

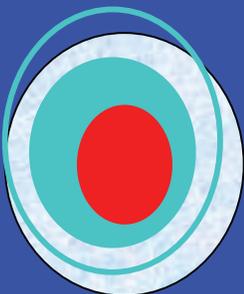


Bedford County
Coffee County
Franklin County
Giles County
Hickman County
Lawrence County
Lewis County
Lincoln County
Marshall County
Maury County
Moore County
Perry County
Wayne County

SOUTH CENTRAL HUMAN RESOURCE AGENCY

ANNUAL REPORT

2010 - 2011





For questions, comments, or additional information regarding this document, contact the central office in Fayetteville, TN at (931) 433-7182 or 1-800-221-2642 and/or visit our web page at www.schra.us. Email us at schra@schra.us.

**ANNUAL REPORT
2010 - 2011
TABLE OF CONTENTS**

Message from the Executive Director	Page 1
SCHRA PROFILE:	
Mission/Vision Statement/Profile	Page 3
SCHRA Area Map	Page 4
SCHRA Programs At-a-Glance	Page 5
Senior Staff	Page 6
Organizational Chart	Page 8
Neighborhood Service Centers	Page 9
REGULATORY BODIES:	
Overview	Page 10
Board Officers	Page 11
Policy Council Committees	Page 12
SCHRA Governing Board	Page 13
SCHRA Policy Council	Page 14
FISCAL SERVICES:	
Combined Balance Sheet	Page 15
Combined Statement of Revenues & Expenditures	Page 16
Operating Budget	Page 19
PROGRAM SUMMARIES:	
Nutrition Services for the Elderly - Congregate	Page 22
Nutrition Services for the Elderly – Home Delivered	Page 23
Home & Community Based Services (Meals)	Page 24
Foster Grandparent Program	Page 27
Retired Senior Volunteer Program	Page 28
Volunteer Income Tax Assistance Program	Page 29
Senior Community Service Employment Program	Page 30
Low Income Home Energy Assistance Program	Page 32
Community Services Block Grant Program	Page 33
Community Services Block Grant Program – ARRA	Page 34
Homemaker Services/OPTIONS for the Elderly	Page 35
SSBG/Protective Service Homemaker Program	Page 37
Emergency Food Assistance Program	Page 38
Weatherization Assistance Program - ARRA	Page 39
Community Corrections Program	Page 40
Alcohol/Drug Safety Educational Program	Page 41
Fingerprinting Service	Page 41
Head Start/Early Head Start	Page 42
Community Representative Payee Program	Page 45
Hall of Fame Recipients	Page 46
IN MEMORY	back cover

FROM THE EXECUTIVE DIRECTOR...



Another successful program year has passed for your constituents and our clients as we are already making progress into the new program year. We are still adhering to the practice of “transparency and accountability” to insure that we are doing business in a manner that will provide quality programs to those we serve. The past year was filled with visits by monitors and auditors (unannounced in some cases) from the state comptroller’s office, the state departmental offices, and the federal monitors or various programs to make sure we were complying with these guidelines. The visits were all productive and South Central had no major findings in any of the programmatic activities which we oversee and/or the delivery of services to your constituents and our clients.

The new program year began with a certain amount of uncertainty and concern about the non-existent federal budget which proposed giant cuts in all of our programs and would have been devastating to those we serve. During the same time period a senior staff member of the State Department of Human Services changed the program/fiscal calendar from that of the State to that of the federal government. This change extended last program year for three months and made the new year a nine month year. It was soon discovered that this was done without input from the State or the federal government and we were changed back to the state calendar/fiscal year as in the past. Needless to say, that senior staff

person is no longer with DHS. It has caused some uncalled for problems such as allowing those who were not served in the last program year to be served during the three month extension and being told that they could reapply for the new year in October. Due to changing back we will not have to inform them that they cannot be served twice in the same year. This not only affected South Central but the other HRA’s and Community Action Agencies across the state. The state is now in the process of creating a press release to try and explain this to the citizens of the state and make it as easy as possible for all of the agencies to explain what happened to their clients. We still have many clients facing the hard times due to the economy and natural disasters that happened again during the last year and the number per county still increases. One great event that took place was that Governor Haslam kept us in his budget and the state appropriation to all agencies was approved if they met their local appropriations amount.

It is imperative to us that you all strive to meet our local appropriations request in order for us to receive the state appropriations which go a long way in supporting the much needed programs and services that we provide.

I want to thank each and everyone of the employees again this year for the work they did during the last program year in doing their jobs and promoting their programs throughout the thirteen counties that make up South Central, our four counties located in the South East area where we provide the Title V

program, and the two counties in the North West area where we provide the VITA program. Great job and thank you!

As reported during our quarterly Policy Council meetings we held a three day session to develop our three year strategic plan, we made improvements to our central office facilities with the installation of a security camera system, enclosing the entire back parking and delivery area with a security fence, and renovating a building in Wayne County (thanks to County Mayor Rich and his County Court) to relocate the Neighborhood Service Center including a training/conference area for use by our western counties. All of these improvements were needed and we have already used the training/conference area on several occasions for several of our programs plus a local program that needed a place to meet. Over the coming years all of these improvements will be beneficial to the agency needs.

All of us working at South Central look forward to a new program year with

Sincerely,



James Coy Anderson
Executive Director

anticipation and pray that our funding will stay somewhere close to prior years less the ARRA monies. I can assure you that we will do the best job we know how to use the assets allowed us to deliver the programs and services to your constituents and our clients in order to "Help People Help Themselves!"

I appreciate you and your willingness to be a public official and a member of our Policy Council, Governing Board, and Executive Committee. I know from experience that many times it is a thankless job because people don't know and understand what all you have to do to serve in the position to which you are elected. I also appreciate the Consumer Representatives from each county, the Minority Representatives, and the Consultants that serve on the Policy Council with you. Thank you for giving of your time and talents to assist us in our mission. If any of us can ever be of assistance to you, do not hesitate to call and we will do our best to meet your needs. As always, it is my pleasure to work for and with you to make our agency what it is today!

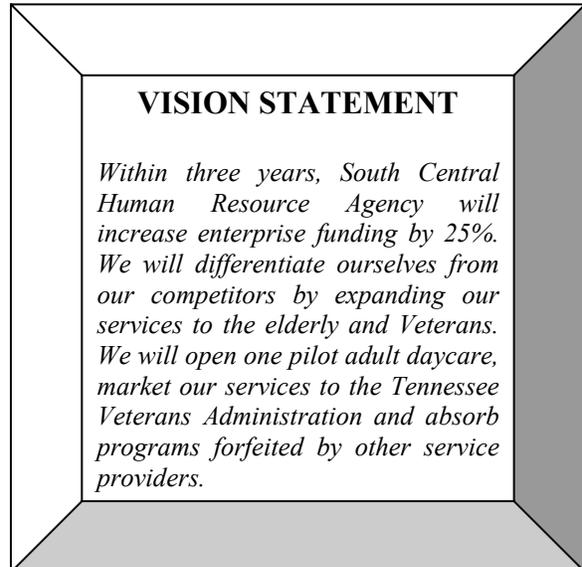
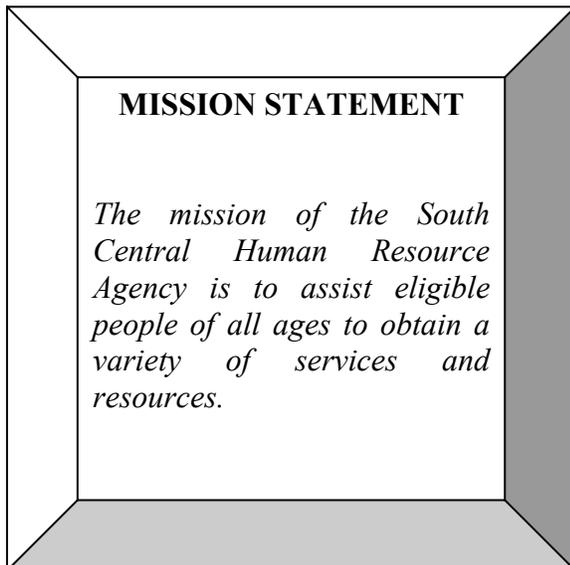
SOUTH CENTRAL HUMAN RESOURCE AGENCY

PROFILE

The South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975. Its goal is to promote the development of human resources in South Central Tennessee through effective and efficient delivery of human services.

In the years that followed, the SCHRA expanded its programs and emerged as a recognized leader in helping economically disadvantaged, elderly and handicapped persons in the South Central Development District.

From our Central Office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our 14 Neighborhood Service Centers located in each county seat. The following 13 counties served by the SCHRA contain over 6,500 square miles of vastly rural country and supports a



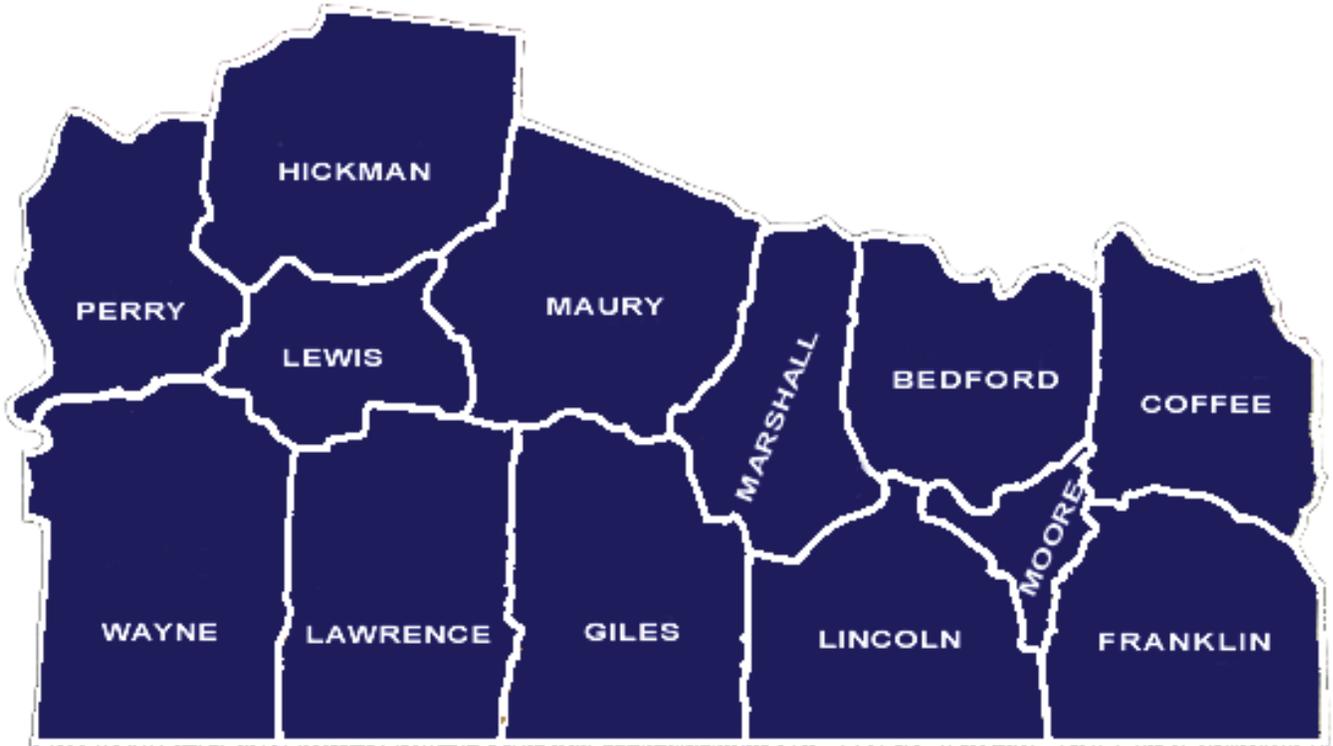
population of approximately 423,343 individuals: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne.

