ 7,465,924
Head Start USDA	\$ 418,957
Head Start Training & Technical Assistance	\$ 88,377
Early Head Start	\$ 681,892
Early Head Start USDA	\$ 29,901
EHS Training & Technical Assistance	\$ 14,501
Head Start Restricted	\$ 5,793
EHS Expansion	\$ 2,313,092
EHS Expansion USDA	\$ 63,589
EHS Expansion Training & Technical Assistance	\$ 64,313
Community Services Block Grant	\$ 677,661
Community Services Block Grant-Special Project	\$ 699,387
Community Services Block Grant restricted	\$ 3,900
Protective Service Homemaker Program (SSBG)	\$ 221,421
Low Income Home Energy Assistance Program - THDA	\$ 6,395,835
Weatherization Assistance Program	\$ 280,868
LIHEAP/Weatherization	\$ 150,335
State Appropriations	\$ 239,385
SCHRA Discretionary Account	\$ 70,098
SCHRA Special Project	\$ 4,353
Alcohol & Drug Safety Program	\$ 10,650
Ensure	\$ 59,680
Nutrition Services for the Elderly	\$ 1,526,273
Food Service Program	\$ 1,145,541
Catering	\$ 139,352
Homemaker Services	\$ 292,644
Community Corrections Program	\$ 503,738
Recovery Courts	\$ 140,000
Recovery Court Fees	\$ 36,322
Judicial Advocate	\$ 63,048
MRT Training	\$ 3,279
DNA Services	\$ (248)
Senior Community Services Project (Title V) - SSAI	\$ 640,433
Workforce Innovation and Opportunity Act (WIOA)	\$ 1,744,749
Retired Senior Volunteer Program (RSVP)	\$ 39,527
Foster Grandparents Program (FGP)	\$ 279,382
Foster Grandparents Program - Restricted	\$ -
TN Emergency Food Assistance Program Restricted	\$ -
TN Emergency Food Assistance Program (EFAP)	\$ 98,402
Community Representative Payee Program	\$ 127,413

### **TOTAL REVENUES**

**\$26,739,765**

COMBINED STATEMENT OF REVENUES AND EXPENDITURES cont.'d  
 June 30, 2019 page 2 of 2

**EXPENDITURES**

Head Start	\$ 7,469,059
Head Start USDA	\$ 418,957
Head Start Training & Technical Assistance	\$ 88,266
Early Head Start	\$ 687,385
Early Head Start USDA	\$ 29,901
EHS Training & Technical Assistance	\$ 14,415
Head Start Restricted	\$ 4,362
EHS Expansion	\$ 2,313,110
EHS Expansion USDA	\$ 63,951
EHS Expansion Training & Technical Assistance	\$ 64,313
Community Services Block Grant	\$ 677,661
Community Services Block Grant-Special Project	\$ 699,387
Community Services Block Grant restricted	\$ 1,464
Protective Service Homemaker Program (SSBG)	\$ 221,208
Low Income Home Energy Assistance Program - THDA	\$ 6,395,547
Weatherization Assistance Program	\$ 281,483
LIHEAP/Weatherization	\$ 150,425
State Appropriations	\$ 182,055
SCHRA Discretionary Account	\$ 102,539
SCHRA Special Project	\$ 2,730
Alcohol & Drug Safety Program	\$ 10,650
Ensure	\$ 48,409
Nutrition Services for the Elderly	\$ 1,497,479
Food Service Program	\$ 1,100,308
Catering	\$ 127,291
Homemaker Services	\$ 292,238
Community Corrections Program	\$ 504,193
Recovery Courts	\$ 158,146
Recovery Court Fees	\$ 12,305
Judicial Advocate	\$ 63,397
MRT Training	\$ 3,360
DNA Services	\$ (248)
Senior Community Services Project (Title V) - SSAI	\$ 640,433
Workforce Innovation and Opportunity Act (WIOA)	\$ 1,747,669
Retired Senior Volunteer Program (RSVP)	\$ 39,527
Foster Grandparents Program (FGP)	\$ 289,366
Foster Grandparents Program - Restricted	\$ -
TN Emergency Food Assistance Program Restricted	\$ -
TN Emergency Food Assistance Program (EFAP)	\$ 100,601
Community Representative Payee Program	\$ 128,294

**TOTAL EXPENDITURES** **\$26,631,635**

**EXCESS OF REVENUES OVER (UNDER) EXPENDITURES** **\$ 108,129**

## Combined Balanced Sheet June 30, 2019

**ASSETS**

Cash	\$	30,762
Cash - Liquid Funds Account - Restricted		365,713
Local Gov't Investment Pool		127,190
Cash – Community Representative Payee Program		715,138
Inventory - Consumable Supplies		25,349
Prepayments		44,051
Receivable		2,316,649
*Inventory – Nutrition		37,818
**Inventory – Commodities		206,887
Current Assets	<b>\$</b>	<b>3,869,558</b>
Net Pension Asset	\$	1,995,505
Deferred Outflows related to Pensions		88,502
Land & Buildings		1,690,223
Leasehold Improvements		966,906
Vehicles & Other Equipment		2,265,927
Accumulated Depreciation		(1,688,722)
<b>TOTAL ASSETS</b>	<b>\$</b>	<b>9,187,898</b>

**LIABILITIES AND FUND EQUITY****LIABILITIES:**

Accounts Payable	\$	472,149
Withholding's & Benefits Payable		415,880
Accrued Audit Fee		36,000
Accrued Leave		371,189
First National Bank-Line of Credit-LIHEAP		200,000
Deferred Inflows related to Pension		88,896
Unearned Revenue		4,761
Due to Grantors		712,359
Due to Grantors – Commodities		206,887
<b>TOTAL LIABILITIES</b>	<b>\$</b>	<b>2,508,121</b>

**FUND EQUITY:**

Investment in Land & Buildings	\$	1,690,223
Investment in Leasehold Improvements		966,906
Investment in other Fixed Assets		2,265,927
Accumulated Depreciation		(1,688,722)
Fund Balance – Restricted	\$	700,287
Restricted for Pension Benefits		1,995,505
Fund Balance - Unrestricted		749,651

**TOTAL FUND EQUITY** **\$ 6,679,777**

**TOTAL LIABILITIES AND FUND EQUITY** **\$ 9,187,898**

\*This statement does not include in-kind contribution activities.

\*\*This statement for the twelve months ending June 30, 2019 is presented on the cash basis.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY  
FINANCIAL REPORT BY CONTRACT THRU JUNE 30, 2019**

<b>Program</b>	<b>Contract Yr End</b>	<b>Annual Budget</b>
Head Start	8/31/18	\$ 8,442,087
Head Start	6/30/19	\$ 6,421,888
Head Start T & TA	8/31/18	\$ 95,916
Head Start T & TA	6/30/19	\$ 74,080
Head Start USDA	8/31/18	\$ 377,107
Head Start USDA	6/30/19	\$ 644,255
Early Head Start	8/31/18	\$ 688,971
Early Head Start	6/30/19	\$ 657,545
Early Head Start T & TA	8/31/18	\$ 16,537
Early Head Start T & TA	6/30/19	\$ 11,813
Early Head Start USDA	9/30/18	\$ 25,604
Early Head Start USDA	9/30/19	\$ 43,604
EHS Expansion	8/31/18	\$ 2,239,600
EHS Expansion	8/31/19	\$ 2,898,963
EHS Expansion T & TA	8/31/18	\$ 55,000
EHS Expansion T & TA	8/31/19	\$ 55,000
EHS Expansion USDA	9/30/18	\$ 59,743
EHS Expansion USDA	9/30/19	\$ 122,092
Community Services Block Grant	9/30/18	\$ 798,900
CSBG	9/30/19	\$ 788,900
CSBG Special Project	9/30/19	\$1,171,135
Low Income Home Energy Assistance Program	9/30/19	\$7,302,503
LIHEAP/WAP	9/30/18	\$ 366,007
LIHEAP/WAP	9/30/19	\$ 189,111
Weatherization Assistance Program	6/30/19	\$ 299,010
Protective Service Homemaker Program	9/30/18	\$ 225,358
Pro. Service Homemaker Program	9/30/19	\$ 238,000
Nutrition Services for the Elderly - SCTDD	6/30/19	\$1,314,700
Community Corrections	6/30/19	\$ 533,666
Judicial Advocate	6/30/19	\$ 65,000
Recovery Court Lawrence County	6/30/19	\$ 70,000
Recover Court Lincoln County	6/30/19	\$ 70,000
Senior Community Service Project (Title V)	6/30/19	\$ 660,015
Workforce Innovation & Opportunity Act (WIOA)	1/31/19	\$ 313,728
WIOA	6/30/19	\$1,431,021
Retired Senior Volunteer Program (RSVP)	6/30/19	\$ 40,000
Foster Grandparent Program (FGP)	6/30/19	\$ 279,362
TN Emergency Food Assistance Program - EFAP	9/30/19	\$ 98,000
TN EFAP	9/30/19	\$ 94,000

This statement is prepared on the cash basis, it does not include payable or receivables at 6/30/19

# Financial Report by Contract Through June 30, 2019

## Performance Based Programs

<b>Program</b>	<b>Contract Year End</b>	<b>YTD Receipts (Cash Basis)</b>	<b>YTD Actual Expenditures (Cash Basis)</b>
Alcohol & Drug Safety	6/30/19	10,650.00	10,650
Recovery Court Fees – Lawrence County	6/30/19	19,263.58	5,128
Recovery Court Fees – Lincoln County	6/30/19	16,613.11	6,905
MRT Training	6/30/19	3,279.00	3,360.45
Ensure Services	6/30/19	59,680.00	48,409
Recovery Court Client – Lincoln County	6/30/19	405.00	272
Recovery Court Client – Lawrence County	6/30/19	40.00	-
Thousand Hundred Fund	6/30/19	995.00	-
Homemaker Services	6/30/19	292,644.00	292,238
SCHRA Food Service Operation	6/30/19	1,145,541.00	1,100,308
DNA Services	6/30/19	(248)	(248)
Catering	6/30/19	139,352	127,291
Community Representative Payee Program (Admin)	6/30/19	127,413	128,294

Resources • Assistance • Referrals

## Administrative Cost Allocation by Center

<b>Cost Center</b>	<b>Funding Source</b>	<b>Fiscal Year End</b>	<b>Annual Budget</b>	<b>YTD Budget</b>	<b>YTD Actual Expenditures</b>
Executive	Agency	6/30/19	783,913	783,913	821,669
Fiscal	Agency	6/30/19	650,129	650,129	649,982
Building	Agency	6/30/19	240,926	240,926	222,450
Technology	Agency	6/30/19	101,137	101,137	106,211

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Financial Reports submitted by:  
Amy Ezell  
Finance Director

This statement is prepared on the cash basis; it does not include payables or receivables at June 30, 2019.

