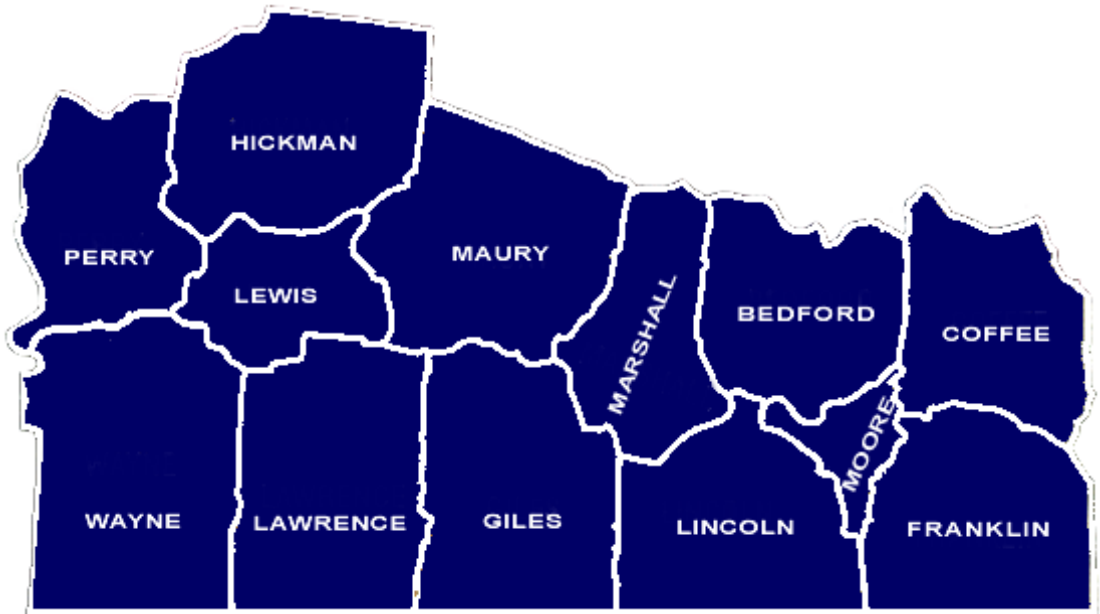


*“Helping People Help Themselves”
across thirteen counties in South Central TN*



***SOUTH CENTRAL
HUMAN RESOURCE AGENCY***

**ANNUAL REPORT
2011–2012**

WWW.SCHRA.US

**ANNUAL REPORT
2011 - 2012
TABLE OF CONTENTS**

Message from the Executive Director	Page 1
SCHRA PROFILE:	
Mission/Vision Statement/Profile	Page 3
SCHRA Area Map	Page 4
SCHRA Programs At-a-Glance	Page 5
Senior Staff	Page 6
Organizational Chart	Page 8
Neighborhood Service Centers	Page 9
REGULATORY BODIES:	
Overview	Page 10
Board Officers	Page 11
Policy Council Committees	Page 12
SCHRA Governing Board	Page 13
SCHRA Policy Council	Page 14
FISCAL SERVICES:	
Combined Balance Sheet	Page 15
Combined Statement of Revenues & Expenditures	Page 16
Operating Budget	Page 18
PROGRAM SUMMARIES:	
Nutrition Services for the Elderly - Congregate	Page 21
Nutrition Services for the Elderly – Home Delivered	Page 22
Home & Community Based Services (Meals)	Page 23
Foster Grandparent Program	Page 25
Retired Senior Volunteer Program	Page 27
Volunteer Income Tax Assistance Program	Page 28
Senior Community Service Employment Program	Page 28
Low Income Home Energy Assistance Program	Page 30
Community Services Block Grant Program	Page 31
Homemaker Services/OPTIONS for the Elderly	Page 33
SSBG/Protective Service Homemaker Program	Page 35
Emergency Food Assistance Program	Page 36
Emergency Food & Shelter – Marshall County	Page 37
Drug & Alcohol Safety Program	Page 37
Weatherization Assistance Program - ARRA	Page 38
Community Corrections Program	Page 39
Alcohol/Drug Safety Educational Program	Page 40
Head Start/Early Head Start	Page 41
Community Representative Payee Program	Page 43
AWARD RECIPIENT	Page 44
IN MEMORY/HALL OF FAME RECIPIENT	Page 45
Notes	Page 46

FROM THE EXECUTIVE DIRECTOR...



I want to take this opportunity to thank each of you for your willingness to serve and the time you spend to make our Executive Committee and Policy Council so effective and productive in providing programs to those we serve. As you can tell from the Annual Report, a great number of your constituents, friends and neighbors were served last year in a most successful year. The

ARRA monies have all but disappeared from our budgets for this current program year and we have returned to the funding levels of 2008 to try and meet the needs of so many. The economic times we have faced and are now facing is with less funding and is going to be a challenge for all of us, but I believe strongly that we have the staff and personnel in place to meet the needs of our communities through being innovative and forming partnerships with other organizations to do so.

As the past program year drew to a close, changes were made once again in some of the State departments which has an impact on the programs we deliver. The Weatherization Assistance Program (WAP) was moved from the Department of Human services to the Tennessee Housing Development Agency and has been inactive since the beginning of the new year (July 2012) for all agencies. THDA hopes to have the program operational in the very near future with less funding that we have experienced in the past. This will mean fewer clients being served and/or less measures being addressed to weatherize a home. Once the decision has been made as to available funds to each agency, etc., we will be able to put the program in place once again. We have also been notified that the Community Corrections Program will be transferred from the Board of Probation and Parole to the Department of Corrections with no major changes expected. The Title V Program will continue to exist as Senior Services of America was awarded the contract with the Federal government to continue and we are a part of that entity. The Retired Senior Volunteer Program is up for competition and contract renewal and we are awaiting the word on our application to continue with this program. We have also submitted our application for renewal of our Head Start/Early Head Start grant to continue serving the children in our geographic area with educational programs. All of us, as so many of you know, are still being responsible for “accountability and transparency.”

With the cuts in funding at the Federal and State levels, it is of dire importance that we strive to meet our local appropriation requests in order to help us meet the needs of all of our constituents. Without the local appropriations being met, we can lose our State appropriations because that is one of the requirements to receive State funding of this type.

Our Annual Report will show by numbers that our people were served and that we were very accountable and transparent in all of our transactions. I want to thank our Program Directors and their personnel for the work they did and continue to make South Central what it is to so many - - productive, creative, and positive that our goals will be

met. Rest assured that all of our funds, from whatever source, are used with much oversight and scrutiny in order to provide all of the services we can to your constituents and nothing is wasted. South Central Human Resource Agency, with your oversight and guidance, allows us to provide quality programs and services to your constituents and our clients in order to *"Help People Help Themselves!"*

As always, I appreciate you and your leadership, guidance, and your desire to serve as a public official, a consumer representative, or a consultant to the council, and as a friend to the agency. Your job is, as they say nowadays, 24-7 and most of those are without thanks or pats on the back. The reward is knowing that you do make a difference and have made a difference in many people's lives for the better. It is truly a blessing to have so many willing to serve to make all of this happen for the benefits of others, knowing that you will all get your recognition at a later time. Thank you again for your time and talents to assist us in our mission. If any of us at SCHRA can assist you in any way, please call and we will give it our best effort to make it happen. Thank you for allowing me to serve you, your constituents, our clients, and the agency.

Sincerely,

A handwritten signature in cursive script that reads "James Coy Anderson".

James Coy Anderson
Executive Director

SOUTH CENTRAL HUMAN RESOURCE AGENCY

PROFILE

The South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975. Its goal is to promote the development of human resources in South Central Tennessee through effective and efficient delivery of human services.

In the years that followed, the SCHRA expanded its programs and emerged as a recognized leader in helping economically disadvantaged, elderly and handicapped persons in the South Central Development District.

From our Central Office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our 14 Neighborhood Service Centers located in each county seat. The following 13 counties served by the SCHRA contain over 6,500 square miles of vastly rural country and supports a

population of approximately 423,012 individuals: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne.

Across this region in fiscal year 2012, the SCHRA had in place 14 Neighborhood Service Centers, 21 Head Start Centers and 1 Home-based, 23 Pre-K collaborations, 3 Early Head Start Centers, 21 congregate meal sites and 2 main kitchens. During this year, the SCHRA channeled over 19 million dollars through grant/contract programs and employed approximately 400 people.

Guided by our Governing Board and Policy Council, the South Central Human Resource Agency lives its motto daily:

***“HELPING PEOPLE
HELP THEMSELVES”***

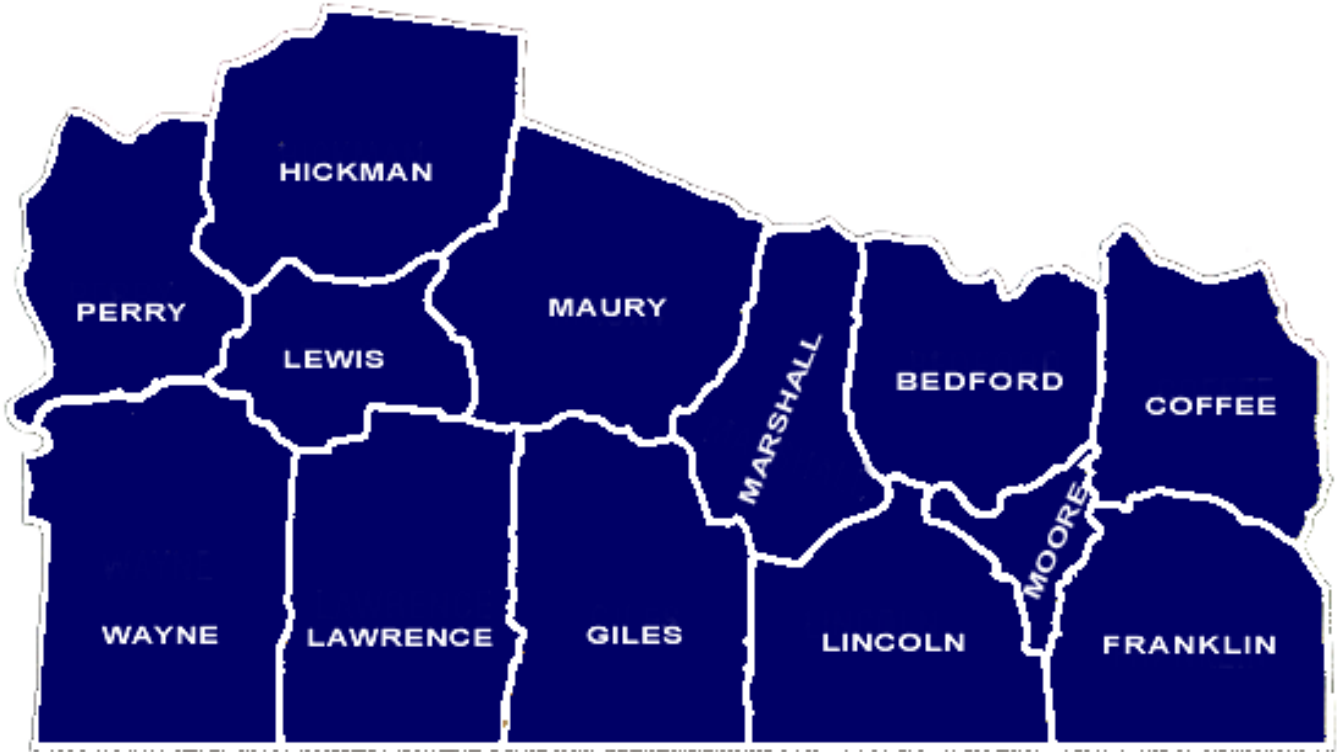
MISSION STATEMENT

The mission of the South Central Human Resource Agency is to assist eligible people of all ages to obtain a variety of services and resources.