Across this region in fiscal year 2011, the SCHRA had in place 14 Neighborhood Service Centers, 22 Head Start Centers, 23 Pre-K classroom collaborations, 3 Early Head Start Centers, 21 congregate meal sites and 2 main kitchens. During this year, the SCHRA channeled over 23 million dollars through grant/contract programs and employed approximately 400 people.

Guided by our Governing Board and Policy Council, the South Central Human Resource Agency lives its motto daily:

***“HELPING PEOPLE
HELP THEMSELVES”***

SCHRA Service Area



SCHRA has a Neighborhood Service Center (NSC) in each of our 13 counties (two in Coffee County) to provide access to programs and referral to other services in the community. We have 22 Head Start Centers across our area, 3 Early Head Start Centers located in Bedford, Giles, and Lawrence counties. 23 Pre-K Classroom collaborations in the following counties. The Nutrition Program has 21 congregate meal sites and 2 main kitchens – one in Fayetteville, Lincoln County, and one in Hohenwald, Lewis County.

SCHRA Programs At-a-Glance

Program	Goal
Home & Community Based Program (OPTIONS) Medicaid Waiver/Homemaker/Family Caregiver, Respite Sitter/Meals/Long Term Care Choices	Provides homemaker, personal care, sitter service, and home delivered meals to elderly and adults 18 years or older with a disability.
Foster Grandparents- FGP	Provides stipend volunteer opportunities for limited income persons age 55 and over to give support services to children with "special needs" in the community
Retired Senior Volunteer Program	Provides opportunities for retired persons age 55 and older to serve their communities through volunteerism.
Senior Community Service Employment Program - Title V	Assists economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training and assistance with placement in permanent employment situations.
Low Income Energy Assistance Program - LIHEAP	Provides financial assistance for heating costs to elderly, handicapped and low income persons.
Community Services Block Grant - CSBG	Provides access to programs and services needed by elderly, handicapped and low-income persons through Neighborhood Service Centers.
Social Services Block Grant/Protective Service Homemaker	Provides support services to adults who have been threatened with abuse, neglect, or exploitation.
Emergency Food Assistance Program	Provide USDA donated food products to low income households at distribution held quarterly in each of our thirteen counties.
Weatherization Assistance Program	To improve energy efficiency and reduce energy costs of low income households by utilizing energy efficient materials.
Community Corrections Program	Provide alternative to incarceration for non-violent felony offenders.
Alcohol/Drug Safety Education	A court ordered education program providing a minimum of 12 hours of education pertaining to substance abuse, physiological and psychological aspects of alcohol and drug use.
Head Start/Early Head Start	Provide comprehensive educational opportunities for low-income and special needs children and empower families.
Food Service Program	Provides a hot nutritious noon-time meal to individuals for a fee without limited qualifications.
Nutrition Services for the elderly	Provides a hot nutritious noon-time meal at congregate meal sites for individuals 60 years of age and older, and delivers meals to eligible homebound.
Ensure	For sale to the public, with no qualifications, at a discounted price.
Catering	The Nutrition Program offers full service catering to the public for a fee, depending on what you order. The funds from catering help generate enough income to purchase equipment as needed and to help sustain the Nutrition program at five days a week.
Community Representative Payee Program	Provides money management services to assist persons who are incapable of keeping track of financial matters. Must receive Social Security or disability benefit and certified by a physician to be incapable of money management.
Private Pay Homemaker Services	Provides light housekeeping and respite sitter services, on a fee basis, with no limiting qualifications.
Volunteer Income Tax Program (VITA)	Volunteers complete annual tax returns for low and moderate income taxpayers free of charge.
Fingerprinting Service	Provides fingerprinting services to the public.

SCHRA SENIOR STAFF



Pat Bennett
Network Administrator



Joann Benson
Head Start/Early Head Start Director



Donna Brazier
Nutrition Program Director



Bobbie Cox
Foster Grandparent
Program Director



Patsy Freeman
Executive Secretary



Pam Gray
Purchasing Officer



Jackie Hamlin
Retired Senior Volunteer
Program Director

SENIOR STAFF continued



Cathy Hayes
CSBG, LIHEAP, EFAP,
Homemaker, SSBG
Program Director



Judy McCleod
Correction Program Director



Cindy Miles
CRPP Program Director,
DUI School



Pamela Morris
Title V Program Director



Kenneth Parker
Maintenance Officer



Scarlet Patterson
Human Resource Manager



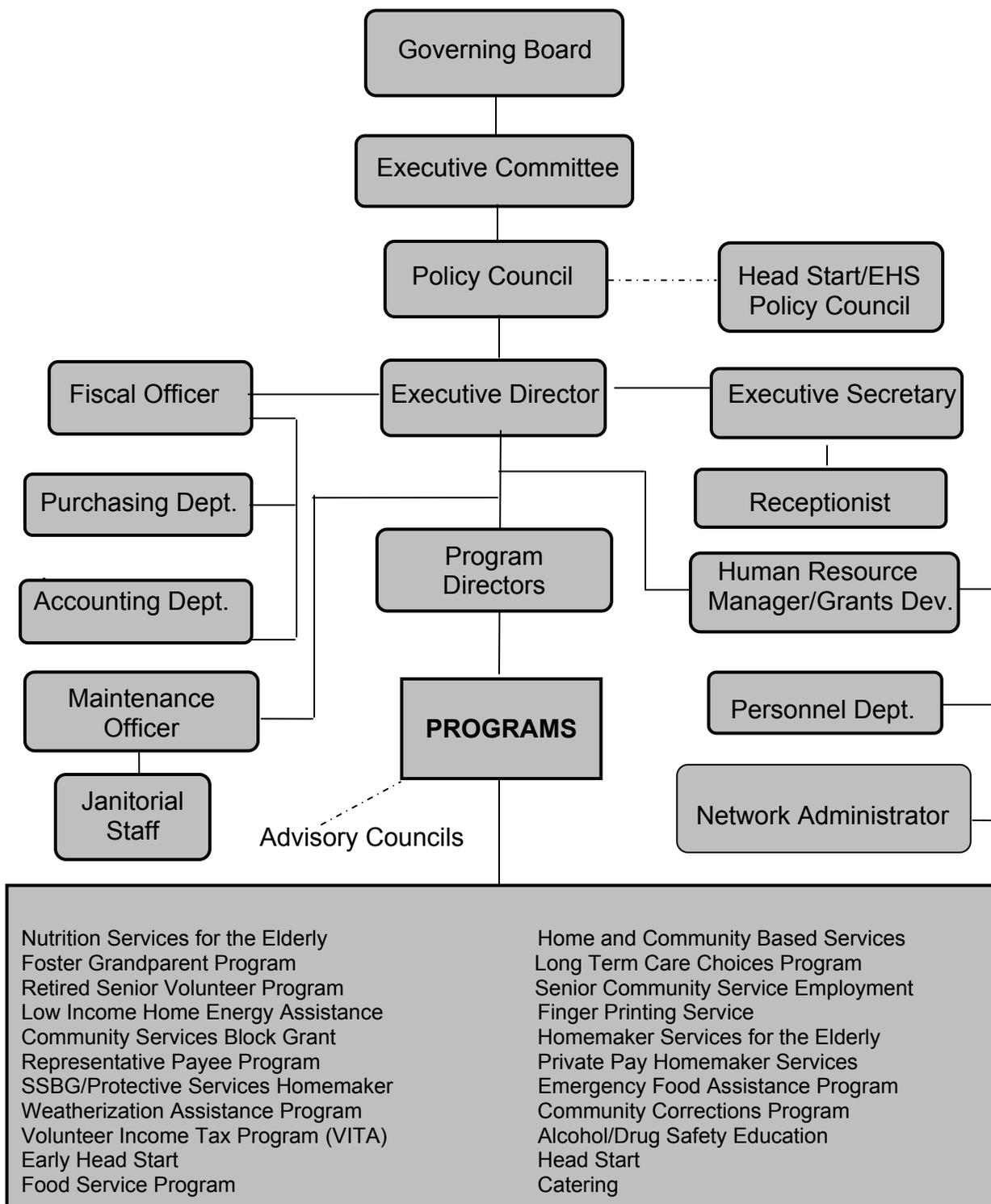
Jim Reynolds
Fiscal Officer



Emily Satterfield
Weatherization Program Director

SOUTH CENTRAL HUMAN RESOURCE AGENCY

ORGANIZATIONAL CHART



SOUTH CENTRAL HUMAN RESOURCE AGENCY

NEIGHBORHOOD SERVICE CENTERS

BEDFORD COUNTY	210 S. Main St. Shelbyville, TN 37160	684-3015
COFFEE COUNTY	County Building 300 Hillsboro Hwy., Box 7 Manchester, TN 37355	723-5118
	414 Wilson Avenue Tullahoma, TN 37388	461-0041
FRANKLIN COUNTY	107 N. Porter St., Suite 5 Winchester, TN 37398	967-1438
GILES COUNTY	937 W. College St. Pulaski, TN 38478	363-5382
HICKMAN COUNTY	101 College St. Centerville, TN 37033	729-5921
LAWRENCE COUNTY	15 Public Square Lawrenceburg, TN 38464	762-7863
LEWIS COUNTY	43 Smith Avenue Hohenwald, TN 38462	796-4825
LINCOLN COUNTY	1437 Winchester Hwy. Fayetteville, TN 37334	433-7182
MARSHALL COUNTY	1572 Old Columbia Hwy. Lewisburg, TN 37091	359-6393
MAURY COUNTY	1740 North Main St. Columbia, TN 38401	388-1173
MOORE COUNTY	251 Majors Blvd. P. O. Box 403 Lynchburg, TN 37359	759-7827
PERRY COUNTY	106 Main St. Linden, TN 37096	589-2130
WAYNE COUNTY	525 B Highway 64 Waynesboro, TN 38485	722-3717

(931) area code

OVERVIEW OF SCHRA REGULATORY BODIES THE GOVERNING BOARD, EXECUTIVE COMMITTEE & POLICY COUNCIL

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board has delegated authority to the Executive Committee of the South Central Tennessee Development District (SCTDD) to act for it, and has authorized the Policy Council to administer Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

The SCHRA Governing Board is composed of representatives from each of the 13 counties that the Agency serves. Membership consists of the county executive/mayor of each county, the mayor of each municipality, thirteen human resource representatives appointed by the county mayor/executive, and one state senator and one state representative whose districts lie within the Development District.