# BEDFORD COUNTY SUMMARY 2018-19



**1,985**

COMMUNITY SERVICES REFERRALS



**10,361**

NUTRITIOUS MEALS PROVIDED



**34**

CRPP CLIENTS



**10**

JUSTICE SERVICES



**2,026**

HEATING & ENERGY ASSISTED



**9**

ADULT PROTECTED SERVICES



**151**

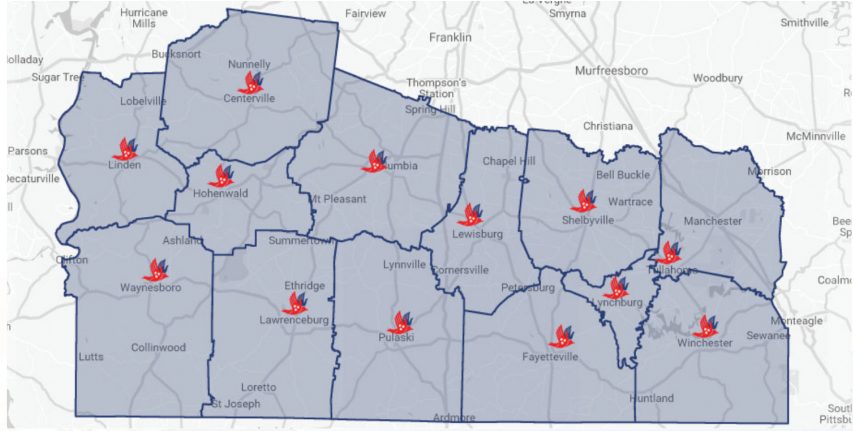
HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
301 Colloredo Blvd. #C  
Shelbyville, TN 37160  
931.685.9962

**Nutrition Site Bedford Co Senior Center**  
111 J.G. Helton Dr.  
Shelbyville, TN 37160  
931.684.0019

**Justice Services**  
200 Dover Street  
Shelbyville, TN 37610  
931.488.3063

**American Job Center**  
301 Colloredo Blvd. #A  
Shelbyville, TN 37160  
931.735.6891



POPULATION 49,038



**4**  
HOMES  
WEATHERIZED

**WIOA**

**883**  
WORKFORCE  
SERVED



**44**  
FGP/RSVP  
VOLUNTEERS



**12**  
HOMEMAKER  
SERVICES  
565 HOURS



**13**  
SCSEP/TITLE V



**\$29,660**  
FOOD  
COMMODITIES  
DISTRIBUTED

**Bedford Early Head Start**  
512 Tillman Street  
Shelbyville, TN 37610  
931.685.0876

**Harris Head Start**  
610 Elm Street  
Shelbyville, TN 37610  
931.773.0033

**Northside Head Start**  
105 North Side Circle  
Shelbyville, TN 37610  
931.773.0141

**Wartrace Head Start**  
112 Bridgeview Street  
Wartrace, TN 37183  
931.389.6406



# COFFEE COUNTY SUMMARY 2018-19



**2,102**

COMMUNITY SERVICES REFERRALS



**24,013**

NUTRITIOUS MEALS PROVIDED



**39**

CRPP CLIENTS



**47**

JUSTICE SERVICES



**2,067**

HEATING & ENERGY ASSISTED



**20**

ADULT PROTECTED SERVICES



**173**

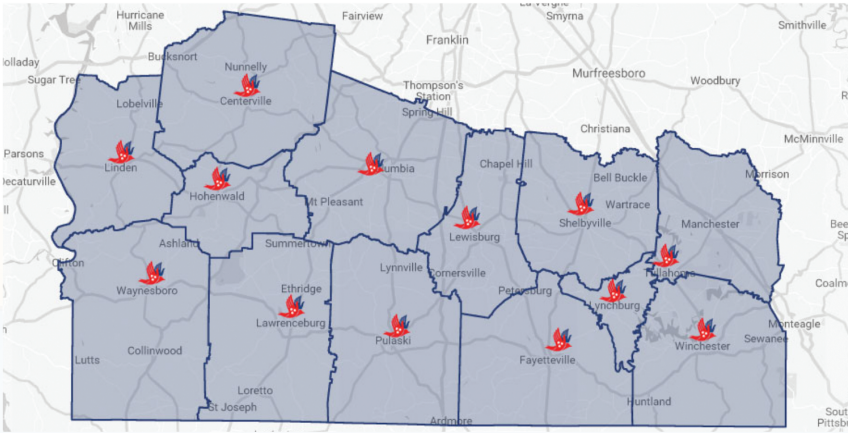
HEAD START EARLY HEAD START CHILDREN

**Neighborhood Service Center**  
414 Wilson Ave.  
Tullahoma, TN 37388  
931.461-0041

**Nutrition Site Senior Center**  
410 N. Collins St.  
Tullahoma, TN 37388  
931.455.2504

**Justice Services**  
414 Wilson Ave.  
Tullahoma, TN 37388  
931.461-0323

**Manchester Meal Site**  
603 Woodbury Highway  
Manchester, TN 37355  
931.723-8270 or 931-723-8288



POPULATION 55,700



4

HOMES WEATHERIZED

WIOA

6,956

WORKFORCE SERVED



11

FGP/RSVP VOLUNTEERS



3

HOMEMAKER SERVICES  
946 HOURS



16

SCSEP/TITLE V



\$34,070

FOOD COMMODITIES DISTRIBUTED

Coffee Co. Early Head Start  
134 McMinnville Hwy.  
Manchester, TN 37355  
931.607.4297

Manchester Head Start  
1200 Oakdale Street  
Manchester, TN 37355  
931.728-7756

Tullahoma Head Start  
215 Big Springs Ave.  
Tullahoma, TN 37388  
931.461.3081

American Job Center  
315 NW Atlantic  
Tullahoma, TN 37388  
931.454.1905

# FRANKLIN COUNTY SUMMARY 2018-19



**1,603**

COMMUNITY  
SERVICES  
REFERRALS



**12,953**

NUTRITIOUS MEALS  
PROVIDED



**29**

CRPP CLIENTS



**1,300**

HEATING &  
ENERGY  
ASSISTED



**12**

ADULT  
PROTECTED  
SERVICES



**38**

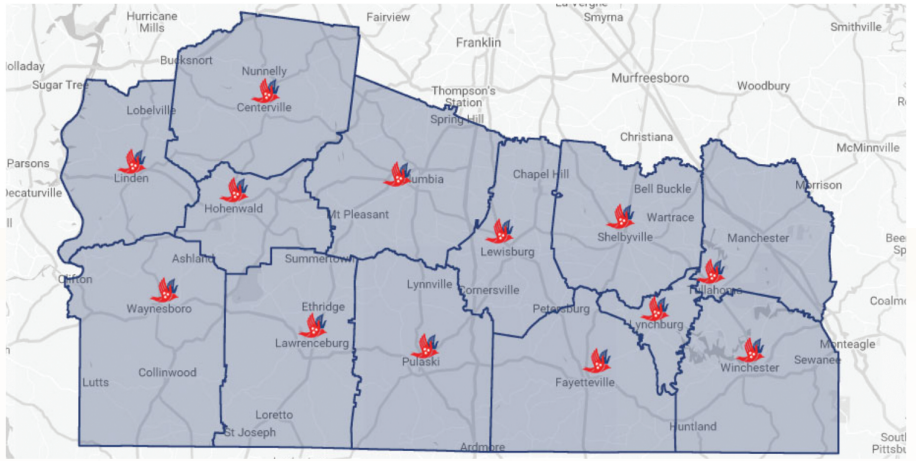
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
825 Dinah Shore Blvd.  
Winchester, TN 37398  
931.967.1438

**Nutrition Site Franklin Co. Senior Center**  
P.O. Box 58, Hospital Road  
Winchester, TN 37398  
931.967.7711

**Estill Sp. Community Center**  
East Brook Rd., Rte 1 Box 3  
Estill Springs, TN 37330  
931.649.2388

**American Job Center**  
825 Dinah Shore Blvd.  
Winchester, TN 37398  
931.313.5209



POPULATION 41,890



**3**

HOMES WEATHERIZED

**WIOA**

**410**

WORKFORCE SERVED



**31**

FGP/RSVP VOLUNTEERS



**6**

HOMEMAKER SERVICES  
297 HOURS



**16**

SCSEP/TITLE V



**\$29,492**

FOOD COMMODITIES DISTRIBUTED

**Winchester Head Start**  
677 Myers Rd.  
Winchester, TN 37398  
931.967.1543

# GILES COUNTY SUMMARY 2018-19



796

COMMUNITY  
SERVICES  
REFERRALS



10,700

NUTRITIOUS  
MEALS PROVIDED



26

CRPP CLIENTS



25

JUSTICE  
SERVICES



1,239

HEATING &  
ENERGY  
ASSISTED



13

ADULT  
PROTECTED  
SERVICES



101

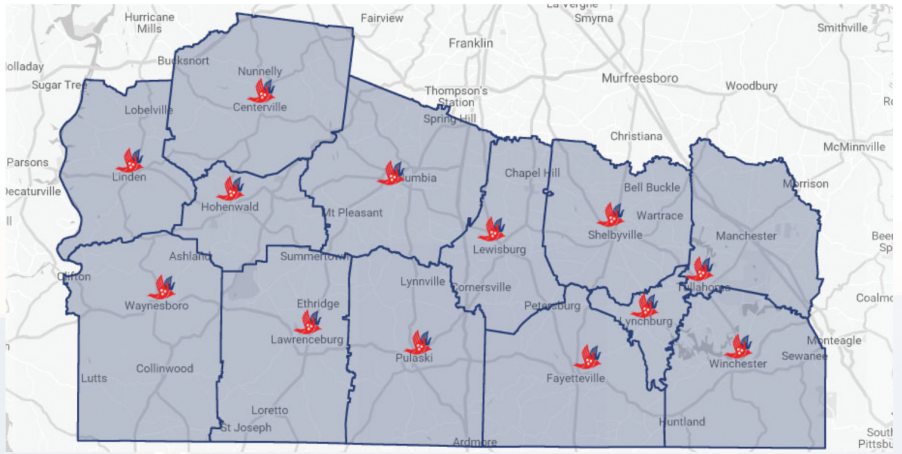
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
125 South Cedar Lane  
Pulaski, TN 38478  
931.363.5382

