

SOUTH CENTRAL HUMAN RESOURCE AGENCY



Serving thirteen counties in South Central TN

ANNUAL REPORT 2009 - 2010



For questions, comments, or additional information regarding this document, contact the central office in Fayetteville, TN at (931) 433-7182 or 1-800-221-2642 and/or visit our web page at www.schra.us. Email us at schra@schra.us.

**ANNUAL REPORT
2009 - 2010
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FROM THE EXECUTIVE DIRECTOR...



As I stated in my annual report to you last year, we began the 2009-2010 Program Year with our emphasis placed on “transparency and accountability” to reach the benchmarks and goals that were placed on us by our grantors. This came primarily through the advent of the ARRA monies that were placed into our programs by the federal government. We, the Program Directors, their staff personnel, and Central Office personnel, were able to accomplish this with much diligence, hard work, and perseverance. In doing so, we were able to deliver quality programs and results to your constituents and our clients with a high degree of professionalism and expertise.

Again our program year began with sadness as we lost a valuable member of our Policy Council, County Executive/Mayor Kenneth Turnbow of Lewis County and a long-time employee of the Head Start/Early Head Start Program, Natalie Henderson Pettus of Fayetteville. Please remember these two individuals, their families, and loved ones in your prayers and the others of the agency that are ill and suffering at this time. Also, we ask that you remember your constituents and our clients that have faced and are facing hard times due to the economy and to natural events that have taken place over the past few months.

Overall, the South Central Human Resource Agency had a very productive and successful year. We revamped the Emergency Food Assistance Program (Commodities) by assigning a new Commodity Program Coordinator to relieve Emily Satterfield in order for her to devote her time to the ever demanding Weatherization Program. This allowed her and her personnel to meet their benchmarks and goals and to become one of the leading agencies in the state in accomplishing what was put before them by the Department of Human Services. We are very fortunate to have Emily at the head of our program and she is looked upon by her peers as the “go-to” individual for answers to their programmatic questions and the “how to” person for ways and means to accomplish their goals. Thank you Emily and staff for a job well done!

Everyone that is employed by South Central is to be commended and applauded for the work they did this year in their programs. I can’t say enough about all of them and the work that they have performed to achieve their goal and maintain their sanity. My hat is off to all of you!

One of our big improvements in infrastructure was the renovation of the area on the west end of the building next to the computer lab. This was accomplished by Kenneth Parker, his assistant, and a “community service” worker from the Corrections Program. The entire area was converted into an office area for the Community Corrections Program and is entirely self-contained at this time. Judy McLeod, Program Director, and her staff are elated to be in their new facilities and have found it to be much more conducive to their program needs. Kenneth and his two man crew then turned their attention to renovating the area previously used by the Corrections Program into an office area to house the LIHEAP and Commodity programs. After completion of this area they moved on to complete a new area for our Personnel and Insurance staff, an office for the assistant fiscal director, and a small conference room for committee

meetings and small conferences. It is our hope that you will visit the newly renovated areas of the building which seems to have lifted the morale of the entire central office staff.

We now anxiously await more visits from the monitors and auditors of the various programs to conduct their end of the year analysis of our programs. We expect all of these reports to be positive in nature and a tool to be used to help us become more productive in the future. Again, we enjoy serving your constituents, you, and our clients to "Help People Help Themselves!"

If we can ever be of assistance to any of you at any time, please call any of us at the Central Office or the office located in your county. We are all willing and able to assist you to help your constituents. As always, I appreciate each and every one of you and your willingness to serve South Central and your constituents and it continues to be a pleasure to work for you and our agency!

Sincerely,

A handwritten signature in cursive script that reads "James Coy Anderson".

James Coy Anderson
Executive Director

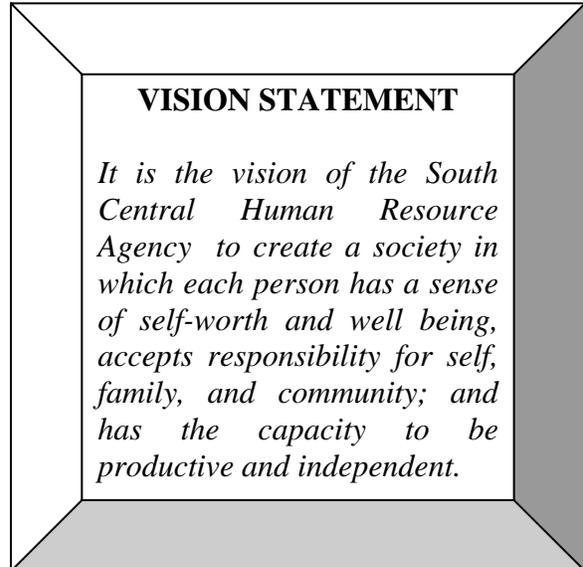
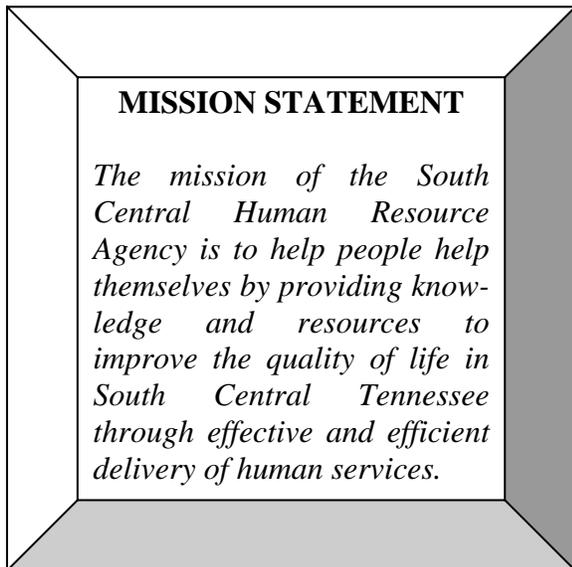
SOUTH CENTRAL HUMAN RESOURCE AGENCY

PROFILE

The South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975. Its goal is to promote the development of human resources in South Central Tennessee through effective and efficient delivery of human services.

In the years that followed, the SCHRA expanded its programs and emerged as a recognized leader in helping economically disadvantaged, elderly and handicapped persons in the South Central Development District.

From our Central Office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our 13 Neighborhood Service Centers located in each county seat. The following 13 counties served by the SCHRA contain over 6,500 square miles of vastly rural country and supports a



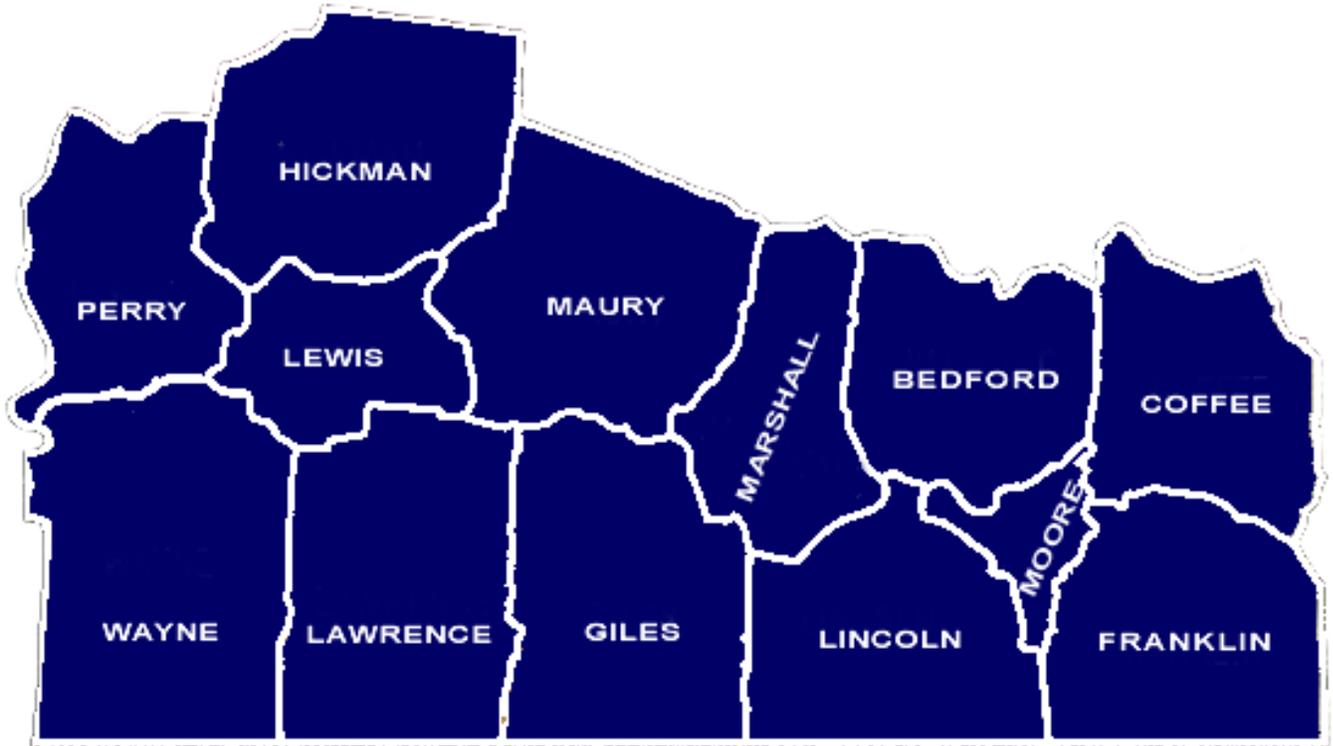
population of approximately 385,723 individuals: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne.

Across this region in fiscal year 2010, the SCHRA had in place 14 Neighborhood Service Centers, 22 Head Start Centers, 21 Pre-K classrooms in 4 counties, 3 Early Head Start Centers, 21 congregate meal sites and 2 main kitchens. During this year, the SCHRA channeled over 30 million dollars through grant/contract programs and employed approximately 400 people.

Guided by our Governing Board and Policy Council, the South Central Human Resource Agency lives its motto daily:

***“HELPING PEOPLE
HELP THEMSELVES”***

SCHRA Service Area



SCHRA has a Neighborhood Service Center (NSC) in each of our 13 counties (two in Coffee County) to provide access to programs and referral to other services in the community. We have 22 Head Start Centers across our area, 3 Early Head Start Centers located in Bedford, Giles, and Lawrence counties. Pre-K Classrooms are in Franklin, Maury, Moore and Wayne counties. The Nutrition Program has 21 congregate meal sites and 2 main kitchens – one in Fayetteville, Lincoln County, and one in Hohenwald, Lewis County.

SCHRA Programs At-a-Glance

Program	Goal
Home & Community Based Program (OPTIONS) Medicaid Waiver/Homemaker/Home Modification /Family Caregiver, Meals	Provides homemaker, personal care, sitter service, and home delivered meals to elderly and adults 18 years or older with a disability. Also available is Home Modification such as ramps, bathroom modification, etc.
Foster Grandparents- FGP	Provides stipend volunteer opportunities for limited income persons age 55 and over to give support services to children with "special needs" in the community
Retired Senior Volunteer Program	Provides opportunities for retired persons age 55 and older to serve their communities through volunteerism.
Senior Community Service Employment Program - Title V	Assists economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training and assistance with placement in permanent employment situations.
Low Income Energy Assistance Program LIHEAP	Provides financial assistance for heating costs to elderly, handicapped and low income persons.
Community Services Block Grant CSBG	Provides access to programs and services needed by elderly, handicapped and low-income persons through Neighborhood Service Centers.
Social Services Block Grant/Protective Service Homemaker	Provides support services to adults who have been threatened with abuse, neglect, or exploitation.
Emergency Food Assistance Program	Provide USDA donated food products to low income households at distribution held quarterly in each of our thirteen counties.
Weatherization Assistance Program	To improve energy efficiency and reduce energy costs of low income households by utilizing energy efficient materials.
Community Corrections Program	Provide alternative to incarceration for non-violent felony offenders.
Misdemeanor Probation (program ended January 2010)	Provide alternative to incarceration for those convicted of a misdemeanor offense.
Alcohol/Drug Safety Education	A court ordered education program providing a minimum of 12 hours of education pertaining to substance abuse, physiological and psychological aspects of alcohol and drug use.
Head Start/Early Head Start	Provide comprehensive educational opportunities for low-income and special needs children and empower families.
Food Service Program	Provides a hot nutritious noon-time meal to individuals for a fee without limited qualifications. Catering is also available for lunches, dinners, parties, etc.
Nutrition Services for the elderly	Provides a hot nutritious noon-time meal at congregate meal sites for individuals 60 years of age and older, and delivers meals to eligible homebound.
Ensure	For sale to the public, with no qualifications, at a discounted price.
Community Representative Payee Program	Provides money management services to assist persons who are incapable of keeping track of financial matters. Must receive Social Security or disability benefit and certified by a physician to be incapable of money management.
Private Pay Homemaker Services	Provides light housekeeping and respite sitter services, on a fee basis, with no limiting qualifications.