Similarly, the Executive Committee of the SCTDD is comprised of 13 county/metro executives, three minority representatives, one state senator, one state representative, and seven city mayors; and, as authorized, acts for the Governing Board.

The membership of the Policy Council is comprised of one third elected public officials currently holding office, one third are persons chosen in accordance with democratic selection procedures to assure that they are representatives of the poor in the area they serve, and the remainder members are officials or members of business, industry, religious, welfare, education, and other major groups with interest in the community. This is known as a tri-partite board to insure compliance with the Community Services Block Grant Act.

Additionally, serving on the Policy Council in a non-voting status, is a Head Start Policy Council Representative, Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Policy Council meets four times a year; the Executive Committee of the SCTDD, acting for the SCHRA Governing Board, meets in concert with and ratifies Policy Council Actions including program budgets, proposals, and contracts approved by the Policy Council. The SCHRA Governing Board meets annually.

The members of these bodies play a critical role in overseeing programs, ratifying policies and helping to plan the future of our Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OFFICERS 2010-2011**

POLICY COUNCIL



Joanne Lord
Secretary
Perry County

Peggy Bevels
Vice Chairperson
Lincoln Co. Mayor

Janet Vanzant
Chairperson
Giles Co. Mayor

GOVERNING BOARD



Janet Vanzant
Chairperson
Giles Co. Mayor

David Pennington
Vice Chairman
Coffee Co. Mayor

Betty Superstein
Secretary
Manchester City Mayor

2010- 2011 BOARD OFFICERS (at June 30, 2011)

SCHRA GOVERNING BOARD AND SCHRA EXECUTIVE COMMITTEE:

Giles County Mayor Janet Vanzant.....Chairperson
Coffee County Mayor David Pennington.....Vice-Chairman
Manchester Mayor Betty Superstein.....Secretary

SCHRA POLICY COUNCIL:

Giles County Mayor Janet Vanzant.....Chairperson
Lincoln County Mayor Peggy Bevels.....Vice-Chairperson
Mrs. Joanne Lord.....Secretary

SCHRA POLICY COUNCIL COMMITTEES:

BUDGET/STATE APPROPRIATIONS:

County Mayor Janet Vanzant, Chr.
County Mayor Jason Rich
Mrs. Sandra Thompson
County Mayor Richard Stewart
Mr. Dolan Eady
Metro/County Mayor Sloan Stewart

PERSONNEL:

Mrs. Sandy Calvert, Chairperson
Mr. Wayne Limbaugh
County Mayor John Carroll
Mr. Willie Lee Leslie
Ms. Sandra Minatra
County Mayor Peggy Bevels

GRIEVANCE:

County Mayor Eugene Ray, Chr.
County Mayor David Pennington
Mr. Dolan Eady
Ms. Barbara Boyett
Ms. Melanie Smith
Mr. Warren Miller

NOMINATING/BY-LAWS:

County Mayor David Pennington, Chr.
Mr. Warren Miller
Mr. Will P. Martin
County Mayor Joe Boyd Liggett
County Mayor Van Ward

PROPERTY:

County Mayor Joe Boyd Liggett, Chr.
Mr. Eugene Richardson
Ms. Joanne Lord
County Mayor Steve Gregory
County Executive J. Mack Chandler

CSBG Service Priority Setting:

County Mayor John Carroll, Chairman
Mr. Will P. Martin
County Mayor James Lee Bailey
Mr. Wayne Limbaugh
Ms. Sandy Calvert
Ms. Sandra Minatra

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
GOVERNING BOARD 2010-2011**

BEDFORD COUNTY

County Mayor Eugene Ray
Mayor Dennis Webb-Bell Buckle
Mayor Larry Nee-Normandy
Mayor Wallace Cartwright-Shelbyville
Mayor Ron Stacy-Wartrace
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mayor Betty Superstein-Manchester
Mayor Troy Bisby-Tullahoma
Mr. Rennie Bell

FRANKLIN COUNTY

County Mayor Richard Stewart
Mayor Joe Ed Williams-Cowan
Mayor Betty Henshaw-Decherd
Mayor Tony DeMatteo-Estill Springs
Mayor Terry May-Huntland
Mayor Terry Harrell-Winchester
Ms. Melanie Smith

GILES COUNTY

County Mayor Janet Vanzant
Mayor Tim McConnell-Ardmore
Mayor Pat Ford-Pulaski
Mayor Carolyn Thompson-Elkton
Mayor Troy Hood-Lynnville
Mayor Tracy Wilburn-Minor Hill
Ms. Sandra Minatra

HICKMAN COUNTY

County Mayor Steve Gregory
Mayor Bob Bohn-Centerville
Mr. Mickey Bunn

LAWRENCE COUNTY

County Executive J. Mack Chandler
Mayor Rex Johnson-Ethridge
Mayor Keith Durham-Lawrenceburg
Mayor Fred Simbeck-Loretto
Mayor Michael Novem-St. Joseph
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Van Ward
Mayor Johnny Clayton-Hohenwald
Ms. Sandra Thompson

LINCOLN COUNTY

County Mayor Peggy Bevels
Mayor John Ed Underwood-Fayetteville
Mayor James Owen-Petersburg
Mr. Willie Lee Leslie

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Mayor Carl Cooper-Chapel Hill
Mayor Amos Davis-Cornersville
Mayor Barbara Woods-Lewisburg
Ms. Barbara Boyett

MAURY COUNTY

County Mayor James Lee Bailey
Mayor Dean Dickey-Columbia
Mayor Richard Hendrix-Mt. Pleasant
Mayor Michael Dinwiddie-Spring Hill
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Mayor Jim Azbill-Linden
Mayor Robby Moore-Lobelville
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mayor Robert Culp-Clifton
Mayor Robert Vencion-Waynesboro
Mayor Jasper Brewer-Collinwood
Mr. Warren Miller

Representative Judd Matheny
Senator Bill Ketron

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
POLICY COUNCIL 2010-2011**

BEDFORD COUNTY

County Mayor Eugene Ray
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mr. Wayne Limbaugh
Attorney Cathy Conley

FRANKLIN COUNTY

County Mayor Richard Stewart
Ms. Melanie Smith
Ms. Denise Redmon, Head Start Rep.

GILES COUNTY

County Mayor Janet Vanzant
Ms. Sandra Minatra
Dr. Grace Meier, Ed. D.

HICKMAN COUNTY

County Mayor Steve Gregory
Mr. Mickey Bunn

LAWRENCE COUNTY

County Executive J. Mack Chandler
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Van Ward
Ms. Sandra Thompson

LINCOLN COUNTY

County Mayor Peggy Bevels
Mr. Willie Lee Leslie
Mr. Tom Holland, Financial Rep.

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Ms. Barbara Boyette

MAURY COUNTY

County Mayor James Lee Bailey
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mr. Warren Miller

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED BALANCE SHEET
JUNE 30, 2011**

ASSETS

Cash	\$ 314,315.43
Cash - Liquid Funds Account - Restricted	271,725.58
Local Gov't Investment Pool	170.98
Certificate of Deposit - Construction	459,000.00
Cash - CCRP	170,406.64
Inventory - Consumable Supplies	24,948.46
Prepayments	16,461.13
Due from Grantors	<u>1,406,074.16</u>
Current Assets	<u>\$2,663,102.38</u>
Land & Buildings	1,425,250.20
Leasehold Improvements	306,031.00
Vehicles & Other Equipment	1,253,831.21
Accumulated Depreciation	<u>(1,177,209.63)</u>

TOTAL ASSETS **\$4,471,005.16**

LIABILITIES AND FUND EQUITY

Liabilities:

Accounts Payable	\$ 583,264.69
Withholdings & Benefits Payable	104,608.18
Accrued Audit Fee	39,050.00
Accrued Leave	279,473.32
Due to CRPP	166,010.68
Due to Grantors	46,058.82

Excess Expenditures at June 30, 2011 53,318.64

Notes Payable – Building 127,500.00

TOTAL LIABILITIES **\$ 1,399,284.33**

Fund Equity:

Investment in Land & Buildings	\$ 1,425,250.20
Investment in Leasehold Improvements	306,031.00
Investment in other Fixed Assets	1,253,831.21
Accumulated Depreciation	<u>(1,177,209.63)</u>

Fund Balance – Restricted 372,770.68

Fund Balance - Unrestricted 891,047.37

TOTAL FUND EQUITY **\$3,071,720.83**

TOTAL LIABILITIES AND FUND EQUITY **\$4,471,005.16**

- (1) This statement does not include in-kind contribution activities.
(2) This statement for the twelve months ending June 30, 2011 is presented on the modified accrual basis .
(3) This statement is unaudited and is subject to adjustment as audited.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED STATEMENT OF REVENUES AND EXPENDITURES
FOR THE TWELVE MONTHS ENDED JUNE 30, 2011**

REVENUES

Head Start	\$6,188,513.62
Head Start – ARRA - Quality	83,689.65
Head Start – ARRA – COLA	703.92
Head Start Expansion (56)	187,621.21
Head Start Expansion (57)	526,744.35
Head Start Expansion Training & Technical Assistance (B)	361.98
Head Start Expansion Training & Technical Assistance (A)	32.15
Head Start Training & Technical Assistance	75,111.18
Early Head Start	541,598.85
Early Head Start – ARRA – Quality	116.76
Early Head Start – ARRA – COLA	71.89
EHS Training & Technical Assistance	12,003.69
Mentor Grant	103,648.00
Head Start Restricted	8,876.63
Community Services Block Grant	849,870.98
Community Services Block Grant – ARRA	200,530.60
Community Services Block Grant restricted	6,500.00
TANF Support (66)	7,567.26
TANF Support (67)	48,479.10
Low Income Home Energy Assistance Program	3,338,160.28
Low Income Home Energy Assistance Program II	2,276,335.41
Weatherization Assistance Program	-
Weatherization Assistance Program – ARRA (56)	827,396.46
Weatherization Assistance Program – ARRA (57)	1,930,249.83
Protective Service/Homemaker Program (SSBG)	235,787.64
State Appropriations	195,199.18
SCHRA Discretionary Account	47,044.66
SCHRA Special Project	1,874.69
Community Foundation	-
Misdemeanor/DUI Programs Consolidated	33,080.58
Ensure	38,771.41
Nutrition Services for the Elderly	1,509,986.39
Food Service Program	1,211,711.43
Homemaker Services	442,916.81
Medicare Waiver Home Repairs	-
Community Corrections Program	425,196.26
Fingerprinting Program	1,743.00
Senior Community Services Project Title V - (SSAI)	892,562.00
Senior Community Services Project Title v – CCA	442,069.00
Volunteer Income Tax Assistance	50,655.37
Volunteer Income Tax Assistance – DHS	8,928.33
Retired Senior Volunteer Program - CNS	45,647.00
Retired Senior Volunteer Program – Restricted	2.00
Foster Grandparents Program	311,152.00
Foster Grandparents Program – Restricted	-
Special Fund – Marshall County	652.44
Emergency Food and Shelter Program Marshall County	26,490.91