VISION STATEMENT

Within three years, South Central Human Resource Agency will increase enterprise funding by 25%. We will differentiate ourselves from our competitors by expanding our services to the elderly and Veterans. We will open one pilot adult daycare, market our services to the Tennessee Veterans Administration and absorb programs forfeited by other service providers.

SCHRA Service Area



SCHRA has a Neighborhood Service Center (NSC) in each of our 13 counties (two in Coffee County) to provide access to programs and referral to other services in the community. We have 21 Head Start Centers across our area and one Home-based program in Coffee County, 3 Early Head Start Centers located in Bedford, Giles, and Lawrence counties, 23 Pre-K Classroom collaborations in Franklin, Maury, and Wayne counties. The Nutrition Program has 21 congregate meal sites and 2 main kitchens – one in Fayetteville, Lincoln County, and one in Hohenwald, Lewis County.

SCHRA Programs At-a-Glance

Program	Goal
Home & Community Based Program (OPTIONS) Medicaid Waiver/Homemaker/Family Caregiver, Respite Sitter/Meals/Long Term Care Choices	Provides homemaker, personal care, sitter service, and home delivered meals to elderly and adults 18 years or older with a disability.
Foster Grandparents- FGP	Provides stipend volunteer opportunities for limited income persons age 55 and over to give support services to children with "special needs" in the community
Retired Senior Volunteer Program	Provides opportunities for retired persons age 55 and older to serve their communities through volunteerism.
Senior Community Service Employment Program - Title V	Assists economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training and assistance with placement in permanent employment situations.
Low Income Energy Assistance Program - LIHEAP	Provides financial assistance for heating costs to elderly, handicapped and low income persons.
Community Services Block Grant - CSBG	Provides access to programs and services needed by elderly, handicapped and low-income persons through Neighborhood Service Centers.
Social Services Block Grant/Protective Service Homemaker	Provides support services to adults who have been threatened with abuse, neglect, or exploitation.
Emergency Food Assistance Program	Provide USDA donated food products to low income households at distribution held quarterly in each of our thirteen counties.
Weatherization Assistance Program	To improve energy efficiency and reduce energy costs of low income households by utilizing energy efficient materials.
Community Corrections Program	Provide alternative to incarceration for non-violent felony offenders.
Alcohol/Drug Safety Education	A court ordered education program providing a minimum of 12 hours of education pertaining to substance abuse, physiological and psychological aspects of alcohol and drug use.
Head Start/Early Head Start	Provide comprehensive educational opportunities for low-income and special needs children and empower families.
Food Service Program	Provides a hot nutritious noon-time meal to individuals for a fee without limited qualifications.
Nutrition Services for the elderly	Provides a hot nutritious noon-time meal at congregate meal sites for individuals 60 years of age and older, and delivers meals to eligible homebound.
Ensure	For sale to the public, with no qualifications, at a discounted price.
Catering	The Nutrition Program offers full service catering to the public for a fee, depending on what you order. The funds from catering help generate enough income to purchase equipment as needed and to help sustain the Nutrition program at five days a week.
Community Representative Payee Program	Provides money management services to assist persons who are incapable of keeping track of financial matters. Must receive Social Security or disability benefit and certified by a physician to be incapable of money management.
Private Pay Homemaker Services	Provides light housekeeping and respite sitter services, on a fee basis, with no limiting qualifications.
Volunteer Income Tax Program (VITA)	Volunteers complete annual tax returns for low and moderate income taxpayers free of charge.
Fingerprinting Service	Provides fingerprinting services to the public.

SCHRA SENIOR STAFF



Pat Bennett
Network Administrator



Joann Benson
Head Start/Early Head Start Director



Donna Brazier
Nutrition Program Director



Bobbie Cox
Foster Grandparent
Program Director



Patsy Freeman
Executive Secretary



Pam Gray
Purchasing Officer



Jackie Hamlin
Retired Senior Volunteer
Program Director

SENIOR STAFF continued



Judy McCleod
Correction Program Director
Fingerprinting



Cindy Miles
Community Services Program Director,
CRPP and DUI School Program Director



Pamela Morris
Title V Program Director



Kenneth Parker
Maintenance Officer



Scarlet Patterson
Human Resource Manager



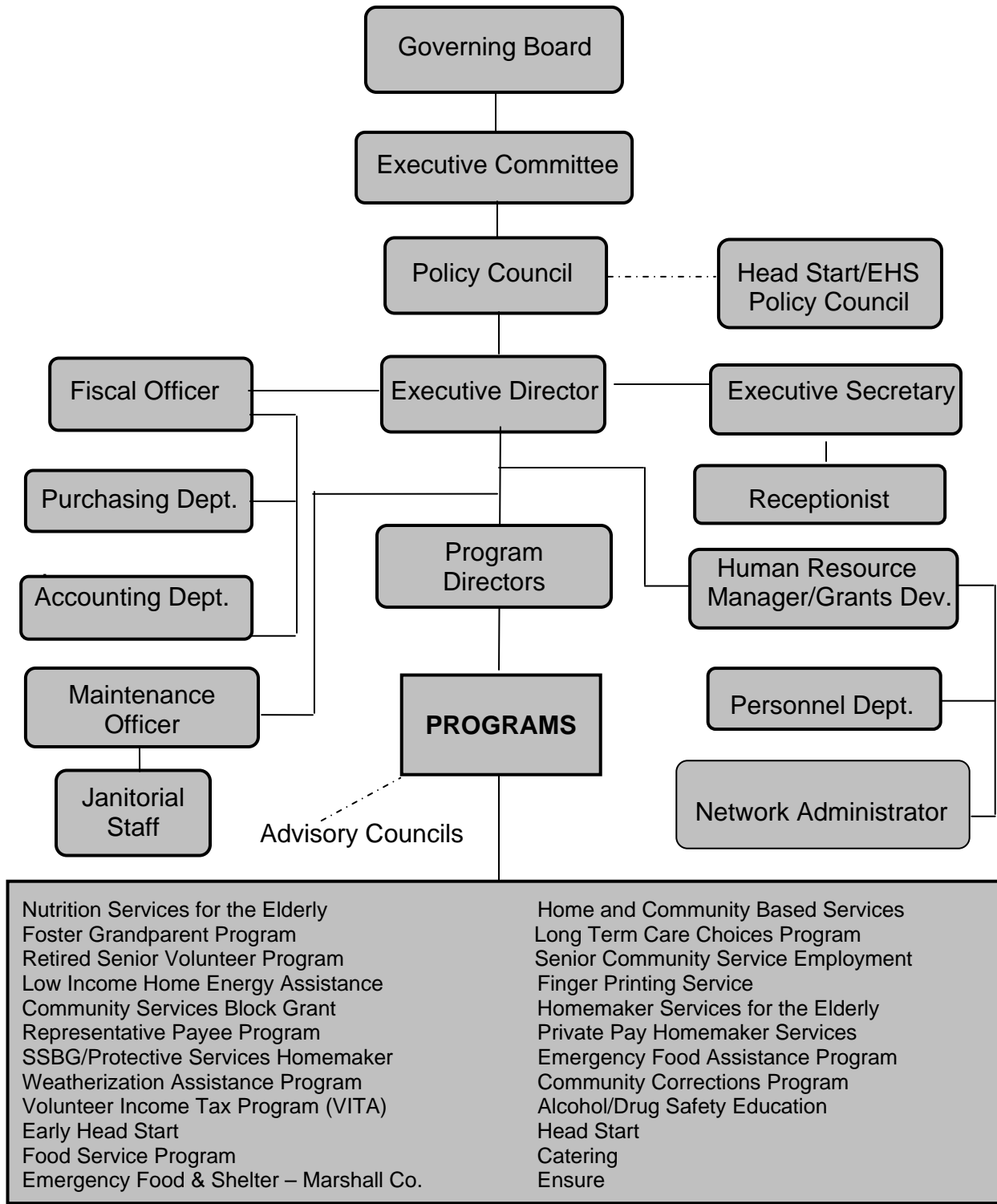
Jim Reynolds
Fiscal Officer



Emily Satterfield
Weatherization Program Director

SOUTH CENTRAL HUMAN RESOURCE AGENCY

ORGANIZATIONAL CHART



SOUTH CENTRAL HUMAN RESOURCE AGENCY
NEIGHBORHOOD SERVICE CENTERS

BEDFORD COUNTY	210 S. Main St. Shelbyville, TN 37160	684-3015
COFFEE COUNTY	County Building 300 Hillsboro Hwy., Box 7 Manchester, TN 37355	723-5118
	414 Wilson Avenue Tullahoma, TN 37388	461-0041
FRANKLIN COUNTY	107 N. Porter St., Suite 5 Winchester, TN 37398	967-1438
GILES COUNTY	937 W. College St. Pulaski, TN 38478	363-5382
HICKMAN COUNTY	101 College St. Centerville, TN 37033	729-5921
LAWRENCE COUNTY	15 Public Square Lawrenceburg, TN 38464	762-7863
LEWIS COUNTY	43 Smith Avenue Hohenwald, TN 38462	796-4825
LINCOLN COUNTY	1437 Winchester Hwy. Fayetteville, TN 37334	433-7182
MARSHALL COUNTY	1572 Old Columbia Hwy. Lewisburg, TN 37091	359-6393
MAURY COUNTY	1740 North Main St. Columbia, TN 38401	388-1173
MOORE COUNTY	251 Majors Blvd. P. O. Box 403 Lynchburg, TN 37359	759-7827
PERRY COUNTY	100 North Popular Linden, TN 37096	589-2130
WAYNE COUNTY	525 B Highway 64 Waynesboro, TN 38485	722-3717

(931) area code

OVERVIEW OF SCHRA REGULATORY BODIES THE GOVERNING BOARD, EXECUTIVE COMMITTEE & POLICY COUNCIL

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board has delegated authority to the Executive Committee of the South Central Tennessee Development District (SCTDD) to act for it, and has authorized the Policy Council to administer Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

The SCHRA Governing Board is composed of representatives from each of the 13 counties that the Agency serves. Membership consists of the county executive/mayor of each county, the mayor of each municipality, thirteen human resource representatives appointed by the county mayor/executive, and one state senator and one state representative whose districts lie within the Development District.