SCHRA SENIOR STAFF



Pat Bennett
Network Administrator



Joann Benson
Head Start/Early Head Start Director



Donna Brazier
Nutrition Program Director



Bobbie Cox
Foster Grandparent
Program Director



Patsy Freeman
Executive Secretary



Pam Gray
Purchasing Officer



Jackie Hamlin
Retired Senior Volunteer
Program Director

SENIOR STAFF continued



Cathy Hayes
CSBG, LIHEAP, EFAP,
Homemaker, SSBG
Program Director



Judy McCleod
Correction Program Director



Cindy Miles
Misdemeanor,
DUI School,
CRPP Program Director



Pamela Morris
Title V Program Director



Kenneth Parker
Maintenance Officer



Scarlet Patterson
Human Resource Manager



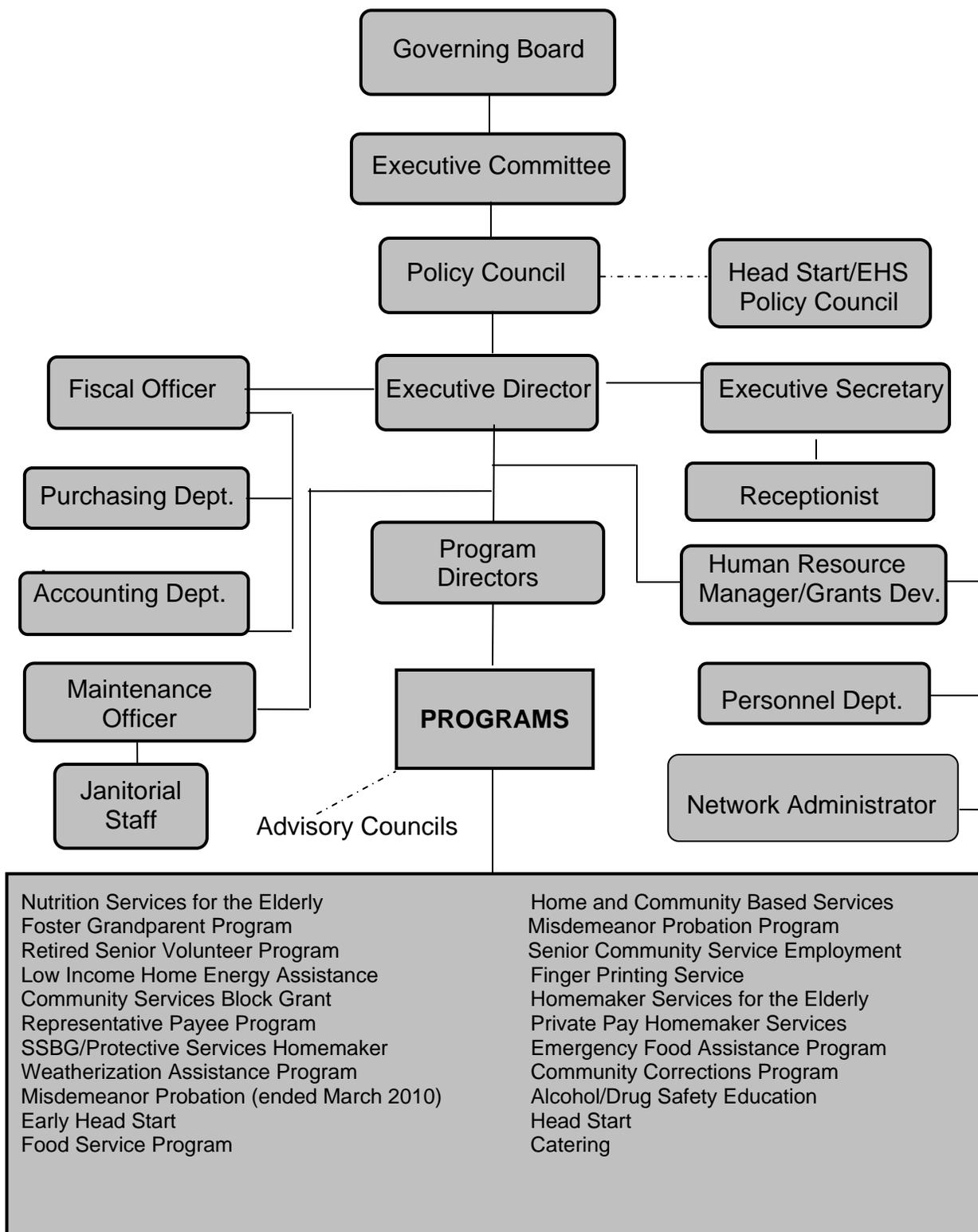
Jim Reynolds
Fiscal Officer



Emily Satterfield
Weatherization Program Director

SOUTH CENTRAL HUMAN RESOURCE AGENCY

ORGANIZATIONAL CHART



SOUTH CENTRAL HUMAN RESOURCE AGENCY

NEIGHBORHOOD SERVICE CENTERS

BEDFORD COUNTY	210 S. Main St. Shelbyville, TN 37160	684-3015
COFFEE COUNTY	County Building 300 Hillsboro Hwy., Box 7 Manchester, TN 37355	723-5118
	414 Wilson Avenue Tullahoma, TN 37388	461-0041
FRANKLIN COUNTY	107 N. Porter St., Suite 5 Winchester, TN 37398	967-1438
GILES COUNTY	937 W. College St. Pulaski, TN 38478	363-5382
HICKMAN COUNTY	101 College St. Centerville, TN 37033	729-5921
LAWRENCE COUNTY	15 Public Square Lawrenceburg, TN 38464	762-7863
LEWIS COUNTY	43 Smith Avenue Hohenwald, TN 38462	796-4825
LINCOLN COUNTY	1437 Winchester Hwy. Fayetteville, TN 37334	433-7182
MARSHALL COUNTY	1572 Old Columbia Hwy. Lewisburg, TN 37091	359-6393
MAURY COUNTY	1740 North Main St. Columbia, TN 38401	388-1173
MOORE COUNTY	251 Majors Blvd. P. O. Box 403 Lynchburg, TN 37359	759-7827
PERRY COUNTY	106 Main St. Linden, TN 37096	589-2130
WAYNE COUNTY	721 Hwy. 99 Waynesboro, TN 38485	722-3717

(931) area code

OVERVIEW OF SCHRA REGULATORY BODIES THE GOVERNING BOARD, EXECUTIVE COMMITTEE & POLICY COUNCIL

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board has delegated authority to the Executive Committee of the South Central Tennessee Development District (SCTDD) to act for it, and has authorized the Policy Council to administer Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

The SCHRA Governing Board is composed of representatives from each of the 13 counties that the Agency serves. Membership consists of the county executive/mayor of each county, the mayor of each municipality, thirteen human resource representatives, and one state senator and one state representative whose districts lie within the Development District.

Similarly, the Executive Committee of the SCTDD is comprised of 13 county/metro executives, three minority representatives, one state senator, one state representative, and seven mayors; and, as authorized, acts for the Governing Board.

The membership of the Policy Council is equitably distributed between providers and consumers of Human Resource Agencies. All consumer representatives shall represent low-income individuals and families in their respective communities to insure compliance with the Community Services Block Grant Act.

Additionally, serving on the Policy Council in a non-voting status, is a Head Start Policy Council Representative, Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Policy Council meets four times a year; the Executive Committee of the SCTDD, acting for the SCHRA Governing Board, meets in concert with and ratifies Policy Council Actions including program budgets, proposals, and contracts approved by the Policy Council. The SCHRA Governing Board meets annually.

The members of these bodies play a critical role in overseeing programs, ratifying policies and helping to plan the future of our Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

Through the legislative authority and foresight of the Human Resource Agency Act of 1973 and the dedicated efforts of the Governing Board, Executive Committee, and Policy Council, we have identified our harbor and are making for it.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OFFICERS 2009-2010**

POLICY COUNCIL



Joanne Lord
Secretary
Perry County

Peggy Bevels
Vice Chairperson
Lincoln Co. Mayor

Janet Vanzant
Chairperson
Giles Co. Mayor

GOVERNING BOARD



Janet Vanzant
Chairperson
Giles Co. Mayor

David Pennington
Vice Chairman
Coffee Co. Mayor

Betty Superstein
Secretary
Manchester City Mayor

2009- 2010 BOARD OFFICERS (at June 30, 2010)

SCHRA GOVERNING BOARD AND SCHRA EXECUTIVE COMMITTEE:

Giles County Mayor Janet Vanzant.....Chairperson
Coffee County Mayor David Pennington.....Vice-Chairman
Manchester Mayor Betty Superstein.....Secretary

SCHRA POLICY COUNCIL:

Giles County Mayor Janet Vanzant.....Chairperson
Lincoln County Mayor Peggy Bevels.....Vice-Chairperson
Mrs. Joanne Lord.....Secretary

SCHRA POLICY COUNCIL COMMITTEES:

BUDGET/STATE APPROPRIATIONS:

County Mayor Janet Vanzant, Chr.
County Mayor Jason Rich
Mrs. Sandra Thompson
County Mayor Richard Stewart
Mr. Dolan Eady
Metro/County Mayor Sloan Stewart

PERSONNEL:

Mrs. Sandy Calvert, Chairperson
Mr. Wayne Limbaugh
County Mayor John Carroll
Mr. Willie Lee Leslie
Ms. Sandra Minatra
County Mayor Peggy Bevels

GRIEVANCE:

County Mayor James Lee Bailey, Chr.
County Mayor David Pennington
Mr. Dolan Eady
Ms. Barbara Boyett
Ms. Melanie Smith
County Mayor Eugene Ray

NOMINATING/BY-LAWS:

County Mayor David Pennington, Chr.
Mr. Warren Miller
Mr. Will P. Martin
County Mayor Joe Boyd Liggett
County Mayor Paul Rosson

PROPERTY:

County Mayor Joe Boyd Liggett, Chr.
Mr. Eugene Richardson
Ms. Joanne Lord
County Mayor Steve Gregory
County Mayor Jonah Keltner

CSBG Service Priority Setting:

County Mayor John Carroll, Chairman
Mr. Will P. Martin
Ms. Melanie Smith
Mr. Wayne Limbaugh
Ms. Sandy Calvert
Ms. Sandra Minatra

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
GOVERNING BOARD 2009-2010**

BEDFORD COUNTY

County Mayor Eugene Ray
Mayor Dennis Webb-Bell Buckle
Mayor Larry Nee-Normandy
Mayor Wallace Cartwright-Shelbyville
Mayor Don Gallagher-Wartrace
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mayor Betty Superstein-Manchester
Mayor Troy Bisby-Tullahoma
Mr. Rennie Bell

FRANKLIN COUNTY

County Mayor Richard Stewart
Mayor Joe Ed Williams-Cowan
Mayor Betty Henshaw-Dechard
Mayor Tony DeMatteo-Estill Springs
Mayor Mary Jane Arnold-Huntland
Mayor Terry Harrell-Winchester
Ms. Melanie Smith

GILES COUNTY

County Mayor Janet Vanzant
Mayor Bob Hastings-Ardmore
Mayor Dan Speer-Pulaski
Mayor Carolyn Thompson-Elkton
Mayor Troy Hood-Lynnville
Mayor Tracy Wilburn-Minor Hill
Ms. Sandra Minatra

HICKMAN COUNTY

County Mayor Steve Gregory
Mayor Bob Bohn-Centerville
Mr. Mickey Bunn

LAWRENCE COUNTY

County Mayor Paul Rosson
Mayor Rex Johnson-Ethridge
Mayor Anthony Purser-Iron City
Mayor Keith Durham-Lawrenceburg
Mayor Ronald J. McMasters-Loretto
Mayor David Green-St. Joseph
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Jonah Keltner
Mayor Don Jones-Hohenwald
Ms. Sandra Thompson

LINCOLN COUNTY

County Mayor Peggy Bevels
Mayor Gwen Shelton-Fayetteville
Mayor James Owen-Petersburg
Mr. Willie Lee Leslie

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Mayor Carl Cooper-Chapel Hill
Mayor Amos Davis-Cornersville
Mayor Barbara Woods-Lewisburg
Ms. Barbara Boyett

MAURY COUNTY

County Mayor James Lee Bailey
Mayor Dean Dickey-Columbia
Mayor Richard Hendrix-Mt. Pleasant
Mayor Michael Dinwiddie-Spring Hill
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Mayor Jim Azbill-Linden
Mayor Robby Moore-Lobelville
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mayor Sherri Linville-Clifton
Mayor Robert Vencion-Waynesboro
Mayor Jasper Brewer-Collinwood
Mr. Warren Miller

Senator Bill Ketron
Representative George Fraley

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
POLICY COUNCIL 2009-2010**

BEDFORD COUNTY

County Mayor Eugene Ray
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mr. John Berry
Attorney Cathy Conley

FRANKLIN COUNTY

County Mayor Richard Stewart
Ms. Melanie Smith

GILES COUNTY

County Mayor Janet Vanzant
Ms. Sandra Minatra
Dr. Grace Meier, Ed. D.