**Nutrition Site Giles Co Senior Center**  
100 Senior Citizens Lane  
Pulaski, TN 38478  
931.363.6610

**Justice Services**  
125 South Cedar Street  
Pulaski, TN  
931.363.5382

**American Job Center**  
125 South Cedar Lane  
Pulaski, TN 38478  
931.363.9550



POPULATION 29,503



**3**  
HOMES  
WEATHERIZED

**WIOA**  
**5,526**  
WORKFORCE  
SERVED



**3**  
FGP/RSVP  
VOLUNTEERS



**15**  
HOMEMAKER  
SERVICES  
1,3600 HOURS



**11**  
SCSEP/TITLE V



**\$18,094**  
FOOD  
COMMODITIES  
DISTRIBUTED

**Giles Co. Early Head Start**  
111 Victoria Street  
Pulaski, TN 38478  
931.607.4297

**Bodenham Head Start**  
21142 Hwy. 64  
Pulaski, TN 38478  
931.363.0448

**Victoria Head Start**  
121 Victoria Pl.  
Pulaski, TN 38478  
931.363.4128

# HICKMAN COUNTY SUMMARY 2018-19



1,079

COMMUNITY  
SERVICES  
REFERRALS



4,417

NUTRITIOUS  
MEALS PROVIDED



8

CRPP CLIENTS



1,084

HEATING &  
ENERGY  
ASSISTED



10

ADULT  
PROTECTED  
SERVICES

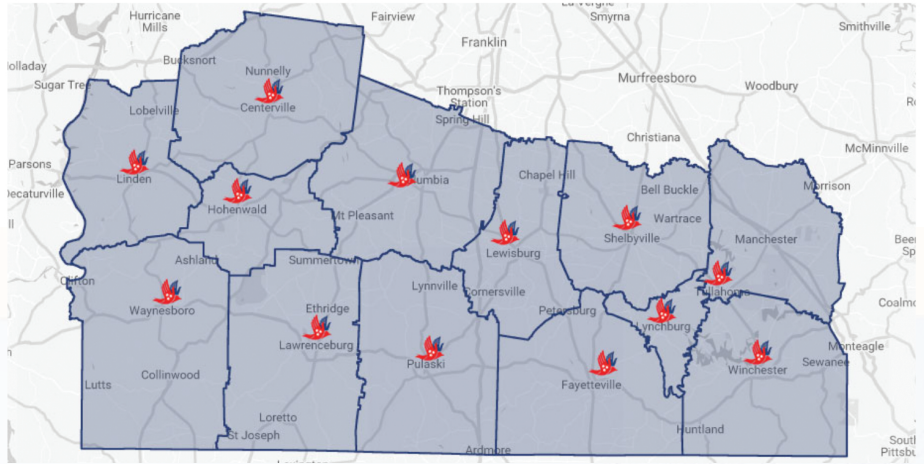


23

HEAD START  
EARLY HEAD  
START  
CHILDREN

Neighborhood Service Center  
101 College St.  
Centerville, TN 37033  
931.729.5921

Nutrition Site Hickman Co. Senior Center  
107 Armory Street  
Centerville, TN 37033  
931.729.2102



POPULATION 25,063



**3**

HOMES WEATHERIZED

**WIOA**  
Coming Soon!

WORKFORCE SERVED



**1**

FGP/RSVP VOLUNTEERS



**8**

HOMEMAKER SERVICES  
802 HOURS



**0**

SCSEP/TITLE V



**\$22,782**

FOOD COMMODITIES DISTRIBUTED

**Hickman Head Start**  
200 Bulldog Boulevard  
Centerville, TN 37033  
**931.729.1737**



# LAWRENCE COUNTY SUMMARY 2018-19



**1,753**

COMMUNITY  
SERVICES  
REFERRALS



**28,174**

NUTRITIOUS MEALS  
PROVIDED



**48**

CRPP CLIENTS



**72**

JUSTICE  
SERVICES



**1,906**

HEATING &  
ENERGY  
ASSISTED



**6**

ADULT  
PROTECTED  
SERVICES



**93**

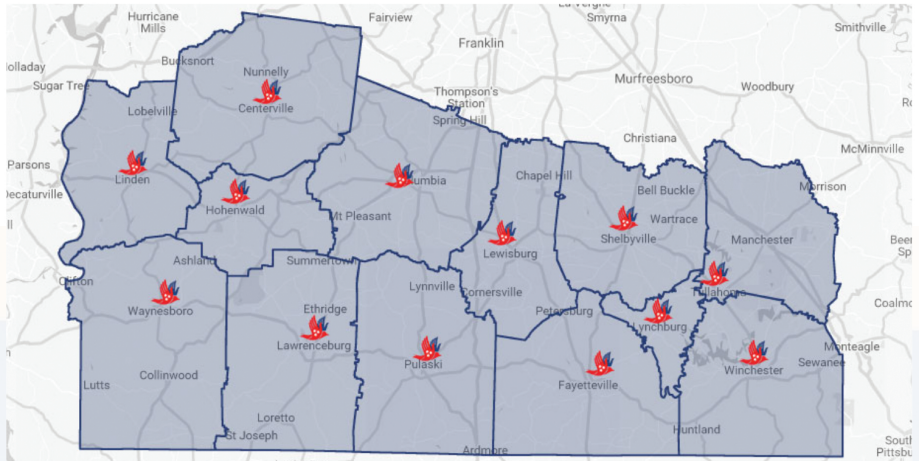
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
232 N. Military  
Lawrenceburg, TN 38464  
931.762.7863

**Nutrition Site Senior Center**  
220 Bicentennial Blvd.  
Lawrenceburg, TN 38464  
931.762.1578

**Justice Services**  
232 N. Military  
Lawrenceburg, TN 38464  
931.488.3063

**Nutrition Site Loretto**  
204 W. Commerce Street  
Loretto, TN 38464  
931.853.4336



POPULATION 43,734



4

HOMES WEATHERIZED

WIOA

8,452

WORKFORCE SERVED



12

FGP/RSVP VOLUNTEERS



12

HOMEMAKER SERVICES  
565 HOURS



13

SCSEP/TITLE V



\$29,660

FOOD COMMODITIES DISTRIBUTED

Lawrence Co Early Head Start  
405 E. Taylor Street  
Lawrenceburg, TN 38464  
931.762.6039

Lawrence Co. Head Start  
114 W. 2nd Street  
Lawrenceburg, TN 38464  
931.762.6039

South Lawrence Head Start  
114 2nd Street  
Iron City, TN 38463  
931.38463

American Job Center  
702 Mahr Avenue  
Lawrenceburg, TN 38464  
931.762.8705

# LEWIS COUNTY SUMMARY 2018-19



**2,466**

COMMUNITY  
SERVICES  
REFERRALS



**12,145**

NUTRITIOUS  
MEALS PROVIDED



**8**

CRPP CLIENTS



**997**

HEATING &  
ENERGY  
ASSISTED



**5**

ADULT  
PROTECTED  
SERVICES



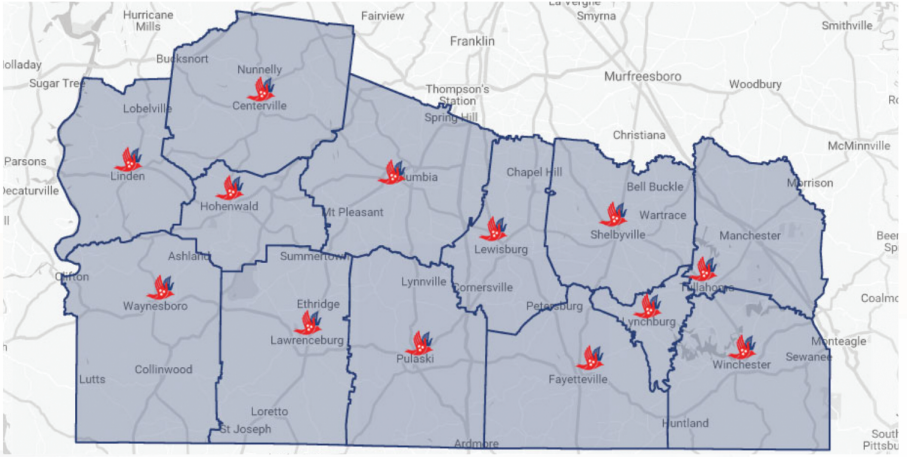
**42**

HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
43 Smith St.  
Hohenwald, TN 38462  
931.796.4825