Similarly, the Executive Committee of the SCTDD is comprised of 13 county/metro executives, three minority representatives, one state senator, one state representative, and seven city mayors; and, as authorized, acts for the Governing Board.

The membership of the Policy Council is comprised of one third elected public officials currently holding office, one third are persons chosen in accordance with democratic selection procedures to assure that they are representatives of the poor in the area they serve, and the remainder members are officials or members of business, industry, religious, welfare, education, and other major groups with interest in the community. This is known as a tri-partite board to insure compliance with the Community Services Block Grant Act.

Additionally, serving on the Policy Council in a non-voting status, is a Head Start Policy Council Representative, Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Policy Council meets four times a year; the Executive Committee of the SCTDD, acting for the SCHRA Governing Board, meets in concert with and ratifies Policy Council Actions including program budgets, proposals, and contracts approved by the Policy Council. The SCHRA Governing Board meets annually.

The members of these bodies play a critical role in overseeing programs, ratifying policies and helping to plan the future of our Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OFFICERS 2011-2012**

POLICY COUNCIL



Joanne Lord
Secretary
Perry County

Peggy Bevels
Vice Chairperson
Lincoln Co. Mayor

Janet Vanzant
Chairperson
Giles Co. Mayor

GOVERNING BOARD



Janet Vanzant
Chairperson
Giles Co. Mayor

David Pennington
Vice Chairman
Coffee Co. Mayor

Betty Superstein
Secretary
Manchester City Mayor

2011- 2012 BOARD OFFICERS (at June 30, 2012)

SCHRA GOVERNING BOARD AND SCHRA EXECUTIVE COMMITTEE:

Giles County Mayor Janet Vanzant.....Chairperson
Coffee County Mayor David Pennington.....Vice-Chairman
Manchester Mayor Betty Superstein.....Secretary

SCHRA POLICY COUNCIL:

Giles County Mayor Janet Vanzant.....Chairperson
Lincoln County Mayor Peggy Bevels.....Vice-Chairperson
Mrs. Joanne Lord.....Secretary

SCHRA POLICY COUNCIL COMMITTEES:

BUDGET/STATE APPROPRIATIONS:

County Mayor Janet Vanzant, Chr.
County Mayor Jason Rich
Mrs. Barbara Boyett
County Mayor Richard Stewart
Mr. Dolan Eady
Metro/County Mayor Sloan Stewart

PERSONNEL:

Mrs. Sandy Calvert, Chairperson
Mr. Wayne Limbaugh
County Mayor John Carroll
Mr. Willie Lee Leslie
Ms. Sandra Minatra
County Mayor Peggy Bevels

GRIEVANCE:

County Mayor Eugene Ray, Chr.
County Mayor David Pennington
Mr. Dolan Eady
Ms. Sue Turnbow
Ms. Melanie Smith
Mr. Warren Miller

NOMINATING/BY-LAWS:

County Mayor David Pennington, Chr.
Mr. Warren Miller
Mr. Will P. Martin
County Mayor Joe Boyd Liggett
County Mayor Van Ward

PROPERTY:

County Mayor Joe Boyd Liggett, Chr.
Mr. Tom Holland, Financial Rep.
Mr. Eugene Richardson
Attorney Cathy Conley, Legal Rep.
Ms. Joanne Lord
Ms. Debra Barnes, Head Start Rep.
County Mayor Steve Gregory
County Executive J. Mack Chandler

CSBG Service Priority Setting:

County Mayor John Carroll, Chairman
Mr. Will P. Martin
County Mayor James Lee Bailey
Mr. Wayne Limbaugh
Ms. Sandy Calvert
Ms. Sandra Minatra

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
GOVERNING BOARD 2011-2012***

BEDFORD COUNTY

County Mayor Eugene Ray
Mayor Dennis Webb-Bell Buckle
Mayor Larry Nee-Normandy
Mayor Wallace Cartwright-Shelbyville
Mayor Ron Stacy-Wartrace
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mayor Betty Superstein-Manchester
Mayor Troy Bisby-Tullahoma
Mr. Rennie Bell

FRANKLIN COUNTY

County Mayor Richard Stewart
Mayor Joe Ed Williams-Cowan
Mayor Robin Smith-Decherd
Mayor Tony DeMatteo-Estill Springs
Mayor Terry May-Huntland
Mayor Terry Harrell-Winchester
Ms. Melanie Smith

GILES COUNTY

County Mayor Janet Vanzant
Mayor Tim McConnell-Ardmore
Mayor Pat Ford-Pulaski
Mayor Carolyn Thompson-Elkton
Mayor Troy Hood-Lynnville
Mayor Tracy Wilburn-Minor Hill
Ms. Sandra Minatra

HICKMAN COUNTY

County Mayor Steve Gregory
Mayor Bob Bohn-Centerville
Mr. Mickey Bunn

LAWRENCE COUNTY

County Executive J. Mack Chandler
Mayor Rex Johnson-Ethridge
Mayor Keith Durham-Lawrenceburg
Mayor Fred Simbeck-Loretto
Mayor Michael Novem-St. Joseph
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Van Ward
Mayor Johnny Clayton-Hohenwald
Ms. Sue Turnbow

LINCOLN COUNTY

County Mayor Peggy Bevels
Mayor John Ed Underwood-Fayetteville
Mayor James Owen-Petersburg
Mr. Willie Lee Leslie

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Mayor Carl Cooper-Chapel Hill
Mayor Amos Davis-Cornersville
Mayor Barbara Woods-Lewisburg
Ms. Barbara Boyett

MAURY COUNTY

County Mayor James Lee Bailey
Mayor Dean Dickey-Columbia
Mayor Richard Hendrix-Mt. Pleasant
Mayor Michael Dinwiddie-Spring Hill
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Mayor Jim Azbill-Linden
Mayor Robby Moore-Lobelville
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mayor Robert Culp-Clifton
Mayor Robert Vencion-Waynesboro
Mayor Jasper Brewer-Collinwood
Mr. Warren Miller

Representative Judd Matheny
Senator Bill Ketron

*at June 30, 2012

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
POLICY COUNCIL 2011-2012**

BEDFORD COUNTY

County Mayor Eugene Ray
Mr. Will P. Martin

COFFEE COUNTY

County Mayor David Pennington
Mr. Wayne Limbaugh
Attorney Cathy Conley, Legal Rep.

FRANKLIN COUNTY

County Mayor Richard Stewart
Ms. Melanie Smith
Ms. Denise Redmon, Head Start Rep.

GILES COUNTY

County Mayor Janet Vanzant
Ms. Sandra Minatra

HICKMAN COUNTY

County Mayor Steve Gregory
Mr. Mickey Bunn

LAWRENCE COUNTY

County Executive J. Mack Chandler
Ms. Sandy Calvert

LEWIS COUNTY

County Mayor Van Ward
Ms. Sandra Thompson

LINCOLN COUNTY

County Mayor Peggy Bevels
Mr. Willie Lee Leslie
Mr. Tom Holland, Financial Rep.

MARSHALL COUNTY

County Mayor Joe Boyd Liggett
Ms. Barbara Boyett

MAURY COUNTY

County Mayor James Lee Bailey
Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor John Carroll
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich
Mr. Warren Miller

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED BALANCE SHEET
JUNE 30, 2012**

ASSETS

Cash	\$ 648,428.64
Cash - Liquid Funds Account - Restricted	272,067.86
Local Gov't Investment Pool	171.13
Certificate of Deposit - Construction	459,000.00
Cash - CCRP	241,667.70
Inventory - Consumable Supplies	19,345.97
Prepayments	16,023.20
Due from Grantors	<u>8,799.95</u>
Current Assets	<u>\$1,665,504.45</u>
Land & Buildings	1,450,222.74
Leasehold Improvements	311,759.73
Vehicles & Other Equipment	1,285,863.41
Accumulated Depreciation	<u>(1,399,494.47)</u>

TOTAL ASSETS **\$3,313,855.86**

LIABILITIES AND FUND EQUITY

Liabilities:

Accounts Payable	\$ 2,550.20
Withholdings & Benefits Payable	119,659.19
Accrued Audit Fee	39,500.00
Accrued Leave	277,099.64
Due to CRPP	237,226.40
Due to Grantors	46,058.82
Excess Expenditures at June 30, 2012	<u>(381,631.77)</u>
Notes Payable – Building	86,250.00

TOTAL LIABILITIES **\$ 426,712.48**

Fund Equity:

Investment in Land & Buildings	\$ 1,450,222.74
Investment in Leasehold Improvements	311,759.73
Investment in other Fixed Assets	1,285,863.41
Accumulated Depreciation	<u>(1,399,494.47)</u>
Fund Balance – Restricted	455,545.15
Fund Balance - Unrestricted	<u>783,246.82</u>

TOTAL FUND EQUITY **\$2,887,143.38**

TOTAL LIABILITIES AND FUND EQUITY **\$3,313,855.86**

- (1) This statement does not include in-kind contribution activities.
(2) This statement for the twelve months ending June 30, 2012 is presented on the cash basis.
(3) This statement is unaudited and is subject to adjustment as audited.