HICKMAN COUNTY

County Mayor Steve Gregory
Mr. Mickey Bunn

LAWRENCE COUNTY

County Mayor Paul Rosson
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Jonah Keltner
Ms. Sandra Thompson

LINCOLN COUNTY

County Mayor Peggy Bevels
Mr. Willie Lee Leslie
Mr. Tom Holland, Financial Rep.

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Ms. Barbara Boyette
Mr. Hundley Ford, Head Start Rep.

MAURY COUNTY

County Mayor James Lee Bailey
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mr. Warren Miller

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED BALANCE SHEET
JUNE 30, 2010**

ASSETS

Cash	\$ 608,688.43
Cash - Liquid Funds Account - Restricted	271,213.67
Local Gov't Investment Pool	170.66
Certificate of Deposit - Construction	459,000.00
Cash - CCRP	135,119.58
Inventory - Consumable Supplies	14,571.31
Prepayments	19,155.48
Due from Grantors	<u>1,572,052.61</u>
Current Assets	<u>\$3,079,971.74</u>
Land & Buildings	1,425,250.20
Leasehold Improvements	306,031.00
Vehicles & Other Equipment	1,322,405.63
Accumulated Depreciation	<u>(1,177,209.63)</u>

TOTAL ASSETS **\$4,956,448.94**

LIABILITIES AND FUND EQUITY

Liabilities:

Accounts Payable	\$ 539,314.30
Withholdings & Benefits Payable	79,832.23
Accrued Audit Fee	36,250.00
Accrued Leave	338,758.46
Due to CRPP	-
Due to Courts	-
Due to Grantors	649,498.70

Excess Expenditures at June 30, 2010 289,776.79

Notes Payable – Building 172,500.00

TOTAL LIABILITIES **\$ 2,105,930.48**

Fund Equity:

Investment in Land & Buildings	\$ 1,425,250.20
Investment in Leasehold Improvements	306,031.00
Investment in other Fixed Assets	1,322,405.63
Accumulated Depreciation	<u>(1,177,209.63)</u>

Fund Balance – Restricted 181,933.40

Fund Balance - Unrestricted 792,107.86

TOTAL FUND EQUITY **\$2,850,518.46**

TOTAL LIABILITIES AND FUND EQUITY **\$4,956,448.94**

(1) This statement does not include in-kind contribution activities.

(2) This statement is for twelve months ending June 30, 2010 is presented on the modified accrual basis and is subject to final audit review and adjustment.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED STATEMENT OF REVENUES AND EXPENDITURES
FOR THE TWELVE MONTHS ENDED JUNE 30, 2010**

REVENUES

Head Start	\$6,248,018.80
Head Start – ARRA - Quality	236,421.35
Head Start – ARRA – COLA	100,398.32
Head Start Expansion	160,450.11
Head Start Expansion Training & Technical Assistance	7,634.94
Head Start Training & Technical Assistance	69,334.12
Early Head Start	505,971.01
Early Head Start – ARRA – Quality	23,131.98
Early Head Start – ARRA – COLA	7,773.08
EHS Training & Technical Assistance	12,958.66
Head Start Restricted	2,469.92
Community Services Block Grant	896,074.39
Community Services Block Grant – ARRA	1,091,924.84
TANF Support	110,358.54
Low Income Home Energy Assistance Program	3,381,929.94
Weatherization Assistance Program	-
Weatherization Assistance Program – ARRA	2,876,557.12
Weatherization Assistance Program – LIHEAP Component	-
Protective Service/Homemaker Program (SSBG)	206,778.27
State Appropriations	198,621.00
SCHRA Discretionary Account	63,392.07
SCHRA Special Project	3,510.00
Families First Support Services	57,000.00
Misdemeanor/DUI Programs Consolidated	85,218.51
Ensure	43,897.82
Nutrition Services for the Elderly	1,471,789.85
Meals on Wheels	5,561.06
Food Service Program	1,127,167.50
Homemaker Services - SCTDD	437,793.92
Medicare Waiver Home Repairs	63,755.00
Community Corrections Program	374,944.49
Fingerprinting Program	1,884.00
Senior Community Services Project Title V - (SSAI)	917,868.00
Senior Community Services Project Title V - ARRA	167,174.15
Senior Community Services Project Title V - ARRA Digital CSI	2,514.21
Senior Community Services Project Title v – CCA	22,540.00
Volunteer Income Tax Assistance	48,281.77
Volunteer Income Tax Assistance – DHS	8,685.91
Retired Senior Volunteer Program - CNS	42,425.00
Retired Senior Volunteer Program – Restricted	60.00
Foster Grandparents Program	282,304.14
Foster Grandparents Program – Restricted	1,636.00
Special Fund – Marshall County	5,229.56
Emergency Food and Shelter Program Marshall County	29,894.77
Emergency Food and Shelter Program Marshall County – ARRA	13,108.39

REVENUES cont'd

Emergency Food and Shelter Program Perry County	10,566.21
Emergency Food and Shelter Program Perry County – ARRA	5,650.78
Perry County Flood Relief	-
TN Emergency Food Assistance Program PY 9/09	40,054.98
TN Emergency Food Assistance Program PY 9/10 – ARRA	18,563.23
TN Emergency Food Assistance Program PY 9/10	37,305.08
Community Representative Program	<u>39,539.28</u>

TOTAL REVENUES**\$21,566,122.07****EXPENDITURES**

Head Start	\$6,248,018.80
Head Start – ARRA – Quality	236,421.35
Head Start – ARRA – COLA	100,398.32
Head Start Expansion	160,450.11
Head Start Expansion Training & Technical Assistance	7,634.94
Head Start Training & Technical Assistance	69,334.12
Early Head Start	505,971.01
Early Head Start – ARRA – Quality	23,131.98
Early Head Start – ARRA – COLA	7,773.08
EHS Training & Technical Assistance	12,958.66
Head Start - Restricted	7,725.52
Community Services Block Grant	896,074.39
Community Services Block Grant – ARRA	1,091,924.84
TANF Support Services	110,358.54
Low Income Energy Assistance Program	3,381,929.94
Weatherization Assistance Program	-
Weatherization Assistance Program – ARRA	2,876,557.12
Weatherization Assistance Program – LIHEAP Component	-
Protective Service/Homemaker Program (SSBG)	225,050.33
State Appropriations	80,215.22
SCHRA Discretionary Account	34,135.76
SCHRA Special Project	712.89
Misdemeanor/DUI Programs (consolidated)	84,191.76
Ensure	30,103.33
Nutrition Services for the Elderly	1,421,175.20
Meals on Wheels	6,350.36
Food Service Program	996,098.92
Homemaker Services - SCTDD	467,600.28
Medicare Waiver Home Repairs	59,154.11
Community Corrections Program	374,944.49
Fingerprinting Program	1,130.97
Senior Community Services Project Title v - SSAI	917,866.64
Senior Community Services Project Title V - ARRA	167,174.15
Senior Community Services Project Title V – ARRA Digital CSI	2,516.06
Senior Community Services Project Title V – CCA	22,540.00

EXPENDITURES cont'd

Volunteer Income Tax Assistance	51,924.51
Volunteer Income Tax Assistance – DHS	9,310.57
Retired Senior Volunteer Program - CNS	43,235.18
Retired Senior Volunteer Program – Restricted	197.87
Foster Grandparents Program	282,304.14
Foster Grandparents Program – Restricted	2,045.18
Special Fund – Marshall County	5,229.56
Emergency Food and Shelter Program Marshall County	29,894.77
Emergency Food and Shelter Program Marshall County – ARRA	13,108.39
Emergency Food and Shelter Program Perry County	10,566.21
Emergency Food and Shelter Program Perry County – ARRA	5,650.78
Perry County Flood Relief	-
TN Emergency Food Assistance Program PY 9/09	41,467.78
TN Emergency Food Assistance Program PY 9/10 – ARRA	18,563.23
TN Emergency Food Assistance Program PY 9/10	37,305.08
Community Representative Program	47,255.98
Families First Support Services	50,662.86

TOTAL EXPENDITURES **\$ 21,276,345.28**

Excess of Revenues Over (Under) Expenditures **\$ 289,776.79**

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OPERATING BUDGET 2009/2010**

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
AGING				
Nutrition Services for the Elderly:	07-01-09/06-30-10	South Central TN Development District		
Title III-C Congregate Meal Service			924,547	613,763
Title III-C Home Delivered Meal Service			523,438	457,672
OPTIONS Home Delivered Meal Service			112,054	107,764
Family Care Giver Home Delivered Meal Service			3,335	3,207
Medicaid Waiver Home Delivered Meal Service			133,587	114,465
ARRA Title III-C Congregate Meal Service	04-01-09/09-30-10		84,060	79,565
ARRA Title III-C Home Delivered Meal Service	04-01-09/09-30-10		40,466	38,917
MOWAA Home Delivered Meal Service	02-01-09/01-01-10	Meals on Wheels Association	6,054	5,822
MOWAA Home Delivered Meal Service	02-01-09/01-30-10	Meals on Wheels Association	5,561	6,350
Ensure Program	07-01-09/06-30-10	Agency Performance Based	43,898	30,103
Homemaker Services for the Elderly:	07-01-09/06-30-10	South Central TN Development District		
Title III-B Homemaker Services			121,107	129,787
OPTIONS Homemaker Services			80,135	85,878
Family Caregiver Homemaker Services			7,634	8,181
Medicaid Waiver Homemaker Services			53,962	57,829
OPTIONS Personal Care Services			41,245	44,029
Medicaid Waiver Personal Care Services			67,798	72,374
Family Care Giver Personal Care Services			64,823	69,198
Medicaid Waiver Home Repair Services	07-01-09/06-30-10	South Central TN Development District	63,755	59,154
Retired Senior Volunteer Program	07-01-09/06-30-10	Corp. for National & Community Service	44,541	43,235
Foster Grandparent Program	07-01-09/06-30-10	Corp. for National & Community Service	284,610	282,304
EMPLOYMENT AND TRAINING				
Senior Community Service Employment Program	07-01-09/06-30-10	Senior Service America, Inc.	917,868	917,867
Senior Community Serv. Employment Prog. ARRA	02-17-09/06-30-10	Senior Service America, Inc.	179,754	167,174
Sr. Comm. Serv, Empl. Prog. ARRA Digital CSI	07-01-09/06-30-10	TN Department of Human Services	30,000	2,516
Senior Community Service Employment Prog. CAA	07-01-09/06-30-11	Professional Services, Inc.	467,727	22,540
TANF Support Services (WAP)	07-01-09/09-30-10	TN Department of Human Services	161,265	24,699
TANF Support Services (CSBG)	07-01-09/09-30-10	TN Department of Human Services	104,845	57,025
TANF Support Services	03-01-10/09-30-10	TN Department of Human Services	627,100	28,634