REVENUES cont'd

Emergency Food and Shelter Program Marshall County – ARRA	19,843.61
Emergency Food and Shelter Program Perry County	9,245.79
Emergency Food and Shelter Program Perry County – ARRA	6,574.22
Perry County Flood Relief	16,555.07
TN Emergency Food Assistance Program PY 9/10 - ARRA	23,178.71
TN Emergency Food Assistance Program PY 9/10 (17)	45,266.78
TN Emergency Food Assistance Program PY 9/11 (18)	52,936.10
Community Representative Payee Program	<u>52,933.00</u>

TOTAL REVENUES

\$23,362,188.18

EXPENDITURES

Head Start	\$6,188,513.62
Head Start – ARRA – Quality	50,170.12
Head Start – ARRA – COLA	702.10
Head Start Expansion (56)	198,660.09
Mentor Grant	129,732.34
Head Start Expansion Training & Technical Assistance (A)	32.33
Head Start Expansion (57)	486,462.37
Head Start Training & Technical Assistance	75,111.18
Early Head Start	541,598.85
Early Head Start – ARRA – Quality	116.46
Early Head Start – ARRA – COLA	71.71
EHS Training & Technical Assistance	12,003.69
Head Start Expansion Training & Technical Assistance (B)	362.41
Head Start - Restricted	7,103.72
Community Services Block Grant	848,238.86
Community Services Block Grant – ARRA	220,328.90
Community Services Block Grant restricted	2,910.70
TANF Support Services (66)	17,298.34
TANF Support Services (67)	51,694.03
Low Income Energy Assistance Program	3,329,136.23
Low Income Energy Assistance Program II	2,276,760.29
Weatherization Assistance Program – ARRA (56)	832,848.66
Weatherization Assistance Program – ARRA (57)	1,939,119.03
Protective Service/Homemaker Program (SSBG)	261,312.05
State Appropriations	169,364.77
SCHRA Discretionary Account	76,406.65
SCHRA Special Project	694.62
Misdemeanor/DUI Programs (consolidated)	34,790.47
Ensure	34,414.54
Nutrition Services for the Elderly	1,531,219.20
Food Service Program	1,110,740.91
Homemaker Services - SCTDD	424,111.78
Medicare Waiver Home Repairs	76.27
Community Corrections Program	438,028.89
Fingerprinting Program	978.49

EXPENDITURES cont'd

Senior Community Services Project Title v - SSAI	892,560.97
Senior Community Services Project Title V – CCA	442,067.68
Volunteer Income Tax Assistance	53,937.82
Volunteer Income Tax Assistance – DHS	9,498.06
Retired Senior Volunteer Program - CNS	45,647.13
Retired Senior Volunteer Program – Restricted	225.68
Foster Grandparents Program	314,217.46
Foster Grandparents Program – Restricted	1,772.13
Special Fund – Marshall County	-
Emergency Food and Shelter Program Marshall County	30,414.95
Emergency Food and Shelter Program Marshall County – ARRA	21,498.50
Emergency Food and Shelter Program Perry County	7,147.61
Emergency Food and Shelter Program Perry County – ARRA	10,172.88
Perry County Flood Relief	-
TN Emergency Food Assistance Program PY 9/10 (17)	44,951.78
TN Emergency Food Assistance Program PY 9/10 – ARRA	23,178.71
TN Emergency Food Assistance Program PY 9/11 (18)	51,660.59
Community Representative Program	68,779.09
Community Foundation	23.83

TOTAL EXPENDITURES **\$ 23,308,869.54**

Excess of Revenues Over (Under) Expenditures **\$ 53,318.64**

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OPERATING BUDGET 2010/2011**

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
AGING				
Nutrition Services for the Elderly:				
Title III-C Congregate Meal Service	07-01-10/06-30-11	South Central TN Development District	639,437	696,838
Title III-C Home Delivered Meal Service			553,935	532,137
OPTIONS Home Delivered Meal Service			93,944	90,294
Family Care Giver Home Delivered Meal Service			1,534	1,474
Medicaid Waiver Home Delivered Meal Service			519	499
ARRA Title III-C Congregate Meal Service	04-01-09/09-30-10		20,975	19,717
ARRA Title III-C Home Delivered Meal Service	04-01-09/09-30-10		8,200	7,877
Long Term Care Home Delivered Meal Service	07-01-10/06-30-11	Amerigroup, Americhoice, Blue Care	184,220	182,383
Ensure Program	07-01-10/06-30-11	Agency Performance Based	38,771	34,415
Homemaker Services for the Elderly:				
Title III-B Homemaker Services	07-01-10/06-30-11	South Central TN Development District	102,382	101,413
OPTIONS Homemaker Services			91,500	86,023
Family Caregiver Homemaker Services			6,663	6,272
Medicaid Waiver Homemaker Services			879	827
OPTIONS Personal Care Services			37,203	34,879
Medicaid Waiver Personal Care Services			12,445	12,856
Family Care Giver Respite Services			40,671	38,303
Long-Term Care Home Homemaker Services	07-01-10/06-30-11	Amerigroup, Americhoice, Blue Care	57,508	56,444
Long-Term Care Home Personal Care Services	07-01-10/06-30-11	Amerigroup, Americhoice, Blue Care	93,222	87,095
Retired Senior Volunteer Program	07-01-10/06-30-11	Corp. for National & Community Service	45,877	45,647
Foster Grandparent Program	07-01-10/06-30-11	Corp. for National & Community Service	311,152	313,907
Foster Grandparent Program	07-01-10/06-30-11	State and Local Appropriations		310
EMPLOYMENT AND TRAINING				
Senior Community Service Employment Program	07-01-10/06-30-11	Senior Service America, Inc.	939,557	892,561
Senior Community Service Employment Prog. CAA	07-01-09/06-30-11	Professional Services, Inc.	442,069	442,068
TANF Support Services (WAP)	07-01-09/09-30-10	TN Department of Human Services	96,672	17,298
TANF Support Services	03-01-10/09-30-10	TN Department of Human Services	627,100	51,694

OPERATING BUDGET cont'd

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
ENERGY ASSISTANCE				
Low Income Energy Home Assistance Program I	07-01-10/06-30-11	Tennessee Department of Human Services	3,341,745	3,329,136
Low Income Energy Home Assistance Program II	07-01-10/06-30-11	Tennessee Department of Human Services	3,316,300	2,276,760
Weatherization Assistance Program	07-01-10/06-30-11	Tennessee Department of Human Services	394,196	-
Weatherization Assistance Program ARRA	07-01-09/09-30-10	Tennessee Department of Human Services	827,396	832,849
Weatherization Assistance Program ARRA	10-01-10/09-30-11	Tennessee Department of Human Services	2,549,329	1,939,119
SUPPORT AND EMERGENCY SERVICES				
Social Services Block Grant Homemaker Program	07-01-10/06-30-11	Tennessee Department of Human Services	252,722	209,050
Social Services Block Grant Homemaker Program	07-01-10/06-30-11	Local Governments	26,738	26,738
Social Services Block Grant Homemaker Program	07-01-10/06-30-11	State and Local Appropriations	25,524	25,524
Tennessee Emergency Food Assistance Program	10-01-09/09-30-10	Tennessee Department of Agriculture	82,258	44,952
Tennessee Emergency Food Assistance Program	10-01-10/09-30-11	Tennessee Department of Agriculture	88,235	51,661
TN Emergency Food Assistance Program ARRA	10-01-09/09-30-10	Tennessee Department of Agriculture	23,179	23,179
Emergency Food & Shelter - Marshall County	07-01-10/06-30-11	Emergency Food & Shelter National Bd.	26,491	30,415
Emergency Food & Shelter - Marshall Co. ARRA	07-01-10/06-30-11	Emergency Food & Shelter National Bd.	19,844	21,499
Emergency Food & Shelter - Perry County	07-01-10/06-30-11	Emergency Food & Shelter National Bd.	9,246	10,173
Emergency Food & Shelter - Perry County ARRA	07-01-10/06-30-11	Emergency Food & Shelter National Bd.	6,574	7,148
Perry County Flood Relief	07-01-10/06-30-11	Community Foundation	147,130	130,599
Community Representative Payee Administration	07-01-10/06-30-11	Agency Performance-based	52,933	68,779
Volunteer Income Tax Assistance	10-01-10/06-30-11	United Way of Metropolitan Nashville	58,696	53,938
Volunteer Income Tax Assistance - DHS	10-01-10/06-30-11	Tennessee Department of Human Services	9,606	9,498
INFORMATION AND REFERRAL				
Community Services Block Grant	07-01-10/06-30-11	Tennessee Department of Human Services	1,080,821	848,239
Community Services Block Grant - ARRA	07-01-09/09-30-10	Tennessee Department of Human Services	200,531	220,329
Community Services Block Grant - Restricted	07-01-10/06-30-11	South Central TN Development District	6,500	2,911
CORRECTIONS & REHABILITATIONS				
Community Corrections Program	07-01-10/06-30-11	Tennessee Board of Probation & Parole	479,163	415,249
Community Corrections Program	07-01-10/06-30-11	Local Performance-based	33,075	22,780
DUI/Alcohol Safety Services	07-01-10/06-30-11	Local Performance-based	33,081	34,790
Finger Printing Service	07-01-10/06-30-11	Local Performance-based	1,743	978

CHILDREN & YOUTH SERVICES

Head Start	07-01-10/06-30-11	U.S. Dept. of Health & Human Services	6,056,148	5,847,828
Head Start Training & Technical Assistance	07-01-10/06-30-11	U.S. Dept. of Health & Human Services	75,584	75,111
Head Start USDA	07-01-10/06-30-11	Tennessee Department of Human Services	539,008	340,686
Head Start Restricted Fund	07-01-10/06-30-11	Local	8,877	7,104
Head Start – ARRA Quality	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	107,115	50,170
Head Start – ARRA COLA	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	5,830	702
Head Start Expansion	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	345,703	186,266
HS Expansion Training & Technical Assistance	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	10,123	32
HS Expansion USDA	10-01-10/09-30-11	U.S. Dept. of Health & Human Services	12,394	12,394
Head Start Expansion	10-01-10/09-30-11	U.S. Dept. of Health & Human Services	995,240	484,942
Head Start Expansion Training & Technical Asst.	10-01-10/09-30-11	U.S. Dept. of Health & Human Services	20,382	362
Head Start Expansion USDA	10-01-10/09-30-11	U.S. Dept. of Health & Human Services	1,520	1,520
Head Start Mentor Grant	09-2010/02-2012	U.S. Dept. of Health & Human Services	225,000	129,732

Early Head Start	07-01-10/06-30-11	U.S. Dept. of Health & Human Services	562,938	519,556
Early Head Start Training & Technical Assistance	07-01-10/06-30-11	U.S. Dept. of Health & Human Services	13,827	12,004
Early Head Start USDA	07-01-10/06-30-11	Tennessee Department of Human Services	37,841	22,043
Early Head Start – ARRA Quality	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	9,293	116
Early Head Start – ARRA COLA	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	2,101	72

PROGRAM SUPPORT

State and Local Appropriations	07-01-10/06-30-11	State of Tennessee & Local Governments	194,389	168,555
--------------------------------	-------------------	--	---------	---------

AGENCY ENTERPRISE

Food Services	07-01-10/06-30-11	Agency	1,211,711	1,110,741
Service Project	07-01-10/06-30-11	Agency	1,875	695
Agency Discretionary Fund	07-01-10/06-30-11	Agency	64,202	77,293
Other Expenditures	07-01-10/06-30-11	Agency	2	1,998

GRAND TOTAL

			<u>\$28,015,069</u>	<u>\$23,439,445</u>
--	--	--	---------------------	---------------------

NUTRITION SERVICES FOR THE ELDERLY

CONGREGATE MEALS

Donna Brazier, Program Director

STAFF: 39

BUDGET: \$639,437 Title III-C; \$20,972 ARRA funds April 2009 – September 2010

FUNDING SOURCE: SCTDD/TCOA and participant contributions

CLIENTS SERVED: 1,115

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a congregate or home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. The program is

committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.