**Nutrition Site Lewis Co. Senior Center**  
347 E. Main Street  
Hohenwald, TN 38462  
931.796.5558

**American Job Center**  
25 Smith Ave.  
Hohenwald, TN 38462  
931.295-3225



POPULATION 12,086



1

HOMES WEATHERIZED

WIOA

635

WORKFORCE SERVED



0

FGP/RSVP VOLUNTEERS



11

HOMEMAKER SERVICES  
2,303 HOURS



5

SCSEP/TITLE V



\$28,078

FOOD COMMODITIES DISTRIBUTED

Lewis Co. Head Start  
207 South Oak Street  
Hohenwald, TN 38462  
931.796.4898

Lewis Co. Courthouse

# LINCOLN COUNTY SUMMARY 2018-19



1,417

COMMUNITY  
SERVICES  
REFERRALS



14,279

NUTRITIOUS  
MEALS PROVIDED



27

CRPP CLIENTS



52

JUSTICE  
SERVICES



1,792

HEATING &  
ENERGY  
ASSISTED



7

ADULT  
PROTECTED  
SERVICES



78

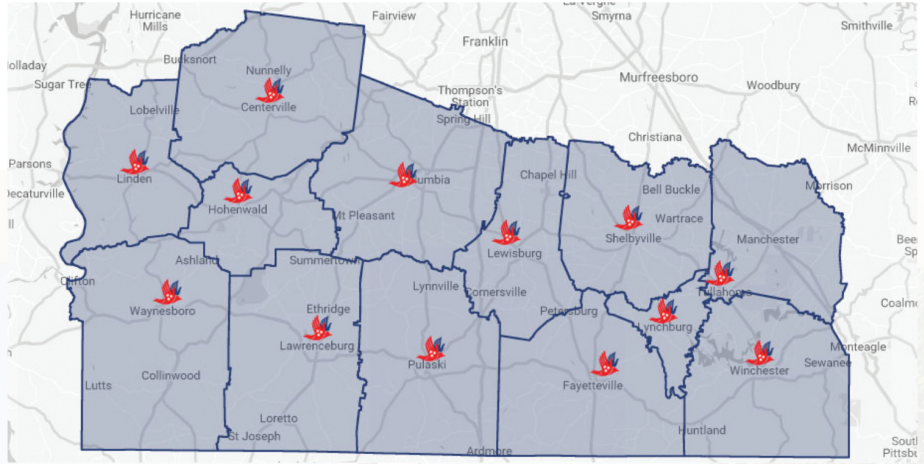
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182

**Nutrition Site Lincoln Co. Senior Center**  
908 West Washington St.  
Fayetteville, TN 37334  
931.433.7271

**Justice Services**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182

**American Job Center**  
1437 Winchester Hwy.  
Fayetteville, TN 37334  
931.433.7182 x1195



POPULATION 34,117



3

HOMES WEATHERIZED

WIOA

93\*

WORKFORCE SERVED

*\*Opened in February*



53

FGP/RSVP VOLUNTEERS



23

HOMEMAKER SERVICES  
5,772 HOURS



14

SCSEP/TITLE V



\$39,415

FOOD COMMODITIES DISTRIBUTED

**Lincoln Co. Early Head Start**  
111 Shelbyville Hwy.  
Fayetteville, TN 37334  
931.297.5095

**Amana Head Start**  
506 Amana Ave.  
Fayetteville, TN 37334  
931.438.0397

**Nutrition Site Petersburg Meal Site**  
509 Railroad Street  
Petersburg, TN 37144  
931.659.9706

# MARSHALL COUNTY SUMMARY 2018-19



1,265

COMMUNITY  
SERVICES  
REFERRALS



18,143

NUTRITIOUS MEALS  
PROVIDED



21

CRPP CLIENTS



25

JUSTICE  
SERVICES



930

HEATING &  
ENERGY  
ASSISTED



5

ADULT  
PROTECTED  
SERVICES



39

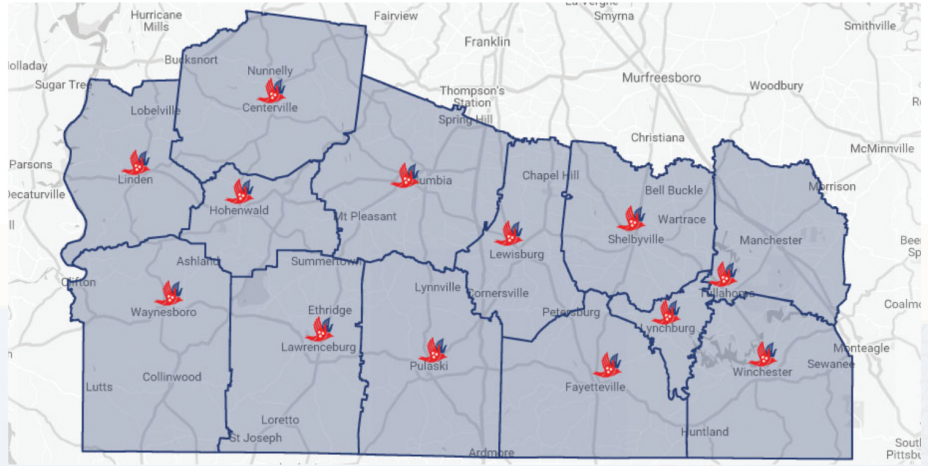
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
1572 Old Columbia Hwy.  
Lewisburg, TN 37091  
931.359.6393

**Nutrition Site Marshall Co.**  
230 College Street  
Lewisburg, TN 37091  
931.359.6452

**American Job Center**  
1572 Old Columbia Hwy.  
Lewisburg, TN 37091  
931.359.6393

**Nutrition Site Chapel Hill**  
Lions Club Building  
Chapel Hill, TN 37034



POPULATION 33,683



1

HOMES WEATHERIZED

WIOA

1,650

WORKFORCE SERVED



2

FGP/RSVP VOLUNTEERS



0

HOMEMAKER SERVICES  
0 HOURS



12

SCSEP/TITLE V



\$16,653

FOOD COMMODITIES DISTRIBUTED

Marshall Co. Head Start  
808 2nd Ave. North  
Lewisburg, TN 37091  
931.359.9691

Marshall Co. Courthouse



# MAURY COUNTY SUMMARY 2018-19



1,798

COMMUNITY  
SERVICES  
REFERRALS



21,924

NUTRITIOUS  
MEALS PROVIDED



32

CRPP CLIENTS



46

JUSTICE  
SERVICES



2,234

HEATING &  
ENERGY  
ASSISTED



14

ADULT  
PROTECTED  
SERVICES



182

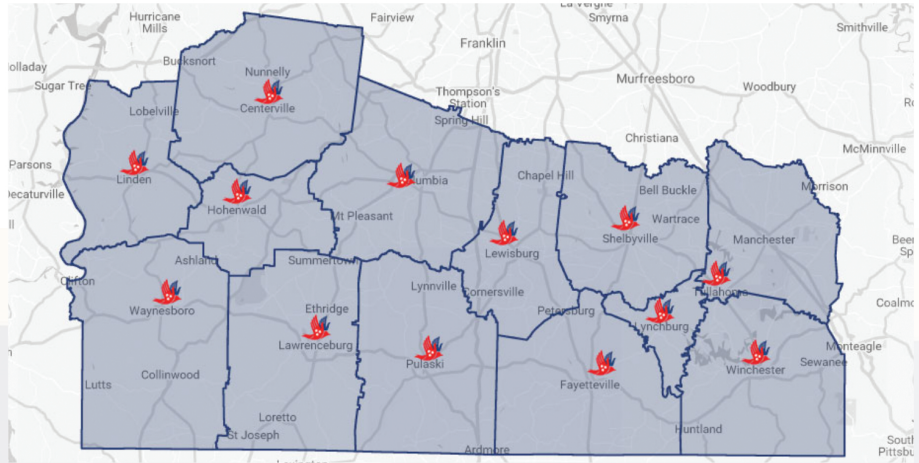
HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
5021 Trotwood Ave. Suite 5A  
Columbia, TN 38401  
931.388.1173

**Nutrition Site Maury Co Senior Center**  
1020 Maury Co. Pike, P.O. Box 993  
Columbia, TN 38401  
931.380.3950

**Justice Services**  
5021 Trotwood Ave.  
Columbia, TN 38401  
931.381.7472

**American Job Center**  
119 Nashville Hwy, Suite 106  
Columbia, TN 38401  
931.490.3800



POPULATION 94,340



4

HOMES WEATHERIZED

WIOA

13,234

WORKFORCE SERVED



0

FGP/RSVP VOLUNTEERS



0

HOMEMAKER SERVICES 0 HOURS



10

SCSEP/TITLE V



\$17,911

FOOD COMMODITIES DISTRIBUTED

Columbia Early Head Start  
1807 Columbia Ave.  
Columbia, TN 38401  
931.685.0876

Mt. Pleasant Early Head Start  
1111 North Main Street  
Mt. Pleasant, TN 38474  
931.379.0158

Northridge Head Start  
1224 McBride Circle  
Columbia, TN 38401  
931.840.4735

Columbia Head Start  
209 Wayne Street  
Columbia, TN 38401  
931.381.8762

# MOORE COUNTY SUMMARY 2018-19



417

COMMUNITY  
SERVICES  
REFERRALS



21,924

NUTRITIOUS  
MEALS PROVIDED



2

CRPP CLIENTS



3

JUSTICE  
SERVICES



261

HEATING &  
ENERGY  
ASSISTED



1

ADULT  
PROTECTED  
SERVICES

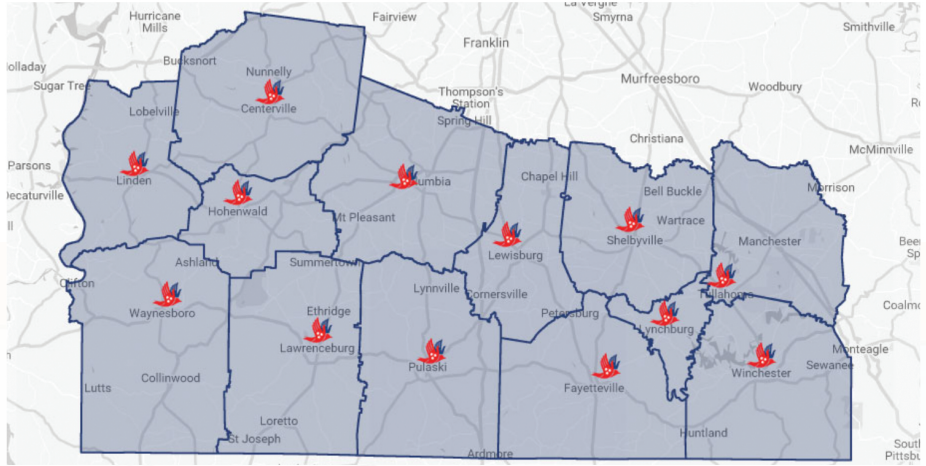


16

HEAD START  
EARLY HEAD  
START  
CHILDREN

Neighborhood Service Center  
241 Main Street  
Lynchburg, TN 37352  
931.759.7827

Nutrition Site Moore Co Senior Center  
87 High Street  
Lynchburg, TN 37352  
931.759.7317



POPULATION 6,411



4

HOMES WEATHERIZED

**WIOA**

COMING SOON!!!