OPERATING BUDGET cont'd

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
ENERGY ASSISTANCE				
Low Income Energy Home Assistance Program	07-01-09/06-30-10	Tennessee Department of Human Services	5,314,118	3,381,930
Low Income Energy Home Assistance Program	07-01-09/06-30-10	Local	140,911	140,911
Weatherization Assistance Program	07-01-09/06-30-10	Tennessee Department of Human Services	394,196	-
Weatherization Assistance Program ARRA	07-01-09/09-30-10	Tennessee Department of Human Services	5,375,823	2,876,557
LIHEAP/Weatherization Program	07-01-09/06-30-10	Tennessee Department of Human Services	-	-
SUPPORT AND EMERGENCY SERVICES				
Social Services Block Grant Homemaker Program	07-01-09/06-30-10	Tennessee Department of Human Services	222,012	180,040
Social Services Block Grant Homemaker Program	07-01-09/06-30-10	Local Governments	55,503	45,010
Tennessee Emergency Food Assistance Program	10-01-09/09-30-10	Tennessee Department of Agriculture	82,258	37,305
Tennessee Emergency Food Assistance Program	10-01-08/09-30-09	Tennessee Department of Agriculture	41,468	41,468
TN Emergency Food Assistance Program ARRA	10-01-09/09-30-10	Tennessee Department of Agriculture	41,742	18,563
Emergency Food & Shelter - Marshall County	07-01-09/06-30-10	Emergency Food & Shelter National Bd.	28,474	29,895
Emergency Food & Shelter – Marshall Co. ARRA	07-01-09/06-30-10	Emergency Food & Shelter National Bd.	9,358	13,108
Marshall County Special Fund	07-01-09/06-30-10	Local	5,000	5,230
Emergency Food & Shelter – Perry County	07-01-09/06-30-10	Emergency Food & Shelter National Bd.	10,065	10,566
Emergency Food & Shelter – Perry County ARRA	07-01-09/06-30-10	Emergency Food & Shelter National Bd.	5,379	5,651
Community Representative Payee Administration	07-01-09/06-30-10	Agency Performance-based	46,831	47,256
Volunteer Income Tax Assistance	10-01-09/06-30/10	United Way of Metropolitan Nashville	58,696	51,925
Volunteer Income Tax Assistance – DHS	10-01-09/06-30-10	Tennessee Department of Human Services	9,606	9,311
INFORMATION AND REFERRAL				
Community Services Block Grant	07-01-09/06-30-10	Tennessee Department of Human Services	1,020,055	896,074
Community Services Block Grant – ARRA	07-01-09/09-30-10	Tennessee Department of Human Services	1,293,376	1,091,925
CORRECTIONS & REHABILITATIONS				
Community Corrections Program	07-01-09/06-30-10	Tennessee Board of Probation & Parole	388,163	356,044
Community Corrections Program	07-01-09/06-30-10	Local Performance-based	18,900	18,900
Misdemeanor Probation/DUI/Alcohol Safety	07-01-09/06-30-10	Local Performance-based	128,761	84,192
Finger Printing Service	07-01-09/06-30-10	Local Performance-based	1,884	1,131

CHILDREN & YOUTH SERVICES

Head Start	07-01-09/06-30-10	U.S. Dept. of Health & Human Services	6,494,767	5,880,425
Head Start Training & Technical Assistance	07-01-09/06-30-10	U.S. Dept. of Health & Human Services	71,013	69,334
Head Start USDA	07-01-09/06-30-10	Tennessee Department of Human Services	517,186	367,594
Head Start Restricted Fund	07-01-09/06-30-10	Local	5,622	7,726
Head Start – ARRA Quality	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	343,536	236,421
Head Start – ARRA COLA	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	106,228	100,398

CHILDREN & YOUTH SERVICES cont'd

Head Start Expansion	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	506,153	160,450
HS Expansion Training & Technical Assistance	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	10,123	7,635
Early Head Start	07-01-09/06-30-10	U.S. Dept. of Health & Human Services	536,641	483,221
Early Head Start Training & Technical Assistance	07-01-09/06-30-10	U.S. Dept. of Health & Human Services	12,755	12,959
Early Head Start USDA	07-01-09/06-30-10	Tennessee Department of Human Services	32,041	22,750
Early Head Start – ARRA Quality	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	32,425	23,132
Early Head Start – ARRA COLA	10-01-09/09-30-10	U.S. Dept. of Health & Human Services	9,874	7,773

PROGRAM SUPPORT

State and Local Appropriations	07-01-09/06-30-10	State of Tennessee & Local Governments	198,621	80,215
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AGENCY ENTERPRISE

Food Services	07-01-09/06-30-10	Agency	1,133,582	996,099
Other Services	07-01-09/06-30-10	Agency	3,510	713
Families First Support Contract	07-01-09/06-30-10	Agency	57,000	50,663
Volunteer Support Fund	07-01-09/06-30-10	Agency	1,696	2,243
Agency Discretionary Fund	07-01-09/06-30-10	Agency	63,392	33,751

GRAND TOTAL

			<u>\$30,024,574</u>	<u>\$21,416,546</u>
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**NUTRITION SERVICES
FOR THE ELDERLY
CONGREGATE MEALS**

PROGRAM DIRECTOR DONNA BRAZIER

STAFF: 39

BUDGET: \$924,547; \$84,060 ARRA funds thru 9/30/10

FUNDING SOURCE: South Central TN Development District/TCOA and participant contributions

CLIENTS SERVED: 1,447

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a congregate or home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.



SERVICES PROVIDED: Meals were served at 21 nutrition meal sites. The following is a break-out by county of participants and meals served:

County	Participants	Meals	County	Participants	Meals
Bedford	220	10,103	Lincoln	80	5,609
Coffee	226	17,524	Marshall	101	7,134
Franklin	142	10,181	Mauy	113	6,738
Giles	105	6,408	Moore	35	3,100
Hickman	18	1,531	Perry	107	7,771
Lawrence	141	6,658	Wayne	115	6,428
Lewis	44	3,963	TOTAL	1,447	*93,158

*6,414 congregate meals were provided with ARRA funds.

PARTICIPANT ELIGIBILITY: A person 60 or older and the spouse of the person, regardless of age, are eligible to participate in Nutrition services.

SPECIAL ACCOMPLISHMENTS: Supplemented food to meal sites, Volunteer Appreciation Days, the Foster Grandparent Program meetings, Summer Youth Program, and served Head Start.

***NUTRITION SERVICES
FOR THE ELDERLY
HOME DELIVERED MEALS***

PROGRAM DIRECTOR
DONNA BRAZIER

STAFF: 39

BUDGET: \$523,438; ARRA funds \$40,466 thru 9/30/10 MOWAA: \$11,615 thru 1/30/10

FUNDING SOURCE: South Central TN Development District/TCOA and Meals on Wheels Association & participant contributions

CLIENTS SERVED: 479

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. Meals are provided to those who have limited mobility which may impair their capacity to shop and cook for themselves. The program is committed to insuring the dignity of every person and underlining their importance through continued



social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.

SERVICES PROVIDED: Home Delivered Meals

County	Participants	Meals	County	Participants	Meals
Bedford	45	3,617	Lincoln	26	3,898
Coffee	66	10,139	Marshall	52	4,948
Franklin	61	9,666	Mauzy	69	10,446
Giles	26	3,011	Moore	10	1,432
Hickman	25	3,962	Perry	11	2,481
Lawrence	33	4,450	Wayne	35	4,848
Lewis	20	2,646	TOTAL	479	65,544

SERVICES PROVIDED: Home Delivered Meals ARRA Funds thru 9/30/10

County	Participants	Meals	County	Participants	Meals
Bedford	1	76	Lincoln	5	818
Coffee	1	94	Marshall	0	0
Franklin	6	1,262	Maury	4	530
Giles	1	262	Moore	1	257
Hickman	4	877	Perry	0	0
Lawrence	2	463	Wayne	3	758
Lewis	2	64	TOTAL	30	5,461

PARTICIPANT ELIGIBILITY: Home delivered meals are provided to persons of 60 years of age or older who have limited mobility which may impair their capacity to shop and cook for themselves.

***HOME & COMMUNITY BASED PROGRAM
(OPTIONS) MEALS & FAMILY CAREGIVER
MEALS/MEDICAID WAIVER***

<p>PROGRAM DIRECTOR DONNA BRAZIER</p>

PROGRAM STAFF: 39

BUDGET: Based upon a unit cost of \$7.41

FUNDING SOURCE: South Central TN Development District

PROGRAM OBJECTIVE: To help the frail and disabled aged 18 years or older to eat adequately. The program provides a noon-time meal in a home delivered setting. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities. This helps minimize the need for institutionalism in nursing homes or other comparable facilities.

SERVICES PROVIDED: Through June 30, 2010, the following services were provided:

OPTIONS			OPTIONS		
County	Meals	Participants	County	Meals	Participants
Bedford	2,462	10	Lincoln	376	2
Coffee	964	4	Marshall	3,556	17
Franklin	1,806	8	Mauy	1,253	8
Giles	663	3	Moore	346	2
Hickman	249	1	Perry	515	2
Lawrence	1,230	7	Wayne	1,271	5
Lewis	431	3	TOTAL	15,122	72

CAREGIVER			CAREGIVER		
County	Meals	Participants	County	Meals	Participants
Bedford	0	0	Lincoln	6	1
Coffee	0	0	Marshall	0	0
Franklin	325	3	Mauy	0	0
Giles	0	0	Moore	69	1
Hickman	0	0	Perry	0	0
Lawrence	0	0	Wayne	0	0
Lewis	0	0	Total	400	5

MEDICAID WAIVER			MEDICAID WAIVER		
County	Meals	Participants	County	Meals	Participants
Bedford	1,160	7	Lincoln	1,440	8
Coffee	2,775	17	Marshall	905	5
Franklin	856	6	Mauy	971	11
Giles	674	4	Moore	191	2
Hickman	548	4	Perry	157	2
Lawrence	553	4	Wayne	822	5
Lewis	646	6	TOTAL	11,698	81

PROGRAM ELIGIBILITY: A person 18 years of age or older who has limited mobility that may impair their ability to cook for themselves.

LONG TERM CARE CHOICES			LONG TERM CARE CHOICES		
County	Meals	Participants	County	Meals	Participants
Bedford	412	5	Lincoln	566	9
Coffee	1,250	15	Marshall	402	6
Franklin	0	0	Maury	836	11
Giles	284	4	Moore	209	3
Hickman	360	5	Perry	22	1
Lawrence	812	10	Wayne	525	7
Lewis	614	9	TOTAL	6,292	85

FOOD SERVICE PROGRAM provides a hot, nutritious noon-time meal to individuals for a fee without limited qualifications. These meals can be delivered to your home or place of business.



**Catering is now available for lunches, dinners, parties, etc.
Call 1-800-221-2642, ext. 138**

FOSTER GRANDPARENT PROGRAM

**PROGRAM DIRECTOR
BOBBIE COX**

OFFICE CLERK: Lois Chaplin

PART-TIME/TITLE V STAFF: Shirley Yarger, Diane Hayes, Brenda Johnson, & Susie Long

BUDGET: \$284,610

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 101



PROGRAM OBJECTIVE: To provide stipend volunteer opportunities for limited income persons age 55 and over to give supportive services to children with "special needs" in the community.

SERVICES PROVIDED: Volunteers (foster grandparents) help infants abandoned at birth, addicted to drugs, assist children and adolescents with learning disabilities, those who have been abused, and/or neglected. Volunteers also help teen parents and their offspring. Foster Grandparents serve in volunteer stations

such as Head Start, public schools, day care centers, shelters for abused women and children, and after school programs.

Foster Grandparents and children served are as follows:

COUNTY	VOLUNTEERS	CHILDREN
Bedford	2	4
Coffee	3	16
Franklin	4	63
Giles	8	78
Hickman	1	6
Lawrence	18	98
Lewis	0	0
Lincoln	28	245
Marshall	11	115
Maury	1	12
Moore	1	9
Perry	2	16
Wayne	22	252
Total	101	914



PROGRAM ELIGIBILITY:

Applicants must be at least 55 years old, willing to serve an average of 20 hours per week and meet 200% income guidelines. Persons with disabilities are welcome to serve. Volunteers receive a modest tax-free allowance or stipend and an annual physical exam.