SERVICES PROVIDED: Meals were served at 21 nutrition meal sites. The following is a break-out by county of participants and meals served:

County	Clients	Meals	County	Clients	Meals
Bedford	115	10,117	Lincoln	75	7,045
Coffee	185	17,914	Marshall	72	8,687
Franklin	131	10,461	Maury	102	7,655
Giles	66	5,687	Moore	34	3,308
Hickman	21	1,380	Perry	77	8,421
Lawrence	107	7,241	Wayne	93	6,203
Lewis	37	3,730	TOTAL	1,115	97,849

PARTICIPANT ELIGIBILITY: A person 60 or older and the spouse of the person, regardless of age, are eligible to participate in Nutrition services.

SPECIAL ACCOMPLISHMENTS: Supplemented food to meal sites, Volunteer Appreciation Days, the Foster Grandparent Program meetings, Summer Youth Program, and served Head Start.

NUTRITION SERVICES FOR THE ELDERLY

HOME DELIVERED MEALS

Donna Brazier, Program Director

STAFF: 39

BUDGET: \$553,935 Title III-C; \$8,200 ARRA funds April 2009 – September 2010

FUNDING SOURCE: South Central TN Development District/TCOA and participant contributions

CLIENTS SERVED: 387; 23 ARRA

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. Meals are provided to those who have limited mobility which may impair their capacity to shop and cook for themselves. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.



SERVICES PROVIDED: Home Delivered Meals

County	Clients	Meals	County	Clients	Meals
Bedford	28	4,896	Lincoln	16	3,433
Coffee	49	9,559	Marshall	28	6,402
Franklin	60	11,832	Mauy	59	12,609
Giles	20	3,506	Moore	07	1,359
Hickman	26	4,586	Perry	13	2,596
Lawrence	29	5,907	Wayne	28	5,384
Lewis	24	2,808	TOTAL	387	74,877

SERVICES PROVIDED: ARRA Home Delivered Meals

County	Clients	Meals	County	Clients	Meals
Bedford	1	65	Lincoln	5	82
Coffee	1	42	Marshall	0	0
Franklin	4	248	Maury	1	62
Giles	1	63	Moore	1	64
Hickman	3	145	Perry	0	0
Lawrence	2	131	Wayne	2	76
Lewis	2	128	TOTAL	23	1,106

PARTICIPANT ELIGIBILITY: Home delivered meals are provided to persons of 60 years of age or older who have limited mobility which may impair their capacity to shop and cook for themselves.

HOME & COMMUNITY BASED PROGRAM (OPTIONS)

CAREGIVER, OPTIONS, MEDICAID WAIVER, LONG TERM CARE CHOICES MEALS

Donna Brazier, Program Director

PROGRAM STAFF: 39

BUDGET: Based upon a unit cost of \$7.41

FUNDING SOURCE: South Central TN Development District, Amerigroup, Americhoice, and Blue Care

PROGRAM OBJECTIVE: To help the frail and disabled aged 18 years or older to eat adequately. The program provides a noon-time meal in a home delivered setting. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities. This helps minimize the need for institutionalism in nursing homes or other comparable facilities.

SERVICES PROVIDED: Through June 30, 2011, the following services were provided:

OPTIONS			OPTIONS		
County	Meals	Clients	County	Meals	Clients
Bedford	1,823	09	Lincoln	183	01
Coffee	742	04	Marshall	2,661	13
Franklin	1,418	06	Maury	1,718	07
Giles	626	03	Moore	06	01
Hickman	262	01	Perry	497	02
Lawrence	811	04	Wayne	939	04
Lewis	992	04	TOTAL	12,678	59

CAREGIVER			CAREGIVER		
County	Meals	Clients	County	Meals	Clients
Bedford	0	0	Lincoln	0	0
Coffee	0	0	Marshall	0	0
Franklin	68	02	Maury	0	0
Giles	0	0	Moore	0	0
Hickman	0	0	Perry	0	0
Lawrence	0	0	Wayne	0	0
Lewis	0	0	Total	68	02

MEDICAID WAIVER			MEDICAID WAIVER		
County	Meals	Clients	County	Meals	Clients
Bedford	0	0	Lincoln	0	0
Coffee	0	0	Marshall	0	0
Franklin	70	03	Maury	0	0
Giles	0	0	Moore	0	0
Hickman	0	0	Perry	0	0
Lawrence	0	0	Wayne	0	0
Lewis	0	0	TOTAL	70	03

PROGRAM ELIGIBILITY: A person 18 years of age or older who has limited mobility that may impair their ability to cook for themselves.

LONG TERM CARE CHOICES			LONG TERM CARE CHOICES		
County	Meals	Clients	County	Meals	Clients
Bedford	1,707	09	Lincoln	2,002	08
Coffee	3,916	14	Marshall	2,815	19
Franklin	997	05	Mauzy	2,761	12
Giles	1,730	07	Moore	446	02
Hickman	440	04	Perry	816	05
Lawrence	2,752	10	Wayne	2,078	09
Lewis	2,474	12	TOTAL	24,934	116

FOOD SERVICE PROGRAM: The Nutrition Program provides a hot, nutritious noon-time meal to individuals for a fee without limited qualifications. These meals can be delivered to your home or place of business.

ENSURE PROGRAM: Ensure is available by the case in assorted flavors to the public at a discounted price. Not to be resold.

CATERING SERVICE: The Nutrition Program offers professional catering services to help generate enough income to purchase equipment as needed and to help sustain the Nutrition Program at five days a week. The catering dollars pay for the cost of food, utility maintenance and labor cost of each job. The remaining money goes back into the program. Without the



additional dollars, the Nutrition Congregate Program would only be in operation four days a week. This would mean that 1850 – 2000 meals per month would be cut and create a higher number of seniors going hungry in our communities. We strive hard to continue keeping seniors fed and in their homes instead of an institution of some kind. For catering services please contact the Nutrition Department at 931-433-7182, ext.138 or 1-800-221-2642, ext. 138.

FOSTER GRANDPARENT PROGRAM

Bobbie Cox, Program Director

OFFICE CLERK: Lois Chaplin, Shirley Yarger (part-time Title V)

PART-TIME/TITLE V STAFF: Hazel Harmon, Brenda Johnson, Susie Long

BUDGET: \$311,152

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 88



PROGRAM OBJECTIVE: To provide stipend volunteer opportunities for limited income persons age 55 and over to give supportive services to children with "special needs" in the community.

SERVICES PROVIDED: Volunteers (foster grandparents) help infants abandoned at birth, addicted to drugs, assist children and adolescents with learning disabilities, those who have been abused, and/or neglected. Volunteers also help teen parents and their offspring. Foster Grandparents serve in volunteer stations such as Head Start, public schools, day care centers, shelters for abused women and children, and after school programs.

Foster Grandparents and children served are as follows:

COUNTY	VOLUNTEERS	CHILDREN
Bedford	2	4
Coffee	0	0
Franklin	5	48
Giles	11	38
Hickman	1	6
Lawrence	15	69
Lewis	0	0
Lincoln	23	163
Marshall	11	45
Maury	0	0
Moore	1	4
Perry	1	3
Wayne	18	172
Total	88	552



PROGRAM ELIGIBILITY: Applicants must be at least 55 years old, willing to serve an average of 20 hours per week and meet 200% income guidelines. Persons with disabilities are welcome to serve. Volunteers receive a modest tax-free allowance or stipend and an annual physical exam.

RETIRED SENIOR VOLUNTEER PROGRAM

Jackie Hamlin, Program Director

STAFF: 1 part-time/Title V Staff – Romine Berryhill

BUDGET: \$45,877

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 325

PROGRAM OBJECTIVE: The Retired Senior Volunteer Program is a locally run, federally legislated grant program which provides opportunities for retired persons 55 and older to serve their communities in volunteering on a regular basis in a variety of settings. Volunteers serve in locally run, cost effective programs.

SERVICES PROVIDED: RSVP offices are located in Bedford, Coffee, Franklin, Lincoln, and Moore counties. Services

being provided by volunteers are: meal delivery for the elderly homebound, telephone reassurance program for shut-ins living alone, visitation in hospitals, assist nursing homes with special projects (bingo, letter writing, singing programs, visitation), assist Senior Citizen Centers with craft/ceramic items for indigent patients at nursing homes, hospitals, volunteer van drivers, also Medicare/Medicaid assistance and adult literacy training.

COUNTY	VOLUNTEERS	VOLUNTEER HOURS
Bedford	76	7,425
Coffee	75	5,250
Franklin	73	10,550
Lincoln	97	10,120
Moore	4	640

PARTICIPANT ELIGIBILITY: Anyone age 55 or over will be given an opportunity to contribute their time, experience, knowledge and other interests to their community. The most important qualification is a willingness to serve!



VOLUNTEER INCOME TAX ASSISTANCE (VITA)

Jackie Hamlin, Program Director

BUDGET: \$58,696 and \$9,606 (October 2010 – June 2011)

FUNDING SOURCE: United Way of Metropolitan Nashville and TN Department of Human Services

VITA is an IRS grant that is designed to help low and moderate income taxpayers have their annual tax return completed by IRS certified volunteers.



SCHRA joined a coalition with United Way of Metropolitan Nashville in 2008 to administer the VITA (Volunteer Income Tax Assistance) Program across the 13 counties that SCHRA serves and have continued this partnership. In addition to our 13 counties, in program year FY'11, we also served Benton and Waverly counties at their request.

In program year FY'11, VITA volunteers prepared 1,898. Based on \$150.00 per return, we saved the tax payers in our communities \$300,000. The total amount of tax returns was \$2,829,000. We have applied for the grant again for the upcoming year and hopefully we will be able to continue providing this much needed service. We could not have accomplished this project if it had not been for the 30 dedicated volunteers that assisted us with the preparation of the returns.