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
COMBINED STATEMENT OF REVENUES AND EXPENDITURES
FOR THE TWELVE MONTHS ENDED JUNE 30, 2012**

REVENUES

Head Start	\$6,103,244.45
Head Start – COB	60,914.20
Head Start Expansion (57)	343,543.16
Head Start Expansion (58)	556,713.34
Head Start Expansion Training & Technical Assistance (B)	4,173.64
Head Start Expansion Training & Technical Assistance (C)	4,393.73
Head Start Training & Technical Assistance	75,575.11
Early Head Start	584,388.22
EHS Training & Technical Assistance	12,043.08
Mentor Grant	54,804.66
Head Start Restricted	2,280.23
Community Services Block Grant (18)	132,636.19
Community Services Block Grant (19)	551,181.63
Community Services Block Grant restricted	1,169.64
Low Income Home Energy Assistance Program (28)	549,311.25
Low Income Home Energy Assistance Program (29)	3,314,785.92
Weatherization Assistance Program	449,201.50
Weatherization Assistance Program – ARRA (57)	571,270.97
Protective Service/Homemaker Program (SSBG) (64)	62,107.96
Protective Service/Homemaker Program (SSBG) (65)	152,430.69
State Appropriations	200,688.00
SCHRA Discretionary Account	41,166.05
SCHRA Special Project	1,349.84
Community Foundation	-
Alcohol & Drug Safety Program	34,108.60
Ensure	48,151.00
Nutrition Services for the Elderly	1,500,704.02
Meals on Wheels	15,914.00
Food Service Program	1,282,619.41
Homemaker Services	437,962.98
Community Corrections Program	389,163.34
Fingerprinting Program	2,205.00
Senior Community Services Project Title V - SSAI (19)	644,249.00
Senior Community Services Project Title V - SSAI (18)	71,696.00
Volunteer Income Tax Assistance	32,000.00
Volunteer Income Tax Assistance – DHS	-
Retired Senior Volunteer Program – CNS (18)	27,145.22
Retired Senior Volunteer Program – CNS (19)	5,768.00
Retired Senior Volunteer Program – Restricted	-
Foster Grandparents Program	283,616.12
Foster Grandparents Program – Restricted	614.15
Marshall County Emergency Food & Shelter Program	18,764.00
Perry County Flood Relief	1.42
TN Emergency Food Assistance Program PY (18)	37,849.92
TN Emergency Food Assistance Program PY (19)	27,719.82
TN Emergency Food Assistance Program Restricted	118.92
Community Representative Payee Program	<u>66,568.90</u>

TOTAL REVENUES

\$18,756,313.28

EXPENDITURES

Head Start	\$6,177,712.84
Head Start – COB	60,914.20
Mentor Grant	54,809.53
Head Start Expansion (57)	343,825.73
Head Start Expansion (58)	556,713.34
Head Start Training & Technical Assistance	75,575.11
Early Head Start	584,388.22
EHS Training & Technical Assistance	12,043.08
Head Start Expansion Training & Technical Assistance (B)	4,161.30
Head Start Expansion Training & Technical Assistance (C)	4,393.73
Head Start – Restricted	79,306.76
Community Services Block Grant - Restricted	208.00
Community Services Block Grant (18)	132,579.28
Community Services Block Grant (19)	656,118.03
Low Income Energy Assistance Program (28)	549,311.25
Low Income Energy Assistance Program (29)	3,361,286.79
Weatherization Assistance Program	499,457.86
Weatherization Assistance Program – ARRA (57)	619,949.97
Protective Service/Homemaker Program (SSBG) (64)	76,072.45
Protective Service/Homemaker Program (SSBG) (65)	180,746.24
State Appropriations	37,601.13
SCHRA Discretionary Account	90,891.53
SCHRA Special Project	1,231.78
Alcohol & Drug Safety Program	26,204.83
Ensure	59,174.87
Nutrition Services for the Elderly	1,587,265.43
Meals on Wheels	-
Food Service Program	1,189,339.19
Homemaker Services - SCTDD	425,223.97
Community Corrections Program	467,547.89
Fingerprinting Program	820.45
Senior Community Services Project Title V – SSAI (18)	71,696.12
Senior Community Services Project Title V – SSAI (19)	639,121.04
Volunteer Income Tax Assistance	40,552.66
Volunteer Income Tax Assistance – DHS	-
Retired Senior Volunteer Program – CNS (18)	27,145.22
Retired Senior Volunteer Program – CNS (19)	6,247.74
Retired Senior Volunteer Program – Restricted	260.68
Foster Grandparents Program	284,496.89
Foster Grandparents Program – Restricted	-
Marshall County Emergency Food & Shelter Program	19,800.77
Perry County Flood Relief	-
TN Emergency Food Assistance Program PY (18)	36,574.41
TN Emergency Food Assistance Program PY (19)	32,858.01
TN Emergency Food Assistance Program Restricted	-
Community Representative Program	64,318.77
Community Foundation	(2.04)

TOTAL EXPENDITURES

\$ 19,137,945.05

Excess of Revenues Over (Under) Expenditures

\$ (381,631.77)

**SOUTH CENTRAL HUMAN RESOURCE AGENCY
OPERATING BUDGET 2011/2012**

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
AGING				
Nutrition Services for the Elderly:				
Title III-C Congregate Meal Service	07-01-11/06-30-12	South Central TN Development District	616,403	709,358
Title III-C Congregate Meal Service	07-01-11/06-30-12	State of TN and Local Govts. *		50,638
Title III-C Home Delivered Meal Service	07-01-11/06-30-12	South Central TN Development District	512,637	469,754
OPTIONS Home Delivered Meal Service	07-01-11/06-30-12	South Central TN Development District	133,180	124,074
Family Care Giver Home Delivered Meal Service	07-01-11/06-30-12	South Central TN Development District	20,555	19,159
AmeriChoice LTC Home Delivered Meal Service	07-01-11/06-30-12	AmeriChoice	197,654	182,622
AmeriGroup LTC Home Delivered Meal Service	07-01-11/06-30-12	AmeriGroup	136,603	132,900
Blue Care Home Delivered Meal Service	07-01-11/06-30-12	BlueCare	6,906	6,347
Private Pay Home Delivered Meal Service	07-01-11/06-30-12	Agency Performance Based	22,676	20,021
Ensure Program	07-01-11/06-30-12	Agency Performance Based	50,014	60,432
Homemaker Services for the Elderly:				
Title III-B Homemaker Services	07-01-11/06-30-12	South Central TN Development District	87,910	74,891
OPTIONS Homemaker Services	07-01-11/06-30-12	South Central TN Development District	94,239	83,554
Family Caregiver Homemaker Services	07-01-11/06-30-12	South Central TN Development District	6,807	6,035
AmeriChoice LTC Homemaker Services	07-01-11/06-30-12	AmeriChoice	51,708	47,482
AmeriGroup LTC Homemaker Services	07-01-11/06-30-12	AmeriGroup	4,803	4,603
OPTIONS Personal Care Services	07-01-11/06-30-12	South Central TN Development District	26,512	23,414
AmeriChoice LTC Personal Care Services	07-01-11/06-30-12	AmeriChoice	115,789	103,180
AmeriGroup LTC Personal Care Services	07-01-11/06-30-12	AmeriGroup	40,373	35,321
Family Care Giver Sitter Services	07-01-11/06-30-12	South Central TN Development District	49,699	43,893
AmeriChoice LTC Respite Services	07-01-11/06-30-12	AmeriChoice	3,911	4,354
AmeriChoice LTC Attendant Care Services	07-01-11/06-30-12	AmeriChoice	19,770	20,678
Retired Senior Volunteer Program	07-01-11/03-30-12	Corp. for National & Community Service	27,527	27,111
Retired Senior Volunteer Program	04-01-12/06-30-12	Corp. for National & Community Service	36,702	7,723
Retired Senior Volunteer - Restricted	07-01-11/06-30-12	Local		295
Foster Grandparent Program	07-01-11/06-30-12	Corp. for National & Community Service	288,652	287,184
Foster Grandparent Program – Restricted	07-01-11/06-30-12	Local	614	614
Foster Grandparent Program - Restricted	07-01-11/06-30-12	State and Local Appropriations *		1,087

OPERATING BUDGET cont'd**EMPLOYMENT AND TRAINING**

Senior Community Service Employment Program	07-01-11/07-30-11	Senior Service America, Inc.	71,696	71,696
Senior Community Service Employment Program	08-01-11/06-30-12	Senior Service America, Inc.	675,666	675,228

CHILDREN AND YOUTH SERVICES

Head Start	07-01-11/06-30-12	U. S. Dept. of Health & Human Services	6,056,148	5,944,108
Head Start Training & Technical Assistance	07-01-11/06-30-12	U. S. Dept. of Health & Human Services	75,584	75,643
Head Start – USDA	07-01-11/06-30-12	TN Department of Human Services	387,887	387,887
Head Start – Restricted Fund	07-01-11/06-30-12	Local	2,303	79,378
Head Start Expansion	10-01-11/06-30-12	U. S. Dept. of Health & Human Services	631,217	580,147
Head Start Expansion Training & Technical Asst.	10-01-11/06-30-12	U. S. Dept. of Health & Human Services	4,973	4,401
Head Start Expansion - USDA	10-01-11/06-30-12	TN Department of Human Services	40,437	40,437
Head Start Expansion	10-01-10/03-30-12	U. S. Dept. of Health & Human Services	508,778	343,384
Head Start Expansion Training & Technical Asst.	10-01-10/09-30-11	U. S. Dept. of Health & Human Services	20,020	4,524
Head Start Expansion – USDA	10-01-10/09-30-11	TN Department of Human Services	18,187	18,187
Head Start Mentor Grant	09-01-10/02-2013	U. S. Dept. of Health & Human Services	95,268	54,812
Head Start – COB	07-01-11/06-30-12	U. S. Dept. of Health & Human Services	315,288	114,532
Early Head Start	07-01-11/06-30-12	U. S. Dept. of Health & Human Services	562,938	562,858
Early Head Start Training & Technical Asst.	07-01-11/06-30-12	U. S. Dept. of Health & Human Services	14,073	12,351
Early Head Start – USDA	07-01-11/06-30-12	TN Dept. of Health & Human Services	23,978	23,978

ENERGY ASSISTANCE

Low Income Energy Home Assistance Program	07-01-11/06-30-12	Tennessee Department of Human Services	4,096,836	3,932,698
Weatherization Assistance Program	07-01-11/06-30-12	Tennessee Department of Human Services	557,016	501,917
Weatherization Assistance Program ARRA	10-01-10/09-30-11	Tennessee Department of Human Services	580,140	580,140
Weatherization Assistance Program ARRA	10-01-10/09-30-11	State and Local Appropriations *	-	40,109

CORRECTIONS AND REHABILITATIONS

Community Corrections Program	07-01-11/06-30-12	TN Dept. of Board of Probation & Parole	484,106	460,422
Community Corrections Program	07-01-11/06-30-12	Local Performance Based	33,075	23,323
DUI/Alcohol Safety Services	07-01-11/06-30-12	Local Performance Based	34,285	25,883
Fingerprinting Services	07-01-11/06-30-12	Local Performance Based	2,571	821