RETIRED SENIOR VOLUNTEER PROGRAM

PROGRAM DIRECTOR
JACKIE HAMLIN

STAFF: 1 part-time/Title V Staff – Romine Berryhill

BUDGET: \$44,541

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 340

PROGRAM OBJECTIVE: The Retired Senior Volunteer Program is a locally run, federally legislated grant program which provides opportunities for retired persons 55 and older to serve their communities in volunteering on a regular basis in a variety of settings. Volunteers serve in locally run, cost effective programs.

SERVICES PROVIDED: RSVP offices are located in Bedford, Coffee, Franklin, Lincoln, and Moore counties. Services being provided by volunteers are: meal delivery for the elderly homebound, telephone reassurance program for shut-ins living alone, visitation in hospitals, assist nursing homes with special projects (bingo, letter writing, singing programs, visitation), assist Senior Citizen Centers with craft/ceramic items for indigent patients at nursing homes, hospitals, volunteer van drivers, also Medicare/Medicaid assistance and adult literacy training.

COUNTY	VOLUNTEERS	VOLUNTEER HOURS
Bedford	78	7,400
Coffee	71	5,088
Franklin	75	10,250
Lincoln	109	10,442
Moore	7	820

PARTICIPANT ELIGIBILITY: Anyone age 55 or over will be given an opportunity to contribute their time, experience, knowledge and other interests to their community. The most important qualification is a willingness to serve!

SPECIAL ACCOMPLISHMENT: SCHRA joined a coalition with United Way of Metropolitan Nashville in 2008 to administer the VITA (Volunteer Income Tax Assistance) Program across the 13 counties that SCHRA serves.



In program year FY'10, VITA volunteers prepared 1,801 returns with over two million dollars going back into the communities in which they live. Based on \$150.00 per return, we saved the tax payer \$270,150.00. The total dollar amount of tax returns was \$2,450,000.00. We have applied for a three (3) year grant for the upcoming year and hopefully by the time of the Governing Board meeting, I will be able to announce that we received the grant. We could not have accomplished this project if it had not been for the 33 dedicated volunteers that assisted us with the preparation of the returns.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM –TITLE V

PROGRAM DIRECTOR
PAMELA MORRIS

ASSISTANT DIRECTOR: Mary Tyler

STAFF: 7 - Lena Browning, Margaret Colby, Ruth Dunavant, Joyce Gwinn,
Ellan Smith, Hazel Harmon, June Thompson

BUDGET: \$917,868; ARRA funds \$179,754; CAA funds 467,727;
Digital CSI ARRA \$30,000

FUNDING SOURCE: Senior Service America, Inc., TN Department of Human Services, &
Professional Services, Inc.

CLIENTS: 114

PROGRAM OBJECTIVE: The South Central Human Resource Agency's Senior Service America, Inc. (SSAI) Title V Program is designed to assist economically disadvantaged people age 55 and over by providing immediate supplemental income, work experience and training at an approved training site, with an immediate goal of more permanent, unsubsidized employment. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

SERVICES PROVIDED: The South Central Human Resource Agency SSA/Title V Program serves a twelve (12) county area with an allocated slot level of 114 clients for program year 2009-10 with slots assigned based on Census figures within our service area. We are also serving four (4) additional counties outside of the SCHRA area: Bledsoe, Grundy, Marion, and Sequatchie. Title V clients who cannot immediately be placed into an unsubsidized job receive assistance on finding a job and/or are assigned to eligible non-profit and government agencies for approximately 20 hours of work per week. In these assignments, clients receive valuable work experience and skill training while assisting their host agency in delivering essential community services. They also receive supportive services and training designed to prepare them for unsubsidized employment in the private sector.



CLIENTS SERVED BY COUNTY:			
Bedford	5	Lincoln	15
Bledsoe	20	Marion	10
Coffee	30	Marshall	6
Franklin	21	Maury	9
Giles	15	Moore	3
Grundy	12	Perry	3
Lawrence	18	Sequatchie	2
Lewis	3	Wayne	11
		TOTAL	183

CLIENT ELIGIBILITY: Clients must be age 55 or above, be a legal resident of the county in which they apply, and be capable of performing tasks involved in the community service employment assignment as stated in the training site description, and must be economically disadvantaged, as determined by the current federally established poverty guidelines - 125% scale. Most clients are older women, many of whom have been recently widowed or divorced, have little recent work experience outside the home, and are frightened by the prospect of needing to compete for a job just to make ends meet. They are part of a generation that is too proud to accept public assistance and that understands what it means to work hard and do your best. While all need financial assistance, many clients also long for the social interaction - - the chance to continue learning and possibly start a new career and the opportunity to make a real difference in their communities.

SPECIAL ACCOMPLISHMENT/CHALLENGES: Due to the increase in funding through ARRA and CAA monies, we were able to add additional staff to assist in enrolling new participants to meet all goals. With the addition of our four new counties, Bledsoe, Grundy, Marion, and Sequatchie, we were able to assist over 183 participants. The CAA monies are continuing through this new program year to June 30, 2011; or until the funds have been exhausted.

We have opened a new office in Marion County with the help of our sister agency, Southeast Tennessee Human Resource Agency in Dunlap. Ms. Ellan Smith will be our Job Developer to assist with participants in Marion and Grundy counties. We have also established a new office in our Marshall County area and have Ms. Hazel Harmon as our Job Developer. In addition to these two offices, we also have offices in Giles (Ms. Ruth Dunavant), Franklin (Ms. Lena Browning), Coffee (Ms. Margaret Colby), and hopefully soon, Bledsoe County (Ms. Joyce Gwinn). New office staff includes Mrs. Mary Tyler, Assistant Director, and Ms. June Thompson, Office Manager.

LOW INCOME HOME ENERGY ASSISTANCE

PROGRAM DIRECTOR
CATHY HAYES

PROGRAM COORDINATOR: Rachel Dumas
PROGRAM STAFF: 3 plus Neighborhood Service Personnel
BUDGET: \$5,314,118 Local Funds: \$140,911
FUNDING SOURCE: Department of Human Services
CLIENTS SERVED: 8,211



PROGRAM OBJECTIVE: To provide assistance to elderly, handicapped and low-income persons with energy used to heat their homes through financial assistance to offset a portion of the cost. Priority for assistance is given to the lowest of income. Priority points are used to determine the amount of payment.

LIHEAP SERVICES PROVIDED:

County	Leverage Assistance		Energy Assistance		Total Leverage & Energy	
	#Applications	Payments	#Applications	Payments	Applications	Payments
Bedford	106	22,700.24	533	192,400.00	639	215,100.24
Coffee	252	61,917.38	673	245,112.17	925	307,029.55
Franklin	227	55,636.95	635	229,371.37	862	285,008.32
Giles	52	13,052.32	645	238,125.79	697	251,178.11
Hickman	96	20,825.84	447	162,318.50	543	183,144.34
Lawrence	127	25,448.66	741	273,938.49	868	299,387.15
Lewis	51	10,504.82	301	110,458.70	352	120,963.52
Lincoln	71	18,703.32	627	227,398.96	698	246,102.28
Marshall	123	24,985.98	524	184,731.95	647	209,717.93
Maury	216	50,173.80	940	341,797.81	1,156	391,971.61
Moore	13	3,900.00	104	38,249.85	117	42,149.85
Perry	32	5,997.90	196	72,100.00	228	78,097.90
Wayne	33	9,000.00	446	162,782.71	479	171,782.71
Total	1,399	322,847.21	6,812	2,478,786.30	8,211	2,801,633.51

Energy Assistance is provided to eligible households through payment to a utility company or through the purchase of wood or kerosene.

Leverage Assistance is provided on an emergency basis, partnering with local utility companies, churches, other benevolent organizations and private businesses and individuals to make emergency payments for eligible households.

PARTICIPANT ELIGIBILITY: In addition to general eligibility requirements (125% of the federal poverty guidelines July 1, 2009 – March 4, 2010 and 200% of the federal poverty guidelines March 5, 2010 – June 30, 2010) applicants must be responsible for their own energy costs.

SPECIAL ACCOMPLISHMENT/CHALLENGE: The second year of LIHEAP Leveraging was a real challenge but we were once again able to expend all allocated funds. This component is labor intensive for program staff, but very beneficial for our clients.

COMMUNITY SERVICES BLOCK GRANT

PROGRAM DIRECTOR
CATHY HAYES

PROGRAM COORDINATOR: Dee Dee Sneed
PROGRAM STAFF: 28 + Chore Homemakers
BUDGET: \$1,020,055
FUNDING SOURCE: Department of Human Services

PROGRAM OBJECTIVE: To provide a wide range of services and activities which will have a measurable and potentially major impact on poverty in the community. The Community Services Block Grant insures access to programs and services by elderly, handicapped and low-income persons through Neighborhood Service Centers in each of our 13 counties where experienced personnel assist in meeting the needs of the low income population.

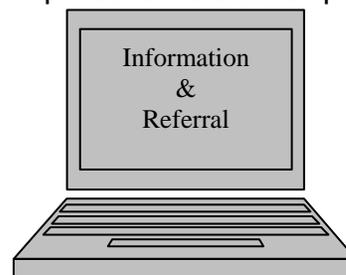
SERVICES PROVIDED:

County	In-Home Repair	WAP Applications	Chore Clients	Crisis Clients	Com-modities	Volunteers		H.D. Meals		Compansionship		Informa-tion & Referra-l
						#vol	Hours	Clients	Meals	Clients	Serv.	
Bedford	0	191	5	45	1593	35	430	2	306	34	1214	512
Coffee	0	82	7	60	1907	4	22	1	218	27	1171	803
Franklin	0	151	18	40	1687	15	275	8	136	34	1461	493
Giles	0	153	31	29	1181	16	162	5	1136	34	1550	669
Hickman	2	146	15	26	2020	16	145	2	827	28	1250	980
Lawrence	0	178	11	44	882	18	282	3	267	28	746	126
Lewis	0	82	13	14	963	12	137	3	551	21	1257	205
Lincoln	0	141	20	32	1828	29	260	6	350	30	1214	2060
Marshall	0	98	14	20	1205	12	184.5	14	1180	17	524	186
Maury	0	175	2	66	1005	19	201	9	2655	17	1264	1302
Moore	0	18	13	0	473	11	143.5	5	349	15	1815	451
Perry	0	35	9	10	761	28	496.5	3	620	27	1426	713
Wayne	0	62	10	14	1568	12	537.5	8	2004	27	975	236
TOTAL	2	1512	168	400	17073	227	3276	69	11599	339	15867	8736

Home Delivered Meals provides delivery of nutritious meals to those who have limited mobility which impairs their ability to shop and cook for themselves.

Information & Referral identifies assistance available through public assistance, private agencies and community organizations which can benefit clients, making them aware of available resources and providing assistance in obtaining these services.

Companionship Assistance promotes the development of interpersonal relationships between low income individuals, especially the elderly and handicapped, and agency personnel for the purpose of alleviating social and emotional isolation. Activities include reassurance calling, friendly visiting, running errands, interpretation, letter writing and transportation.



Crisis Intervention provides cash assistance to families in emergency situations and includes case management activities to help the family through their crisis.

Chore Service supplements our Homemaker Program and provides assistance to elderly individuals with household activities.

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 200% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.

COMMUNITY SERVICES BLOCK GRANT- ARRA

COORDINATOR: Dee Dee Sneed

PROGRAM STAFF: 28

BUDGET: \$1,293,376 thru 9/30/10

FUNDING SOURCE: TN Department of Human Services

CLIENTS: 2,392

PROGRAM DIRECTOR
CATHY HAYES



PROGRAM OBJECTIVE: To provide a wide range of services in the categories of Emergency, Health, Nutrition, Housing and Employment to income eligible households in support of family independence, wellness and financial stability.