WORKFORCE SERVED



0

FGP/RSVP VOLUNTEERS



0

HOMEMAKER SERVICES 0 HOURS



1

SCSEP/TITLE V



\$9,018

FOOD COMMODITIES DISTRIBUTED

Moore Co. Head Start  
75 High Street  
Lynchburg, TN 37352  
931.759.4239

Moore Co. Courthouse

# PERRY COUNTY SUMMARY 2018-19



**343**

COMMUNITY  
SERVICES  
REFERRALS



**15,985**

NUTRITIOUS  
MEALS PROVIDED



**3**

CRPP CLIENTS



**568**

HEATING &  
ENERGY  
ASSISTED



**2**

ADULT  
PROTECTED  
SERVICES



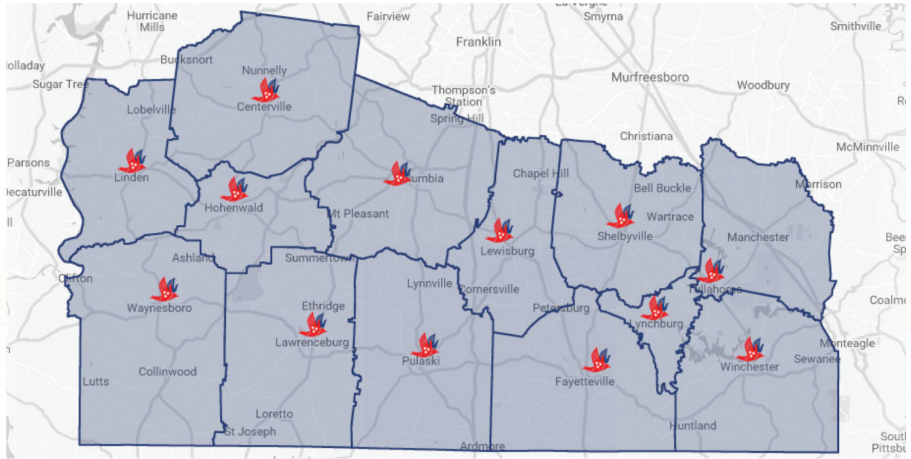
**16**

HEAD START  
EARLY HEAD  
START  
CHILDREN

Neighborhood Service Center  
100 Poplar St.  
Linden, TN 37096  
931.589.2130

Nutrition Site Perry Co Senior Center  
112 South Mill Street  
Linden, TN 37096  
931.589.5111

Nutrition Site Lobelville Meal Site  
46 West 6th Street  
Lobelville, TN 3709  
931.593.2814



POPULATION 29,503



0

HOMES WEATHERIZED

**WIOA**

**COMING SOON!!!**

WORKFORCE SERVED



0

FGP/RSVP VOLUNTEERS



4

HOMEMAKER SERVICES  
241 HOURS



2

SCSEP/TITLE V



\$14,111

FOOD COMMODITIES DISTRIBUTED

**Perry Co. Head Start**  
2469 Squirrel Hollow Rd.  
Linden, TN 37096  
931.589.6368

# WAYNE COUNTY SUMMARY 2018-19



**930**

COMMUNITY  
SERVICES  
REFERRALS



**11,959**

NUTRITIOUS  
MEALS PROVIDED



**11**

CRPP CLIENTS



**3**

JUSTICE  
SERVICES



**1,109**

HEATING &  
ENERGY  
ASSISTED



**8**

ADULT  
PROTECTED  
SERVICES



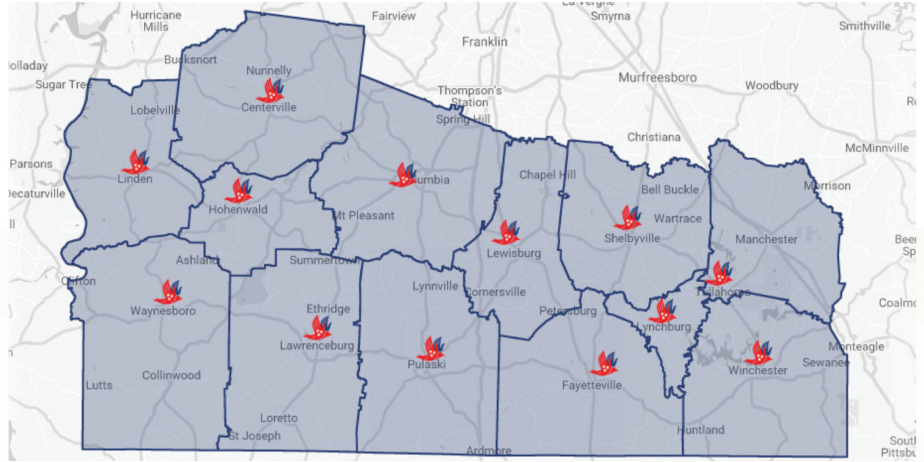
**16**

HEAD START  
EARLY HEAD  
START  
CHILDREN

**Neighborhood Service Center**  
525 B Highway 64E  
Waynesboro, TN 38485  
931.722.3717

**Nutrition Site Senior Center**  
202 Fairlane Drive  
Waynesboro, TN 38485  
931.722.3161

**Nutrition Site Collinwood**  
901 1/2 Highway 13  
South Collinwood, TN 38450  
931.724.4214



POPULATION 16,558



2

HOMES WEATHERIZED

WIOA

COMING SOON!!!  
WORKFORCE SERVED



15

FGP/RSVP VOLUNTEERS



8

HOMEMAKER SERVICES  
775 HOURS



7

SCSEP/TITLE V



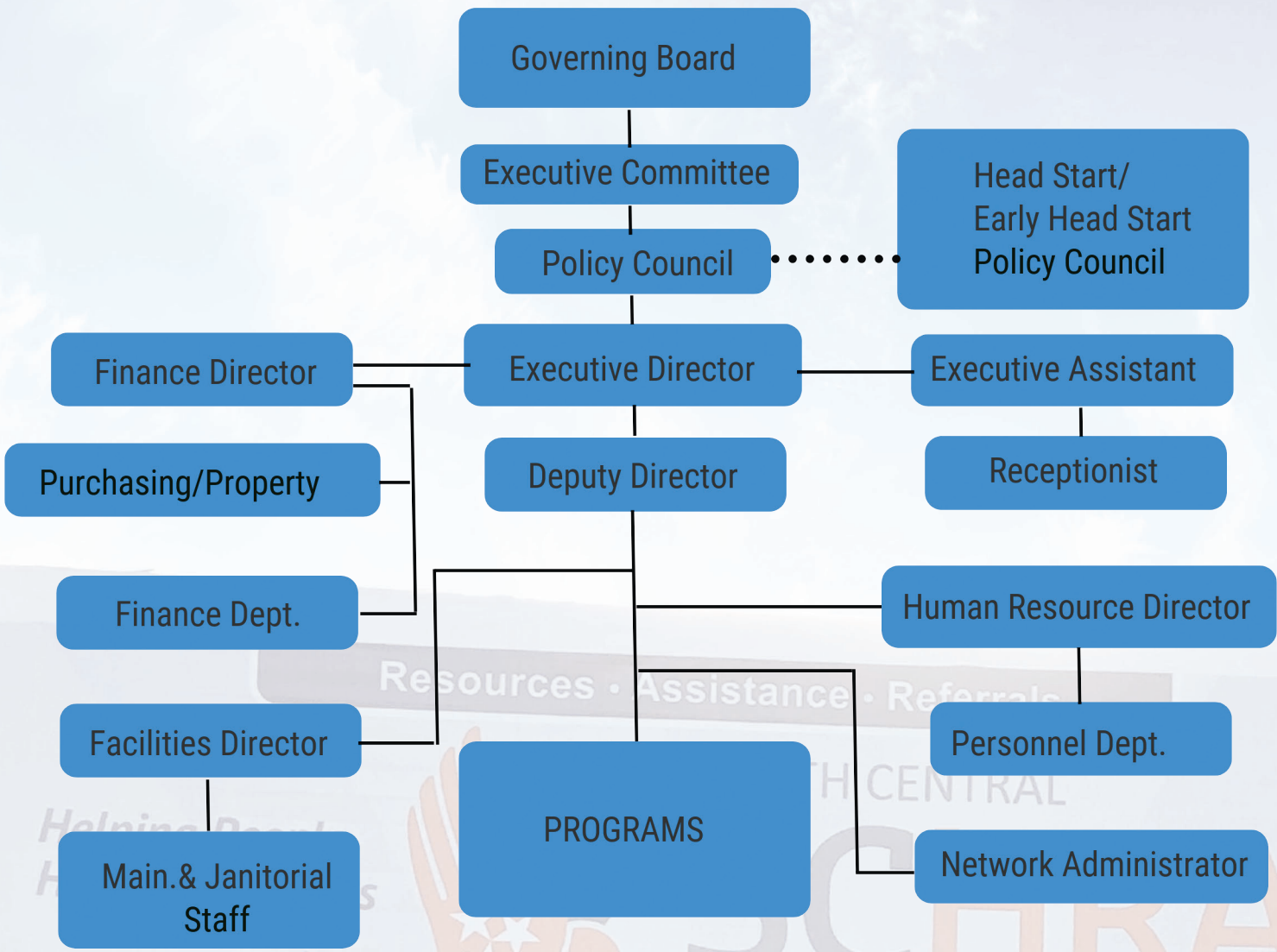
\$30,186

FOOD COMMODITIES DISTRIBUTED

Wayne Co. Head Start  
537 Lloyd Street  
Waynesboro, TN 38485  
931.685.0876



# SCHRA ORGANIZATIONAL CHART



- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>Nutrition Services for the Elderly</li> <li>Foster Grandparent Program</li> <li>Retired Senior Volunteer Program</li> <li>Low Income Home Energy Assistance</li> <li>Community Services Block Grant</li> <li>Representative Payee Program</li> <li>SSBG/Protective Services Homemaker</li> <li>Weatherization Assistance Program</li> <li>Head Start</li> <li>Early Head Start</li> <li>Early Head Start Expansion</li> <li>Food Service Program</li> <li>Ensure</li> <li>Pre-Release Case Manager</li> </ul> | <ul style="list-style-type: none"> <li>Home and Community Based Services</li> <li>Long Term Care Choices Program</li> <li>Catering</li> <li>Senior Community Service Employment</li> <li>Homemaker Services for the Elderly</li> <li>Private Pay Homemaker Services</li> <li>Emergency Food Assistance Program</li> <li>Community Corrections Program</li> <li>Justice Services</li> <li>Lincoln County Recovery Court.</li> <li>22nd District Recovery Court – Lawrence Co.</li> <li>Alcohol/Drug Safety Educational Program</li> <li>JAG</li> <li>Workforce Investment Opportunities Act</li> </ul> |
|--|---|