AARP AWARD RECIPIENT: Ms. Mary Ann Meyer-Shuck of Fayetteville is the 2011 recipient of the AARP Tennessee Andrus Award for Community Service. She was the unanimous choice of the AARP Tennessee Executive Council for AARP's most prestigious honor, given to outstanding older Tennesseans who are making a powerful difference in their communities. Mary Ann has been an avid RSVP volunteer for a number of organizations in our community but one in particular is the VITA Program. As a result of receiving this award, she will receive a \$1,500 check from AARP Tennessee which will be given to her charity of choice. Jackie Hamlin, VITA Program Manager, will be attending a meeting in Nashville during the month of October 2011 with Mary Ann where she will be recognized by AARP Tennessee.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

TITLE V

Pamela Morris, Program Director

ASSISTANT DIRECTOR: Mary Tyler

STAFF: 8

BUDGET: \$939,557; CAA funds: \$442,069 (July 2009 – June 2011)

FUNDING SOURCE: Senior Service America, Inc. and Professional Services, Inc.

CLIENTS: 114; CAA clients: 38 (clients that are actually put on the program)

PROGRAM OBJECTIVE: The South Central Human Resource Agency's Senior Service America, Inc. (SSAI) Title V Program is designed to assist economically disadvantaged people age 55 and over by providing immediate supplemental income, work experience and training at an approved training site, with an immediate goal of more permanent, unsubsidized employment. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

SERVICES PROVIDED: The South Central Human Resource Agency SSA/Title V Program serves a twelve (12) county area with an allocated slot level of 114 clients for program year 2010-11 with slots assigned based on Census figures within our service area. We are also serving four (4) additional counties outside of the SCHRA area: Bledsoe, Grundy, Marion, and Sequatchie. Title V clients who cannot immediately be placed into an unsubsidized job receive assistance on finding a job and/or are assigned to eligible non-profit and government agencies for approximately 20 hours of work per week. In these assignments, clients receive valuable work experience and skill training while assisting their host agency in delivering essential community services. They also receive supportive services and training designed to prepare them for unsubsidized employment in the private sector.

CLIENTS SERVED BY COUNTY:

Bedford	9	Lincoln	22
Bledsoe	31	Marion	17
Coffee	37	Marshall	13
Franklin	29	Mauzy	15
Giles	19	Moore	6
Grundy	17	Perry	7
Lawrence	24	Sequatchie	5
Lewis	5	Wayne	13
		TOTAL	269



CLIENT ELIGIBILITY: Clients must be age 55 or above, be a legal resident of the county in which they apply, and be capable of performing tasks involved in the community service employment assignment as stated in the training site description, and must be economically disadvantaged, as determined by the current federally established poverty guidelines - 125% scale. Most clients are older women, many of whom have been recently widowed or divorced, have little recent work experience outside the home, and are frightened by

the prospect of needing to compete for a job just to make ends meet. They are part of a generation that is too proud to accept public assistance and that understands what it means to work hard and do your best. While all need financial assistance, many clients also long for the social interaction - - the chance to continue learning and possibly start a new career and the opportunity to make a real difference in their communities.

SPECIAL ACCOMPLISHMENT/CHALLENGES: With the continuation of CAA funding, we were able to add computers and other office supplies to all our Title V offices. This assisted with training for participants and job developers. We also were able to work with an additional 38 plus folks.



We opened a new office in Bledsoe County with the help of our sister agency, Southeast Tennessee Human Resource Agency in Dunlap, on October 11, 2010. Pictured from left to right: front – Lincoln County Job Developer June Thompson, Title V Assistant Director Mary Tyler, Title V Program Director Pamela Morris, Marion County Job Developer Ellan Smith, and Joyce Gwinn, Job Developer for Sequatchie and Bledsoe counties; back – Bledsoe County Mayor Bobby Collier, SCHRA Fiscal Officer Jim Reynolds, Southeast TN

HRA Executive Director Ray Evans, Pikeville Mayor Greg Johnson, and SCHRA Executive Director Coy Anderson.

With the addition of this office, we now have offices in Giles (Ms. Ruth Dunavant), Franklin (Ms. Lena Browning), Coffee (Ms. Margaret Colby), Marshall (Ms. Hazel Harmon), and Marion (Ms. Ellan Smith) counties. New office staff includes Ms. Linda Hyde, in the Fayetteville-Lincoln County office.

LOW INCOME HOME ENERGY ASSISTANCE

Cathy Hayes, Program Director

PROGRAM COORDINATOR: Debbie Williams

PROGRAM STAFF: 3 plus Neighborhood Service Personnel

BUDGET: \$6,658,045

FUNDING SOURCE: Department of Human Services

CLIENTS SERVED: 12,463



PROGRAM OBJECTIVE: To provide assistance to elderly, handicapped and low-income persons with energy used to heat their homes through financial assistance to offset a portion of the cost. Priority for assistance is given to the lowest of income. Priority points are used to determine the amount of payment.

LIHEAP SERVICES PROVIDED:

County	Crisis Assistance		Energy Assistance		Total Crisis & Energy	
	Applications	Payments	Applications	Payments	Applications	Payments
Bedford	471	194,250.00	725	293,400.00	1,196	487,650.00
Coffee	363	153,450.00	982	398,100.00	1,345	551,550.00
Franklin	304	127,350.00	802	328,950.00	1,106	456,300.00
Giles	173	69,750.00	756	306,150.00	929	375,900.00
Hickman	285	117,150.00	546	219,750.00	831	336,900.00
Lawrence	433	180,900.00	954	381,900.00	1,387	562,800.00
Lewis	182	74,700.00	373	147,450.00	555	222,150.00
Lincoln	284	116,700.00	854	347,550.00	1,138	464,250.00
Marshall	141	59,550.00	805	310,500.00	946	370,050.00
Maury	830	341,700.00	866	348,000.00	1,696	689,700.00
Moore	26	10,500.00	140	58,200.00	166	68,700.00
Perry	98	39,150.00	306	114,700.00	404	153,850.00
Wayne	162	65,250.00	602	250,800.00	764	316,050.00
Total	3,752	1,550,400.00	8,711	3,505,450.00	12,463	5,055,850.00

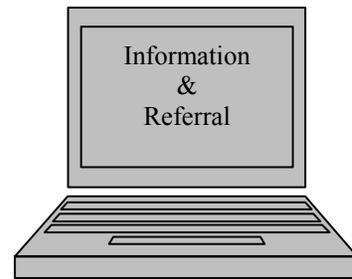
Energy and Crisis Assistance is provided to eligible households through payment to a utility company or propane company.

PARTICIPANT ELIGIBILITY: In addition to general eligibility requirements (200% of the federal poverty guidelines July 1, 2010 – April 19, 2011 and 150% of the federal poverty guidelines April 20, 2011 – June 30, 2011), applicants must be responsible for their own energy costs.

COMMUNITY SERVICES BLOCK GRANT

Cathy Hayes, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed
PROGRAM STAFF: 28 + Chore Homemakers
BUDGET: \$1,080,821
FUNDING SOURCE: Department of Human Services



PROGRAM OBJECTIVE: To provide a wide range of services and activities which will have a measurable and potentially major impact on poverty in the community. The Community Services Block Grant insures access to programs and services by elderly, handicapped and low-income persons through Neighborhood Service Centers in each of our 13 counties where experienced personnel assist in meeting the needs of the low income population.

SERVICES PROVIDED:

County	Information & Referral	WAP Application	Chore Clients	Com-modities	Volunteers		H. D. Meals		Companship	
					#vol	Hours	Clients	Meals	Clients	Services
Bedford	611	76	3	1420	34	488	5	455	28	794
Coffee Manchester	3,938	79	11	1450	24	232	6	534	32	871
Coffee Tullahoma	1,084	1	0	0	0	0	0	0	0	0
Franklin	352	83	15	1316	24	330	8	1107	34	1082
Giles	387	46	20	1044	33	305	2	308	32	1055
Hickman	928	36	10	1235	27	310	6	522	26	904
Lawrence	133	112	7	1003	21	290	3	308	21	535
Lewis	138	44	7	780	21	250	1	166	31	947
Lincoln	721	39	16	1312	39	459	6	900	26	935
Marshall	210	116	9	936	18	373	16	1458	12	415
Maury	471	65	1	858	23	287	8	231	17	712
Moore	432	8	9	332	14	130	2	59	16	899
Perry	329	9	0	624	38	564	1	158	26	921
Wayne	41	61	7	1066	28	238	9	1434	3	352
TOTAL	9,775	775	115	13,376	344	4,256	73	7,640	304	10,422

Home Delivered Meals provides delivery of nutritious meals to those who have limited mobility which impairs their ability to shop and cook for themselves.

Information & Referral identifies assistance available through public assistance, private agencies and community organizations which can benefit clients, making them aware of available resources and providing assistance in obtaining these services.

Companionship Assistance promotes the development of interpersonal relationships between low income individuals, especially the elderly and handicapped, and agency personnel for the purpose of alleviating social and emotional isolation. Activities include reassurance calling, friendly visiting, running errands, interpretation, letter writing and transportation.

Crisis Intervention provides cash assistance to families in emergency situations and includes case management activities to help the family through their crisis.

Chore Service supplements our Homemaker Program and provides assistance to elderly individuals with household activities.

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 125% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.

COMMUNITY SERVICES BLOCK GRANT- ARRA

Cathy Hayes, Program Director

COORDINATOR: Dee Dee Sneed

PROGRAM STAFF: 28

BUDGET: \$200,531

FUNDING SOURCE: TN Department of Human Services

CLIENTS: 349 (July 2009 – September 2010)



PROGRAM OBJECTIVE: To provide a wide range of services in the categories of Emergency, Health, Nutrition, Housing and Employment to income eligible households in support of family independence, wellness and financial stability.

CSBG ARRA SERVICES PROVIDED:

COUNTY	HOUSEHOLDS SERVED	TOTAL PAYMENTS
Bedford	35	\$ 13,295.09
Coffee	41	\$ 19,836.28
Franklin	32	\$ 13,178.00
Giles	17	\$ 12,902.99
Hickman	25	\$ 10,192.00
Lawrence	43	\$ 19,103.78
Lewis	15	\$ 6,166.49
Lincoln	31	\$ 11,809.50
Marshall	27	\$ 10,901.20
Maury	52	\$ 23,275.05
Moore	4	\$ 1,769.89
Perry	12	\$ 4,788.84
Wayne	15	\$ 6,608.70
TOTAL	349	\$ 153,827.81

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 200% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.

HOMEMAKER SERVICES

TITLE III-B HOMEMAKER, OPTIONS, FAMILY CAREGIVER, MEDICAID WAIVER, LONG-TERM CARE, & PERSONAL CARE

Cathy Hayes, Program Director

PROGRAM COORDINATOR: Cindy Campbell

SUPPORT STAFF: Jo Ann Reynolds

PROGRAM STAFF: 35

BUDGET: \$442,473

FUNDING SOURCE: South Central TN Development District,
Amerigoup, Americhoice, Blue Care

CLIENTS: 175



PROGRAM OBJECTIVE: To provide homemaker, respite and/or personal care services to individuals 60 and over or who are disabled or incapacitated but wish to remain in their homes. These services may comprise basic housekeeping tasks, assist with bathing and more as determined by the SCTDD/AAAD.