CSBG ARRA SERVICES PROVIDED:

COUNTY	# APPLICATIONS	TOTAL PAYMENTS
Bedford	297	\$121,733.39
Coffee	236	\$ 92,947.80
Franklin	157	\$ 64,576.41
Giles	136	\$ 54,427.69
Hickman	259	\$ 76,600.84
Lawrence	233	\$ 87,766.99
Lewis	80	\$ 30,392.55
Lincoln	185	\$ 82,463.57
Marshall	152	\$ 62,669.40
Maury	357	\$152,465.91
Moore	21	\$ 9,833.06
Perry	96	\$ 30,574.08
Wayne	183	\$ 44,738.32
TOTAL	2,392	\$911,190.01

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 200% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.

HOMEMAKER SERVICES

OPTIONS, FAMILY CAREGIVER, MEDICAID WAIVER & PERSONAL CARE

PROGRAM DIRECTOR
CATHY HAYES

PROGRAM COORDINATOR: Ruby Twyman/Cindy Campbell

PROGRAM STAFF: 45

BUDGET: \$436,704

FUNDING SOURCE: South Central TN Development District

PARTICIPANTS: 230



PROGRAM OBJECTIVE: To provide homemaker, respite and/or personal care services to individuals 60 and over or who are disabled or incapacitated but wish to remain in their homes. These services may comprise basic housekeeping tasks, assist with bathing and more as determined by the SCTDD/AAAD.

SERVICES PROVIDED: The following is a report of activities and services for the year on the Options Programs, National Family Caregiver Programs, IIB Homemaker and the Medicaid Waiver/Choices Program. These programs provide homemaker, personal care assistance and respite sitter care to the frail elderly and adults with disabilities in our area. The chart reflects the total clients served and units of service (hours) provided for each service.

COUNTY	TOTAL CLIENTS	OPTIONS Hmkr/PC TOTAL UNITS	NFC Hmkr PC/Respite TOTAL UNITS	Waiver Hmkr/PC TOTAL UNITS	Title IIIB Hmkr TOTAL UNITS	All Services TOTAL UNITS
Bedford	16	751.5	242	552	99	1644.5
Coffee	32	1145	113	1495	834.5	3587.5
Franklin	35	1362	709	1578	794.5	4443.5
Giles	09	86	38	54	243	421
Hickman	18	362	733	0	387	1482
Lawrence	20	872	451.5	292	370.5	1986
Lewis	13	135	404	0	421	960
Lincoln	20	196	134	798	391	1519
Marshall	16	229	0	13	473	715
Maury	23	229	0	13	473	715
Moore	6	74	198	0	132	404
Perry	12	507	40	138	180.5	865.5
Wayne	10	0	452	456	335.5	1243.5
TOTAL	230	5948.5	3514.5	5389	5134.5	19986.5

PARTICIPANTS ELIGIBILITY: Individuals 60 years of age or an adult 18 years of age and older with a disability who is at risk of losing his or her independence is eligible for the program following an in depth assessment through the SCTDD/AAAD.

SSBG/PROTECTIVE SERVICE HOMEMAKER

PROGRAM DIRECTOR
CATHY HAYES

PROGRAM COORDINATOR: Ruby Twyman

PROGRAM STAFF: 8 (stationed in Bedford, Coffee, Hickman, Lawrence, and Lincoln, Marshall, Maury counties, but cover all 13 counties.)

BUDGET: \$222,012; Local Match Funds: \$55,503

FUNDING SOURCE: Department of Human Services

CLIENTS: 124

PROGRAM OBJECTIVE: To provide supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in home to prevent this from occurring.



SERVICES PROVIDED: Homemakers focus on activities which the client can no longer do for themselves and which are necessary for the client to remain at home including emotional support and encouragement during periods of loneliness and depression. Services are directed at teaching homemaking and daily living skills to these individuals.

Services provided include the following:

ADULT PROTECTIVE SERVICE CASES

COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS	COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS
Bedford	9	10	961.50	Lincoln	10	10	868.75
Coffee	9	9	657.50	Marshall	11	13	1381.25
Franklin	14	18	974.50	Maury	22	24	1016.50
Giles	7	7	355.75	Moore	2	2	44.75
Hickman	8	10	637.50	Perry	1	2	6.25
Lawrence	14	16	1000.75	Wayne	1	1	110.25
Lewis	1	2	156.25	TOTAL	109	124	8171.50

PARTICIPANT ELIGIBILITY: Eligibility is determined by the DHS caseworker. Need is established when an individual or family is experiencing a specific personal or social problem for which homemaker services is deemed to be the appropriate service.

PRIVATE PAY Homemaker Services are available. This service provides light housekeeping and respite sitter services, on a fees basis, with no limiting qualifications. Call 1-800-221-2642, ext.150, for prices and more information.

EMERGENCY FOOD ASSISTANCE PROGRAM

Commodities

PROGRAM DIRECTOR
CATHY HAYES

PROGRAM COORDINATOR: Dee Dee Sneed

STAFF: 4

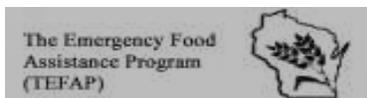
BUDGET: \$82,258 (10/1/09 – 9/30/09) \$41,468 (10/1/08 – 9/30/09)

ARRA Funds: \$41,742 (10/1/09 – 09/30/10)

FUNDING SOURCE: Tennessee Department of Agriculture

CLIENTS SERVED: 4,711

PROGRAM OBJECTIVE: The South Central Human Resource Agency contracts with the Tennessee Department of Agriculture to distribute donated food items to households living in the 13 county service area.



SERVICES PROVIDED:

COUNTY	HOUSEHOLDS	POUNDS DELIVERED	VALUE OF COMMODITIES	VOLUNTEERS	VOLUNTEER HOURS
Bedford	528	46,063.64	\$28,098.82	35	430
Coffee	523	57,605.17	\$35,139.15	4	22
Franklin	450	44,993.15	\$27,445.82	15	275
Giles	345	36,406.07	\$22,207.70	16	162
Hickman	655	57,381.05	\$35,002.05	16	145
Lawrence	217	26,311.44	\$16,049.98	18	282
Lewis	258	29,574.14	\$18,040.23	12	137
Lincoln	469	61,486.48	\$37,506.75	29	260
Marshall	313	32,653.07	\$19,918.37	12	184.5
Maury	252	28,662.64	\$17,484.21	19	201
Moore	144	11,724.22	\$ 7,151.77	11	143.5
Perry	189	21,279.26	\$12,980.35	28	496.5
Wayne	368	50,342.14	\$30,708.71	12	537.5
TOTAL	4,711	504,482.47	\$307,733.91	227	3,276

PROGRAM ELIGIBILITY: Eligible households are defined as those households meeting one of the following requirements: 1) fall at or below 150% of the federal poverty guidelines 2) proof of assistance programs such as food stamps, AFDC, SSI, Families First, public housing, and Low Income Heating Energy Assistance Program.

This program utilizes 227+ volunteers with a total 3,276 volunteer hours at the distribution site and for home deliveries.

WEATHERIZATION ASSISTANCE PROGRAM - ARRA

PROGRAM DIRECTOR
EMILY SATTERFIELD

PROGRAM COORDINATOR: Jimmy Moorehead, Debbie Hopkins, Rob Williams

STAFF: 4

BUDGET: \$5,375,823 (July 2009 – September 2010)

FUNDING SOURCE: Tennessee Department of Human Services

CLIENTS SERVED: 568



PROGRAM OBJECTIVE: To improve energy efficiency and reduce energy costs of low income households by applying required materials to each unit.

SERVICES PROVIDED: The following is a break-out by county of units and dollar amount spent:

COUNTY	UNITS	\$ VALUE	COUNTY	UNITS	\$ VALUE
Bedford	46	\$169,536	Lincoln	55	\$250,337
Coffee	60	\$213,219	Marshall	45	\$212,034
Franklin	58	\$189,230	Maury	81	\$386,105
Giles	52	\$241,124	Moore	6	\$ 29,736
Hickman	36	\$139,097	Perry	22	\$ 97,786
Lawrence	42	\$195,079	Wayne	35	\$195,094
Lewis	30	\$146,796	TOTAL	568	\$2,465,173



PROGRAM ELIGIBILITY: Meet 200% of Federal Poverty Guidelines. Own or rent a dwelling which needs improvement to lower energy costs. Fall within one of the categories of SSI or Families First, which are automatically eligible.

MEDICAID WAIVER HOME MODIFICATION PROGRAM

PROGRAM DIRECTOR
EMILY SATTERFIELD

PROGRAM STAFF: 1

BUDGET: Based on Unit Cost

PARTICIPANTS: 18

PROGRAM OBJECTIVE: To enhance the home life of the frail, elderly and disabled participants. The program provides, but not limited to, home modification such as wheel chair ramps, handicap accessible bathroom fixtures, and widening door ways.

WAIVER HOME MOD SERVICES PROVIDED:

COUNTY	PARTICIPANTS	TOTAL SPENT	COUNTY	PARTICIPANTS	TOTAL SPENT
Bedford	2	\$ 3,952	Lincoln	4	\$16,452
Coffee	1	\$ 4,380	Marshall	0	0
Franklin	0	0	Maury	2	\$ 3,748
Giles	1	\$ 5,966	Moore	0	0
Hickman	2	\$ 6,305	Perry	0	0
Lawrence	2	\$10,356	Wayne	2	\$ 2,760
Lewis	2	\$ 7,916	TOTAL	18	\$ 61,835

PARTICIPANT ELIGIBILITY: Determined by South Central TN Development District and referred through health care providers and must have a 24 hour caregiver.

COMMUNITY CORRECTIONS PROGRAM

PROGRAM DIRECTOR
JUDY MCLEOD

ADMINISTRATIVE ASSISTANT: Amy Phillips

CASE OFFICERS: Faith Dudley, Linda Bassham, Carlton Dudley, Jason Wallace & Vickie Davenport

COUNSELOR: Sharon Medley

SURVEILLANCE OFFICER: Kevin Brown

BUDGET: \$388,163; Local Performance Based Funds: \$18,900

FUNDING SOURCE: TN Board of Probation & Parole

PARTICIPANTS: Total served - 431

PROGRAM OBJECTIVE: Community Corrections is designed to help alleviate the overcrowding of prisons and jails by offering constructive sentencing options for non-violent offenders. The SCHRA Community Corrections Program serves the Circuit Courts of the 14th Judicial District – Coffee County, the 17th Judicial District – Bedford, Lincoln, Moore, and Marshall Counties, and the 22nd Judicial District – Giles, Lawrence, Maury and Wayne Counties. This program provides intensive monitoring of offenders, and includes necessary services to enhance a successful reintegration into society.

SERVICES PROVIDED: Funds are available for specialized psychological evaluations, substance abuse diagnosis and testing, drug/alcohol assessments and treatment for offenders who are addicted to drugs or alcohol. Counseling is available for offenders with mental health issues, and basic life skills, and employment counseling are available to all offenders. These same offenders returned the following to the community:

Victim Restitution Paid:	\$ 16,405.83
Court Costs/Fines Paid:	\$ 49,439.99
Wages Earned:	\$537,077.34
Child Support Paid:	\$ 4,288.92
Community Service Hours Worked:	\$ 5,153.75
Value of CSW (at \$7.25 per hour):	\$ 37,364.69
Number of face-to-face client contacts:	9,890
Number of Home Visits:	2,002



PARTICIPANT ELIGIBILITY: Participants are sentenced to the program by the residing judges in Circuit Court, based on eligibility guidelines as established under Tennessee Code Annotated 40-36-106 et seq.

MISDEMEANOR PROBATION PROGRAM

PROGRAM DIRECTOR
CINDY MILES

STAFF: 4
BUDGET: \$48,058
FUNDING SOURCE: Self

PROGRAM OBJECTIVE: The primary purpose of this program is to serve as an alternative to incarceration for those convicted of a misdemeanor offense. This program gives the Judges another alternative for those offenders who would otherwise be sentenced to a county correctional facility.



SERVICES PROVIDED: Offenders in the program are subject to drug screening, payment of court costs, victim's restitution and community service work. This program is cost effective for the community by requiring the offender to pay for the services of this program, to maintain or find gainful employment, support their families, pay taxes, and fines. Every effort is made to insure that offenders succeed in the community.

MISDEMEANOR	MAURY
No. Probationers Served:	468
Supervision Fees Collected:	48,058
Restitution Collected:	2,125

NOTE: The SCHRA Misdemeanor Probation Program ended January 2010.