# SCHRA SENIOR STAFF

Paul Rosson, Executive Director

Sara Brown, Deputy Director/Community Services Director

Amy Ezell, Finance Director

Julie Kent, Assistant Finance Director

Lisa Salvador, Purchasing Officer

Scarlet Patterson, Human Resource Director

Rebecca Palmer, Executive Assistant

Ron Teeples, Facilities Manager

Patric Bennett, Network Administrator

Cindy Campbell, Homemaker Services Director

Teresa Swafford, Community Representative Payee Director

Kathie Larsen, FGP and RSVP Director

Pamela Morris, Title V and WIOA Director

Laure Hopper, Head Start/EHS Director

Ju'Nequail Smith, Assistant Head Start/EHS Director

Stephanie DeMay, Justice Services Director

Dee Dee Sneed, EFAP Director/Assistant Community Services Director

*Helping People  
Help Themselves*



**The greatness of a community  
is most accurately measured  
by the compassionate actions  
of its members. ”**

*-Coretta Scott King*

# COMMUNITY SERVICES



**Sara Brown, Deputy Director and Program Director**

## NUTRITION SERVICES FOR THE ELDERLY-Congregate Meals & Home Delivered Meals

A food program which offers a hot nutritious noon-time meal at congregate meal sites and ensures daily social contact for persons 60+. Home delivered meals are provided to eligible home bound persons that are unable to attend congregate meal sites. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities.

Counties Served: 13 Counties of the Region  
Funding Sources: South Central TN Dev. District/  
TCOA and participant contributions

Total Congregate Meals Served FY 18-19: 84,632  
Total Home Delivered Meals Served FY 18-19: 61,898

## HOME & COMMUNITY BASED PROGRAMS-Caregiver, Options and Long-Term Choices

Provides homemaker, personal care, sitter service, and home delivered meals to elderly and adults 18 years or older with a disability. This helps minimize the need for institutionalism in nursing homes or other comparable facilities.

Counties Served: 13 Counties of the Region  
Funding Sources: South Central TN Dev. District,  
AmeriGroup, AmeriChoice, and  
Blue Care

Total Options Served FY 18-19: 16,164  
Total Caregiver Served FY 18-19: 413  
Total Choices Served FY 18-19: 24,949

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income households, primarily those who pay a high proportion of household (HH) income on home energy, in meeting their immediate energy needs. LIHEAP is a one-time assistance offered to help defray heating and cooling expenses, as long as funding is available. Assistance is provided to eligible households (income of less than 150% of federal poverty guidelines) through a payment made directly to the utility company.

Counties Served: 13 Counties of the Region  
Funding Sources: TN Housing Dev. Agency

Total Regular HH Served FY 18-19: 5,656  
Total Crisis HH Served FY 18-19: 3,026

This program year was unique as THDA changed over to a federal calendar and combined two years' worth of assistance. Clients were able to receive benefits once from July 2018 thru December 2019 and once from January 2019 thru September 2019.

## Sara Brown, Deputy Director and Program Director

### COMMUNITY SERVICES BLOCK GRANT PROGRAM (CSBG)

Provides a variety of services including emergency services for the elderly and disabled, self-sufficiency (SS) case management for low income households and health assistance. CSBG ensures access to programs and services in the community.

Counties Served: 13 Counties of the Region  
Funding Sources: TN Dept. of Human Services

Total Health Served FY 18-19:	8,805
Total Housing Served FY 18-19:	26
Total Income Served FY 18-19:	991
Total Employment Served FY 18-19:	32
Total Social Services Served FY 18-19:	322
Total Linkages Served FY 18-19:	7,324

### SSBG/PROTECTIVE SERVICE HOMEMAKER PROGRAM

Homemaker provides supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in home to prevent this from occurring.

Counties Served: 13 Counties of the Region  
Funding Sources: TN Dept. of Human Services

Total Hours of Service FY 18-19: 5,515.75 hrs.

### WEATHERIZATION ASSISTANCE PROGRAM (WAP)

The program is designed to help reduce high energy bills by insulating attics and walls, air sealing, and inspection of heating and cooling units.

Counties Served: 13 Counties of the Region  
Funding Sources: TN Housing Development Agency

Total Households Served FY 18-19: 35

---

**"We need to redefine community and find a variety of ways of coming together and helping each other."**

- Author, Sharon Salzberg

# COMMUNITY SERVICES cont...

**Cindy Campbell, Program Director**

## HOMEMAKER SERVICES- Title III-B, Options, Family Caregiver, Choices, Long-Term Care and Personal Care

To provide homemaker, respite and/or personal care services to individuals 60 and over or who are disabled or incapacitated but wish to remain in their homes. These services may comprise of basic housekeeping tasks, assist with bathing and more as determined by the SCTDD/AAAD.

Counties Served:	13 Counties of the Region	Total State Funded Clients Served FY 18-19:	52
Funding Sources:	South Central TN Dev. District, AmeriGroup, AmeriChoice, and Blue Care	Total Title III Clients Served FY 18-19:	19
		Total NFCSP Clients Served FY 18-19:	24
		Total Choices Clients Served FY 18-19:	15
		Total Clients Served FY 18-19:	110

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**Teresa Swafford, Program Director**

## COMMUNITY REPRESENTATIVE PAYEE PROGRAM

Offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters. Persons must receive Social Security, VA or some type of disability benefit, and be certified by a physician to be incapable of money management.

Counties Served:	13 Counties of the Region	Total TN Counties Served FY 18-19:	38
Funding Sources:	Client Fees	Total States Served FY 18-19:	6
		Total Clients Served FY 18-19:	340

---

**Dee Dee Sneed, Program Director**

## EMERGENCY FOOD ASSISTANCE PROGRAM-Commodities

Provide USDA donated food products to low income households at distribution held quarterly in each of our thirteen counties.

Counties Served:	13 Counties of the Region	Total Households Served FY 18-19:	2,526
Funding Sources:	Department of Agriculture	Total States Served FY 18-19:	2,197
		Total Clients Served FY 18-19:	\$322,421.15

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# EMPLOYMENT, TRAINING, & VOLUNTEERING

**Pamela Morris, Program Director**

## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

This program is designed to assist economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training and assistance with placement in permanent employment situations. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

Counties Served: 12 Counties of the Region, Total Clients Served FY 18-19: 160  
5 additional counties (Bledsoe, Grundy, Marion, and Sequatchie)  
Funding Sources: Senior Service America, Inc.

## WORKFORCE INNOVATIVE AND OPPORTUNITY ACT

The WIOA Program is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers the need to compete in the global economy. The American Job Centers provide a full range of programs, seminars, and workshops, including work skills, interviewing techniques, and resume writing. Depending on circumstances, customers may be able to get some or all of the costs of training covered by funding from the Department of Labor.

Counties Served: 13 Counties of the Region  
Funding Sources: South Central TN Dev. District

Total Veteran's Enrolled FY 18-19:	33
Total In Training FY 18-19:	632
Total Credentials Attained FY 18-19:	188
Total New Enrollments FY 18-19:	120
Total AJC Traffic Count FY 18-19:	37,839

Helping People

**Kathie Larsen, Program Director**

## FOSTER GRANPARENT PROGRAM (FGP)

Provides stipend volunteer opportunities for limited income persons' age 55 and over to give support services to children with "special needs" in the community.

Counties Served: 13 Counties of the Region  
Funding Sources: Corp. for National & Community Service

Total Volunteers FY 18-19:	61
Total Children Served FY 18-19:	224

Open Monday - Friday 8:00am - 4:30pm • Ph: 931-433-7182 • www.schra.us

## RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

Provides opportunities for retired persons 55 and older to serve their communities in volunteering on a regular basis in a variety of settings.

Counties Served: 13 Counties of the Region  
Funding Sources: Corp. for National & Community Service

Total Volunteers FY 18-19:	111
Total Children Served FY 18-19:	147

# COMMUNITY INTERVENTION

**Stephanie DeMay, Program Director**

## ALCOHOL & DRUG SAFETY PROGRAM

The TN State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. A licensed DUI School is an early intervention program that provides screening, assessment, and education for individuals convicted of driving under the influence of alcohol and/or other drugs have their driver's license reinstated or are court ordered to participate in a DUI school program. DUI schools in Tennessee must teach The Prime for Life curriculum, an evidence-based, early intervention program. The curriculum leads students through the process of self-evaluation and personal reflection helping prevent future substance abuse problem from occurring.

Counties Served: Hickman, Lawrence and Marshall Co.

Total Clients in Attendance: 48

Funding Source: Local Performance Based

## JUSTICE SERVICES-COMMUNITY CORRECTIONS PROGRAM

Community Corrections is an alternative to incarceration for non-violent felony offenders designed to alleviate the overcrowding of prisons and jails and provide wrap-around interventions to reduce recidivism and increase public safety. Services includes referral and linkage to ancillary and wraparound services as indicated, including substance use and mental health assessments and treatment.

Counties Served: Circuit Courts of the 14th Judicial District-Coffee County, the 17th Judicial District-Bedford, Lincoln, Moore, and Marshall Co. and the 22nd Judicial District-Giles, Lawrence, Maury and Wayne Co.