SERVICES PROVIDED: The following is a report of activities and services for the year on the Options Programs, National Family Caregiver Programs, IIB Homemaker and the Medicaid Waiver/Choices Program. These programs provide homemaker, personal care assistance and respite sitter care to the frail elderly and adults with disabilities in our area. The charts reflect the total clients served and units of service (hours) provided for each service.

CLIENTS:

COUNTY	TOTAL CLIENTS	TITLE IIB	OPTIONS HOME-MAKER	OPTIONS PERSONAL CARE	FAMILY CARE HOMEMAKER	FAMILY CARE SITTER	CHOICES
Bedford	11	02	06	02	0	01	0
Coffee	25	10	08	02	0	01	04
Franklin	28	06	12	07	0	01	02
Giles	09	02	03	0	0	01	03
Hickman	12	04	04	0	0	04	0
Lawrence	14	05	06	0	0	01	02
Lewis	10	03	03	01	01	01	01
Lincoln	16	04	04	01	01	0	06
Marshall	11	05	05	01	0	0	0
Maury	14	07	03	03	01	0	0
Moore	07	04	01	0	0	02	0
Perry	07	02	02	0	0	0	03
Wayne	11	05	02	01	0	02	01
TOTAL	175	59	59	18	03	14	22

UNITS:

COUNTY	TITLE IIB	OPT. HM/PC	FAMILY CARE-GIVER HM/PC	CHOICES	TOTAL
Bedford	162.5	679.5	156	350	1348
Coffee	952.5	690	100	1173	2915.5
Franklin	841.5	1354	236	2079	4510.5
Giles	92	110	100	582	884
Hickman	302.5	615	897.5	0	1815
Lawrence	312.5	384	401.5	0	1098
Lewis	271.5	168	323	120	882.5
Lincoln	229	213	98	1126	1666
Marshall	386.5	206	0	0	592.5
Maury	818.5	228	0	794	1840.5
Moore	233	140	90	0	463
Perry	112	309	94	410	925
Wayne	261	182	293	412	1148
TOTAL	4975	5278.5	2789	7046	20088.5

PARTICIPANTS ELIGIBILITY: Individuals 60 years of age or an adult 18 years of age and older with a disability who is at risk of losing his or her independence is eligible for the program following an in depth assessment through the SCTDD/AAAD.

PRIVATE PAY Homemaker Services are available. This service provides light housekeeping and respite sitter services, on a fees basis, with no limiting qualifications. Call 1-800-221-2642, ext.133, for prices and more information.

SSBG/PROTECTIVE SERVICE HOMEMAKER

Cathy Hayes, Program Director

PROGRAM COORDINATOR: Ruby Twyman

PROGRAM STAFF: 8 (stationed in Bedford, Coffee, Hickman, Lawrence, and Lincoln, Marshall, Maury counties, but covers all 13 counties.)

BUDGET: \$252,722; Local governments: \$26,738

FUNDING SOURCE: Department of Human Services

CLIENTS: 111



PROGRAM OBJECTIVE: To provide supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in home to prevent this from occurring.

SERVICES PROVIDED: Homemakers focus on activities which the client can no longer do for themselves and which are necessary for the client to remain at home including emotional support and encouragement during periods of loneliness and depression. Services are directed at teaching homemaking and daily living skills to these individuals.

Services provided include the following:

ADULT PROTECTIVE SERVICE CASES

COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS	COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS
Bedford	7	8	831.75	Lincoln	8	9	1080.25
Coffee	11	11	607.00	Marshall	13	13	1450.00
Franklin	8	10	207.00	Maury	21	26	1342.50
Giles	6	6	812.50	Moore	1	1	5.50
Hickman	10	12	1147.25	Perry	1	1	54.50
Lawrence	9	10	645.75	Wayne	0	0	0
Lewis	3	4	208.75	TOTAL	98	111	8392.75

PARTICIPANT ELIGIBILITY: Eligibility is determined by the DHS caseworker. Need is established when an individual or family is experiencing a specific personal or social problem for which homemaker services is deemed to be the appropriate service.

EMERGENCY FOOD ASSISTANCE PROGRAM

Commodities

Cathy Hayes, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

STAFF: 3

BUDGET: \$88,235 (10/1/10 – 9/30/11)

FUNDING SOURCE: Tennessee Department of Agriculture

CLIENTS SERVED: 4,785

PROGRAM OBJECTIVE: The South Central Human Resource Agency contracts with the Tennessee Department of Agriculture to distribute donated food items to households living in the 13 county service area.

SERVICES PROVIDED:

COUNTY	CLIENTS	TOTAL POUNDS DISTRIBUTED BY SCHRA
Bedford	491	75,676.88
Coffee	496	80,929.00
Franklin	495	75,669.75
Giles	421	48,780.07
Hickman	431	69,183.88
Lawrence	360	51,232.30
Lewis	282	45,767.50
Lincoln	467	75,763.80
Marshall	319	33,285.18
Maury	315	48,608.30
Moore	106	16,706.63
Perry	213	31,215.88
Wayne	389	63,180.38
TOTAL	4,785	715,999.55

TOTAL POUNDS RECEIVED BY SCHRA
<p>July, August, September 2010 72,560.00 lbs.</p>
<p>October, November, December 2010 187,964 lbs.</p>
<p>January, February, March 2011 186,388 lbs.</p>
<p>April, May, June 2011 133,920.80 lbs.</p>

PROGRAM ELIGIBILITY: Eligible households are defined as those households meeting one of the following requirements: 1) fall at or below 150% of the federal poverty guidelines 2) proof of assistance programs such as food stamps, AFDC, SSI, Families First, public housing, and Low Income Heating Energy Assistance Program.

This program utilizes 344+ volunteers with a total 4,255 volunteer hours at the distribution sites.

WEATHERIZATION ASSISTANCE PROGRAM – ARRA

Emily Satterfield, Program Director

PROGRAM COORDINATORS: Jimmy Moorehead, Debbie Hopkins, Rob Williams

STAFF: 4

BUDGET: \$\$394,196 (July 2010 – June 2011) \$3,376,725 ARRA funds (July 2009 – September 2011)

FUNDING SOURCE: Tennessee Department of Human Services

CLIENTS SERVED: 507



PROGRAM OBJECTIVE: To improve energy efficiency and reduce energy costs of low income households by applying required materials to each unit.

SERVICES PROVIDED: The following is a break-out by county of units and dollar amount spent for time frame beginning October 1, 2010 thru July 31, 2011:

COUNTY	UNITS	\$ VALUE	COUNTY	UNITS	\$ VALUE
Bedford	52	\$202,662	Lincoln	40	\$162,715
Coffee	77	\$278,171	Marshall	37	\$117,994
Franklin	53	\$175,278	Maury	78	\$301,445
Giles	40	\$144,683	Moore	4	\$ 13,964
Hickman	30	\$122,605	Perry	09	\$ 31,895
Lawrence	52	\$205,813	Wayne	20	\$ 92,307
Lewis	15	\$ 50,665	TOTAL	507	\$1,900,197

PROGRAM ELIGIBILITY: Meet 200% of Federal Poverty Guidelines. Own or rent a dwelling which needs improvement to lower energy costs.

ARRA WEATHERIZATION PROGRAM AWARD RECIPIENT



Weatherization Program employees were recognized for their achievements. Pictured from left to right: Jimmy Moorehead, Rob Williams, Program Director Emily Satterfield, Shaneda Small, and Debbie Hopkins. Benchmarks were set by the State for the Weatherization ARRA Contract ending September 30, 2010 for serving 697 households, but the group passed their benchmark and completed 733 units. The contract

ending September 30, 2010 was extended again to March 30, 2011 and then extended again to September 30, 2011.

COMMUNITY CORRECTIONS PROGRAM

Judy McLeod, Program Director

CASE OFFICERS: Faith Dudley, Linda Bassham, Carlton Dudley, Jason Wallace, Vickie Davenport, Heather Moorehead and Anthony Perocchi

COUNSELOR/CASE MANAGER: Sharon Medley

SURVEILLANCE OFFICER: Kevin Brown

TITLE V WORKER: Georgia Crabtree

BUDGET: \$479,163; \$33,075 (Local Performance Based)

FUNDING SOURCE: TN Board of Probation

PARTICIPANTS: Total served - 417

PROGRAM OBJECTIVE: Community Corrections is designed to help alleviate the overcrowding of prisons and jails by offering constructive sentencing options for non-violent offenders. The SCHRA Community Corrections Program serves the Circuit Courts of the 14th Judicial District – Coffee County, the 17th Judicial District – Bedford, Lincoln, Moore, and Marshall Counties, and the 22nd Judicial District – Giles, Lawrence, Maury and Wayne Counties. This program provides intensive monitoring of offenders, and includes necessary

services to enhance a successful reintegration into society.

SERVICES PROVIDED: Funds are available for specialized psychological evaluations, substance abuse diagnosis and testing, drug/alcohol assessments and treatment. Clients can be referred to out-patient counseling for drug, alcohol or mental health issues. In-house services are available to assist clients with basic life skills, employment and education needs.

The following amounts were generated by Community Corrections participants in FY 2010/2011:

Victim Restitution Paid:	\$ 21,226.32
Court Costs/Fines Paid:	\$ 52,897.11
Wages Earned:	\$494,007.68
Child Support Paid:	\$ 821.71
Community Service Hours Worked:	\$ 5,033.00
Value of CSW (at \$7.25 per hour):	\$ 36,489.25
Number of face-to-face client contacts:	8,481
Number of Home Visits:	1,508



PARTICIPANT ELIGIBILITY: Participants are sentenced to the program by the residing judges in Circuit Court, based on eligibility guidelines as established under Tennessee Code Annotated 40-36-106 et seq.

SPECIAL ACCOMPLISHMENT: During the 25th Anniversary Celebration and Conference for Tennessee Community Corrections Association, March 16, 2011 held in Nashville, TN, Judy McLeod received the *Larry J. Harvey Program Manager's Award*.

ALCOHOL/DRUG SAFETY EDUCATIONAL PROGRAM- Prime for Life

Cindy Miles, Program Director

STAFF: 3

BUDGET: \$33,081

FUNDING SOURCE: Local Performance Based

PARTICIPANTS: 223

PROGRAM OBJECTIVE: The Tennessee State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. The course must cover the traffic aspect of alcohol and drug use; physiological and psychological aspects of alcohol and other drug use. The court ordered educational program must be completed prior to having their driving privileges reinstated.

Program in Hickman, Lawrence, Lincoln, Marshall and Maury counties. The class is held in Columbia on the first Saturday of each month; in Centerville and Lawrenceburg on the second Saturday of the month; in Lewisburg on the third Saturday and in Fayetteville on the fourth Saturday of the month.

SERVICES PROVIDED: SCHRA has established an Alcohol/Drug Safety

CLASS ATTENDEES:	
Hickman	58
Lawrence	60
Lincoln	0
Marshall	57
Maury	48
TOTAL	223

COGENT FINGERPRINTING SERVICES

Judy McLeod, Program Director

Technicians: Vicki Davenport, Heather Moorehead, and Sharon Medley

Budget: \$1,743 (Local Performance Based)

Total Served: 607



PROGRAM OBJECTIVE: Providing fingerprinting services for the public through Cogents Fingerprinting Services. We receive \$3.00 per set of fingerprints captured.