OPERATING BUDGET cont'd

			FUNDING	FUNDS
PROGRAM	PROJECT PERIOD	FUNDING SOURCE	AVAILABLE	UTILIZED
SUPPORT AND EMERGENCY SERVICES				
Social Services Block Grant Homemaker Program	07-01-11/06-30-12	Tennessee Department of Human Services	237,167	212,911
Social Services Block Grant Homemaker Program	07-01-11/06-30-12	Local Governments	26,738	26,738
Social Services Block Grant Homemaker Program	07-01-11/06-30-12	State and Local Appropriations *		26,490
Tennessee Emergency Food Assistance Program	10-01-10/09-30-11	Tennessee Department of Agriculture	36,574	36,574
Tennessee Emergency Food Assistance Program	10-01-11/09-30-12	Tennessee Department of Agriculture	99,283	34,440
TN Emergency Food Assistance Prog -Restricted	10-01-11/09-30-12	Agency	119	-
Emergency Food & Shelter - Marshall County	07-01-11/06-30-12	Emergency Food & Shelter National Bd.	18,764	18,764
Emergency Food & Shelter - Marshall County	07-01-11/06-30-12	State and Local Appropriations *		1,055
Community Representative Payee Administration	07-01-11/06-30-12	Agency Performance-based	66,607	64,736
Volunteer Income Tax Assistance	10-01-11/06-30-12	United Way of Metropolitan Nashville	43,000	38,397
Volunteer Income Tax Assistance	10-01-11/06-30-12	State and Local Appropriations *		2,969
INFORMATION AND REFERRAL				
Community Services Block Grant	07-01-11/06-30-12	Tennessee Department of Human Services	1,079,188	816,453
Community Services Block Grant – Restricted	07-01-11/06-30-12	South Central TN Development District	1,170	208
PROGRAM SUPPORT				
State and Local Appropriations	07-01-11/06-30-12	State of Tennessee & Local Governments *	200,839	78,491
AGENCY ENTERPRISE				
Food Services	07-01-11/06-30-12	Agency	1,395,544	1,279,829
Service Project	07-01-11/06-30-12	Agency	1,350	1,233
Agency Discretionary Fund	07-01-11/06-30-12	Agency	43,198	48,504
GRAND TOTAL			<u>\$21,093,655</u>	<u>\$19,793,380</u>

NUTRITION SERVICES FOR THE ELDERLY

CONGREGATE MEALS

Donna Brazier, Program Director

STAFF: 40

BUDGET: \$616,403 Title III-C

FUNDING SOURCE: SCTDD/TCOA and participant contributions

CLIENTS SERVED: 539

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a congregate or home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. The program is

committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.



SERVICES PROVIDED: Meals were served at 21 nutrition meal sites. The following is a break-out by county of participants and meals served:

County	Clients	Meals	County	Clients	Meals
Bedford	52	11,204	Lincoln	35	7,376
Coffee	99	20,526	Marshall	45	8,674
Franklin	56	11,804	Maury	43	9,285
Giles	30	5,695	Moore	16	3,025
Hickman	11	1,703	Perry	53	10,682
Lawrence	40	7,903	Wayne	35	7,385
Lewis	24	4,941	TOTAL	539	110,203

PARTICIPANT ELIGIBILITY: A person 60 or older and the spouse of the person, regardless of age, are eligible to participate in Nutrition services.

SPECIAL ACCOMPLISHMENTS: Supplemented food to meal sites, Volunteer Appreciation Days, the Foster Grandparent Program meetings, Summer Youth Program, and served Head Start.

NUTRITION SERVICES FOR THE ELDERLY

HOME DELIVERED MEALS

Donna Brazier, Program Director

STAFF: 40

BUDGET: \$512,637 Title III-C

FUNDING SOURCE: South Central TN Development District/TCOA and participant contributions

CLIENTS SERVED: 345

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. Meals are provided to those who have limited mobility which may impair their capacity to shop and cook for themselves. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.



SERVICES PROVIDED: Home Delivered Meals

County	Clients	Meals	County	Clients	Meals
Bedford	23	5,190	Lincoln	20	3,666
Coffee	45	9,505	Marshall	29	6,261
Franklin	50	9,277	Maury	48	9,842
Giles	21	3,958	Moore	07	1,157
Hickman	17	3,319	Perry	15	2,352
Lawrence	32	6,266	Wayne	25	4,629
Lewis	13	2,601	TOTAL	345	68,023

Volunteers are a vital part of our Home-Delivered Meal programs and the success of the programs would not be possible without them.

HOME & COMMUNITY BASED PROGRAM (OPTIONS)

CAREGIVER, OPTIONS, LONG TERM CARE CHOICES HOME DELIVERED MEALS

Donna Brazier, Program Director

PROGRAM STAFF: 40

BUDGET: Based upon a unit cost of \$7.41

FUNDING SOURCE: South Central TN Development District, AmeriGroup, AmeriChoice, and Blue Care

PROGRAM OBJECTIVE: To help the frail and disabled aged 18 years or older to eat adequately. The program provides a noon-time meal in a home delivered setting. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities. This helps minimize the need for institutionalism in nursing homes or other comparable facilities.

PROGRAM ELIGIBILITY: A person 18 years of age or older who has limited mobility that may impair their ability to cook for themselves.

SERVICES PROVIDED: Through June 30, 2012, the following home-delivered meals were provided:

OPTIONS			OPTIONS		
County	Meals	Clients	County	Meals	Clients
Bedford	1,935	09	Lincoln	447	03
Coffee	1,723	08	Marshall	3,463	18
Franklin	2,275	12	Maury	2,685	17
Giles	820	06	Moore	264	01
Hickman	591	05	Perry	204	01
Lawrence	1,278	07	Wayne	1,365	07
Lewis	923	05	TOTAL	17,973	99

CAREGIVER			CAREGIVER		
County	Meals	Clients	County	Meals	Clients
Bedford	0	0	Lincoln	186	2
Coffee	85	1	Marshall	90	1
Franklin	190	1	Maury	643	5
Giles	263	1	Moore	0	0
Hickman	84	2	Perry	66	1
Lawrence	695	9	Wayne	264	1
Lewis	208	4	Total	2,774	28

<i>Long Term Care Choices</i>			<i>Long Term Care Choices</i>		
County	Meals	Clients	County	Meals	Clients
Bedford	2,284	23	Lincoln	2,682	25
Coffee	6,706	62	Marshall	5,800	20
Franklin	2,830	22	Maury	6,161	31
Giles	3,268	37	Moore	477	2
Hickman	2,259	20	Perry	1,213	5
Lawrence	5,877	30	Wayne	3,356	11
Lewis	3,660	22	TOTAL	46,573	310

Letter from a participant:

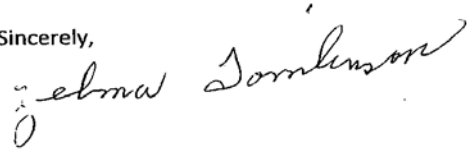
June 28, 2012

Zelma Tomlinson
 2008 Hwy. 100
 Centerville, TN 37033
 Phone # (931)729-3419

I am so thankful for the Meals on Wheels program. Through this program I receive a nutritional balanced meal that I enjoy every day. The meals are very good and the only complaint I would have is that I get too much food on my plate and I can't finish it, but I do save the leftovers for dinner, so nothing goes to waste.

I really like the volunteers that bring me my meal every day. They do it with a big smile and always take time to chat with me for a few minutes before going on. I know this program would not be possible without them, and I am so thankful for all the caring volunteers that make this program possible.

Sincerely,



Zelma Tomlinson

FOOD SERVICE PROGRAM: The Nutrition Program provides a hot, nutritious noon-time meal to individuals for a fee without limited qualifications. These meals can be delivered to your home or place of business.

ENSURE PROGRAM: Ensure is available by the case in assorted flavors to the public at a discounted price. Not to be resold.

CATERING SERVICE: The Nutrition Program offers professional catering services to help generate enough income to purchase equipment as needed and to help sustain the Nutrition Program at five days a week. The catering dollars pay for the cost of food, utility maintenance and labor cost of each job. The remaining money goes back into the program. Without the



additional dollars, the Nutrition Congregate Program would only be in operation four days a week. This would mean that 1850 – 2000 meals per month would be cut and create a higher number of seniors going hungry in our communities. We strive hard to continue keeping seniors fed and in their homes instead of an institution of some kind. For catering services please contact the Nutrition Department at 931-433-7182, ext.138 or 1-800-221-2642, ext. 138.

Recipient of the first 2012 Gordon Acuff Award (see back of book for article)

FOSTER GRANDPARENT PROGRAM

Bobbie Cox, Program Director

BUDGET: \$288,652

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 98



PROGRAM OBJECTIVE: To provide stipend volunteer opportunities for limited income persons age 55 and over to give supportive services to children with "special needs" in the community.

SERVICES PROVIDED: Volunteers (foster grandparents) help infants abandoned at birth, addicted to drugs, assist children and adolescents with learning disabilities, those who have been abused, and/or neglected. Volunteers also help teen parents and their offspring. Foster Grandparents serve in volunteer stations such as Head Start, public schools, day care centers, shelters for abused women and children, and after school programs.

Foster Grandparents and children served are as follows:

COUNTY	VOLUNTEERS	CHILDREN
Bedford	3	12
Coffee	0	0
Franklin	4	40
Giles	10	32
Hickman	1	6
Lawrence	18	52
Lewis	0	0
Lincoln	28	45
Marshall	11	45
Maury	0	0
Moore	0	0
Perry	1	4
Wayne	22	51
Total	98	287



PROGRAM ELIGIBILITY:

Applicants must be at least 55 years old, willing to serve an average of 20 hours per week and meet 200% income guidelines. Persons with disabilities are welcome to serve. Volunteers receive a modest tax-free allowance or stipend and an annual physical exam.

Letters from grannies:

I have really enjoyed being a foster granny. The kids have made me feel needed and loved. I look forward to my time with them, their smiling face and eager to learn. Each one of them has taught me something about myself and gives me something to do to keep busy. Patricia Mayes, Marshall County

I think that the Foster Grandparent Program is a wonderful program to be in. These children need our help and to show them a little love in a kind way. A big hug and a friendly smile mean something very special to the children. It also makes me feel special just to help them. I love the children and I feel great. They really need our help. I thank you for giving me the opportunity to help them. Jeweleen Amis, Marshall County

Since I have been a Foster Grandparent it has been an inspiration in my life to help different kids from kindergarten to sixth grade. Knowing that it will make a difference in my life, kids life, each and every day. Especially as a Foster Grandparent seeing the smiles, and get the hand shakes everyday. Genuinely make a difference in many kids' lives. Being loved is very important and is a big part of the Foster Grandparent program. Each year it gets better and better meeting new kids that are very excited to be in school. I have learned to listen carefully to what they say because it will make you laugh. I love reading to them. Looking forward to working with the kids of all ages throughout the school year. I am looking for another great year. Elsie Mayberry, Marshall County.

As a Foster Grandparent you enjoy childhood again through these children. Seeing some struggling to read and learning to count, turning the #2 and #5 backwards. Hearing stories about their families or new friends at school. Hearing them call you grandma when they see you out, running towards you with a big smile that will melt your heart. The impressions made now on these children will last forever. You're sharing, caring, loving and patience toward these children is a blessing from God. Some don't get any of this at home. A Foster Grandparent for me means love a child love yourself. Beverly Farris, Marshall County.