Total Clients Served FY 18-19:	2,529
Total Victim Restitution Paid FY 18-19:	\$4,646.00
Total Court Costs/Fines Paid FY 18-19:	\$44,047.85
Wages Earned FY 18-19:	\$631,695.11
Child Support Paid FY 18-19:	\$10,184.34
Community Service Hours Worked FY 18-19:	4,707.00
Total face-to-face contacts FY 18-19:	9,074
Total number of home visits FY 18-19:	1,363

## LINCOLN COUNTY RECOVERY COURT

A program to enhance public safety and improve the overall quality of life in the community by addressing the need of non-violent offenders whose criminality is a result of substance use through the provision of intensive judicial oversight and holistic treatment that will increase offender accountability, reduce community costs, and return offenders to healthy, sober, and productive lives.

County Served: Lincoln  
Funding Source: TN Dept. of Mental Health and Substance Abuse Services

Total Clients Served FY 18-19: 20

Total Referrals FY 18-19: 19

# COMMUNITY INTERVENTION cont.

Stephanie DeMay, Program Director

## 22ND DISTRICT RECOVERY COURT - LAWRENCE COUNTY

Is a program to improve public safety in our community and to help restore criminal offenders to becoming productive members of society, through the use of judicial supervision, substance abuse treatment, and intensive case management.

County Serviced: Lawrence County	Total Clients Served FY 18-19:	17
Funding Source: TN Dept. of Mental Health and Substance Abuse	Total Referrals FY 18-19:	16

## JAG PRE-RELEASE CASE MANAGEMENT

Pre-Release Case Management Program links individuals incarcerated in the Lincoln Co. jail with evidence-based programs and resources before they are released as well as providing post-release linkage to wrap-around services in the community where applicable. This service provides the opportunity for each inmate participating to become productive citizens which, in turn, reduces the recidivism rates and ultimately creates a safe environment for all in our community.

County Serviced: Lincoln County	Total Clients Assessed FY 18-19:	119
Funding Source: TN Office of Criminal Justice Programs, Justice Assistance Grant	Total Clients Entered into Program FY 18-19:	114
	Total Clients Receiving Discharge Plan FY 18-19:	20

"It's never late to go after your dreams. All it takes is believing and hard work."  
-Vitor Belfort





# Head Start/Early Head Start



**Program Director:** Laure Hopper  
**Assistant Director:** Ju'Nequail Smith  
**Funding Source:** U.S. Department of Health & Human Services  
 USDA Reimbursement funded by Tennessee Department of Human Services  
**Funded Enrollment:** 769  
**Clients/Participants Served:** 968

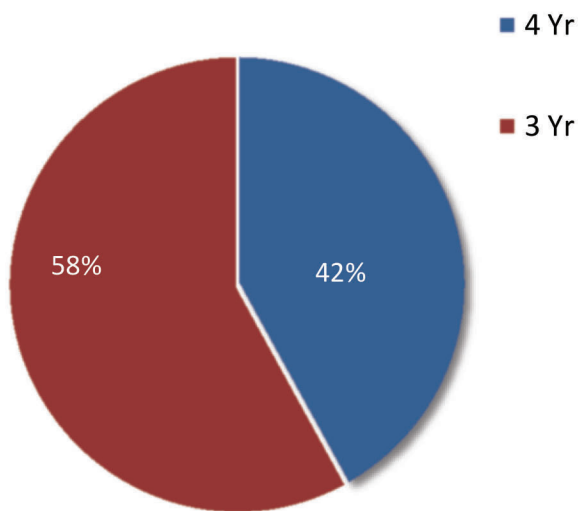
**Program Objective:** To provide comprehensive high quality services that education children, empower families and engage communities.

**Services Provided:**

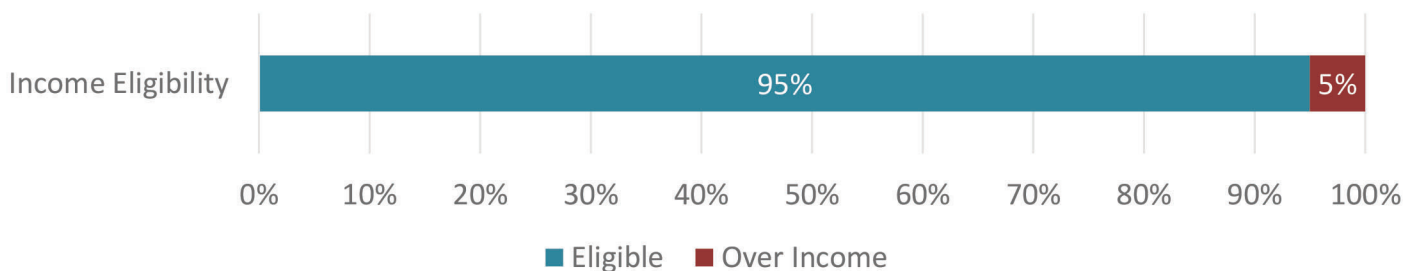
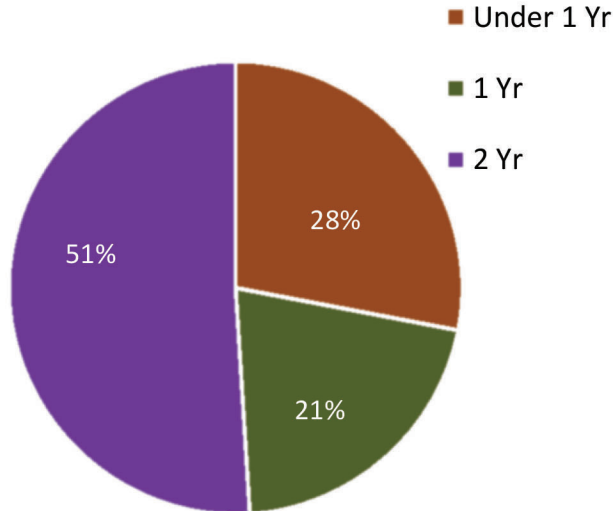
SCHRA HS/EHS is located in Southern Middle Tennessee and we serve children and families in thirteen counties. Our funded enrollment for Head Start is 601 and 168 for Early Head Start. We have maintained 100% of our enrollment every month. We have 24 centers, totaling 55 classrooms. Our Head Start operates full day (8:00a.m.-2:30 p.m.) Monday thru Friday, August- May. Our Early Head Start operates full day (8:00 a.m.-2:00 p.m.) Monday thru Friday, August- May with home based services provided June-July. Our centers are Tennessee State Childcare licensed, which implements the three-star rating system that uses the ECERS-R and ITERS-R to monitor learning environments and teaching practices.

We strive to meet the high demand for early care in our areas. Though we received the Early Head Start Expansion funds, the Early Head Start program continues to be a great need in our area. Our EHS waiting lists range from 20 to 63 at each center, totaling 216 children and families in need for services.

**HS Ages**



**EHS Ages**



# Outcomes

## Health:

- ✓ 99% of children and pregnant women had insurance
- ✓ 99% of children had an ongoing source of health care
- ✓ 97% of children received all immunizations possible
- ✓ 97% of pregnant women received prenatal health care services and 100% received information on the benefits of breastfeeding
- ✓ 96% of children had accessible dental care
- ✓ 81% of children were up to date on preventative dental care by the end of the program year

## Disabilities:

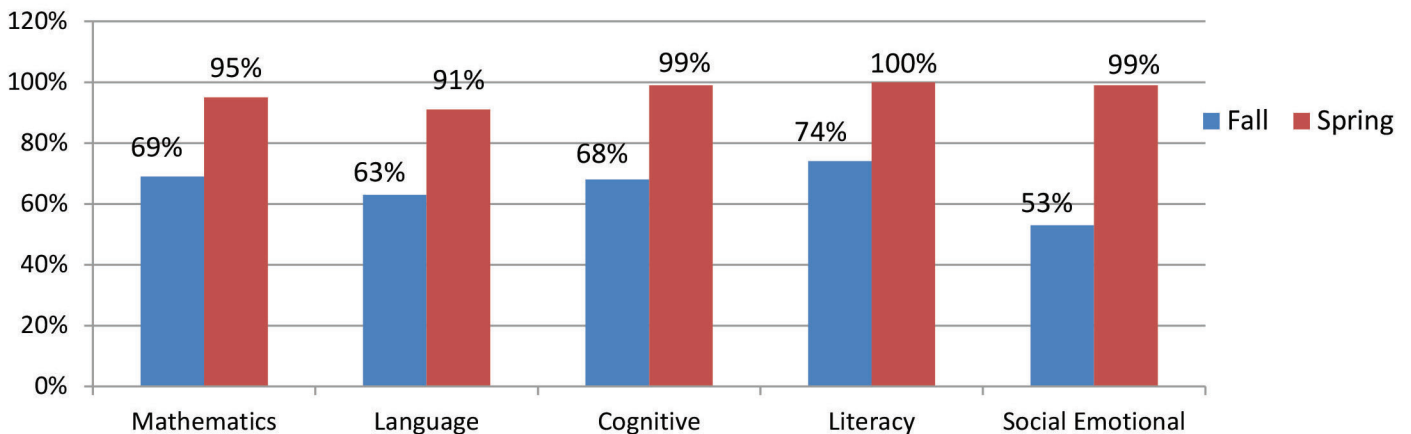
- ✓ 15.5% were children with IEP/IFSP
- ✓ 49% were diagnosed prior to enrollment
- ✓ 51% were identified and diagnosed during program year