HEAD START/EARLY HEAD START PROGRAM

Joann Benson, Program Director

ASSISTANT DIRECTOR: Laure Hopper

STAFF: 182

HEAD START BUDGET: \$6,056,148; **T & TA** \$75,584; **USDA** \$539,008;

EARLY HEAD START BUDGET: \$562,938; **T & TA** \$13,827; **USDA** \$37,841

HEAD START EXPANSION BUDGET: \$995,240; **T & T A** \$20,382; **USDA** \$1,520
(October 2010 – September 2011)

FUNDING SOURCE: Department of Health and Human Services

Administration for Children and Families: Office of Head Start

FUNDED ENROLLMENT: 1,071



PROGRAM OBJECTIVE: The program serves primarily low income children from birth to 5 years of age, including pregnant women and children with special needs and their families.

SERVICES PROVIDED: The program is composed of Early Childhood Development and Health Services, Family and Community Partnerships and Program Design and Management. Inclusive in these services are Education, Medical and Dental services, Mental Health, Nutrition, Parent Involvement, Family services, Special Needs services and Family Literacy.

Head Start			Early Head Start			
County	Funded Enrollment	Center Staff Members	County	Funded Enrollment	Pregnant Women	Staff Members
Bedford	152	29	Bedford	16	4	6
Coffee	113	19	Giles	16	4	5
Franklin	161	13	Lawrence	16	4	4
Giles	96	20	Total	48	12	15
Hickman	32	5	Head Start/EHS Mission Statement			
Lawrence	65	13	To provide comprehensive quality services to educate children, empower families, and engage communication .			
Lewis	48	8	Head Start/EHS Vision Statement			
Lincoln	32	6	To be an effective and respected program serving the children and their families by maintaining high quality standards to meet the needs of the communities.			
Marshall	32	6				
Maury	153	15				
Moore	17	4				
Perry	15	3				
Wayne	95	4				
Total	1,011	145* *does not include central office				

Administrative Office Staff are stationed in the following counties:

Coffee	02
Franklin	02
Giles	02
Lincoln	10
Marshall	03
Maury	02
Wayne	01
TOTAL	22



SPECIAL ACCOMPLISHMENTS: The Head Start Program continued its collaboration with the Franklin County Schools Pre-K for the fifth year. Additional collaborations include Maury County and Wayne County schools. Head Start served a total of 1,155 three and four year olds during the program year and 93 children birth to three and pregnant women. Head Start FY'11 served 128 children with special needs. Of the 1,080 families served, 694 received at least one social service. All the children served were up-to-date on all immunizations appropriate for their age and 99% had a medical home established when they left the program.

Head Start/EHS Statistics

Head Start		Early Head Start	
Funded Enrollment	1011	Funded Enrollment	60
Number of Children Served During the Year	1155	Number of Children Served During the Year	93
Percentage of Income Eligible Children	93.2%	Percentage of Income Eligible Children	98.9%
Percentage of Children with Up-to-Date Physical and Dental Exams	100%	Percentage of Children with Up-to-Date Physical and Dental Exams	88.7%
Percentage of Children Diagnosed with a Disability	11%	Percentage of Children Diagnosed with a Disability	9.8%
Number of Classrooms	69	Number of Classrooms	6
Number of Staff	249	Number of Staff	22
Percentage of Staff who are current or former Head Start Parents	10%	Percentage of Staff who are current or former Head Start Parents	0%

Education Staff Statistics

Classroom Teachers with Degrees:

Masters: 12-17%
 Bachelors: 20-29%
 Associates: 24-35%
 CDA: 07-10%
 Enrolled in
 CDA: 06-09%

Male Involvement

Head Start: 62
 Early Head Start: 20

Activities Include:

Monthly parent meetings with training sessions
 Policy Council meetings and trainings
 Volunteering
 Field trips
 Family Literacy

COMMUNITY REPRESENTATIVE PAYEE PROGRAM

Cindy Miles, Program Director

BUDGET: \$52,933

FUNDING SOURCE: Fee from Clients

TOTAL CLIENTS: 154

BENEFITS RECEIVED: \$1,340,944

PROGRAM OBJECTIVE: The Payee Program offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters.

ELIGIBILITY: Persons must receive Social Security or some type of disability benefit. The recipient must be certified by a physician or judge to be incapable of money management.

Clients Served by County:

Bedford	16	Moore	02
Coffee	29	Perry	05
Franklin	07	Wayne	02
Giles	09	Davidson	01
Hickman	06	Warren	01
Lawrence	22	Florida	01
Lewis	03	Hardin	01
Lincoln	16	Decatur	01
Marshall	12	Kentucky	01
Maury	18	New Jersey	01
		Total	154



CRPP GOALS:

- To ensure payments are used for the client's current needs or saved if not needed.
- To ensure client continues to meet eligibility requirements for disability benefit payments.
- To assist with development and implementation of a monthly budget to ensure availability of funds through out month.
- To provide collaborative effort with other agencies to ensure recipient is receiving appropriate and essential services.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
2011 HALL OF FAME RECIPIENTS**

WILLIAM MARK WHITAKER

**FOURTH INDUCTEE - POSTHUMOUS
FEBRUARY 17, 2011**



Born November 13, 1920 and a native of Marshall County, TN. He was the son of the late Holland Benjamin and Mary Gillespie Whitaker. He was retired from the Department of Office of Economic Opportunity (Elk & Duck Rivers Community Association), a veteran of the Army Air Corps, serving in World War II, and was a member and Elder of the First Presbyterian Church in Petersburg, TN. He was also a member of the American Legion, the Sons of the American Revolution and former member and president of the Petersburg Lions Club. He had a great photographic mind and would express his opinion to anyone that would listen. He loved politics and helping the underprivileged. Mr. Whitaker was instrumental in the creation of Elk & Duck Rivers Community Association and fighting the “War on Poverty”.

Mr. Whitaker served as the first Executive Director of the Elk & Duck Rivers Community Association from 1965 – 1975.

Mr. Whitaker passed away on February 4, 2011. Survivors include his wife, Charlotte of Petersburg; son Bill Whitaker and wife of Pensacola, FL; and a daughter, Bette Harris and husband of Lafayette, LA.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
2011 HALL OF FAME RECIPIENT**

JAMES ROY TIPPS

**FIFTH INDUCTEE
FEBRUARY 17, 2011**



Born in Cook County, Illinois on August 27, 1928. His family moved to Winchester, TN in December 1928. His parents began dairy farming where Mr. Tipps worked in the family business until he was eighteen and joined the Air Force in 1946. He served as a radio operator in the Pacific Theater for 18 months. He married Edna Crabtree on April 3, 1950. After completion of his military service and subsequent marriage, he trained as an electrician and cabinet maker, but god had other plans for him. He was employed as an officer manager and chief time keeper for the construction of the Arnold Engineering Development Center military complex in Tullahoma, TN. In 1958, Mr. Tipps entered the political world and was elected Register of Deeds for Franklin County, serving three 4 year terms. He was then elected County Judge of Franklin County for an 8 year term and part of his responsibilities included Chairman of the South Central Development District and the South Central Human Resource Agency. He was then employed by South Central Human Resource Agency in October 1982 as Executive director. The challenge he faced as Executive Director was to merge Elk & Duck Rivers Community Association into the South Central Human Resource Agency. Upon his retirement from SCHRA in 2006, Mr. Tipps stated that, "He always felt like SCHRA was his work family, his calling and was thankful for the high honor and privilege of every relationship he enjoyed!"

**SCHRA ANNUAL GOVERNING BOARD MEETING
FEBRUARY 17, 2011
AWARDS**

Hall of Fame Awards



Pictured left to right: Mayor Janet Vanzant, SCHRA Chairperson; recipient Roy Tipps; guest Gordon Acuff; and SCHRA Executive Director Coy Anderson

NOTES

IN LOVING MEMORY

**Regina Ledford
August 11, 2010**

Social Worker I, Wayne County



**William Mark Whitaker
February 4, 2011**

Former Executive Director



**William Clark Kirk
February 27, 2011**

Former SCHRA Board Member



**Geraldine Kelly
March 18, 2011**

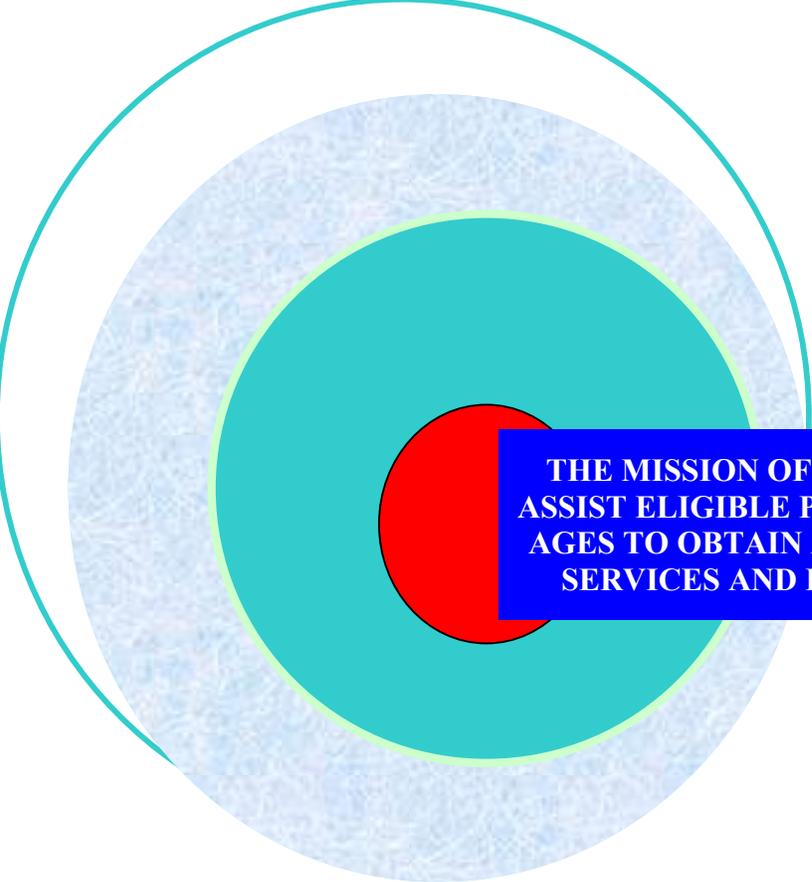
Foster Grandparent Giles County

**Minnie Lee Brachears Gibson
March 30, 2011**

Foster Grandparent Maury County

**Azilee Moorehead
May 10, 2011**

Foster Grandparent Lincoln County



**THE MISSION OF SCHRA IS TO
ASSIST ELIGIBLE PEOPLE OF ALL
AGES TO OBTAIN A VARIETY OF
SERVICES AND RESOURCES.**

P. O. Box 638
Fayetteville, TN 37334
931-433-7182
www.schra.us