RETIRED SENIOR VOLUNTEER PROGRAM

Jackie Hamlin, Program Director

STAFF: 1 part-time/Title V Staff – Romine Berryhill

BUDGET: \$64,229

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 240

PROGRAM OBJECTIVE: The Retired Senior Volunteer Program is a locally run, federally legislated grant program which provides opportunities for retired persons 55 and older to serve their communities in volunteering on a regular basis in a variety of settings. Volunteers serve in locally run, cost effective programs.

SERVICES PROVIDED: RSVP offices are located in Bedford, Coffee, Franklin, Lincoln, and Moore counties. Services

being provided by volunteers are: meal delivery for the elderly homebound, telephone reassurance program for shut-ins living alone, visitation in hospitals, assist nursing homes with special projects (bingo, letter writing, singing programs, visitation), assist Senior Citizen Centers with craft/ceramic items for indigent patients at nursing homes, hospitals, volunteer van drivers, also Medicare/Medicaid assistance and adult literacy training.

COUNTY	VOLUNTEERS	VOLUNTEER HOURS
Bedford	55	6,500
Coffee	60	3,250
Franklin	57	7,200
Lincoln	65	7,550
Moore	3	500

PARTICIPANT ELIGIBILITY: Anyone age 55 or over will be given an opportunity to contribute their time, experience, knowledge and other interests to their community. The most important qualification is a willingness to serve!



VOLUNTEER INCOME TAX ASSISTANCE (VITA)

Jackie Hamlin, Program Director

BUDGET: \$43,000 (October 2011 – June 2012)

FUNDING SOURCE: United Way of Metropolitan Nashville

COORDINATORS: 4

VOLUNTEERS: 30

VITA is an IRS grant that is designed to help low and moderate income taxpayers have their annual tax return completed by IRS certified volunteers.

SCHRA joined a coalition with United Way of Metropolitan Nashville in 2008 to administer the VITA (Volunteer Income Tax Assistance) Program across the 13 counties that SCHRA serves and have continued this partnership.



In program year FY'12, VITA volunteers prepared 1,989.

Based on \$150.00 per return, we saved the tax payers in our communities \$596,700. The total amount of tax returns was \$2,556,796.00. We have applied for the grant again for the upcoming year and hopefully we will be able to continue providing this much needed service. We could not have accomplished this project if it had not been for the 30 dedicated volunteers that assisted us with the preparation of the returns.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM **TITLE V**

Pamela Morris, Program Director

STAFF: 7

BUDGET: \$747,362

FUNDING SOURCE: Senior Service America, Inc.

CLIENTS: 96

PROGRAM OBJECTIVE: The South Central Human Resource Agency's Senior Service America, Inc. (SSAI) Title V Program is designed to assist economically disadvantaged people age 55 and over by providing immediate supplemental income, work experience and training at an approved training site, with an immediate goal of more permanent, unsubsidized employment. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

SERVICES PROVIDED: The South Central Human Resource Agency SSA/Title V Program serves a twelve (12) county area with an allocated slot level of 82 clients for

program year 2011-12 with slots assigned based on Census figures within our service area. We are also serving four (4) additional counties outside of the SCHRA area: Bledsoe, Grundy, Marion, and Sequatchie. Title V clients who cannot immediately be placed into an unsubsidized job receive assistance on finding a job and/or are assigned to eligible non-profit and government agencies for approximately 20 hours of work per week. In these assignments, clients receive valuable work experience and skill training while assisting their host agency in delivering essential community services. They also receive supportive services and training designed to prepare them for unsubsidized employment in the private sector.

CLIENTS SERVED BY COUNTY:			
Bedford	5	Lincoln	19
Bledsoe	24	Marion	16
Coffee	29	Marshall	16
Franklin	19	Mauzy	13
Giles	10	Moore	5
Grundy	11	Perry	6
Lawrence	17	Sequatchie	6
Lewis	2	Wayne	11
TOTAL			209



CLIENT ELIGIBILITY: Clients must be age 55 or above, be a legal resident of the county in which they apply, and be capable of performing tasks involved in the community service employment assignment as stated in the training site description, and must be economically disadvantaged, as determined by the current federally established poverty guidelines - 125% scale.

Most clients are older women, many of whom have been recently widowed or divorced, have little recent work experience outside the home, and are frightened by the prospect of needing to compete for a job just to make ends meet. They are part of a generation that is too proud to accept public assistance and that understands what it means to work hard and do your best. While all need financial assistance, many clients also long for the social interaction - - the chance to continue learning and possibly start a new career and the opportunity to make a real difference in their communities.

This year has been a very challenging year. With the cut in funding and the lowering of our client enrollment limit, we have had a very difficult time in working with our participants. We were not able to fund the position of Assistant Director, therefore Mary Tyler, was laid off. We also were unable to enroll new participants and worked mainly with our existing clients to get them into jobs and off the program. Several of our host agencies were able to hire their participants and that helped quite a bit. Also, due to the funding cuts and over enrollment, we had to lower the number of hours that the participants were able to work per week. We went from working 20 hours per week down to 12-16 hours per week. The cut in hours had a two-fold result in a good way for our participants. It encouraged a lot of them to seek employment off the program for more hours; and also encouraged our host agencies to hire them.

LOW INCOME HOME ENERGY ASSISTANCE

Cindy Miles, Program Director

PROGRAM COORDINATOR: Debbie Williams

PROGRAM STAFF: 4 plus Neighborhood Service Personnel

BUDGET: \$4,096,836

FUNDING SOURCE: Department of Human Services

CLIENTS SERVED: 8,552



PROGRAM OBJECTIVE: To provide assistance to elderly, handicapped and low-income persons with energy used to heat their homes through financial assistance to offset a portion of the cost. Priority for assistance is given to the lowest of income. Priority points are used to determine the amount of payment.

LIHEAP SERVICES PROVIDED:

County	Crisis Assistance		Energy Assistance		Total Crisis & Energy	
	Applications	Payments	Applications	Payments	Applications	Payments
Bedford	177	72,000.00	797	323,250.00	974	395,250.00
Coffee	183	78,600.00	918	367,650.00	1,101	446,250.00
Franklin	134	56,850.00	644	259,200.00	778	316,050.00
Giles	97	40,350.00	468	191,850.00	565	232,200.00
Hickman	99	41,100.00	431	175,725.00	530	216,825.00
Lawrence	160	66,750.00	783	311,250.00	943	378,000.00
Lewis	48	20,250.00	306	126,750.00	354	147,000.00
Lincoln	113	46,275.00	584	241,350.00	697	287,625.00
Marshall	71	30,150.00	483	192,000.00	554	222,150.00
Maury	293	124,950.00	958	375,450.00	1,251	500,400.00
Moore	9	4,050.00	88	36,000.00	97	40,050.00
Perry	33	13,800.00	189	77,550.00	222	91,350.00
Wayne	67	27,300.00	419	176,100.00	486	203,400.00
Total	1,484	622,425.00	7,068	2,854,125.00	8,552	3,476,550.00

Energy and Crisis Assistance is provided to eligible households through payment to a utility company or propane company.

PARTICIPANT ELIGIBILITY: In addition to general eligibility requirements at 150% of the federal poverty guidelines, applicants must be responsible for their own energy costs.

COMMUNITY SERVICES BLOCK GRANT

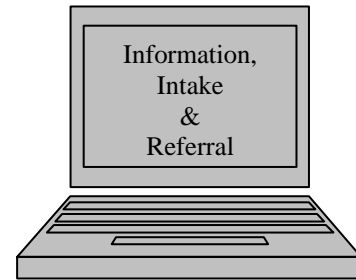
Cindy Miles, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

PROGRAM STAFF: 26 + Chore Homemakers

BUDGET: \$1,079,188

FUNDING SOURCE: Department of Human Services



PROGRAM OBJECTIVE: To provide a wide range of services and activities which will have a measurable and potentially major impact on poverty in the community. The Community Services Block Grant insures access to programs and services by elderly, handicapped and low-income persons through Neighborhood Service Centers in each of our 13 counties where experienced personnel assist in meeting the needs of the low income population.

SERVICES PROVIDED:

COUNTY	New Applications	WAP App. & Updates	CSBG Crisis	Com-modities	Home Del. Meals	Companion	Chore
Bedford	852	87	151	490	9	24	5
Coffee Manchester & Tullahoma	794	53	117	464	19	15	6
Franklin	368	101	68	459	11	15	X
Giles	586	39	36	360	5	20	X
Hickman	679	42	54	432	4	15	6
Lawrence	765	155	103	389	4	21	X
Lewis	430	104	34	276	4	15	X
Lincoln	718	51	73	411	6	15	16
Marshall	507	65	37	307	12	10	X
Maury	619	84	187	272	6	15	x
Moore	80	15	3	118	6	8	X
Perry	554	52	14	203	2	10	X
Wayne	581	177	41	393	8	21	X
TOTAL	7,533	1,025	918	4,574	96	204	33

SERVICES PROVIDED cont'd:

COUNTY	Education	Income Management	Health	Volunteers	Volunteer Hours	Information & Referral
Bedford	1	105	6	95	506	1,010
Coffee Manchester & Tullahoma	2	114	0	48	259.5	2,856
Franklin	0	53	8	57	430	618
Giles	0	37	3	87	771.5	396
Hickman	0	30	15	78	373.5	883
Lawrence	0	81	4	74	411.5	339
Lewis	0	25	1	65	375	283
Lincoln	1	40	3	60	325	333
Marshall	0	22	0	41	235	200
Maury	1	33	0	63	405.5	643
Moore	1	2	1	38	135.5	101
Perry	0	10	1	86	375	409
Wayne	0	32	4	77	403	292
TOTAL	6	584	46	869	5,006	8,363

Home Delivered Meals provides delivery of nutritious meals to those who have limited mobility which impairs their ability to shop and cook for themselves.

Information & Referral identifies assistance available through public assistance, private agencies and community organizations which can benefit clients, making them aware of available resources and providing assistance in obtaining these services.

Companionship Assistance promotes the development of interpersonal relationships between low income individuals, especially the elderly and handicapped, and agency personnel for the purpose of alleviating social and emotional isolation. Activities include reassurance calling, friendly visiting, running errands, interpretation, letter writing and transportation.

Crisis Intervention provides cash assistance to families in emergency situations and includes case management activities to help the family through their crisis.

Chore Service supplements our Homemaker Program and provides assistance to elderly individuals with household activities.

Health Component provides transportation to doctor appointments for the elderly and disabled. Assistance with paying for glasses, dental work and prescription drugs. Assistance with applying for Medicare Part D is also available.

Education Component provides assistance with college application fees, items required for a student to be enrolled in a post-secondary school such as steel-toed boots, uniforms, etc.

Income Management provides assistance in preparing income tax, financial planning and budgeting.

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 125% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.