## Mental Health:

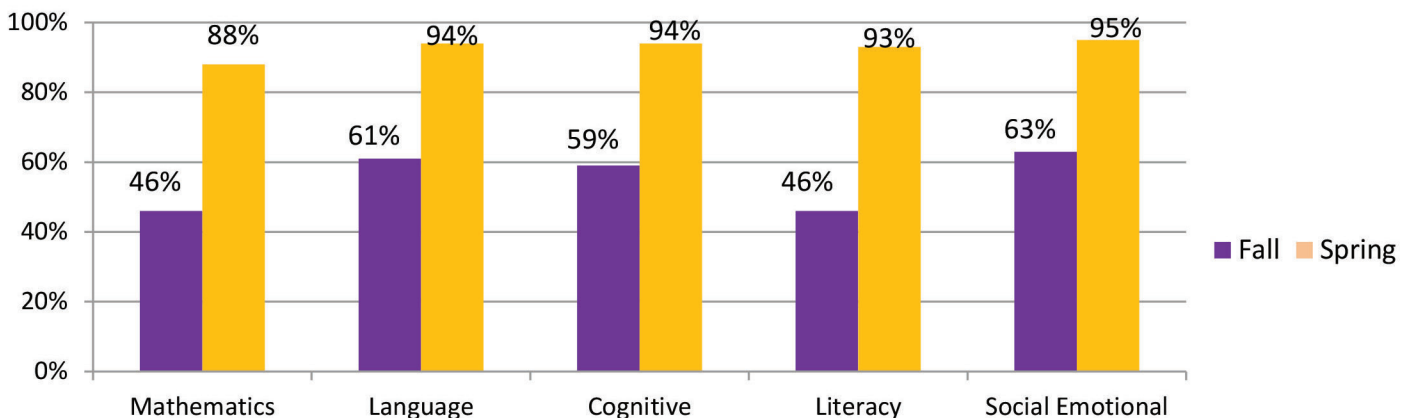
- ✓ Consultant met with staff regarding 10 children's behavior/mental health
- ✓ Consultant met with 9 families regarding their children's behavior/mental health
- ✓ 12 families were referred to outside services

## School Readiness Goal Progress

### Early Head Start



### Head Start



**The following is data regarding children meeting widely held expectations for their age group by the Spring of 2019.**



100% EHS Gross Motor Development



97% HS/EHS for Regulates own emotions and behaviors



95% HS Demonstrating ability to establish and sustain positive relationships.



88% HS Using number concepts and operations.



96% HS/EHS Demonstrates positive approaches to learning.



92% HS Demonstrates writing skills.



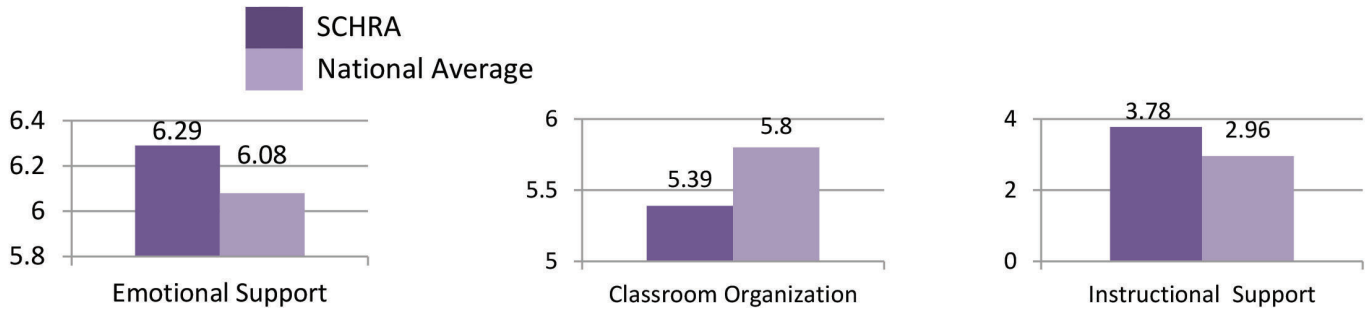
96% HS/EHS Uses language to express thoughts and needs.



96% HS/EHS Comprehending and responding to books and other texts.



Classroom Assessment Scoring System  
A research-based method of measuring, evaluating, and improving teacher-student interactions.



CLASS scores for the program have improved in all three domains, yet Classroom Organization continues to be an area of focus for improvement.

Last year's Classroom Organization score was 5.20, so there was a slight increase.

As indicated in the areas of Emotional and Instructional Support, the program is above the National Average and continues to improve scores every year.



**1,334 of the 2,294 volunteers for the program were parents or former parents.**

## Family Engagement



*Popcorn is prepared in the same pot, in the same heat, in the same oil, and yet, the kernels do not pop at the same time. Do not compare your child to other children. Their turn to POP is coming.*

## 2018-2019 Budgets

	HS Proposed	HS Expenditures	EHS Proposed	EHS Expenditures	EHS Exp Proposed	EHS Exp Expenditures Through June 2018
Personnel	3,324,731	3,181,958	349,787	354,557	1,416,011	1,097,558
Fringe Benefits	1,424,875	1,231,343	136,187	128,712	448,354	387,683
Travel	82,450	88,067	15,825	7,497	57,550	41,894
Equipment	188,000	186,184	0	0	0	240,090
Supplies	108,629	465,013	28,611	37,835	29,610	39,467
Other Costs	871,670	731,770	86,511	31,542	237,927	199,886
Admin Costs	495,614	459,719	52,437	45,441	186,356	137,698
Total:	6,495,969	6,344,053	669,358	605,585	2,375,808	1,904,185

### 2018-2019 Head Start/Early Head Start Budget Reference

- Personnel- HS/EHS Personnel
- Fringe Benefits- FICA, Unemployment, Workman's Compensation, Retirement, Health Insurance
- Travel- Mileage, Lodging, Registration, Etc.
- Equipment- Vehicle Purchase
- Supplies- Office supplies, medical/dental supplies, classroom supplies, food service supplies, etc.
- Contractual- Reimbursement for Teacher Assistant's salaries with Pre-K contracts
- Construction- Major Renovation, fire alarm system, etc.
- Other- Rent, utilities, insurance, building maintenance, parent services, printing, staff development, field trips, etc.
- Admin- Indirect Costs

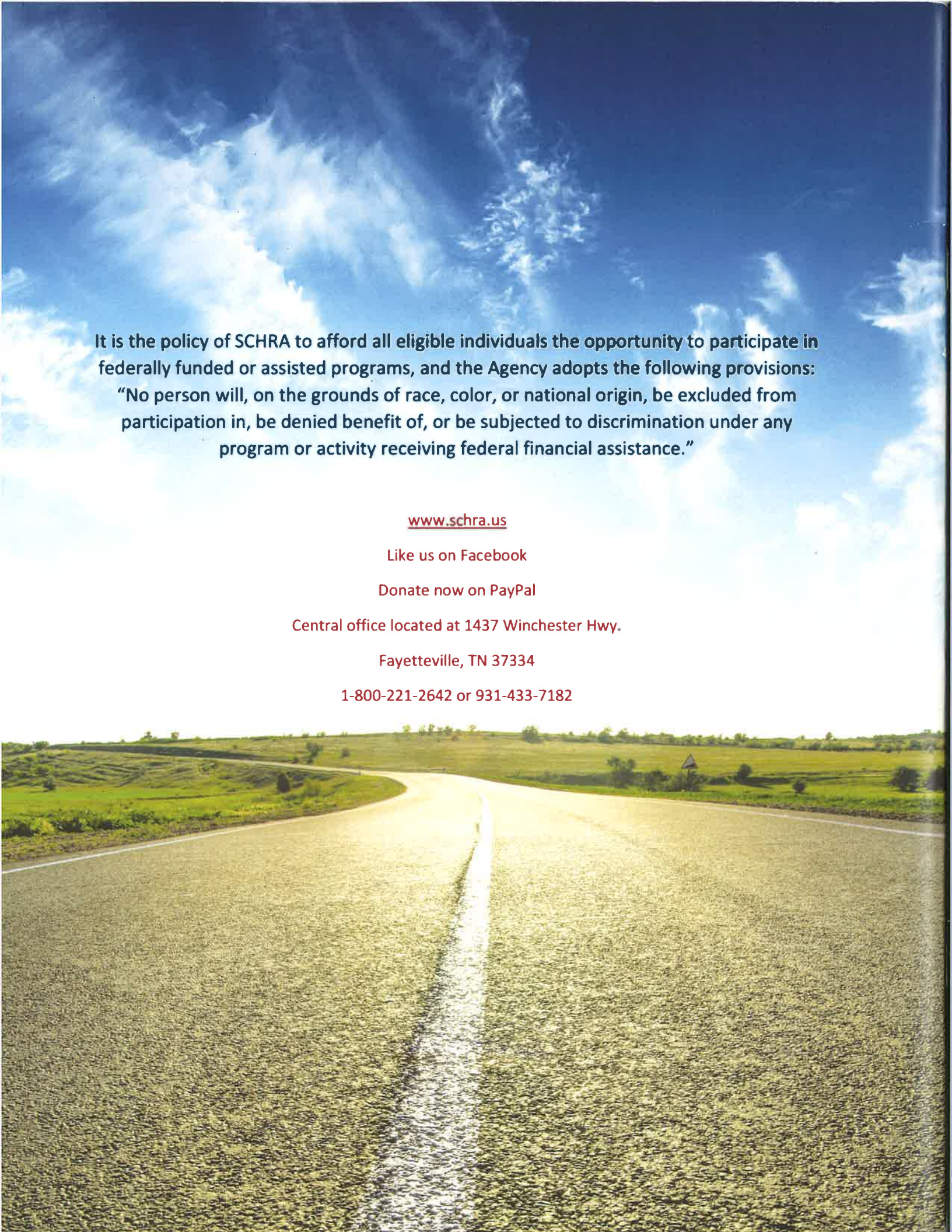
### Public/Private Funds Received July 2018-June 2019

Source	Amount
CFC Recycling	58.00
Trolley Rock Truck Stop	400.00
1 <sup>st</sup> Place Float	150.00
Metro Moore Chamber	75.00
Manchester Kiwanis	200.00
Bedford Kiwanis	100.00
Church of Tullahoma	310.00
Jack Daniels	2000.00
Furniture Innovations	200.00
Pulaski Electric	100.00
Highland Rim Kiwanis	2000.00
<b>Total:</b>	<b>5,793.00</b>

### Audit Information:

The 2018 Audit resulted in no deficiencies and compliance with the requirements for the Head Start /Early Head Start Program.





**It is the policy of SCHRA to afford all eligible individuals the opportunity to participate in federally funded or assisted programs, and the Agency adopts the following provisions:  
“No person will, on the grounds of race, color, or national origin, be excluded from participation in, be denied benefit of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”**

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