ALCOHOL/DRUG SAFETY EDUCATIONAL PROGRAM

PROGRAM DIRECTOR
CINDY MILES

STAFF: 3
BUDGET: \$35,625
FUNDING SOURCE: Self
PARTICIPANTS: 285

PROGRAM OBJECTIVE: The Tennessee State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. The course must cover the traffic aspect of alcohol and drug use; physiological and psychological aspects of alcohol and other drug use. The court ordered educational program must be completed prior to having their driving privileges reinstated.

SERVICES PROVIDED: SCHRA has established an Alcohol/Drug Safety Program in Giles, Hickman, Lawrence, Lincoln, and Maury counties. The class is held in Columbia on the first Saturday of each month; in Centerville and Lawrenceburg on the second Saturday of the month; in Lewisburg on the third Saturday and in Fayetteville on the fourth Saturday of the month.

CLASS ATTENDEES:	
Hickman	101
Lawrence	54
Marshall	58
Maury	72
TOTAL	285



HEAD START / EARLY HEAD START PROGRAM

PROGRAM DIRECTOR JOANN BENSON

ASSISTANT DIRECTOR: Laure Hopper

STAFF: 172

BUDGET: \$7,031,408 (HS \$6,494,767) (EHS \$536,641) (does not include inkind)

TRAINING & TECHNICAL ASSISTANCE

BUDGET: \$ 84,429 (HS \$ 71,013) (EHS \$ 13,416) (does not include inkind)

ARRA BUDGET: Quality - \$375,961 COLA - \$116,102

FUNDING SOURCE: Department of Health and Human Services

Administration for Children and Families: Office of Head Start

FUNDED ENROLLMENT: 960



PROGRAM OBJECTIVE: The program serves primarily low income children from birth to 5 years of age, including pregnant women and children with special needs and their families.

SERVICES PROVIDED: The program is composed of Early Childhood Development and Health Services, Family and Community Partnerships and Program Design and Management. Inclusive in these services are Education, Medical and Dental services, Mental Health, Nutrition, Parent Involvement, Family services, Special Needs services and Family Literacy.

Head Start			Early Head Start			
County	Funded Enrollment	Staff Members	County	Funded Enrollment	Pregnant Women	Staff Members
Bedford	151	28	Bedford	16	4	5
Coffee	61	13	Giles	16	4	5
Franklin	156	15	Lawrence	16	4	4
Giles	98	21	Total	48	12	14
Hickman	32	4	<p align="center">Head Start/EHS Mission Statement</p> <p align="center">To provide comprehensive quality services to educate our children and empower our families.</p> <p align="center">Head Start/EHS Vision Statement</p> <p align="center">To be an effective and respected program serving the children and their families by maintaining high quality standards to meet the needs of the communities.</p>			
Lawrence	63	13				
Lewis	49	12				
Lincoln	33	17				
Marshall	33	9				
Maury	154	16				
Moore	27	3				
Perry	15	3				
Wayne	88	4				
Total	960	158				

SPECIAL ACCOMPLISHMENTS: The Head Start Program continued its collaboration with the Franklin County Schools Pre-K for the fourth year. Additional collaborations include Moore County, Maury County, and Wayne County schools. Head Start served a total of 1,065 three and four year olds during the program year and 91 children birth to three and pregnant women. Head Start FY'10 served 127 children with special needs. Of the 1,077 families served, 843 participated in the goal setting process. Of the children served, 1093 were up-to-date on all immunizations appropriate for their age and 94% had a medical home established when they left the program.

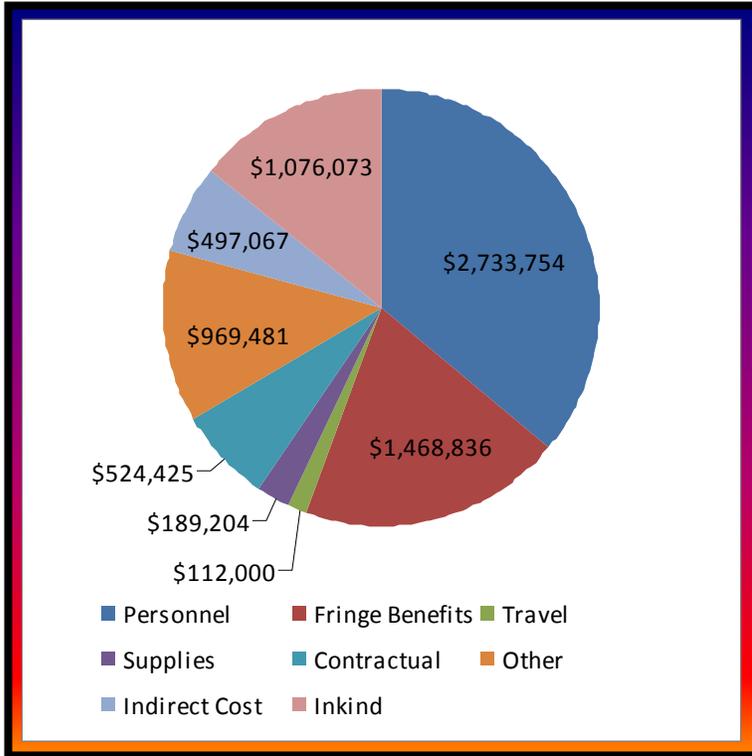


Charts on the following pages show budget break-outs and statistics for Head Start, Early Head Start, ARRA, and Training & Technical Assistance for each program.