HOMEMAKER SERVICES

TITLE III-B HOMEMAKER, OPTIONS, FAMILY CAREGIVER, MEDICAID WAIVER, LONG-TERM CARE, & PERSONAL CARE

Donna Brazier, Program Director

PROGRAM COORDINATOR: Cindy Campbell

SUPPORT STAFF: Jo Ann Reynolds

PROGRAM STAFF: 38

BUDGET: \$265,167 - SCTDD; \$191,178 - AmeriChoice;
\$45,176 - AmeriGroup

FUNDING SOURCE: South Central TN Development District,
AmeriGroup, AmeriChoice

CLIENTS: 196



PROGRAM OBJECTIVE: To provide homemaker, respite and/or personal care services to individuals 60 and over or who are disabled or incapacitated but wish to remain in their homes. These services may comprise basic housekeeping tasks, assist with bathing and more as determined by the SCTDD/AAAD.

SERVICES PROVIDED: The following is a report of activities and services for the year on the Options Programs, National Family Caregiver Programs, IIB Homemaker and the Medicaid Waiver/Choices Program. These programs provide homemaker, personal care assistance and respite sitter care to the frail elderly and adults with disabilities in our area. The chart on the next page reflects the total clients served and units of service (hours) provided for each service.

COUNTY	OPTIONS HMKR CLIENTS/HR\$	OPTIONS PERS CARE CLIENTS/HR\$	TITLE III HOMEMAKER CLIENTS/HR\$	CAREGIVER HOMEMAKER CLIENTS/HR\$	CAREGIVER SITTER CLIENTS/HR\$	CHOICES HOMEMAKER CLIENTS/HR\$	CHOICES PERS CARE CLIENTS/HR\$	CHOICES ATT CARE CLIENTS/HR\$	CHOICES IN-HM RESP CLIENTS/HR\$
BEDFORD	4/237	1/29	3/412.5	1/12	1/252	0	0	0	0
COFFEE	9/532.5	2/253	9/789.5	2/18	2/293	2/725	2/1606	2/196	1/24
FRANKLIN	12/941	4/472	6/531	2/72	2/437	1/293	1/1135	1/1736	1/58.5
GILES	4/272	1/43	1/78	1/8	1/179	0	3/764.5	3/40	0
HICKMAN	6/368	1/8	4/317	2/74	4/613.5	3/114	0	0	0
LAWRENCE	4/175	1/36	3/385	2/18	2/274	1/80	1/92	1/800	0
LEWIS	3/145	0	2/271	2/100	1/174	1/261	1/74	0	0
LINCOLN	4/204	1/55	3/203.5	2/144	1/62	2/1301	2/1301	0	1/57
MARSHALL	5/208	1/37	5/311	1/20	1/62	0	0	0	0
MAURY	3/123	2/288	5/344.5	3/48	1/54	0	0	0	0
MOORE	1/66	0	2/234	0	1/19	0	0	0	0
PERRY	2/66	0	1/76.5	0	0	2/790	2/790	0	0
WAYNE	2/77	1/100	2/345	2/18	1/154	2/264	2/264	0	0
TOTALS	59/3415	15/1321	46/4299	20/532	18/2594	14/3818	14/6016	7/2772	3/139.5

PARTICIPANTS ELIGIBILITY: Individuals 60 years of age or an adult 18 years of age and older with a disability who is at risk of losing his or her independence is eligible for the program following an in depth assessment through the SCTDD/AAAD.

PRIVATE PAY Homemaker Services are available. This service provides light housekeeping and respite sitter services, on a fees basis, with no limiting qualifications. Call 1-800-221-2642, ext.133, for prices and more information.

SSBG/PROTECTIVE SERVICE HOMEMAKER

Cindy Miles, Program Director

PROGRAM COORDINATOR: Ruby Twyman

PROGRAM STAFF: 10 (stationed in Bedford, Coffee, Giles, Hickman, Lincoln, Marshall and Maury counties, but covers all 13 counties.)

BUDGET: \$237,167; Local governments: \$26,738

FUNDING SOURCE: Department of Human Services

CLIENTS: 104



PROGRAM OBJECTIVE: To provide supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in home to prevent this from occurring.

SERVICES PROVIDED: Homemakers focus on activities which the client can no longer do for themselves and which are necessary for the client to remain at home including emotional support and encouragement during periods of loneliness and depression. Services are directed at teaching homemaking and daily living skills to these individuals.

Services provided include the following:

ADULT PROTECTIVE SERVICE CASES

COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS	COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS
Bedford	7	9	864	Lincoln	6	8	924
Coffee	9	11	1095.75	Marshall	14	15	1346.50
Franklin	6	7	314.75	Maury	12	15	967.75
Giles	5	5	801.25	Moore	2	2	175.50
Hickman	9	12	752	Perry	1	2	365.75
Lawrence	13	16	1205.50	Wayne	0	0	0
Lewis	2	2	163.50	TOTAL	86	104	8976.25

PARTICIPANT ELIGIBILITY: Eligibility is determined by the DHS caseworker. Need is established when an individual or family is experiencing a specific personal or social problem for which homemaker services is deemed to be the appropriate service.

EMERGENCY FOOD ASSISTANCE PROGRAM

Commodities

Cindy Miles, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

STAFF: 3

BUDGET: \$88,235 (10/1/11 – 9/30/12)

FUNDING SOURCE: Tennessee Department of Agriculture

CLIENTS SERVED: 5,939

PROGRAM OBJECTIVE: The South Central Human Resource Agency contracts with the Tennessee Department of Agriculture to distribute donated food items to households living in the 13 county service area.

SERVICES PROVIDED:

COUNTY	CLIENTS	TOTAL POUNDS DISTRIBUTED BY SCHRA
Bedford	784	56,043.50
Coffee	464	45,435.00
Franklin	407	34,745.16
Giles	528	37,160.75
Hickman	738	55,231.14
Lawrence	343	33,387.25
Lewis	276	27,611.00
Lincoln	707	51,292.25
Marshall	307	32,262.88
Maury	416	32,461.60
Moore	103	10,453.25
Perry	203	21,977.75
Wayne	663	44,282.00
TOTAL	5,939	482,343.53

TOTAL POUNDS RECEIVED BY SCHRA
October, November, December 2011 192,524 lbs.
January, February, March 2012 112,728 lbs.
April, May, June 2012 129,732 lbs.
July, August, September 2012 57,672 lbs.

PROGRAM ELIGIBILITY: Eligible households are defined as those households meeting one of the following requirements: 1) fall at or below 150% of the federal poverty guidelines 2) proof of assistance programs such as food stamps, AFDC, SSI, Families First, public housing, and Low Income Heating Energy Assistance Program.

This program utilizes 349+ volunteers with a total 4,255 volunteer hours at the distribution sites.

EMERGENCY FOOD & SHELTER PROGRAM

Cindy Miles, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

STAFF: 1

BUDGET: \$18,764

FUNDING SOURCE: Emergency Food & Shelter National Board

South Central Human Resource Agency is the Fiscal Agent for Good Samaritans of Marshall County.

- Expenditures for food - \$18,388.72
- Administrative cost to administer program - \$375.00
- Unexpended amount - \$.28

No funding has been released at this time for Phase 30

ALCOHOL/DRUG SAFETY EDUCATIONAL PROGRAM- Prime for Life

Cindy Miles, Program Director

STAFF: 3

BUDGET: \$34,285

FUNDING SOURCE: Local Performance Based

PARTICIPANTS: 195

PROGRAM OBJECTIVE: The Tennessee State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. The course must cover the traffic aspect of alcohol and drug use; physiological and psychological aspects of alcohol and other drug use. The court ordered educational program must be completed prior to having their driving privileges reinstated.

SERVICES PROVIDED: SCHRA has established an Alcohol/Drug Safety Program in Hickman, Lawrence, Lincoln, and Maury counties. The class is held in Columbia on the first Saturday of each month; in Centerville and Lawrenceburg on the second Saturday of the month; in Lewisburg on the third Saturday and in Fayetteville on the fourth Saturday of the month.

CLASS ATTENDEES:	
Hickman	42
Lawrence	50
Marshall	62
Maury	41
TOTAL	195

WEATHERIZATION ASSISTANCE PROGRAM – ARRA

Emily Satterfield, Program Director

PROGRAM COORDINATORS: Jimmy Moorehead and Debbie Hopkins

STAFF: 3

BUDGET: \$557,016 (July 2011 – June 2012)

\$580,140 – ARRA funds(October 2010– September 2011)

FUNDING SOURCE: Tennessee Department of Human Services

CLIENTS SERVED: 225



PROGRAM OBJECTIVE: To improve energy efficiency and reduce energy costs of low income households by applying required materials to each unit.

SERVICES PROVIDED: The following is a break-out by county of units and dollar amount spent for time frame beginning July 1, 2011 thru June 30, 2012:

COUNTY	UNITS	\$ VALUE	COUNTY	UNITS	\$ VALUE
Bedford	17	\$ 61,090	Lincoln	17	\$ 74,500
Coffee	18	\$ 75,465	Marshall	19	\$ 73,830
Franklin	27	\$ 91,122	Maury	42	\$179,501
Giles	10	\$ 36,723	Moore	04	\$ 22,300
Hickman	16	\$ 67,510	Perry	05	\$ 19,392
Lawrence	26	\$ 91,788	Wayne	09	\$ 45,752
Lewis	15	\$ 68,716	TOTAL	225	\$907,689

PROGRAM ELIGIBILITY: Meet 200% of Federal Poverty Guidelines. Own or rent a dwelling which needs improvement to lower energy costs.

ACCOMPLISHMENTS: Weatherization ARRA Program was extended from July 1, 2011 to September 30, 2011. In the last three months of ARRA, we weatherized 125 homes, completing 1303 homes for the ARRA period of September 2009 thru September 2011. The benchmark was 1,095, exceeding our goal by 208 units. The regular WAP contract, which ran from October 1, 2011 – June 30, 2012, benchmark was 91 units and we completed 100.

COMMUNITY CORRECTIONS PROGRAM

Judy McLeod, Program Director

CASE OFFICERS: Faith Dudley, Linda Bassham, Carlton Dudley, Jason Wallace, Vickie Davenport, Heather Moorehead and Anthony Perocchi

COUNSELOR/CASE MANAGER: Sharon Medley

SURVEILLANCE OFFICER: Kevin Brown

TITLE V WORKER: Flossie Thomison

BUDGET: \$484,106; \$33,075 (Local Performance Based)

FUNDING SOURCE: TN Board of Probation & Parole

PARTICIPANTS: Total served - 425

PROGRAM OBJECTIVE: Community Corrections is designed to help alleviate the overcrowding of prisons and jails by offering constructive sentencing options for non-violent offenders. The SCHRA Community Corrections Program serves the Circuit Courts of the 14th Judicial District – Coffee County, the 17th Judicial District – Bedford, Lincoln, Moore, and Marshall Counties, and the 22nd Judicial District – Giles, Lawrence, Maury and Wayne Counties. This program provides intensive monitoring of offenders, and includes necessary services to enhance a successful reintegration into society.

SERVICES PROVIDED: Funds are available for specialized psychological evaluations, substance abuse diagnosis and testing, drug/alcohol assessments and treatment. Clients can be referred to out-patient counseling for drug, alcohol or mental health issues. In-house services are available to assist clients with basic life skills, employment and education needs.

The following amounts were generated by Community Corrections participants in FY 2011/2012:

Victim Restitution Paid:	\$ 19,867.00
Court Costs/Fines Paid:	\$ 54,060.87
Wages Earned:	\$643,646.48
Child Support Paid:	\$ 5,872.28
Community Service Hours Worked:	\$ 7,324.50
Value of CSW (at \$7.25 per hour):	\$ 53,102.64
Number of face-to-face client contacts:	9,920
Number of Home Visits:	1,653



PARTICIPANT ELIGIBILITY: Participants are sentenced to the program by the residing judges in Circuit Court, based on eligibility guidelines as established under Tennessee Code Annotated 40-36-106 et seq.

FINGERPRINTING SERVICES

Judy McLeod, Program Director

Technicians: Vicki Davenport, Heather Nichols, and Sharon Medley

Budget: \$2,637 (Local Performance Based)

Total Served: 879

PROGRAM OBJECTIVE: Providing fingerprinting services for the public. We receive \$3.00 per set of fingerprints captured.

The contract with COGENTS was purchased by L-1 Identity Solutions in the month of August and subsequently re-purchased by MorphoTrust USA (MTUSA).



All fingerprint staff were required to participate in training as well as be vetted for security purposes. The security is higher with this provider and the laptop system has to be anchored to an immovable object in our office. All clients are required to provide a photo ID or 2 forms of other identification with their current address.

Fingerprints provided in the following months for FY'12:

2011		2012	
July	63	January	86
August	105	February	74
September	80	March	64
October	74	April	86
November	59	May	58
December	66	June	64
		TOTAL	879

HEAD START/EARLY HEAD START PROGRAM

Joann Benson, Program Director

ASSISTANT DIRECTOR: Laure Hopper

STAFF: 172

HEAD START BUDGET: \$6,056,148; **T & TA** \$75,584; **USDA** \$387,887;

EARLY HEAD START BUDGET: \$562,938; **T & TA** \$14,073; **USDA** \$23,978

(Note: Expansion, Expansion T & TA, Expansion USDA, Mentor Grant and COB funding also available and utilized)

FUNDING SOURCE: U. S. Department of Health and Human Services; USDA funded by TN Department of Human Services

FUNDED ENROLLMENT: 1,011



PROGRAM OBJECTIVE: The program serves primarily low income children from birth to 5 years of age, including pregnant women and children with special needs and their families.

SERVICES PROVIDED: The program is composed of Early Childhood Development and Health Services, Family and Community Partnerships and Program Design and Management. Inclusive in these services are Education, Medical and Dental services, Mental Health, Nutrition, Parent Involvement, Family services, Special Needs services and Family Literacy.

Head Start			Early Head Start			
County	Funded Enrollment	Center Staff Members	County	Funded Enrollment	Pregnant Women	Staff Members
Bedford	152	29	Bedford	16	4	6
Coffee	113	19	Giles	16	4	5
Franklin	161	13	Lawrence	16	4	4
Giles	96	20	Total	48	12	15
Hickman	32	5	Head Start/EHS Mission Statement			
Lawrence	65	13	To provide comprehensive quality services to educate children, empower families, and engage communication.			
Lewis	48	8	Head Start/EHS Vision Statement			
Lincoln	32	6	To be an effective and respected program serving the children and their families by maintaining high quality standards to meet the needs of the communities.			
Marshall	32	6				
Maury	153	15				
Moore	17	4				
Perry	15	3				
Wayne	95	4				
Total	1,011	145* *does not include central office				

Administrative Office Staff are stationed in the following counties:

Coffee	02
Franklin	02
Giles	02
Lincoln	10
Marshall	03
Mauzy	02
Wayne	01
TOTAL	22



Head Start/EHS Statistics

Head Start		Early Head Start	
Funded Enrollment	1011	Funded Enrollment	60
Number of Children Served During the Year	1160	Number of Children Served During the Year	95
Percentage of Income Eligible Children	96.55%	Percentage of Income Eligible Children	98.94%
Percentage of Children with Up-to-Date Physical and Dental Exams	100%	Percentage of Children with Up-to-Date Physical and Dental Exams	80.5%
Percentage of Children Diagnosed with a Disability	11.89%	Percentage of Children Diagnosed with a Disability	9.1%
Number of Classrooms	71	Number of Classrooms	6
Number of Staff	273	Number of Staff	18
Percentage of Staff who are current or former Head Start Parents	11.35%	Percentage of Staff who are current or former Head Start Parents	0%

Education Staff Statistics

Classroom Teachers with Degrees:

Masters: 12-17%
 Bachelors: 20-29%
 Associates: 24-35%
 CDA: 07-10%
 Enrolled in
 CDA: 06-09%

Male Involvement

Head Start: 28
 Early Head Start: 01

Activities Include:

Monthly parent meetings with training sessions
 Policy Council meetings and trainings
 Volunteering
 Field trips
 Family Literacy

COMMUNITY REPRESENTATIVE PAYEE PROGRAM

Cindy Miles, Program Director

BUDGET: \$66,607

FUNDING SOURCE: Fee from Clients

TOTAL CLIENTS: 195

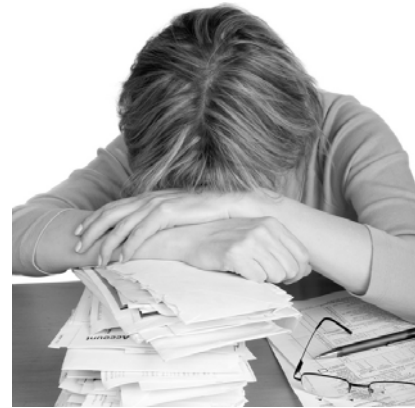
BENEFITS RECEIVED: \$1,700,782

PROGRAM OBJECTIVE: The Payee Program offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters.

ELIGIBILITY: Persons must receive Social Security or some type of disability benefit. The recipient must be certified by a physician or judge to be incapable of money management.

Clients Served by County:

Bedford	19	Moore	03	Florida	01
Coffee	32	Perry	05	Kentucky	01
Franklin	12	Wayne	04	Texas	01
Giles	13	Davidson	06	Missouri	01
Hickman	06	Decatur	01		
Lawrence	23	Dickson	01		
Lewis	02	Hamilton	01		
Lincoln	21	Hardin	01		
Marshall	12	Warren	01		
Maury	27	Williamson	01		



CRPP GOALS:

- To ensure payments are used for the client's current needs or saved if not needed.
- To ensure client continues to meet eligibility requirements for disability benefit payments.
- To assist with development and implementation of a monthly budget to ensure availability of funds throughout the month.
- To provide collaborative effort with other agencies to ensure recipient is receiving appropriate and essential services.

SOUTH CENTRAL HUMAN RESOURCE AGENCY IS RECEIPIANT OF THE 2012 GORDON ACUFF AWARD OF EXCELLENCE

**Recognizing and honoring a Human Resource Agency and staff whose work
has captured the spirit of a true pioneer in the delivery of social services**



The Nutrition Program is directed by Donna Brazier. The Catering Program is headed by Becky Christa and staffed by Becky Patterson, Linda Walden, Elsie Hale, and Yancy Gautney. In the photo front left to right: Executive Director Coy Anderson, Elsie Hale, Linda Walden, Yancy Gautney, Donna Brazier, Fiscal Officer Jim Reynolds. Back left to right: Becky Christa and Becky Patterson. Everyone applauds South Central for this innovative program and the staff that is responsible for its success.

This award is named for a man who stepped out of rural East Tennessee and blazed the way to developing programs that provide opportunities for people to improve their lives. He worked with members of the Tennessee General Assembly to write the Human Resource Agency Act of 1973. This was the first act to provide state agencies with a system to touch families from one end of the state to the other. Gordon Acuff's vision in 1973 lives on today with every van that links citizens to their community - every senior who gets a tap on their door and a home delivered meal - every helping hand that reaches out to families through an HRA. The vision became a reality because Tennesseans cared.

On Thursday night, September 6, in Pigeon Forge, the 2012 Award of Excellence was presented to South Central Human Resource Agency with its central office located on Winchester Hwy. in Fayetteville, TN. The presentation took place at the close of the banquet ending the annual training conference of the HRA's from across the state. An independent panel of judges selected the winner from five nominees competing for the award.

South Central entered its Catering Program which was an innovative idea of the Nutrition Program Director, Fiscal Officer, and the Assistant Fiscal Officer. The Nutrition Program has faced numerous challenges over the years due to the decrease in funding and the increase in service needs. Consequences included closing the meal sites one day a week, inability to repair or replace broken kitchen equipment, broken down food vans, cutting payroll hours and placing caps on the congregate meals served.

The Catering program started in 2006 with one or two functions a month. Now there is an average of 14-20 events each month, generating enough revenue to purchase equipment as needed and sustain the Nutrition program at a five day work week. The revenues generated also pay for the cost of the food, utility, maintenance and labor of each job. The remaining revenues go back into the overall Nutrition Program. SCHRA has been able to replace ovens that were beyond repair, expand the work week and ultimately increase the number of hot meals served to seniors. Instead of a cut in services, SCHRA has been able to increase congregate meals by more than 10,000 in a year.

This innovative approach has also provided increased positive publicity and raised awareness of senior needs. Seniors going hungry was not an option, cutting meals was not an option, cutting jobs was not an option, doing what they already did quite well was the option. Now SCHRA is not only known for quality senior meals but is looked to for high-end catering in 13 counties. Prime rib, grilled shrimp, chicken cordon bleu, and bistro cakes are not general served as a typical senior meal but serving it is **indeed putting food on the senior's plates.**

IN LOVING MEMORY



Emily Satterfield
April 29, 1943 - August 22, 2012

Emily worked with the Elk & Duck Rivers Community Association, which merged into the South Central Human Resource Agency, for 45 + years in various positions from a volunteer in the beginning to the Weatherization Program Director. Emily retired on June 30, 2012.

Emily's outstanding service, loyalty, dedication, and friendship will be missed by all.

**2012 SCHRA HALL OF FAME RECIPIENT
POSTHUMOUSLY
NOVEMBER 8, 2012**





For questions, comments, or additional information regarding this document, contact the central office in Fayetteville, TN at (931) 433-7182 or 1-800-221-2642

And/or

Visit our web page at www.schra.us.

Email us at schra@schra.us.

NOTES

South Central Human Resource Agency
1437 Winchester Hwy.
P. O. Box 638
Fayetteville, TN 37334
931-433-7182