SOUTH CENTRAL HRA HEAD START/EARLY HEAD START

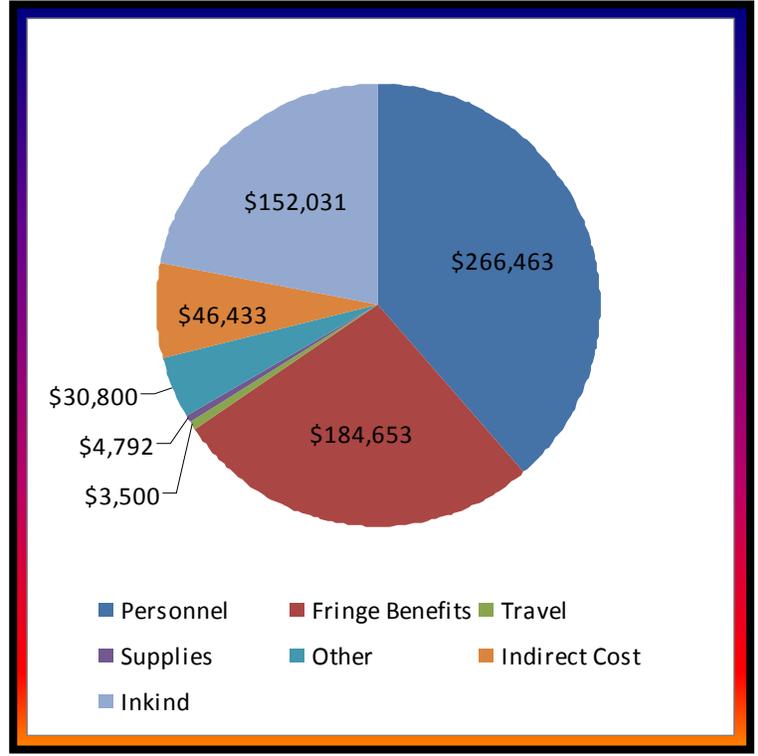
Head Start 2009-2010 Budget

Total Budget: \$7,570,840



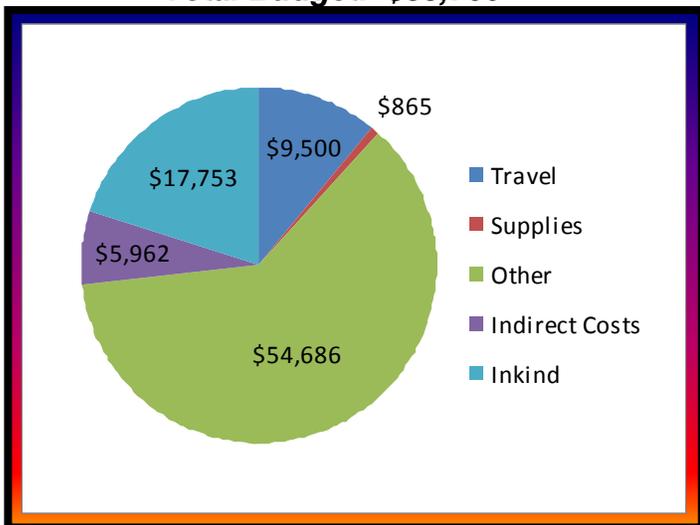
Early Head Start 2009-2010 Budget

Total Budget: \$688,672



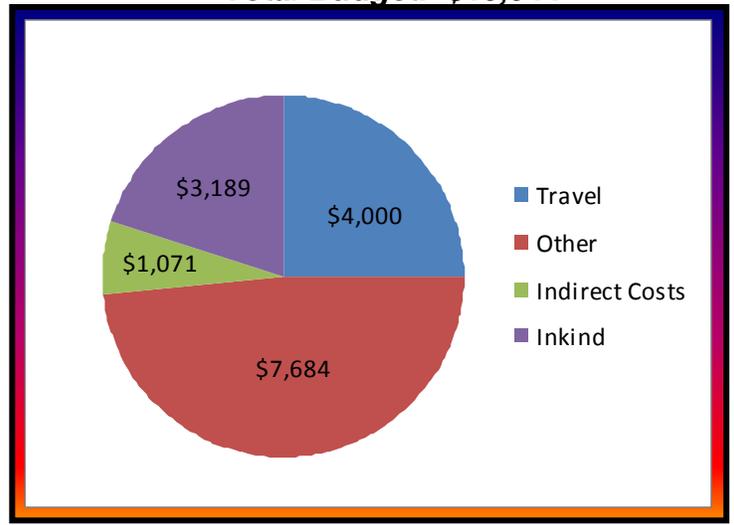
Head Start T & TA Budget

Total Budget: \$88,766



Early Head Start T & TA Budget

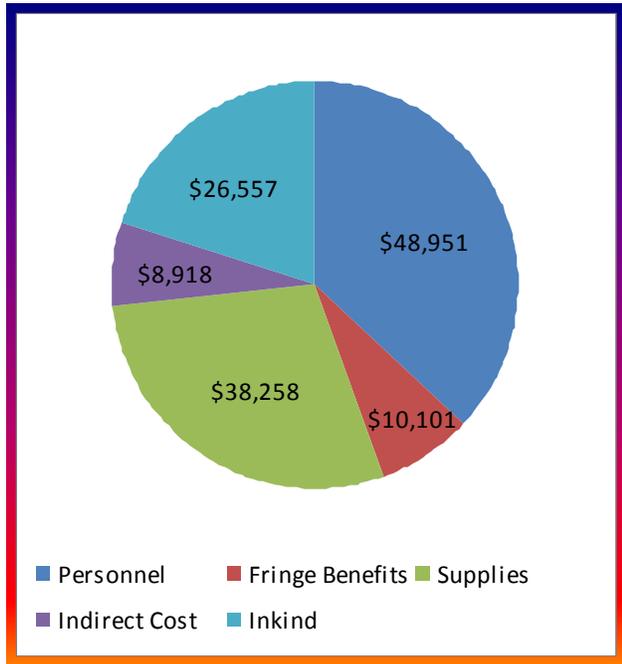
Total Budget: \$15,944



SOUTH CENTRAL HRA HEAD START/EARLY HEAD START ARRA

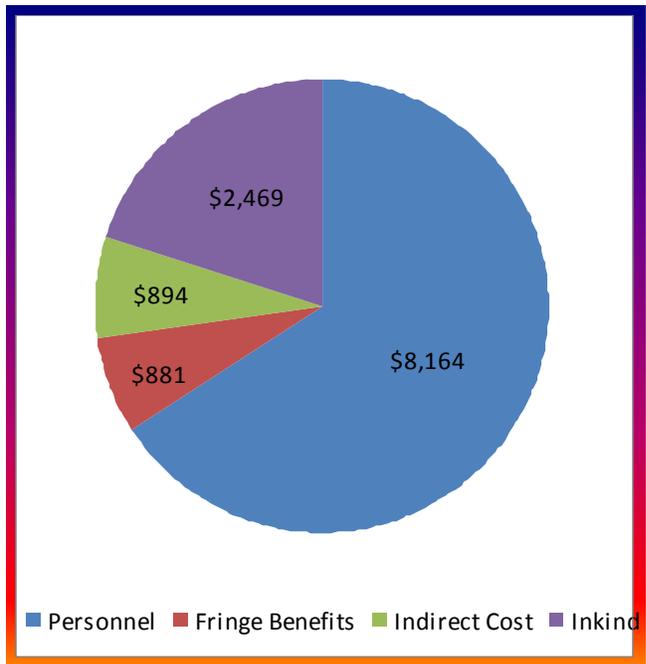
Head Start 2009-2010 COLA

Total Budget: \$132,785



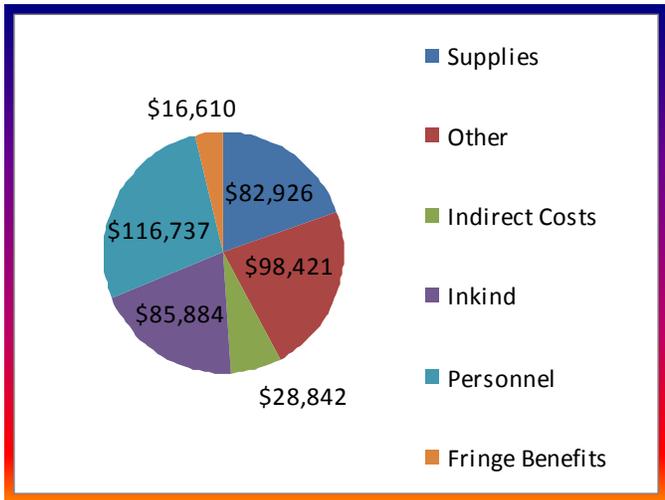
Early Head Start 2009-2010 COLA

Total Budget: \$12,408



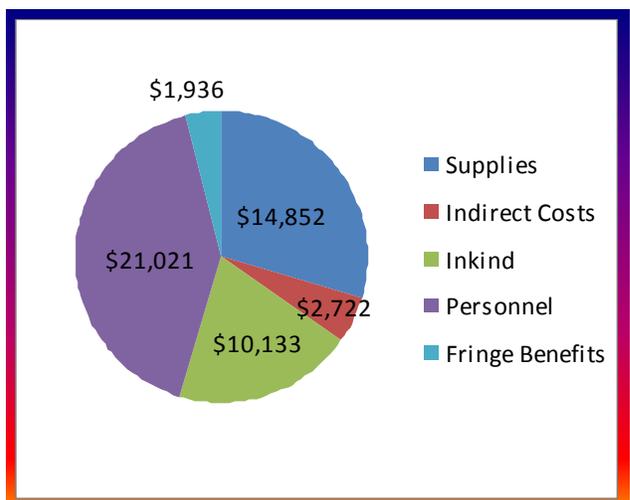
Head Start QUALITY

Total Budget: \$429,420



Early Head Start QUALITY

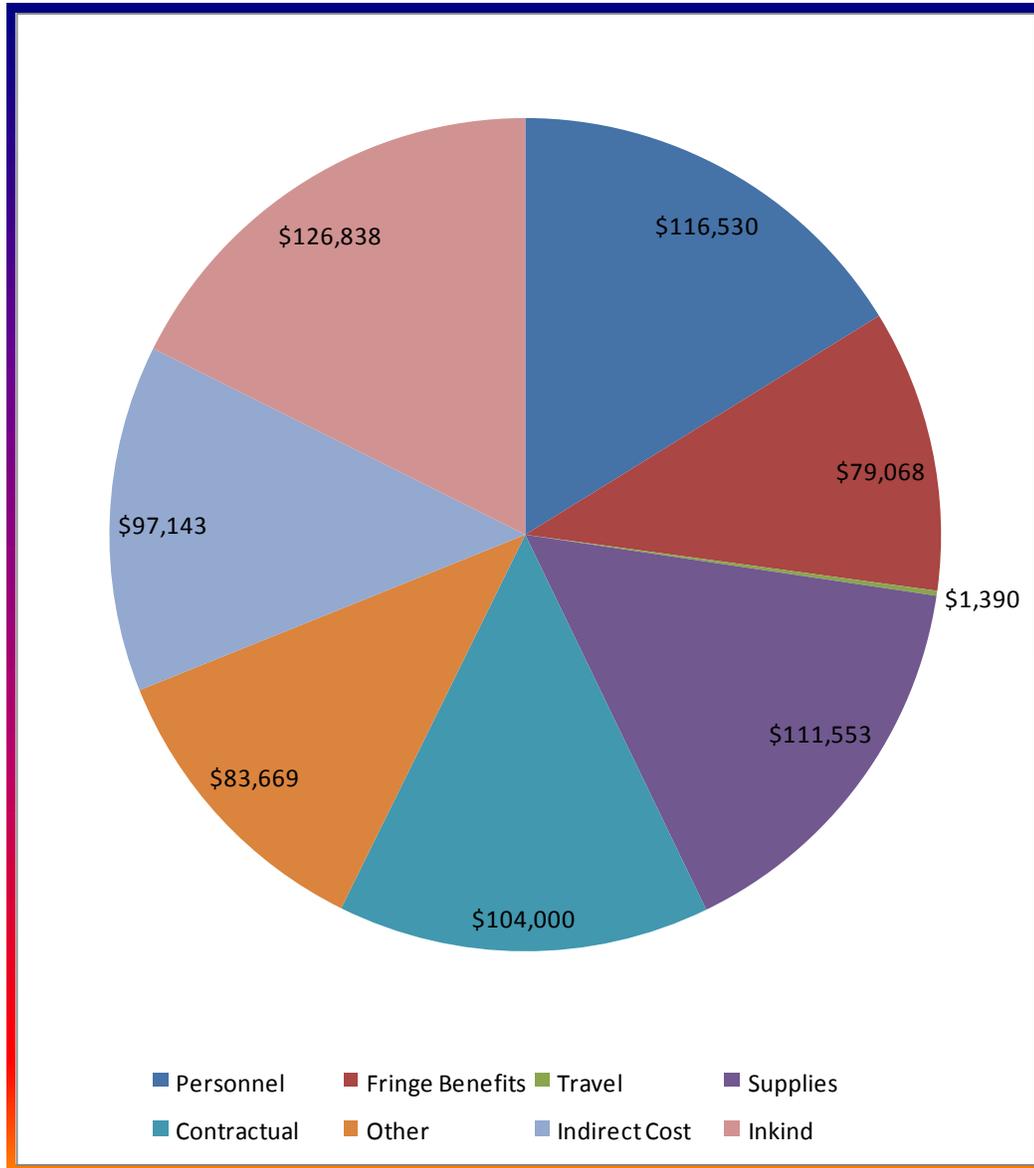
Total Budget: \$50,664



SOUTH CENTRAL HRA HEAD START/EARLY HEAD START EXPANSION

Head Start 2009-2010 Budget

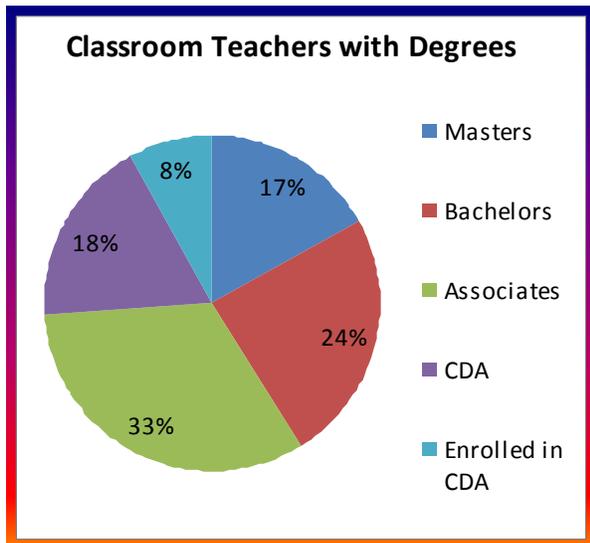
Total Budget: \$7,570,840



Statistics

Head Start		Early Head Start	
Funded Enrollment	960	Funded Enrollment	60
Number of Children Served During the Year	1065	Number of Children Served During the Year	91
Percentage of Income Eligible Children	97.98%	Percentage of Income Eligible Children	97.80%
Percentage of Children with Up-to-Date Physical and Dental Exams	99.91%	Percentage of Children with Up-to-Date Physical and Dental Exams	76.39%
Percentage of Children Diagnosed with a Disability	11.92%	Percentage of Children Diagnosed with a Disability	0%
Number of Classrooms	65	Number of Classrooms	6
Number of Staff	241	Number of Staff	20
Percentage of Staff who are current or former Head Start Parents	12%	Percentage of Staff who are current or former Head Start Parents	0%

Education Staff Statistics



Male Involvement:

Head Start 67
 Early Head Start 7

Activities Include:

- Monthly parent meetings with training sessions
- Policy Council meetings and trainings
- Volunteering
- Field trips
- Family Literacy

COMMUNITY REPRESENTATIVE PAYEE PROGRAM

PROGRAM DIRECTOR
CINDY MILES

BUDGET: \$46,831
FUNDING SOURCE: Fee from Clients
TOTAL CLIENTS: 117

PROGRAM OBJECTIVE: The Payee Program offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters. The recipient must be certified by a physician to be incapable of money management.

ELIGIBILITY: Persons must receive Social Security or some type of disability benefit, and be certified by a physician to be incapable of money management.

CLIENTS SERVED BY COUNTY:			
Bedford	15	Lincoln	13
Coffee	20	Marshall	6
Franklin	7	Maury	16
Giles	10	Moore	1
Grundy	1	Perry	1
Hickman	3	Wayne	3
Lawrence	15	Davidson	1
Lewis	1	Warren	1
Kentucky	1	Florida	1
		TOTAL	117



CRPP GOALS:

- To ensure payments are used for the client's current needs or saved if not needed.
- To ensure client continues to meet eligibility requirements for disability benefit payments.
- To assist with development and implementation of a monthly budget to ensure availability of funds through out month.
- To assist with continued enrollment process as deemed necessary by the payment source.
- To provide collaborative effort with other agencies to ensure recipient is receiving appropriate and essential services.

SOUTH CENTRAL HUMAN RESOURCE AGENCY 2009 AWARD RECIPIENT

SCHRA was presented the William “Sonny” Walker Self-sufficiency Award at the annual South Eastern Association of Community Action Agencies conference in Biloxi, Mississippi on October 8, 2009.

SCHRA was introduced to the Low Income Home Energy Assistance Program (LIHEAP) Leverage Component by the Tennessee Department of Human Services with dollars to be matched two to one with locally raised funds. Every dollar contributed at the local level would be matched with two dollars from LIHEAP to pay emergency utility bills for eligible NEW clients. Through meetings with county and city mayors, matching funds were pledged by the large utility providers, local help groups, ministerial associations and civic groups. SCHRA was one of three agencies to accept the challenge presented statewide and maximized the dollars to complete the project. United efforts resulted in assistance totaling nearly half a million dollars to households in crisis who never asked for help before. The LIHEAP Leveraging funds and huge support by the SCHRA employees and partners made a truly winning effort for all involved. It opened doors in the local communities to meet with partners and developed public awareness on a far greater spectrum.



Central Office Staff:

From left to right, Cathy Hayes, Program Director, Dee Dee Sneed, CSBG Coordinator, Rachel Dumas, LIHEAP Coordinator, Coy Anderson, Executive Director.

At the Annual SCHRA Governing Board meeting in 2009, each of our 13 county Neighborhood Service Center staff members were presented with a plaque that was a duplicate of the plaque presented to SCHRA in Biloxi. It is only fitting that each county office has a plaque in their office because, as the saying goes, “that’s where the rubber hits the road”.

NOTES

IN LOVING MEMORY



July 13, 1960 – September 6, 2009

NATALIE HENDERSON PETTUS
Head Start Health Coordinator
for 16 years



September 27, 1941 – October 27, 2009

KENNETH TURNBOW
Lewis County Mayor
SCHRA Board Member
2002 - 2009

*Their years of service and dedication to the South Central
Human Resource Agency and society will long be
remembered and deeply appreciated.*



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